



*Indianapolis
Public
Transportation
Corporation*

Public Board Meeting

on

Thursday, January 26, 2012

INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION –INDYGO
BOARD OF DIRECTORS’ PUBLIC MEETING
AGENDA –JANUARY 26, 2012

New Business

RECOGNITIONS

ACTION ITEMS

- A1** **Consideration of Approval of Minutes from Board Meeting held on November 17, 2011 – Danny Crenshaw**
- A2** **Ratification of Fuel Purchases – Michael Reynolds**
- A3** **Consideration of Approval of Fiscal Ordinance No. 2012-01 - Appropriation Notice-Refunding Bonds - Wayne Oteham**

Old Business

INFORMATION ITEMS

- I1** **Consideration of Receipt of the Finance Report for December 2011 – Gina Coleman**
- I2** **Consideration of Receipt of Operations Report for December 2011– Trevor Ocock**
- I3** **Consideration of Receipt of Business Development Report for December 2011 – Samantha Cross**
- I4** **CEO Update – Mike Terry**

Executive Session Prior to Board Meeting
[Per IC 5-14-1.5.6.1(b) (2) (A) and (B) & IC 5-14-1.5.6.1 (b) (9)]

Our next Board Meeting will be Thursday, February 23, 2012

TO: Board of Directors

FROM: Janice E. Kreuzer, General Counsel

APPROVAL OF MINUTES

ISSUE: Attached for your review and approval are the minutes from the Board of Directors' Public Board Meeting that was held on Thursday, November 17, 2011.

RECOMMENDATION: Approve the minutes for the above listed meeting.

Janice E. Kreuzer
General Counsel

Attachment

TO: Chair and Board of Directors

FROM: Wayne Oteham, Senior Vice President / Chief Financial Officer
Michael Reynolds, Procurement Director

SUBJECT: Ratification of Fuel Contract IFB 11-11-345

BACKGROUND:

IPTC's annual fuel consumption is approximately 2 million gallons per year, including 1.7 million gallons for IPTC's fixed route buses and the balance is provided to MV Transportation for ParaTransit Operations. Over the past few years, fuel prices have been very volatile and while locking in a price for fuel over a long time period may sometimes seem prudent when a long term price increase is expected, IPTC has also found locking in a price for a long period can be a significant disadvantage if fuel prices fall below expectations. For this reason, IPTC has planned a conservative approach to buying fuel with the intent of buying in minimal amounts when the price is high and planning larger contracted amounts when fuel prices are lower. By separating the qualifications process from the bidding process, IPTC established a list of qualified fuel suppliers that would be able to competitively bid on fuel contracts in 2012. This strategy meets FTA requirements for full and open competition and allows IPTC to solicit bids for fuel contracts in a short amount of time, removing some of the risks associated with contracting large fuel purchases in a volatile market.

PROCUREMENT PROCESS:

On November 21, 2011 IPTC released IFB 11-11-345 to all 2011 IPTC qualified fuel suppliers for bids due on November 23, 2011. The IFB offered four contracts in 2012 with bids for premium fuel for deliveries during winter months. This was the third IFB released for fuel deliveries in 2012 and included suppliers added to the list of qualified fuel suppliers from Request for Qualifications (RFQ) 11-6-324 and RFQ 11-10-343.

On the due date, IPTC received bids ranging from \$3.1531 to \$3.2534 for premium to be delivered from December through March, \$3.0725 to \$3.2675 for deliveries in July through November, and \$3.1416 to \$3.3625 for premium fuel for deliveries in October through December 2012.

IPTC opted for premium fuel for deliveries in winter months and accepted the lowest bids for each contract. This procurement totals 840,000 gallons, representing 42% of our 2012 fuel requirements and brings our total contracted amount for 2012 to 1,554,000 gallons, or 76.2% of our total 2012 requirements. Our total contracted obligation is \$4,724,551 with an average price per contracted gallon of \$3.04.

FUNDING: Fuel is funded by the operational budget.

RECOMMENDATION:

In a manner consistent with IndyGo contract award standards, ratify the following contract with Heritage Petroleum for: 210,000 gallons of ultra low sulfur premium diesel at \$3.1531 per gallon; 420,000 gallons ultra low sulfur (40 cetane) at \$3.0725 per gallon; and 210,000 gallons of ultra low sulfur premium diesel at \$3.1416 per gallon, with the total amount for 840,000 gallons not to exceed \$2,612,337.

Wayne Oteham
Vice President / Chief Financial Officer

Michael Reynolds
Director of Procurement

TO: Chairman and Board of Directors
FROM: Wayne Oteham Vice President/CFO/Controller

REQUEST FOR APPROVAL OF Ordinance 2012-01: Appropriating the Proceeds of Certain Notes Issued By the Indianapolis Public Transportation Corporation

Background An ordinance of the Indianapolis Public Transportation Corporation Concerning the refunding of a portion of its General Obligation Bonds of 2002; authorizing the issuance of general obligation refunding bonds for such purpose; providing for the safeguarding of the interests of the owners of said refunding bonds; other matters connected therewith; and repealing ordinances inconsistent herewith.

Review Board Finance Committee, IPTC Board

Recommendation: Staff recommends this resolution be approved.

Wayne Oteham
Vice President/CFO/Controller

Attachments

To: Chair and Board of Directors
From: Wayne Oteham, VP/CFO/Controller

FINANCIAL REPORT –DECEMBER 2011

**Notes to the Comparative Statement of Activities – General Fund
For the Twelve Months Ended December 31, 2011**

REVENUE

Passenger Service Revenue	Passenger service revenue continues to exceed budget expectations. Bulk sales for the reporting period totaled \$210,000. In addition, sales for the monthly S-Pass totaled \$61,000.
PMTF	Revenue for the Public Mass Transportation Fund is recorded based on the actual award. The revised budget reflects the actual award.
Property & Excise Tax	The budget estimate was based on the assumption that 95% of the approved levy would be received. Actual receipts totaled 100% of the approved levy.
FTA Assistance	Federal assistance consists of proceeds from grants that partially reimburse IPTC for expenditures for preventive maintenance, para-transit services and activities to promote public transit. The budgeted amount reflects anticipated revenue based on an analysis of spending trends for those expense items that qualify for partial reimbursement.

