

Step 1

Personal Information Form

Are you a new applicant or a cu	rrent IndyGo Ac	cess rider?		
New Application Renewal	ID#	Expiration Date		
SECTION 1 Please print or ty	pe your responses.			
Name:				
First	Middle	Last		
Date of Birth:	Gender: Ma	ile Female		
Address:		Apt		
City:		State: Zip Code:		
Phone Numbers: Home:		Cell:		
Work:	Email address:			
In case of an emergency, contact:				
Name:	Rel	ationship:		
Day Phone:	Evening Phone:			
Voluntary Question. This data is used	d for analysis only a	and will not impact your eligibility.		
Do you receive Medicaid? Yes	No			
FOR INDYGO'S OFFICE USE ONLY				
Eligible: Yes No	ID#			
Date Issued:	Expiration Date: _			
PCA: Yes No	Self Recertification	n: Yes No		
Reviewed by:				
Comments:				

SECTION 2

1. Please check which statement(s) best describes the nature of your disability or limitation that prevents you from riding IndyGo's Fixed Routes (i.e., regular city buses):
I have a mobility impairment that prevents me from getting to and from a fully accessible vehicle without assistance.
I have an endurance problem that prevents me from moving the distance needed to get to the bus stop.
I have a visual impairment that prevents me from finding my way to and from a Fixed Route bus stop without assistance.
I have a cognitive/mental disability that prevents me from remembering and
understanding information needed to get myself safely to and from a bus stop.
I have a severe medical condition limiting my functional ability to ride the Fixed Route.
My disability or limitation is:PermanentTemporary (I will only need IndyGo Access until I recover.) If temporary, please explain:
3. My disability or limitation can vary day to day: Yes No If yes, describe a "good day" when you can ride the Fixed Route:
If yes, describe a "bad day" when you are not able to ride the Fixed Route:
4. How do you currently meet your transportation needs? (Family, taxis, buses, IndyGo Access, etc.)
5. I cannot stand and bear weight without the use of a mobility aid: Yes No
6. Which of the following equipment or mobility aids do you currently use? Check all that apply.
Walking Cane Walker Manual Wheelchair Crutches White Cane Portable Oxygen Power Wheelchair Prosthesis Power Scooter Service Animal Communication Board Leg Braces Other (please describe)
How long have you used your current aid(s)?
7. Do you use an extra-wide wheelchair or scooter? Yes No

SECTION 3

Please check your response to the following statements. 1. I can stand for up to: ____5 minutes ____10 minutes ____15 minutes ____20 minutes ____30 minutes _____I cannot stand for any period If I am waiting at a bus stop, I must have: ____a bench ____a shelter 3. When riding Fixed Route buses, I: ____must have a seat ____do not need a seat ____need the lift deployed, ____need the bus lowered to step onboard ____need assistance from the driver to help me board with my mobility aid 4. When crossing a street, I need: ____curb cuts ___audible signals ___accessible median ____tactile curb warnings ____I cannot cross a street without help ____I can cross a street with _____2-3 lanes, 4-6 lanes ____grassy, ____hilly/inclined 5. I cannot make my way across ground that is: uneven or has broken sidewalks, gravel or stone ____ground type does not affect my mobility 6. My ability to access transportation is affected by the following weather conditions: ___heat (above 80 degrees) ___cold (below 35 degrees) ___wind ___snow/ice ___rain ____smog ____weather does not affect my ability to access transportation 7. My ability to access transportation depends on the time of day because I have difficulty seeing: ____in full daylight/sunny days ____in partial light/cloudy days __in darkness/semi-darkness, ____I can see at all hours of the day 8. The farthest I can walk on level ground and under the best conditions within a reasonable amount of time on my own without a mobility aid is: ___half the distance of a football field (150 feet) ____the length of a football field (300 feet) ____the size of a football field and back (600 feet) one lap around a track (1,320 feet) 9. The farthest I can travel on level ground and under the best conditions within a reasonable amount of time with a mobility aid is: ____half the distance of a football field (150 feet) ____the length of a football field (300 feet) ____the size of a football field and back (600 feet) ___one lap around a track (1,320 feet)

10. I can safely and independently walk up and down (3) 12-inch steps: Yes No				
11. When traveling in the community, I travel:alone				
always with a companion or a personal care attendatesometimes alone or with a personal care attendant				
A personal care attendant (PCA) is someone designated of eligible individual meet their unique needs and is different typically assists with one or more daily life activities such manual tasks, or providing assistance with mobility or con	from a compa as providing pe	nion or	guest. A PCA	
If you answered with a companion or personal care attended please describe how this person helps you:	dant to assist y	ou in yo	our travels,	
12. I can:				
Recognize printed information	Yes	No	Sometimes	
Hear and process spoken words/information.	· 		Sometimes	
Ask for and follow directions.	Yes	_No	Sometimes	
Deal with unexpected situations/changes	Yes	_No	Sometimes	
Pind my way to and from a destination	Yes	_No	Sometimes	
Recognize and board the correct bus			Sometimes	
Ride a simple direct route with no transfers			Sometimes	
Deposit fare or show a bus pass	Yes	_NO	Sometimes	
SECTION 4				
Please check your response to the following statements.				
1. Do you know where the closest bus stop is nearest yo	our residence?	Yes	No If yes,	
what are the cross streets?				
If yes, what routes serve that stop?				
2. Do you currently ride IndyGo's Fixed Routes by yourself Yes Sometimes No (if no, skip to				
How many times do you ride in a week? In a m	nonth?	_		
Briefly explain two trips that you take on a Fixed Route (pl	lease use the ro	oute nu	mbers):	
Trip 1:				
Trip 2:				

3. Please check which of the following best describes how you currently use the Fixed Route.
 I can only travel to and from one destination. I can travel to and from many different destinations I can get to and from a bus stop if the distance is not too far and free of barriers Someone drives me to and from a bus stop I can only use the bus if someone rides with me I can only access and ride Fixed Routes after receiving formal training.
SECTION 5: AUTHORIZATION
I understand that the protected personal health information provided during the application and interview process will be kept confidential and shared only with IndyGo employees, contractors, or service providers as necessary to determine eligibility for IndyGo Access paratransit services. This information may also be used to ensure IndyGo's adherence to FTA ADA regulations and IndyGo policies. Any other use or release of information is to be strictly prohibited.
Applicant's Signature: Date:
If someone on behalf of the applicant completed this form, please sign below. Assistant's Signature: Date:
Do you need future written information given to you via:
BrailleLarge PrintEmailLetter formatOther(please list other format)
Please check which statement best describes your needs: If I am found eligible for IndyGo Access, I will: be able to meet the IndyGo Access vehicle at the curb. I need the driver to assist me from my door to the IndyGo Access vehicle. Require the driver to assist me from the IndyGo Access vehicle to the door of my destination.
Please use this space to tell us anything else you would like IndyGo to know about your travel challenges and ability to use Fixed Route buses or IndyGo Access services.

Next: STEP 2 Have a licensed health care professional complete the Medical/Professional Verification Form on your behalf.

Mail, fax, or email the forms to the Assessment Office. All documents must be received before an in-person interview is scheduled.

Mail: IndyGo Access Assessments 2425 West Michigan Street Indianapolis, IN 46222 Fax: (317) 614-9316 Email: assessments@indygo.net