



Board Report
August 21, 2024

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1. **Call to Order and Roll Call** (Presenters – Gregory Hahn, Robert Frye)
2. **Awards and Commendation** (Presenter – Jennifer Pyrz)
3. **Committee Chairperson Reports** (Presenters – Richard Wilson, Adairius Gardner)
 1. Finance Committee
 2. Service Committee
4. **Consent Agenda** (Presenter – Gregory Hahn)
 1. A-1: Consideration and approval of minutes from Board meeting held on July 25, 2024
 2. A-3: Consideration and approval of IFB 24-06-513, Near Eastside Bus Stop Improvements Phase 1 (Presenter- Rachel Wilson)
 3. A-4: Consideration and approval of E Campus – Fleet Operations & Storage Facility Project: Approval of A&E task order for site engineering and preliminary design services (Presenter- Andrea Hermer)
 4. A-7: Consideration and approval of Non-Revenue Vehicles (Presenter- Cheryl Purefoy)
 5. A-8: Consideration and approval of government consulting contract with Cardinal Infrastructure, LLC (Presenter- Cameron Radford)
5. **Public Hearing** (Presenter – Gregory Hahn)
 1. A-2: Public hearing and consideration of adoption of proposed Ordinance 2024-02 authorizing the acquisition of real property for the East Campus Expansion Project (Presenter – Robert Frye)
6. **Regular Agenda** (Presenter – Gregory Hahn)
 1. A-5: Consideration and approval of proposed 2025 budget (Presenter – Bart Brown)
 2. A-6: Consideration and approval of Blue Line Traffic Study Task Order (Presenter- Matt Duffy)
7. **Information Items** (Presenter- Gregory Hahn)
 1. I-1: Finance Report (Presenter – Bart Brown)
 2. I-2: Local Route TSP update (Presenter – Matt Duffy)
 3. I-3: Mobility Advisory Committee (MAC) update (Presenter – MAC member)
 4. I-4: Department Reports
8. **Adjourn** (Presenter – Gregory Hahn)

Our next Board Meeting will be Wednesday, September 25, 2024; 11am

In accordance with the Americans with Disabilities Act, the Indianapolis Public Transportation Corporation is required to provide reasonable accommodations to persons with disabilities interested in attending public meetings.

Accommodations are available upon request to persons with disabilities who require alternately formatted materials, auxiliary aids, or reasonable modifications to policies and procedures to ensure effective communication and access to public meetings. Accommodations are also available for Individuals with limited English proficiency (LEP). If you require an accommodation to attend the meeting or access the materials, please contact Morgan Johnson or Charlie Carlino by email at Morgan.Johnson@indygo.net or Charlie.carlino@indygo.net or by telephone at 317-559-9330. Please allow at least two business days to arrange for accommodations.

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Awards & Commendation Recognition for July 2024

To: Chair and Board of Directors
From: President and CEO Jennifer Pyrz
Date: August 21, 2024

July 2024 Awards & Commendations

Employee	Position	Recognition
Victor Garrett	Coach Operator – Fixed Route	15 Years of Safe Driving
Rodriguez McGuire	Coach Operator – Fixed Route	July Operations Employee of the Month
Abbe Hohman	Board Member	New City Council Appointed Board Member
Hydre Abdullah	Board Member	Outgoing service on IndyGo Board
Janise Cantrell	Radio Control Dispatcher • Dispatch	Retirement/Years of Service(24)

Risk and Safety Division Report

July 2024 Safe Drivers Recognition



National Safety Council Safe Driver awards are the recognized trademark of professional drivers who have proven their skill in avoiding traffic collisions. They are the highest honor for professional safe driving performance. The following Operators are recognized for their safe driving for July and received the National Safety Council recognition patch, pin, and certificate.

<u>Operator</u>	<u>ID #</u>	<u>Years of Safe Driving</u>	<u>Years of Service</u>
Victor Garrett	2163	15	23
Donna Langford	1421	15	26
Bryant Reed	8371	9	13
Sherika Robinson	8428	9	12
Regeania Hall	9509	4	5
Tiona Hankins	9069	4	7
Duane Bean	9096	3	6
Cherika Vinson	9927	3	3
Lisa Campbell	10049	1	2
Larry Flake	10591	1	1
Oartel Locket	10520	1	1

Safety is at the core of IndyGo’s mission and values. We congratulate the above professional coach operators that have achieved this milestone. Your performance contributes to helping make public transportation safer each day.

Congratulations and Thank You!



Finance Committee Chairperson Report – August 2024

To: Chair and Board of Directors
Through: President/CEO Jennifer Pyrz
From: Finance Committee Chairperson Richard Wilson
Date: August 21, 2024

ISSUE:

A report of IndyGo August 2024 Finance Committee Meeting will be presented at the board meeting.

RECOMMENDATION:

Receive the report.