EXPENSES

Personal Services	The overtime rate for this period is 9% with 296 full time professional coach operators; compared to 10% and 306 full-time professional coach operators for the same reporting period last year. Currently there are 29 students in training.
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Claims	Expenditures for the reporting period include \$300,000 of expense used to increase the balance in the self-insurance fund. In addition, higher than expected claims for the year resulted in an unfavorable variance year to date.
Fuel and Lubricants	Diesel fuel inventory used in this reporting period: 137,000 gallons at an average cost of \$3.20 per gallon. For the year fuel was on budget.
Maintenance Materials	The reporting period includes an increase in the inventory reserve account for \$186,000. That amount represents a \$105,000 adjustment to allow for obsolete parts in inventory and \$81,000 to adjust the inventory account to the calculated inventory value.
Services	The budget to actual variance for this category is a result of timing differences. We believe additional adjustments to prepaids expenses will bring this category in line with budget estimates.
Bottom Line	The 2011 revised budget approved with the 2012 budget reduced overall expenses by \$550,000 and reduced overall revenue by \$468,000. Year to date there is a favorable variance.

Wayne Oteham
Vice President/Chief Financial Officer

Gina Coleman
Director of Accounting

To: Chair and Board of Directors
From: Wayne Oteham, VP/CFO/Controller

FINANCIAL REPORT –NOVEMBER 2011

**Notes to the Comparative Statement of Activities – General Fund
For the eleven Months Ended November 30, 2011**

REVENUE

Passenger Service Revenue	Passenger service revenue continues to exceed budget expectations. Bulk sales for the reporting period totaled \$109,000. In addition there was \$35,000 in sales of the monthly S-Pass.
PMTF	Revenue for the Public Mass Transportation Fund is recorded based on the actual award. The revised budget reflects the actual award.
Property & Excise Tax	Revenue in the current period includes an adjustment in order to reduce the year to date amount accrued so it matches revised budget expectations. The budget anticipates that 95% of the approved levy will be received by end of the year.
FTA Assistance	Federal assistance is proceeds from grants that partially reimburse for expenditures related to preventive maintenance, para-transit services and activities to promote public transit. The revised budgeted amount reflects new estimates for anticipated revenue based on an analysis of spending trends of those expense items that qualify for partial reimbursement.

EXPENSES

Personal Services	Overtime rate for this period is 6% compared to 9% for the same reporting period last year. There were 297 full time professional coach operators in the reporting period compared to 324 for the same period last year. Currently there are 30 students in training to be professional coach operators.
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Claims	Year to date expenditures exceed budget expectations due to higher than anticipated claims.
Fuel and Lubricants	Diesel fuel inventory used in this reporting period: 131,000 gallons at an average cost of \$3.19 per gallon. The revised budget estimates fuel costs will average \$3.18 per gallon.
Maintenance Materials	Year to date costs in this category are on budget.
Services	The budget to actual variance for this category is a result of timing differences. We believe actual costs will catch up with the budget amount by the end of the year.
Bottom Line	Year to date there is a favorable variance.

Wayne Oteham
Vice President/Chief Financial Officer

Gina Coleman
Director of Accounting

OPERATIONS DIVISION REPORT DECEMBER 2011

1-26-12

Item No. 1 – 2

TO: Chair and Board of Directors

FROM: Trevor Ocock
VP/Chief Operating Officer

**CONSIDERATION OF OPERATIONS DIVISION REPORT FOR
DECEMBER 2011**

ISSUE: A report of IndyGo Operations Division will be
presented at the board meeting.

RECOMMENDATION: Receive the report.

Trevor Ocock
VP/Chief Operating Officer

Attachments

Contributing Staff includes:

Juan Battle, Director of Operations
Victoria Learn, Director of Maintenance
Mark Emmons, Interim Director of Safety, Training & Security
Mike Birch, Director of Human Resources
Paula Haskin, Director of Flexible and Contracted Services
Karin Gray, Operations Data Analyst



OPERATIONS DIVISION REPORT DECEMBER 2011

Employee Recognition

Commendations

A salute goes out to the following employees for their extraordinary customer service: Joyce Ledell, Star Dalton, Michael Williams, Andy Carpenter, Grover Houghland, Andre Jackson, Robert Armstrong, Bob Badasay, Paulette Beauford, Pamela Williams, Lisa Walker, Brian Antonio, Frank Phillips, Lynn Cooper, Tenisha Baine and Lisa Bishop.

- The Employees of the Month for December are:
 - Professional Coach Operator Dilexi Gonzalez – Fixed Route, Training and Scheduling category
 - Stores Clerk Mamie Whobrey - Maintenance, Procurement and Finance category

- The following operators are commended for receiving Safe Driver awards:
 - Jerome Norris – 14 years
 - Ray Wright, Jr. – 14 years
 - Michael Williams – 5 years
 - Christopher Mihay – 5 years
 - Dilexi Gonzalez – 5 years
 - Jerry Brown – 4 years
 - Pamela Williams – 3 years
 - Adrian Lewis – 2 years
 - J.C. Holly – 2 years
 - Ruther Jones – 2 years
 - Samuel Perry – 1 year
 - Paul Person – 1 year
 - Shauwn Monroe – 1 year

Flexible & Contracted Services

- December is usually a quiet month for the Flexible and Contracted Services department. Staff spent a considerable amount of time developing the operating plan for Super Bowl activities.
- The Quarterly Agency meeting was held on December 14, 2011. The purpose of these meetings is to inform customers of changes in the Open Door program and solicit ideas to improve service. Agencies regularly attending these meetings include Bosma, Crossroads, Goodwill, Noble of Indiana, and Handi-Capable Hands. These meetings have been extremely well received and beneficial to customers, agencies, and IndyGo.

**Agency/Employer Quarterly Meeting
Wednesday December 14, 2011
Minutes**

Attendees

Everett Wade – BOSMA

Melody Stevens – Handi-Capable Hands

Paula Haskin - IndyGo

Roscoe Brown – IndyGo

Mike Terry – IndyGo

Ruth Wendt - IndyGo

General Information:

Paula started the meeting by talking about the agenda. She asked for everyone to send her items, ideas or issues to add to the agenda.

Everett stated that it would be a good idea if service providers understood the process clients go through using IndyGo and their rides. Paula stated that it would be good if all service providers would ride Open Door a few times.

Everett talked about his concerns on the amount of buses that come to pick up people each day. Paula explained that at this time there is not a dedicated scheduler but MV is in the process of hiring one and that should help with the situation. Paula also stated that the system puts people on routes and sometimes instead of grouping people the system may put them on several buses. When you have a dedicated scheduler that is familiar with clients and where they go they are able to group people together so you may have less buses coming to centers.