Richard Wilson
Finance Committee Chairperson’s Report
August 15, 2024

The Finance Committee met on August 15, 2024, at 8:30am. In attendance was Rick Wilson, Chairman of the Finance Committee, as well as Committee Members Mary Ann Fagan and Taylor Schaffer.

We reviewed and recommended Board approval for the following items on tonight’s Consent Agenda:

1. A-1: Consideration and approval of minutes from Board meeting held on July 25, 2024
2. A-3: Consideration and approval of IFB 24-06-513, Near Eastside Bus Stop Improvements Phase 1 (Presenter- Rachel Wilson)
3. A-4: Consideration and approval of E Campus – Fleet Operations & Storage Facility Project: Approval of A&E task order for site engineering and preliminary design services (Presenter- Andrea Hermer)
4. A-7: Consideration and approval of Non-Revenue Vehicles (Presenter- Cheryl Purefoy)
5. A-8: Consideration and approval of government consulting contract with Cardinal Infrastructure, LLC (Presenter- Cameron Radford)

The Committee also heard a Financial update from Chief Financial Officer Bart Brown.

Mr. Chairman, that concludes my report.

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Service Committee Chairperson Report – August 2024

To: Chair and Board of Directors
Through: President/CEO Jennifer Pyrz
From: Service Committee Chairperson Adairius Gardner
Date: August 21, 2024

ISSUE:

A report of IndyGo August 2024 Service Committee Meeting will be presented at the board meeting.

RECOMMENDATION:

Receive the report.

Adairius Gardner
Service Committee Chairperson’s Report
August 15, 2024

The Service Committee met on August 15, 2024, at 10:00am. In attendance was Adairius Gardner, Chairman of the Service Committee, as well as Committee Member Abbe Hohmann.

We reviewed and recommended Board approval for the following items on tonight’s Consent Agenda.

1. A-1: Consideration and approval of minutes from Board meeting held on July 25, 2024
2. A-3: Consideration and approval of IFB 24-06-513, Near Eastside Bus Stop Improvements Phase 1 (Presenter- Rachel Wilson)
3. A-4: Consideration and approval of E Campus – Fleet Operations & Storage Facility Project: Approval of A&E task order for site engineering and preliminary design services (Presenter- Andrea Hermer)
4. A-7: Consideration and approval of Non-Revenue Vehicles (Presenter- Cheryl Purefoy)
5. A-8: Consideration and approval of government consulting contract with Cardinal Infrastructure, LLC (Presenter- Cameron Radford)

The Committee also heard a Local Route TSP update from Director of Capital Projects Matt Duffy and received a Mobility Advisory Committee (MAC) update.

Mr. Chairman, that concludes my report.

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July Board of Directors Minutes

IndyGo

Thursday, July 25, 2024 at 11:00 AM EDT

@ 9503 E 33rd St- IndyGo HQ

ACTION ITEM A – 1

Attendance

Present:

Members: Hydre Abdullah, Mary Ann Fagan, Adairius Gardner, Greg Hahn, Richard Wilson, Jr., Taylor Schaffer

Staff: Bart Brown, Justin Burcope, Charlie Carlino, Andrea Carroccia, Robert Frye, Morgan Johnson, Emily Meaux, Jennifer Pyrz

1. Call to Order and Roll Call (Presenters – Gregory Hahn, Robert Frye)

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-  [July Agenda.docx](#)
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Chairman Gregory Hahn called the meeting to order at 11:00am. Chief Legal Officer Robert Frye called the roll. 5 members present in person at the start of the meeting. There was a quorum. Director Hydre Abdullah arrived at 11:21am. Vice Chairman Adairius Gardner had to leave the meeting early at approximately 11:36am.

2. Awards and Commendation (Presenter – Jennifer Pyrz)

-  [A1 Awards & Commendation June.docx](#)
-  [A1 June 2024 Safe Drivers Recognition.docx](#)

President/CEO Jennifer Pyrz gave an update on the Awards and Commendations for June 2024.

3. Committee Chairperson Reports (Presenters – Richard Wilson, Adairius Gardner, Gregory Hahn)

1. Finance Committee – Richard Wilson
 -  [A Finance Committee Chair Report July.docx](#)
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2. Service Committee – Adairius Gardner
 -  [A Service Committee Chair Report July.docx](#)
 -  [page intentionally left blank.pdf](#)
3. Governance & Audit Committee – Gregory Hahn
 -  [A G&A Committee Chair Report July.docx](#)
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The reports were received and entered into the record.