Paula stated that the No Show – Late Cancel policy has changed. In the beginning we had a 24 hour policy and then last year we changed that to end of the business day before a scheduled ride and now a person can call 2 hours before their scheduled ride to cancel their trip and not be counted as a late cancel.

Paula stated that we worked with the MAC in making this change of the policy. This change started September 1, 2011. Since this policy went into effect we have only had 2 people suspended.

Paula gave an update on ridership.

Total trips completed:

September: 21,065

October: 21,061

November: 20,108

Trips per hour:

September: 1.54

October: 1.33

November: 1.53

On Time:

September: 96.7%

October: 97.5%

November: 97.0%

Paula stated that the ride report for the months of September – November showed that we are still getting the majority of our passengers delivered within an hour of their pick up time. Paula stated that 60% are being dropped off within 16-30 minutes, 31% are being dropped off within 31-60 minutes and with less than 1% riding for 2 hours or more.

Mike Terry gave an update on Central Indiana Transit Task Force.

Roscoe Brown stated he wanted to announce that we are completing the execution of contracts from the last call for projects with 4 contracts already being executed and 4 more to be executed within the next couple of weeks.

Roscoe stated we are preparing for the next call for projects which is scheduled for February.

Paula stated that Noble wanted her to come and talk to parents about our services and if any other agency would like her to come visit let her know. The next Agency meeting will be announced at a later date.

Fixed Route Services

- Like Flexible and Contracted Services, December is also a quiet month for the Fixed Route Transportation department. Staff spent a considerable amount of time developing the operating plan for Super Bowl activities. In addition to routine service, staff was actively involved with the following departments and projects:
 - Human Resources with staffing levels and wellness initiatives
 - Finance with the ADP implementation project.
 - I.T. with the CAD/AVL steering committee and other technology projects
 - Procurement with ARRA projects and CAD/AVL maintenance agreements

Vehicle and Facility Maintenance

- Vehicle maintenance completed more training on the software that monitors fluids and added a new fluid to the monitoring system. The new fluid added to the Fleetwatch system is Urea, the diesel exhaust fluid (DEF) that the newer style coaches use to reduce emissions. Staff monitors the usage trends of coolant, fuel, oil and now DEF to proactively identify maintenance issues with equipment and to adequately budget fluid usage.
- Working together with the Safety & Training department to reduce vehicle collisions, Vehicle Maintenance tested a new style strobe light on the backs of buses. Each time an operator applies the brakes, two strobe lights activate on the rear of the bus to draw attention to the bus slowing or stopping. This will help reduce the amount of rear end accidents and improve safety.

- Phase II of the building HVAC upgrade project is still ongoing. 95% of the architectural plans are now complete. Staff and the Owner's Representative have been meeting with the architects to finalize the plans so that solicitations for construction can begin in a few months.

- Last year, one of IndyGo's newer coaches was in a serious accident.

Although there were no injuries to customers or the professional coach operator, the 2007 bus received approximately \$70,000 worth of damage. Ideally, the bus would have been totaled and a new bus procured; however, due to extremely limited resources available for bus replacement, along with 38 buses being 14 and 15 years old, and 59 buses turning 12 years old this year (the recommended useful life of a transit bus is 12 years of 500,000 miles), the best business decision was to repair the damaged bus. The vehicle maintenance team made major repairs including replacing the rear door, fuel tank, structural posts, panels, heating elements, flooring, wiring, plumbing, and frame sections. After approximately 450 hours of labor, the coach was returned to service. The IndyGo maintenance team demonstrated a significant amount of dedication and commitment to repair the coach back to factory quality, if not better, all the while continuing all of the day-to-day work of the maintenance team.

A special thanks to Bob Monroe, Jim Green, Harlin Walker, Chuck Summers and Tom Monroe for their dedication to this project. The repairs on coach 2706 made by the maintenance team saved IndyGo over \$35,000 off of the original estimate.





Safety, Security and Operations Training

- Staff has been having meetings with IMPD to discuss opportunities for IMPD officers riding buses to patrol the system as police officers are available. Additionally, discussions have occurred to assign police officers to extremely busy weekend evening routes that have large amounts of youth aboard. IndyGo is a partner in public safety and community infrastructure. As such, it relies upon local law enforcement to ensure that public buses remain as orderly as other public areas throughout the city. All public transit agencies are challenged with dealing with the energy of young riders as they try to board the last bus before curfew. With the assistance of IMPD, IndyGo is able to provide safe and timely service to customers on all routes.
- IndyGo participated in a joint TSA Homeland Security VIPR and K-9 operation on the Ohio Street corridor. The coach operators stated that they liked that this operation was taking place and asked if IndyGo could do it more often. TSA and Homeland Security staff said that all the operators were very pleasant and enjoyed working with everyone at IndyGo.
- Training staff provided in-service training regarding accidents and/or customer comments to 7 operators.
- Annual calibration for the breathable air supply was performed with no findings.
- Training for Hazardous materials was conducted for various employees who come into contact with hazardous materials. This is a Federal and State requirement for handling and signing hazardous waste manifests.

- The Safety department and Operations Data Analyst are always analyzing data to identify areas to improve safety. An opportunity identified to improve safety is reducing the occurrences of customers slipping and/or falling on buses or while boarding/alighting buses. During the month of December, the Safety department started a comprehensive “slips and trips” campaign for customers and staff. This included refresher memos for professional coach operators, audio messages on the inside and outside of coaches to remind customers to “watch their step”, new signage on the inside of coaches, and new cleaning soap for the inside of coaches. Staff continues to evaluate a new “anti-slip” chemical for the inside of the newer buses. Within the last month a reduction in the number of “slips and trip” incidents has been reported.
- Training staff completed the “Super Service Training” in preparation of the city hosting the 2012 NFL Super Bowl. This training will complement driver training for Super Service in January.
- Safety and Security team members met with ATT representatives to address issues with some overhead doors not opening correctly. ATT and IndyGo staff were able to identify over lapping cell phone frequency interferences with wireless communications of the door opening systems which have now been corrected to eliminate the interference.

Service Delivery Performance

Preventable Accidents

- For Fixed Route, there were thirteen preventable accidents in December, which is up four from November and down three from December 2010.
- In Flexible Services, there were two preventable accidents in December, which is down one from November and down one from December 2010.

Complaints

- The number of complaints in Fixed Route decreased to 268 complaints in December (or 34 per 100,000 passenger boardings). This is unchanged per 100,000 boardings from November.
- The number of complaints in Flexible Services increased to 58 complaints in December (or 3 per 1,000 passenger boardings). The complaints per 1,000 passenger boardings is up one from November.

On-Time Performance

- On-time performance for December is 78% for Fixed Route service, as measured by CAD/AVL data based on over 250,000 time point crossings. Flexible Services on-time performance for December was 97%.
- A Flexible Services bus is considered on time when the customer is picked up within their 30-minute “window”. There were no service denials, and the department continues to provide service above the legal requirement.
- There were 6 new Workers Comp claims in December, 3 of which required more than one medical visit and time off work; 1 employee remains off work, and 2 employees were assigned light duty work. (10 employees remain off work from prior Workers Comp claims.)

BUSINESS DEVELOPMENT REPORT DECEMBER 2011

1-26-12

Item No. 1 – 3

TO: Chair and Board of Directors

FROM: Samantha Cross
Director of Business Development

CONSIDERATION OF BUSINESS DEVELOPMENT REPORT DECEMBER 2011

ISSUE: A report of IndyGo Business Development will be presented at the board meeting.

RECOMMENDATION: Receive the report.

Samantha Cross
Director of Business Development

Attachments

Contributing Staff includes:

Annette Darrow, Planning & Scheduling Manager
Bryan Luellen, Business Development Coordinator
Jessica Mitchell, Manager of Communications
Roscoe Brown, Director Coordinated Transportation Programs



BUSINESS DEVELOPMENT REPORT DECEMBER 2011

December Fixed Route Ridership

Current Month			IndyGo Ridership		Year to Date	
Dec-10	Dec-11	% Change	Fixed Route	2010	2011	% Change
15,783	19,183	21.5%	2 E. 34th St.	211,679	218,484	3.2%
23,722	28,853	21.6%	3 Michigan St.	318,091	352,323	10.8%
15,835	20,368	28.6%	4 Fort Harrison	224,574	236,530	5.3%
29,200	34,579	18.4%	5 E. 25th/N.Harding	364,087	407,850	12.0%
89,713	109,258	21.8%	8 Washington St.	1,102,415	1,252,417	13.6%
74,735	95,971	28.4%	10 10th St.	981,715	1,060,280	8.0%
5,051	6,032	19.4%	11 E. 16th St.	61,322	68,156	11.1%
5,779	4,175		12 Minnesota	82,863	52,509	
	3,028		13 Raymond		35,659	
6,947	8,506	22.4%	14 Prospect	90,755	100,546	10.8%
19,662	22,022	12.0%	15 Riverside	246,032	270,867	10.1%
8,966	11,733	30.9%	16 Beech Grove	117,516	136,543	16.2%
22,402	27,478	22.7%	17 College	301,754	331,599	9.9%
15,566	18,729	20.3%	18 Nora	201,163	219,469	9.1%
24,630	29,465	19.6%	19 Castleton	316,500	342,768	8.3%
11,897	15,503	30.3%	21 East 21st St.	148,531	180,637	21.6%
7,552	9,640	27.6%	22 Shelby	95,667	106,878	11.7%
7,850	9,674	23.2%	24 Mars Hill	100,521	112,141	11.6%
13,683	17,153	25.4%	25 W. 16th St.	183,033	196,590	7.4%
11,945	15,944	33.5%	26 Keystone	147,563	175,508	18.9%
14,646	18,123	23.7%	28 St. Vincent	202,875	222,343	9.6%
6,820	8,697	27.5%	30 30th St.	93,258	105,582	13.2%
20,075	25,206	25.6%	31 Greenwood	263,723	293,654	11.3%
18,500	23,651	27.8%	34 Michigan Rd.	246,937	276,247	11.9%
34,493	41,196	19.4%	37 Park 100	442,400	493,847	11.6%
33,048	39,223	18.7%	38 Lafayette Square	445,736	462,007	3.7%
86,661	104,740	20.9%	39 E. 38th St.	1,130,613	1,229,267	8.7%
10,266	8,351	-18.7%	50 Red Line	131,921	128,509	-2.6%
3,220	3,798	18.0%	55 English	40,128	45,835	14.2%
5,046	9,349	85.3%	87 Eastside Circulator	60,580	82,200	35.7%
232	955	311.6%	Others	4,275	10,220	139.1%
643,925	790,583	22.8%	Total	8,358,227	9,207,465	10.2%

Green Line Ridership

1,513	2,233	47.6%	205 Airport Express	32,706	45,919	40.4%
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S-Pass Ridership

27,926	50,848	82.1%	31 Day S-Pass	366,984	539,127	46.9%
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Flexible Services Ridership

6,637	13,148	98.1%	Open Door Riders on Fixed Route	96,416	140,078	45.3%
19,709	20,163	2.3%	Open Door	250,107	257,368	2.9%
563	583	3.6%	Open Door Taxi Vouchers	6,995	6,567	-6.1%
3	5	66.7%	Late Night Flex Taxi Vouchers	180	43	-76.1%

Ridership at a glance

Fixed Route

MONTH	09 Rides	% from 08	10 Rides	% from 09	11 Rides	% from 10
JANUARY	605,922	-15.8%	639,921	5.6%	680,923	6.4%
FEBRUARY	608,624	-11.9%	632,450	3.9%	628,697	-0.6%
MARCH	676,406	-9.8%	755,547	11.7%	780,601	3.3%
APRIL	700,942	-14.1%	733,509	4.6%	752,283	2.6%
MAY	678,944	-18.8%	682,210	0.5%	766,288	12.3%
JUNE	702,180	-14.1%	707,413	0.7%	793,463	12.2%
JULY	705,887	-18.2%	707,977	0.3%	743,100	5.0%
AUGUST	718,009	-19.3%	757,195	5.5%	868,646	14.7%
SEPTEMBER	733,025	-17.1%	754,641	2.9%	822,610	9.0%
OCTOBER	743,864	-18.9%	767,731	3.2%	834,804	8.7%
NOVEMBER	681,249	-6.3%	715,978	5.1%	788,757	10.2%
DECEMBER	654,416	-2.8%	653,072	-0.2%	792,816	21.4%
TOTAL	8,209,468	-14.4%	8,507,644	3.6%	9,252,988	8.8%

Flexible Services

Month - 2011	OD rides	% from 10	OD on FR	OD V Used	LN V used
JANUARY	21,041	8.00%	7411	574	4
FEBRUARY	18,300	-4.70%	6920	407	2
MARCH	23,924	4.80%	10,156	582	0
APRIL	22,296	1.20%	11,057	560	4
MAY	21,555	3.90%	10,964	601	5
JUNE	21,888	5.80%	11,388	597	4
JULY	20,388	0.70%	11,290	529	2
AUGUST	23,254	6.20%	14,425	588	6
SEPTEMBER	21,803	2.40%	14,365	478	5
OCTOBER	21,875	1.50%	14,773	571	0
NOVEMBER	20,931	2.10%	14,183	497	6
DECEMBER	20,163	2.30%	13,148	583	5
TOTAL 2010	257,418	3.00%	140080	6567	43

Super Bowl 2012 – Indianapolis

The Business Development Team, along with Operations, has been working over the past couple of months on Super Bowl preparation.