4. Consent Agenda (Presenter – Gregory Hahn)

1. A-1: Consideration and approval of minutes from Board meeting held on June 27, 2024
 -  [A-1 June Board of Directors Minutes.docx](#)
 -  [page intentionally left blank.pdf](#)
2. A-2: Consideration and approval of Copier Lease Contract (Presenter – Marcus Burnside)
 -  [A-2 Consideration and Approval of Copier Lease Contract.docx](#)
3. A-3: Consideration and approval of Alertus Text-to-Speech Modification (Presenter – Mark Emmons)

- 4. [A-3 Alertus Text-to-Speech Modification.docx](#)
A-4: Consideration and approval of construction for 1501 Garage Bay Renovation Sub-Project (Presenter – Andrea Hermer)
- 5. [A-4 1501 Garage Bay Renovations FINAL 7-10-24.docx](#)
A-5: Consideration and approval of On-Call Scheduling Services (Presenter – Annette Darrow)
- 6. [A-5 CSched On Call Scheduling Board Action 20240725.docx](#)
A-6: Consideration and approval of Paratransit, Assessment, and Eligibility contract (Presenter – Mike Roth)
- 7. [A-6 Approval of Assessment and Eligibility award RFP .docx](#)
A-8: Consideration and approval of Healthcare Cost Review (Presenter – Brian Atkinson)
- 8. [A-8 Apr GA 2024 Healthcare Cost Review.docx](#)
[A-8 Healthcare-Costs-Audit-Report-07-15-24 FINAL.docx](#)
[page intentionally left blank.pdf](#)
A-9: Consideration and approval of Collision Review (Presenter – Brian Atkinson)
- 9. [A-9 Jul GA 2024 Collision Review.docx](#)
[A-9 Collisions Review - Final.docx](#)

Motion:

Approval of Consent Agenda

Motion moved by Richard Wilson, Jr. and motion seconded by Mary Ann Fagan. Adairius Gardner - AYE; Mary Ann Fagan - AYE; Taylor Schaffer - AYE; Gregory Hahn – AYE; Richard Wilson, Jr. - AYE; Motion passed 5-0

5. Regular Agenda (Presenter – Gregory Hahn)

- 1. A-7: Consideration and approval of introduction of Ordinance 2024-02 (Presenter – Robert Frye)
- 2. [A-7 re Intro of Ordinance 2024-02 revised.docx](#)
- 3. [A-7 Ordinance 2024-02 - 9625 E 33rd St Property Acquisition - Final w date of intro.docx](#)
- 4. [page intentionally left blank.pdf](#)

Chairman Gregory Hahn introduced Action Item A-7, adoption of Ordinance 2024-02 authorizing IPTC to acquire the real property located at and commonly referred to as 9625 East 33rd Street, Indianapolis, Indiana for the East Campus Expansion Project. A public hearing will be scheduled for the August 2024 Board meeting in which members of the public will have the opportunity to give public comment on the proposed ordinance.

- 2. A-10: Consideration and approval of new IndyGo Foundation Board Member
- 3. [A-10 Foundation approval of new Board Member 7.18.24.docx](#)

The bylaws of the Indianapolis Public Transportation Foundation (dba IndyGo Foundation) require the approval of the Board of Directors of the Indianapolis Public Transportation Corporation (IPTC) to approve Board Members for the Foundation. The Foundation Board currently consists of 13 members and Bylaws allow the Board to grow to 19.

Dani Miller is a developer with Flaherty & Collins. She is responsible for sourcing public-private affordable multifamily housing developments. She manages the community development process from project conception and planning through construction and stabilization. Her responsibilities include managing local approval processes, market research, funding procurement, financial modeling, and collaborating with a wide variety of development partners and community groups. She is currently working on an affordable housing project with 102 units along the Purple Line at 38th and Arlington.

Motion:

Approval of new IndyGo Foundation Board Member

Motion moved by Richard Wilson, Jr. and motion seconded by Adairius Gardner. Adairius Gardner - AYE; Mary Ann Fagan - AYE; Taylor Schaffer - AYE; Gregory Hahn – AYE; Richard Wilson, Jr. - AYE; Motion passed 5-0

6. Information Items (Presenter – Gregory Hahn)

1. I-1: Finance Report (Presenter – Bart Brown)

 [I-1 June 2024 Financials Summary.docx](#)

The Board heard a Finance Report update from Chief Financial Officer Bart Brown.

2. I-2: 2025 Budget Introduction (Presenter – Bart Brown)

 [I-2 2025 Proposed Budget July Board Meeting.pdf](#)

 [I-2 F3 Online 2018.pdf](#)

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The Board heard a 2025 Budget presentation from Chief Financial Officer Bart Brown and Director of Budget Justin Burcope and Manager of Budget Andrea Carroccia.

3. I-3: IndyGo Foundation Update (Presenter – Emily Meaux)

 [I-3 7.25.24 Q3 Board Presentation.pdf](#)

The Board heard an IndyGo Foundation update from IndyGo Foundation Executive Director Emily Meaux.

4. I-4: Governance & Audit Workplan Status Report

 [I-4- Jul 2024 GA - Workplan Status .docx](#)

The Board received a Governance & Audit Workplan Status Report update.

5. I-5: Ethics Hotline Summary Report

 [I-5-Jul 2024 GA Ethics Hotline Summary.docx](#)

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The Board received an Ethics Hotline Summary Report update.