Several members of the IndyGo team have served on various Super Bowl local organizing committees. This coordination allowed for IndyGo to plan detailed downtown detours as well as free rides Feb. 2 – 5 (CMAQ grant). The following is a list of some of the prep:

- Planned detours for all IndyGo services. Fixed Route will use Ohio Street and Open Door will use Maryland by the Convention Center
- BD produced an operator guide with route by route details including maps with turns for the detours slated January
- Special downtown signage for stops and shelters designed and installed
- Website pages dedicated to Super Bowl details
- Paid advertising 1/16 – 2/5
- Several press releases
- Rack cards with detour info and updated Green Line rack cards
- Customer Service Center completed Super Service training

Communications

Press Releases

IndyGo distributed five press releases since the last board report, which was issued in December 2011.

- January 17: Public Transportation during Super Bowl 2012 – Signage installed on Ohio Street Shelters for Increased Usability
- January 12: IndyGo MLK Jr. Holiday Hours
- January 6: Public Transportation during Super Bowl 2012
- December 22: IndyGo Winter Holiday Notifications
- December 12: IndyGo and People for Urban Progress Repurpose Stadium Seats for Transit Stops

Media Coverage

Date	Headline	Reporter	Outlet	Topic
01/16/12	Free shuttles for Super Bowl	Staff	WTHR 13	Super Bowl
01/16/12	Downtown driving gets challenging this week	Bill McCleery	Indianapolis Star	Super Bowl
01/15/12	Delaware County could join Indy transit district	Seth Slabaugh	The Star Press	Mass Transit
01/14/12	Transit bill picks up bipartisan support in Indiana House	Chris Sikich	Indianapolis Star	Mass Transit
01/13/12	Central Indiana mass transit bill gains bipartisan support	Chris Sikich	Indianapolis Star	Mass Transit
01/13/12	IndyGo Repurposes Bush Stadium Seats at Indianapolis Bus Stops	Staff	Passenger Transport	PUPstop
01/13/12	HB1072 call to action!	Curt Ailes	Urban Indy	Mass Transit
01/12/12	Airport: Super Bowl Travel to Top Holidays	Staff	Inside IN Business	Super Bowl
01/11/12	Some Worry Towing will be a Problem During Super Bowl	Tanya Spencer	WRTV 6	Super Bowl
01/10/12	Major traffic changes in the works for Super Bowl week	Associated Press	MSNBC	Super Bowl
01/10/12	Major traffic changes in the works for Super Bowl week	Mary Milz	WTHR 13	Super Bowl
01/10/12	Downtown businesses hammer out places for employees during Super Bowl	Aishah Hasnie	WXIN 59	Super Bowl
01/10/12	Minor injuries reported in IndyGo bus crash	Staff	WTHR 13	Minor Bus Crash
01/09/12	Super Bowl weekend parking will cost fans upwards of \$495	Ann Keil	WXIN 59	Super Bowl
01/09/12	\$399 for Super Bowl parking? And still a 20-minute walk?	Associated Press	Los Angeles Times	Super Bowl
01/09/12	Parking spots for Super Bowl cost top dollar	Associated Press	Indianapolis Star	Super Bowl

01/09/12	Many Changes Coming to Downtown for Super Bowl 46	Ray Steele	WIBC	Super Bowl
01/07/12	Premium prices or parking during Super Bowl	Associated Press	Chicago Tribune	Super Bowl
01/07/12	IndyGo Super Stops	Staff	WISH 8	Super Bowl
01/07/12	Premium prices sought for parking during Super Bowl	Associated Press	IBJ	Super Bowl
01/07/12	Seats from Bush Stadium to live on at bus stops	Cory Schouten	IBJ	PUPstop
01/07/12	Technology already helping commuters	Letter to the Editor – Ehren Bingaman	IBJ	CIRTA
01/06/12	Right-to-work measure shadows transit hearing	Chris Sikich	Indianapolis Star	State Legislation
01/06/12	Officials Unveil Super Bowl Parking Plans	Myrt Price	WRTV 6	Super Bowl
01/05/12	Mass transit hits House Ways and Means	Krista Chittum	NUVO	Mass Transit
01/05/12	Ballard: Funding for mass transit a 'worthy investment'	Chris Sikich	Indianapolis Star	Mass Transit
01/05/12	City prepares for Super Bowl transportation demands	Aishah Hasnie	WXIN 59	Super Bowl
01/05/12	Debate on right-to-work sounds familiar	John Krull	NUVO	State Legislation
01/05/12	Statehouse Standoff Stalling Session	Staff	Inside IN Business	State Legislation
01/04/12	Another Session, Another Walkout	Eric Berman	WIBC	State Legislation
01/04/12	HB1073-transit-Gets its day at the Indiana Statehouse	Curt Ailes	Urban Indy	Mass Transit
01/04/12	House Democrats roll out stall tactic at the start	Mary Beth Schneider	Indianapolis Star	State Legislation

01/03/12	Lawmakers face rematch with “thousand-pound gorilla”	Mary Beth Schneider	Indianapolis Star	State Legislation
01/01/12	Make it a year to finally tackle persistent problems	Editorial	Indianapolis Star	Mass Transit
01/01/12	Ballard takes the oath of office again	Russ McQuaid	WXIN 59	Political Leadership
01/01/12	Ballard Sworn in for Second Term	Staff	WRTV 6	Political Leadership
12/31/11	What to expect from IBJ in 2012	Greg Morris	IBJ	Summary of 2012
12/31/11	Legislators have lengthy to-do list for short session	Editorial	IBJ	Mass Transit
12/31/11	Behind Closed Doors: Daniels hopes to leave in a blaze of glory	Mary Beth Schneider, Jon Murray, Heather Gillers & Carrie Ritchie	Indianapolis Star	Political Leadership
12/31/11	What to watch for in 2012	Jon Murray	Indianapolis Star	Summary of 2012
12/30/11	Survival Skill No. 3: Don’t get sucked into the Downtown traffic vortex	Chris Sikich	Indianapolis Star	Super Bowl
12/30/11	Odd couple must build bridge	Editorial	Indianapolis Star	Political Leadership
12/29/11	Lewis poised to take over as council president	Jon Murray	Indianapolis Star	Democratic Priorities
12/28/11	Chamber looks at big picture to lead region into future	Scott Miller	Indianapolis Star	Mass Transit
12/28/11	What’s Ahead for Transportation in 2012?	Staff	WTHR 13	Legislation
12/27/11	Compare and contrast mass transit services	Letter to the Editor – William Heller	Indianapolis Star	Mass Transit
12/27/11	A holiday feast: public transit, education	David Hoppe	NUVO	Mass Transit

12/23/11	Beware of growing costs to operate light rail	Letter to the Editor – George Hodgson	Indianapolis Star	Mass Transit
12/23/11	Don't let bureaucrats create extravagant toy	Letter to the Editor – Jim Jennings	Indianapolis Star	Mass Transit
12/21/11	Democrats rankled by 'flawed' leadership vote	Lesley Weidenbener	IBJ	IN Democratic Party
12/21/11	It's a game for them, a loss for us	Editorial	Indianapolis Star	Bipartisanship is a must
12/21/11	The Democratic cult of personality	John Krull	NUVO	IN Democratic Party
12/21/11	Parker remains at party helm	Lesley Weidenbener	NUVO	IN Democratic Party
12/21/11	Highlighting Indy's "Bus Plan"	Curt Ailes	Urban Indy	Mass Transit
12/18/11	Pay for mass transit with annual vehicle fee	Letter to the Editor – Leigh Carter	Indianapolis Star	Mass Transit
12/18/11	Mass transit plan passes by some parts of the county	Letter to the Editor – Stephanie Ferguson	Indianapolis Star	Mass Transit
12/17/11	Transit plan may boost real estate investment	Chris O'Malley	IBJ	Mass Transit
12/17/11	People in the News	Staff	IBJ	INDYCOG
12/17/11	It's time to jump on the transit train	Editorial	IBJ	Mass Transit
12/17/11	What millennials look for in urban cores	Jordan Updike	IBJ	Mass Transit
12/17/11	Indy Transit Plan: A Tale of Two Cities	Robert Sharpe	The Examiner	Mass Transit
12/16/11	It's a great deal for some, but just too expensive	Letter to the Editor – Anonymous	Indianapolis Star	Mass Transit
12/16/11	Let residents vote on mass transit plan	Mary Beth Schneider	Indianapolis Star	Mass Transit

12/16/11	Southside tired of subsidizing Northside	Letter to the Editor – Tom Kraeszig	Indianapolis Star	Mass Transit
12/15/11	Mayors, riders endorse new plan	Brandon Perry	Indianapolis Recorder	Mass Transit
12/15/11	Super Bowl Committee Announces Downtown Traffic Plans	Staff	Inside IN Business	Super Bowl
12/15/11	Who pays the tab for transit? We all should	Dan McFeely	Indianapolis Star	Mass Transit
12/14/11	Indianapolis Regional Transit Plan heads to the Statehouse	Curt Ailes	Urban Indy	Mass Transit
12/14/11	Transit plan eyes a smooth ride	Chris Sikich	Indianapolis Star	Mass Transit
12/14/11	Business boosters push transit plan	Rebecca Townsend	NUVO	Mass Transit
12/13/11	Mass transit plan to include central Ind. service	The Associated Press	Post-Tribune	Mass Transit
12/13/11	Mass Transit Plan Could be Put to a Vote	Staff	Inside IN Business	Mass Transit
12/13/11	'Substantial' Support for Transit Funding	Andy Ober	Inside IN Business	Mass Transit
12/13/11	New mass transit plan outlined for central Indiana	May Milz	WTHR 13	Mass Transit
12/13/11	Transit proposal includes tax hike	Jim Shella	WISH 8	Mass Transit
12/13/11	Officials propose mass transit revamp for Central Indiana	Joe LePage	Fox 59	Mass Transit
12/13/11	Mayors, Transit Advocates Push \$1.3 Billion Plan	Staff	WRTV 6	Mass Transit
12/13/11	Mass transit plan for Indy metro area gets a fresh push	Chris Sikich	Indianapolis Star	Mass Transit
12/13/11	Leaders Unveil Mass Transit Master Plan	Mike Corbin	WIBC	Mass Transit
12/13/11	What Indianapolis' newly proposed transit system means for you	Staff	Indianapolis Star	Mass Transit

12/13/11	Key players: The faces behind Indianapolis' transit plan	Chris Sikich	Indianapolis Star	Mass Transit
12/13/11	Get on the mass transit bandwagon	Editorial	Indianapolis Star	Mass Transit
12/13/11	This version of transit plan is just right	Erika Smith	Indianapolis Star	Mass Transit
12/13/11	Mass transit plan for Indy metro area gets a fresh push	Chris Sikich	Indianapolis Star	Mass Transit
12/13/11	Keep Keystone Towers property for future needs	Letter to the Editor – Jan Guttery	Indianapolis Star	Redevelopment Project
12/13/11	Mayors back transit tax hike in Marion, Hamilton counties	Chris O'Malley	IBJ	Mass Transit
12/13/11	An evolving plan for mass transit in Indianapolis	Star files	Indianapolis Star	Mass Transit
12/13/11	Mass transit supporters seek tax hike	Mary Milz	WTHR 13	Mass Transit
12/13/11	Bush Stadium Seats Being Moved Around Indianapolis	Alex Brown	Indianapolis Star	PUPstop
12/13/11	Bush Stadium seats installed at bus stops	Staff	WIBC	PUPstop
12/13/11	P.U.P.'s IndyGo Bus Stop Update	Kevin Kastner	Urban Indy	PUPstop
12/13/11	Business leaders to announce 10-year, #1.3B mass transit overhaul	Chris Sikich	Indianapolis Star	Mass Transit
12/12/11	Transit overhaul to be unveiled Tuesday morning	Chris Sikich	Indianapolis Star	Mass Transit
12/12/11	Bike lanes as mass transit evolution	David Hoppe	NUVO	Bike Lanes
12/12/11	Pedestrians at Risk in our Cities	Graeme Sharpe	Urban Indy	Pedestrian risk from vehicular traffic
12/11/11	Transit, school reports could transform area	Dennis Ryerson	Indianapolis Star	CITTF announcement
12/10/11	The council's long and winding agenda	Rex Early	IBJ	Large agenda for council

12/09/11	Right-to-work fight will hurt other goals	Editorial	Indianapolis Star	May affect political priorities
12/05/11	Share the road with care	Editorial	Indianapolis Star	Complete Streets

Community Coverage

Based on relevancy, IndyGo submits topic/stories to a variety of city-based organizations for possible inclusion in their electronic newsletters. As a result, IndyGo submitted the following community coverage for January/February.