6. I-6: Department Reports

 [I-6a Risk and Safety Board Report July 2024.docx](#)

 [I-6b PLANNING AND CAPITAL PROJECTS REPORT for 2024-07.docx](#)

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 [I-6c June Board Report.pdf](#)

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 [I-6d June 2024 -OPERATIONS DIV BOARD REPORT -07.2024.docx](#)

 [I-6f Supplier Diversity Division Report July 2024.docx](#)

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The Board received Department Reports for Risk & Safety, Capital Projects, Public Affairs, Operations, and Supplier Diversity.

7. Adjourn (Presenter – Gregory Hahn)

On order of Chairman Gregory Hahn and there being no objection, the meeting was adjourned at 11:49am.

Chief Legal Officer
Robert Frye



Date of Memo: August 06, 2024
 Current Meeting: August 21, 2024
 Board Meeting: August 21, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Project Manager Rachel Wilson
SUBJECT: Consideration and Approval of IFB 24-06-513, Near Eastside Bus Stop Improvements Phase 1

ACTION ITEM A – 3

RECOMMENDATION:

In a manner consistent with IPTC procurement and contract award standards, it is requested that the Board authorize IPTC’s President and CEO to enter into an agreement with Olco Incorporated to construct local bus stop improvements at 50 locations on the near eastside of Indianapolis for \$589,197.08.

BACKGROUND:

Working alongside the City of Indianapolis, Department of Public Works (DPW), IPTC is continuously working toward improving local bus stops throughout the city to ensure that they are both accessible and comfortable for riders. A map of the project area is included as Figure 1: Project Area on the following page. The scope of this work includes adding bus pads, seating, and improving crosswalks in select locations. Half of the construction cost (\$294,598.54) will be covered by an Indy Neighborhood Infrastructure Partnership (INIP) grant from DPW where they match dollar for dollar up to \$500,000.

DISCUSSION:

A request for proposals (IFB 24-06-513) was released on June 17, 2024. Two bids were received on July 11, 2024. Both bids were under the engineer’s estimate and were found to be responsive and responsible. The lowest, responsive, and responsible bid was received from Olco Incorporated in the amount of \$589,197.08. Construction is anticipated to begin as soon as Q4 2024 and be completed by September 1, 2025.

ALTERNATIVES:

IPTC is recommending the lowest, responsive, and responsible bidder for award in accordance with state statute. The only alternative would be to reject all bids and re-bid the project at a later date.

FISCAL IMPACT:

IPTC’s share of this capital investment is included in IPTC’s FY2024 budget appropriation.

DBE/XBE DECLARATION:

Olco’s bid consisted of a 10.4% XBE commitment including CMG Trucking (MBE) at 2.7%, Indiana Sign & Barricade (WBE) at 6.8%, Crane Environmental (WBE) at 0.9%, and BUC Construction Supply (WBE) at 0.5%.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action item was reviewed by the Finance Committee and Service Committee on August 15, 2024 and was recommended to the Consent Agenda.