> CIRTA:

- Know Before Your Go - Public Transportation Alternatives during Super Bowl XLVI
- Google Transit – IndyGo Schedule Information Available on Google Maps

> Somos:

- Know Before Your Go - Public Transportation Alternatives during Super Bowl XLVI
- Google Transit – IndyGo Schedule Information Available on Google Maps

> La Voz:

- Know Before Your Go - Public Transportation Alternatives during Super Bowl XLVI
- Google Transit – IndyGo Schedule Information Available on Google Maps

> SustainIndy:

- Know Before Your Go - Public Trans. Alternatives during Super Bowl XLVI
- Google Transit – IndyGo Schedule Information Available on Google Maps
- IndyGo and PUP Repurpose Stadium Seats for Transit Stops

> INDYCOG:

- Know Before Your Go - Public Trans. Alternatives during Super Bowl XLVI
- Google Transit – IndyGo Schedule Information Available on Google Maps
- IndyGo and PUP Repurpose Stadium Seats for Transit Stops

> IDI:

- Know Before Your Go - Public Trans. Alternatives during Super Bowl XLVI
- Google Transit – IndyGo Schedule Information Available on Google Maps
- IndyGo and PUP Repurpose Stadium Seats for Transit Stops

Interviews and Outreach

01/17/12 - IndyGo Super Bowl information phone interview - John Russell/Indy Star
 01/16/12 - IndyGo Super Bowl information interview - IndyStyle.tv/WISH 8
 01/10/12 - IndyGo Super Bowl information interview - Mary Milz/WTHR 13
 01/05/12 - IndyGo Super Bowl information phone interview - Ray Steele/WIBC 93.1
 01/06/12 - IndyGo Super Bowl information phone interview - Eric Halvorson/ WISH 8
 12/22/11 - IndyGo Security Department interview - Troy Kehoe/WISH 8

Communications

Released January eNews on December 30, 2011
 Released January Employee Newsletter on January 3, 2012
 Released January service alert cards for on-board posting in ad board

January eNews Statistics:

	Previous Month	Current Month	Jan 2011 Data	% Change from previous month
Recipients Mailed	6740	6711	6711	-0.43%
Received	6618	6555	6555	-0.95%
Opened	768	916	916	19.27%
Unique Clicks	231	179	179	-22.51%
Unsubscribed	17	19	19	11.76%
Forwards	152	144	144	-5.26%

Social Networking

	Previous Month	Current Month	Jan 2011 Data	% Change from previous month
Facebook Fans	786	828	828	5.34%
Twitter Followers	604	660	660	9.27%

Marketing, Advertising and Events

Advertising December 2011

- La Voz
- WFYI
- WTLC
- Billboards

Advertising January 2012

- Fox
- WIBC radio and web
- WTTS
- WFYI
- WTLC am and fm
- Billboards
- ICVA online
- Facebook

Statistics

Web Site – www.IndyGo.net

Month	2004	2005	2006	2007	2008	2009	2010	2011
January	na	10,009	13,097	15,988	22,521	26,508	30,405	44,813
February	na	8707	12,511	14,972	21,116	23,523	30,962	43,138
March	na	10,519	15,527	16,344	26,998	26,733	33,833	40,864
April	na	11,741	14,043	16,569	25,673	25,208	31,945	39,207
May	na	13,211	19,036	26,089	38,232	26,190	35,473	43,303
June	3427	13,549	19,067	20,318	33,861	27,072	33,119	43,960
July	12,030	12,060	18,167	20,981	34,603	27,600	34,799	43,032
August	12,165	16,019	22,443	20,510	32,425	30,277	41,282	48,959
September	9650	15,174	16,554	18,864	29,061	27,459	37,943	43,206
October	9415	12,884	15,706	23,635	29,614	28,590	42,504	44,397
November	8203	12,311	14,258	20,068	24,785	27,143	41,293	42,943
December	8792	12,243	13,626	19,019	24557	26,649	39,782	41,000
	63682	148,427	194,035	233,357	343,446	322,952	433,340	518,822

Call Center

Month - 11	# of Calls	# Calls Answered	Answer %
January	34,389	31,892	92.74%
February	35,600	33,025	92.77%
March	37,627	34,869	92.67%
April	35,152	32,032	91.12%
May	37,530	33,793	90.04%
June	40,270	35,873	89.08%
July	35,181	29,620	84.19%
August	42,977	38,043	88.52%
September	43,106	39,112	90.73%
October	44,710	41,972	93.88%
November	45,181	42,747	94.61%
December	46,811	44,475	95.01%
TOTAL:	478,534	437,453	91.28%

Customer Comments

Month	2006	2007	2008	2009	2010	2011
January	268	374	410	279	282	338
February	250	252	434	306	453	342
March	324	372	419	282	458	465
April	263	276	304	326	334	600
May	203	266	308	360	490	494
June	295	302	360	443	326	570
July	273	392	423	376	344	533
August	385	439	323	491	516	622
September	338	324	623	363	445	614
October	378	434	461	390	465	464
November	316	335	291	343	394	449
December	277	297	287	308	341	452
TOTAL:	3570	4063	4643	4267	4848	5943

December meetings/events

- 12/1/11—Met with TCU regarding enhanced benefits for employees
- 12/2/11—Transit Coalition meeting
- 12/5/11—Chamber Annual Event – meet the council/mayor
- 12/6/11—Bike Task Force
- 12/12/11—Installation of first PUPstop seats
- 12/12/11—Super Bowl committee meeting
- 12/13/11—CITTF press conference
- 12/14/11—Attend CIRT County-to-County providers meeting
- 12/14/11—IRTC Meeting
- 12/16/11—Transit Coalition meeting
- 12/20/11—Transportation Open House for Super Bowl planning