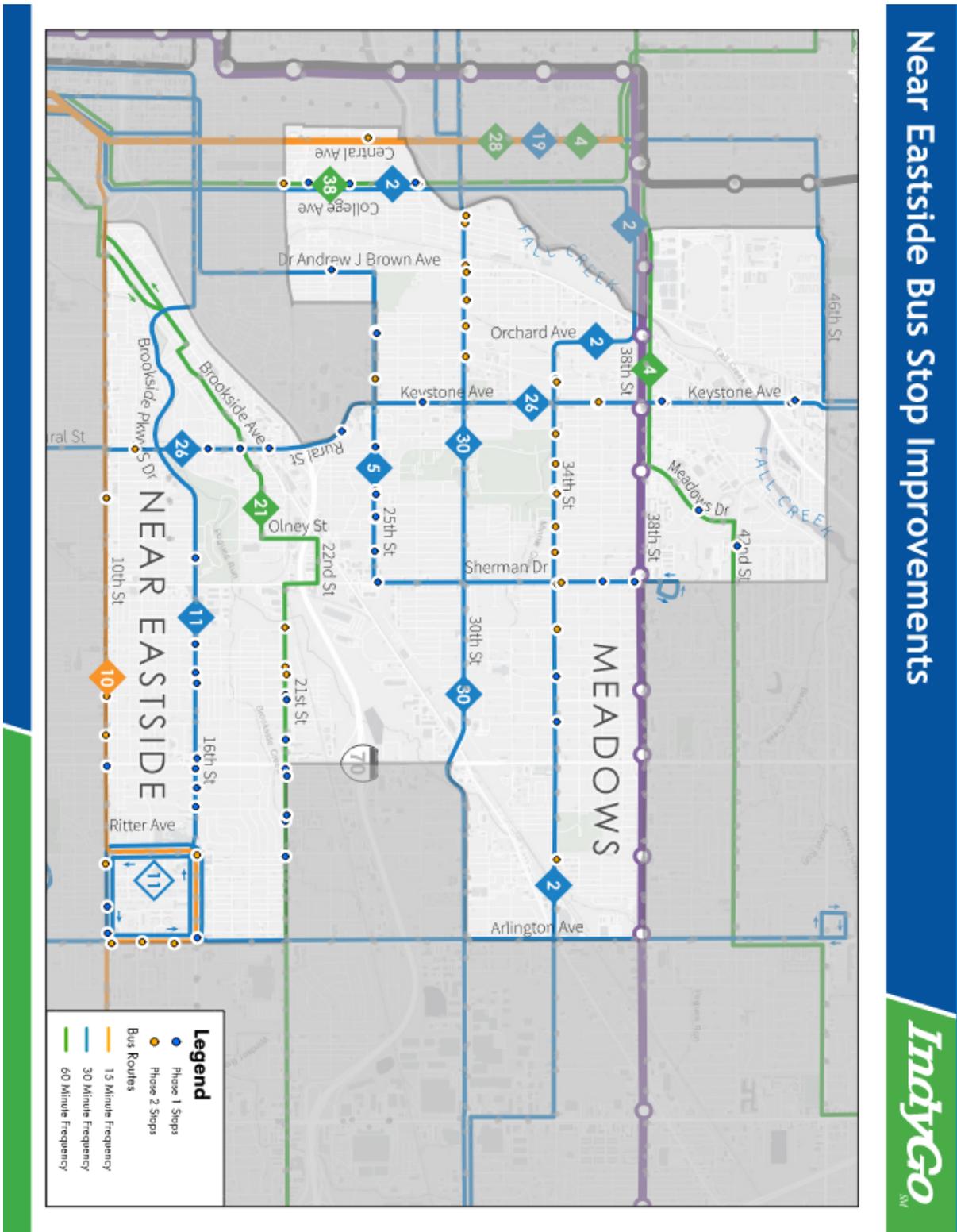


Figure 1: Project Area

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Senior Director – Capital Facilities Modernization & Asset Management, Andrea Hermer
SUBJECT: Consideration & approval East Campus – Fleet Operations & Storage Facility Project, A&E task order for site engineering and preliminary design services

ACTION ITEM A – 4

RECOMMENDATION:

In a manner consistent with IPTC procurement and contract award standards, it is requested that the Board authorize President and CEO Jennifer Pyrz to execute a new task order with CDM Smith under Contract [RFQ-22-06-453] in an amount not to exceed \$417,723. The task order is for performance of site engineering and preliminary design services including survey, geotechnical, environmental, and utility coordination, for the East Campus – Fleet Operations & Storage Facility Project.

BACKGROUND:

CDM Smith, under prior public procurements, was engaged to provide master planning, engineering, and design services for the Project. At this juncture, the Project has advanced through the NEPA, environmental, and master planning processes and is ready to proceed with site engineering and preliminary design services.

DISCUSSION:

IPTC’s contract with CDM Smith allocates services by project phases and tasks to be performed under future task orders. Having advanced through master planning, it is time to enter and fund the next phase of CDM Smith’s project services through site engineering and preliminary design. The performance time for these services is scheduled for four months.

ALTERNATIVES:

These services are necessary for the Project and will inform the site and building design. The Board could choose not to proceed with the task order. However, that decision would delay advancement of the Project impacting project efficiencies, schedule, and potentially costs.

FISCAL IMPACT:

These project services are locally funded and budgeted.

DBE/XBE DECLARATION:

CDM Smith’s commitment to XBE participation for this task order is:

- Resolution Group Inc. (WBE), survey and subsurface utility locations (7.69%)
- CTL Engineering (MBE), geotechnical and environmental services (23.23%)
- Guidon (VOSB), mechanical and electrical design (5.97%)

This task order will increase CDM Smith’s total XBE participation under its contract to 33.18%.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action item was reviewed by the Finance Committee and Service Committee on August 15, 2024 and was recommended to the Consent Agenda.



Date of Memo: August 13, 2024
Current Meeting: August 21, 2024
Board Meeting: August 21, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Deputy Chief Operating Officer Cheryl Purefoy
SUBJECT: Consideration and approval of Non-Revenue Vehicle Purchase

ACTION ITEM A – 7

RECOMMENDATION:

In a manner consistent with IPTC procurement standards, we ask the Board to authorize the President and CEO to approve the purchase of six 2024 Hybrid Ford Escape Hybrid Sports Utility Vehicles (SUV) for non-revenue service and one 2024 lightweight truck for Facility Services. The purchase of these vehicles is for an amount not to exceed \$242,410.

BACKGROUND:

IPTC Fleet Services Department is responsible for providing vehicles from the motor pool for staff use to perform various off-site work-related tasks. With the expansion of IPTC’s new facilities, motor pool vehicle requests have increased, requiring a need for additional vehicles. Additionally, vehicles are aging and have reached the end of their useful life. As vehicles reach the end of their useful life, they are less efficient, more prone to have higher repair costs. These replacements will enable IPTC to maintain the fleet in a state of good repair.

DISCUSSION:

IPTC utilized the competitive bid process, sending the solicitation to 255 vendors. The state purchasing agreement was not available. Heritage Ford of Indiana, Inc was the successful bidder.

ALTERNATIVES:

The Board could choose not to approve the purchase of vehicles, requiring the continued extension of the useful life of the vehicles to be replaced, as well as increased maintenance costs.

FISCAL IMPACT:

The funding source for this procurement is provided by IPTC local capital funds.

DBE/XBE DECLARATION:

Supplier Diversity did not set a goal for this purchase for the following reasons: no subcontracting opportunities and DBE/XBE goals are not set for vehicle purchases.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action item was reviewed by the Finance Committee and Service Committee on August 15, 2024 and was recommended to the Consent Agenda.



Date of Memo: August 14, 2024
 Current Meeting: August 21, 2024
 Board Meeting: August 21, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Chief Government Affairs Officer Cameron Radford
SUBJECT: Consideration and approval of government consulting contract with Cardinal Infrastructure, LLC

ACTION ITEM A – 8

RECOMMENDATION:

It is requested that the Board authorize President and CEO Jennifer Pyrz to enter into an agreement with Cardinal Infrastructure LLC to consult on items related to Federal Transit Administration (FTA) approval of the Blue Line bus rapid transit project.

BACKGROUND:

Sherry Little, managing partner at Cardinal Infrastructure, LLC, spent more than 15 years working on Capitol Hill in both the legislative and executive branches of government. During that time, she served as both deputy administrator and acting administrator of the FTA under President George W. Bush. Her experience and expertise in the field of public transportation, along with that of her colleagues, will ensure that IPTC is being provided expert guidance while navigating the statutory and regulatory components of federal infrastructure requirements to ensure on-time execution of SSGA grant funding.

DISCUSSION:

The Blue Line is at a critical stage of development as we are near 100% design completion. With this being such an important moment for the project, it is felt that now is the right time to bring in Cardinal Infrastructure to ensure that SSGA grant execution occurs during the desired timeframe of late 2024 or early 2025. Doing so will mitigate any potential outside factors delaying or stopping the project. Cardinal Infrastructure would provide support in addition to our current federal government relations team at Bose Public Affairs Group.

ALTERNATIVES:

The Board could reject this recommendation and not bring in an additional resource to assist with federal government relations efforts.

FISCAL IMPACT:

This contract would remain in place for 9 months at a cost of \$12,000 per month, for a total of \$108,000.

DBE/XBE DECLARATION:

N/A

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action item was reviewed by the Finance Committee and Service Committee on August 15, 2024 and was recommended to the Consent Agenda.



Date of Memo: July 25, 2024
 Current Meeting: August 21, 2024
 Board Meeting: August 21, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation Board of Directors
THROUGH: Board Chair Greg Hahn
FROM: Chief Legal Officer Robert Frye
SUBJECT: Public hearing and consideration of adoption of proposed Ordinance 2024-02 authorizing the acquisition of real property for the East Campus Expansion Project

ACTION ITEM A – 2

RECOMMENDATION:

It is recommended that the Board of Directors adopt proposed Ordinance No. 2024-02 authorizing IPTC to acquire the real property located at and commonly referred to as 9625 East 33rd Street, Indianapolis, Indiana, for the East Campus Expansion Project.

BACKGROUND:

IPTC is committed to providing bus rapid transit and increased services as required by the Marion County Transit Plan. To achieve increased service, additional coaches are being purchased resulting in a vehicle fleet larger than the facility at 1501 West Washington Street can accommodate. Implementation of the Marion County Transit Plan has also required an increase in both operational and administrative staff. To effectively house and maintain the fleet, train new operators, and provide operations support services, IPTC requires additional maintenance facilities. Through planning for and conceptual design efforts, IPTC has determined that property located immediately adjacent to its East Campus at 9625 East 33rd Street (the “Property”) is suitable for the construction and operation of a new fleet maintenance garage, a bus operator training track, and appurtenant facilities.

As required by statute, the Board adopted Resolution Number 2022-04 approving the purchase of the Property and directing the appointment of two appraisers to appraise the fair market value of the Property. Ind. Code §§ 36-1-10.5-1 and -5. The two appraisals were completed and have recently been updated. By law, IPTC may offer to purchase the Property for a price no greater than the average of the two appraisals. Ind. Code §§ 36-1-10.5-6. However, in the event that IPTC is unable to reach agreement on a purchase price with the owner of the Property, then it will have to resort to exercising its power of eminent domain to appropriate the Property. Before doing so, however, the Board must adopt an ordinance authorizing the exercise of the power of eminent domain. A copy of proposed Ordinance No. 2024-02 is attached to this memorandum.