January meetings/events

- 1/5/12—Multimodal planning at Butler University
- 1/6/12—Transit Coalition meeting
- 1/9/12—Met with CIRT and MPO regarding transit marketing/communications
- 1/10/12—Met with Covering Kids and Families – Health and Hospital
- 1/10/12—Met with LISC
- 1/11/12—Mayor’s Diversity Luncheon

- 1/11/12—Met with Indy Film Fest
- 1/13/12—New council presentation – Chamber event
- 1/17/12—Met with Indiana State Museum
- 1/18/12—Health Line BRT presentation
- 1/18/12—ICVA Annual Meeting
- 1/18/12—MAC meeting
- 1/20/12—Transit Coalition Meeting

Advertising Update:

Between outstanding sales from Clear Channel Outdoor and the Allison Transmission logo placement on new hybrid buses, we’ve exceeded budgeted revenue projection of \$300,000.

- Clear Channel Guarantee — \$260,000
- Clear Channel overages through Q3 — \$75,000
- Allison Logo — \$73,000

We expect additional funds in Q4 and even more in Q1 (after the Super Bowl).

Google Transit:

IndyGo’s website now has a quick trip planner powered by Google on each page. This has taken a couple of years to coordinate, but this trip planner is very user friendly and more intuitive.

Adopt-A-Stop Program Update

2 new adoptions

Trinity Body Shop	2402 E Washington St	12/6/11	8
The Baenzigers	46th Street and Eagle Creek Parkway	12/12/11	15

Promotional Give-a-ways

12/9/11	Web Promo	(10) 4-packs of tickets to the Children’s Museum
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12/9/11	Employee news giveaway	(10) 4-packs of tickets to the Children’s Museum
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Planning & Scheduling

Scheduling

- Staff has completed work on the February 2012 Operator Pick. We have made timing adjustments to Routes 25, 28 & 34 to improve on-time performance.
- Much work is being done in preparation for the Super Bowl. From January 27-February 5 almost all routes in the downtown area will be on detour. In order to make this as seamless as possible for operators and customers, the scheduling group is redoing the schedules for the week. Times will not change, but some timepoints and routings will change. By adjusting the data in the scheduling software we will be able to have accurate trip data for the operators, trip planner, and Google. The data should also be able to be pushed out to our CAD/AVL system. The only place that will not have 100% correct data will be the printed schedules which would be normal for detours. There will be information also posted in all the downtown shelters to help guide folks. More information will be forthcoming regarding this endeavor.

Planning

Projects not funded by IndyGo

- Cultural Trail – Stops on Washington Street opened in December and one shelter site on Virginia Ave has been installed. The rest of the shelters on Washington, Virginia, and Massachusetts will be installed in the spring when the weather improves. The solar shelter provided by the Office of Sustainability will be installed in January at the City County Building stop.
- Wishard Hospital - 2013
- Wishard Health Clinic -2012

People for Urban Progress – PUP - A group of 4 seats from the old Bush Stadium has been installed at the bus stop on Massachusetts & Alabama Streets.

JARC and New Freedom FTA Grant Programs/Transportation Coordination

As a reminder, the Job Access and Reverse Commute program helps fund employment-related transportation services and activities for low-income individuals, while the New Freedom program supports transportation options for people with disabilities that are beyond those required by the American Disabilities Act. Funding, provided by the Federal Transit Administration (FTA) is awarded annually, to local organizations addressing unmet transportation needs that have been identified in the area's coordinated transportation plan.

IPTC has concluded contract execution with four (4) area grantees as a result of the 2011 call for projects. From the four grantees, IPTC funded six (6) projects, as a result IPTC staff executed sub recipient agreements with the following grantees during this report period:

Central Indiana Regional Transit Authority (CIRTA) – New Freedom Grant Sub Recipient

Central Indiana Regional Transit Authority (CIRTA) – JARC Grant Sub Recipient

Families First Inc. – JARC Grant Sub Recipient

Central Indiana Council on Aging (CICOA) – New Freedom Grant Sub Recipient

Access Johnson County Public Transit – JARC Grant Sub Recipient

Access Johnson County Public Transit – New Freedom Grant Sub Recipient

IPTC will award a total of \$ 1.8 million in JARC and New Freedom support from the 2011 call for projects. Funding these requests will support a total of \$3 million in transportation project activities.

Staff is beginning preparation for the 2012 Call for Projects that will be held in February 2012.

Staff continues to monitor project activities from current JARC and New Freedom grant recipients. Staff also continues to provide technical assistance to grantees as needed and requested.

The project manager continues to work closely with the IPTC Fiscal Department to process grant reimbursement claims. He also works closely with the Assistant Controller to prepare and submit quarterly FTA progress reports for IPTC on behalf of all recipients of open/active JARC and New Freedom grants.

During the November report period, IPTC staff concluded participation and support in the FTA's Financial Management Oversight (FMO) Review. This review required considerable staff time and effort.

Staff also continues to be engaged with CIRTA activities including attending their monthly board meetings, and participating in Rural Demand Response Transportation discussions. Staff continues to work with other local organizations and human service providers to address unmet transportation needs, and to identify opportunities for promoting and enhancing IndyGo service delivery and increasing ridership.

Also, staff continues to represent IPTC in transportation coordination efforts involving other organizations with a variety of public transportation needs. These organizations include: The Elderly At The Table (EAT) Coalition, the Indiana Council on Specialized Transportation (INCOST), the Indianapolis Head Start Transportation Advisory Committee, the Marion County Health Department Covering Kids and Families Advisory Committee, the Mid North Neighborhood Alliance, KIPP Charter School of Indianapolis, the Naturally Occurring Retirement Community of Indianapolis (NORC), Little Red Door Cancer Agency, Plainfield Town Council, Access Johnson County Public Transit, Indianapolis Committee on Specialized Transportation (TAC), the Hamilton County Transportation Advisory Committee, and the IPTC Mobility Advisory Committee.

As a reminder, IPTC staff and administration expenses are funded 100% from the JARC and New Freedom programs for these activities.

TO: Chair and Board of Directors

FROM: Michael A. Terry, President/CEO

CONSIDERATION OF CEO REPORT

ISSUE: An oral report of IndyGo business and information will be presented at the board meeting.

RECOMMENDATION: Receive CEO report.

Michael A. Terry
President/CEO