DISCUSSION:

IPTC will comply with Federal Transit Administration and state statutory requirements for the acquisition of the Property. Statutorily, the Board may acquire real property interests necessary or convenient for the operation of the transit system by grant, purchase, gift, lease, eminent domain, or otherwise. Ind. Code §§ 36-9-4-30 and -32. Although it would be a last resort, it is possible that IPTC may need to exercise the power of eminent to acquire the Property. However, before eminent domain proceedings may be instituted the Board must adopt an ordinance which: (1) generally describes the property to be acquired, (2) declares that the public interest and necessity require the acquisition, and (3) declares that the acquisition is necessary for the establishment, development, extension, or improvement of the transit system. Ind.

Code § 36-9-4-32. Accordingly, Ordinance No. 2024-02 is being introduced at the Board's July 25, 2024 meeting to authorize IPTC to institute eminent domain proceedings, if necessary, to acquire the Property.

Following introduction at the July 25th meeting, IPTC will publish a public notice to include (1) reference to the subject matter of the proposed ordinance, (2) that it is pending final action by the Board, (3) that the Board will hold a public hearing at which any person present will be given an opportunity to give testimony or evidence for or against the proposed ordinance, and (4) that the proposed ordinance is available for public inspection at the office of the Board, all as required by Ind. Code § 36-9-4-24. The Board will then hold a public hearing at its meeting scheduled for August 21, 2024 to hear any testimony or evidence for or against the proposed ordinance, after which it may take final action, as required by Ind. Code § 36-9-4-25.

ALTERNATIVES:

The Board could choose not to adopt the proposed ordinance, in which case IPTC would not be able to exercise the power of eminent domain to acquire the Property, which would likely result in IPTC not being able to secure ownership of the Property.

FISCAL IMPACT:

Acquisition of the Property is funded through the project budget for the East Campus Expansion Project.

DBE/XBE DECLARATION:

Not applicable.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be considered by the full Board of Directors following a public hearing to be held as part of its regular agenda for its meeting scheduled for August 21, 2024.

INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION

ORDINANCE NO. 2024-02

Date of Introduction: July 25, 2024
Date of Public Hearing: August 21, 2024
Date of Adoption: August 21, 2024

An ordinance of the Indianapolis Public Transportation Corporation (IPTC) authorizing the acquisition of real property interests for the East Campus Expansion Project.

WHEREAS, pursuant to Ind. Code §§ 36-9-4-30 and -32, the IPTC Board of Directors (the “Board”) may acquire by grant, purchase, gift, lease, eminent domain, or otherwise, real property interests necessary or convenient for the operation of IPTC’s urban mass transportation system (the “System”); and

WHEREAS, the Board may institute proceedings to acquire real property interests by eminent domain upon adoption of an ordinance as provided for in Ind. Code §§ 36-9-4-24, -25 and -32; and

WHEREAS, due to the improvements to the System and expansion of service having been implemented in recent years and planned for the near future by IPTC as it implements the Marion County Transit Plan, including the active and planned bus rapid transit lines, IPTC has and will continue to add additional transit vehicles and personnel and, therefore, needs to expand its physical facilities to house and perform fleet maintenance and bus operations support services; and

WHEREAS, IPTC currently owns and operates its East Campus facilities located at 9503 East 33rd Street in Indianapolis (“East Campus”); and

WHEREAS, through planning for and conceptual design efforts, IPTC has determined that property located immediately adjacent to the East Campus at 9625 East 33rd Street is suitable for expansion of the East Campus, including construction of a new fleet maintenance garage, a bus operator training track, and appurtenant facilities (the “East Campus Expansion Project” or “Project”); and

WHEREAS, the Board finds that it is in the public interest and necessity that IPTC acquire the aforementioned property in order to develop, construct and operate the Project.

**NOW, THEREFORE, BE IT ORDAINED BY THE BOARD OF DIRECTORS
OF THE INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION:**

SECTION 1. Findings and Purpose. The Board finds and declares that the public interest and necessity require the acquisition by IPTC of the real property located at and commonly referred to as 9625 East 33rd Street, Indianapolis, Marion County, Indiana (the “Property”), and that the

acquisition of the Property is necessary for the development, extension and improvement of the System in furtherance of the implementation of the Marion County Transit Plan.

SECTION 2. Delegation of Authority. The Board authorizes and directs IPTC's Chief Executive Officer to take all actions on behalf of IPTC, including the execution of all documents, instruments, certificates and other papers required, which are necessary and proper on the advice and direction of IPTC's Chief Legal Officer to acquire the Property, including by the exercise of the power of eminent domain if necessary.

SECTION 3. Evidence of Public Necessity. In accordance with Ind. Code § 36-9-4-32, the adoption of this Ordinance shall be conclusive evidence of the public necessity of the acquisition of the Property, and that the acquisition of the Property has been planned in a manner most compatible with the greatest public good and the least private injury.

SECTION 4. Severability. If any provision of this Ordinance shall be held invalid or unenforceable by a court or other authority of competent jurisdiction, the provision shall be stricken from the Ordinance and all other provisions shall continue in full force and effect.

SECTION 5. Effective Date. This Ordinance shall be in full force and effect upon and after its adoption by the Board in accordance with Ind. Code §§ 36-9-4-24 and -25.

* * * * *

PASSED AND ADOPTED by the Board of Directors of the Indianapolis Public Transportation Corporation this 21st day of August 2024.

BOARD OF DIRECTORS
INDIANAPOLIS PUBLIC
TRANSPORTATION CORPORATION

By: _____

Greg Hahn, Board Chair

ATTEST:

By: _____

Robert M. Frye, Chief Legal Officer



Date of Memo: August 07, 2024
 Current Meeting: August 21, 2024
 Board Meeting: August 21, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Chief Financial Officer Bart Brown
SUBJECT: Consideration and approval of Proposed 2025 Budget

ACTION ITEM A – 5

RECOMMENDATION:

Request Board to approve the Operating, Capital, and Debt Service Budgets for 2025 and a Resolution for Levy of Special Tax.

BACKGROUND:

In accordance with IC 36-9-4-51 (a) the IPTC Board is required to pass an annual budget. Additionally, the Board may assess a special levy each year in the event it determines that all other revenue is insufficient to provide transit services.

DISCUSSION:

The Operating, Capital, and Debt Services Budgets for 2025 and a Resolution for Levy of Special Tax were introduced to the Indianapolis Public Transportation Corporation Board of Directors on Thursday, July 25, 2024.

On August 8, 2024, a public hearing was held at the IPTC offices, and the public was afforded the opportunity to comment on the proposed budget.

On September 18, 2024, at 5:30 pm, there will be a public hearing held by the Council’s Municipal Corporations Committee in the Public Assembly room of the City-County Building.

The Indianapolis Public Transportation Corporation 2024 Budget will be forwarded to the City-County Council for final approval on Monday, October 7, 2024 at 7:00 pm.

ALTERNATIVES:

While the Board is statutorily obligated to pass an annual budget, it may increase or decrease the proposed budget within the parameters of the legal advertisement.

FISCAL IMPACT:

Not Applicable.

DBE/XBE DECLARATION:

Not Applicable.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be considered by the full Board of Directors as part of its regular agenda for its meeting scheduled for August 21, 2024.

**INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION
RESOLUTION 2024 - 04**

**Resolution for Levy of Special Tax Under Indiana Code § 36-9-4-49
and
For a Temporary Increase to the Maximum Levy**

WHEREAS, the Indianapolis Public Transportation Corporation has determined that the funds that the Corporation will be able to raise through all sources will be insufficient to defray the expenses incurred by the Corporation to provide necessary transportation services within the boundaries of the Corporation's district for 2025; and

WHEREAS, the Indianapolis Public Transportation Corporation has determined that it cannot carry out its governmental functions for 2025 under the levy limitations imposed by IC 6-1.1-18.5-3; and

WHEREAS, the Board of Directors of the Indianapolis Public Transportation Corporation is authorized by law, IC 36-9-4-49, to levy a special tax upon all the property within the taxing district of the corporation at the rate required to defray such expenses and to fund the budget formulated by the Board pursuant to law; and

WHEREAS, notice to taxpayers has been provided of the intention of the Board of Directors to levy a Special Tax in the amount of \$15,392,000 and for a temporary increase to the Maximum Levy;

NOW, THEREFORE, BE IT RESOLVED by the Board of Directors of the Indianapolis Public Transportation Corporation of Marion County, Indiana, that a need now exists for the establishment of a special tax and an increase in the Maximum Levy for the following purposes:

For services necessary to enable the system to provide adequate service within the municipality, and all other purposes as set forth in IC 36-9-4-1 et seq.

The proposed special tax shall not exceed \$0.033 (to raise the sum of \$15,392,000) on each \$100.00 of assessed valuation. Said tax rate will be in addition to the Maximum Levy tax rate set under IC 6-1.1-18.5-1 and shall be levied in 2025.

BE IT FURTHER RESOLVED, that a certified copy of this resolution shall be submitted to the City-County Council as provided by law and that the Corporation shall petition to the City-County Council for authority to levy the special tax and for a temporary increase in its pay 2025 property tax levy above the maximum levy limits set under IC 6-1.1-18.5-1 *et seq.*

DATED this 21st day of August, 2024.

FOR:

AGAINST:

ATTEST: _____

ORDINANCE OR RESOLUTION FOR APPROPRIATIONS AND TAX RATES

State Form 55865 (7-15)
 Approved by the State Board of Accounts, 2015
 Prescribed by the Department of Local Government Finance

Budget Form No. 4
 Generated 8/20/2024 10:46:12 AM

Ordinance / Resolution Number: 2024-03

Be it ordained/resolved by the **Board of Directors** that for the expenses of **INDIANAPOLIS PUBLIC TRANSPORTATION** for the year ending December 31, **2025** the sums herein specified are hereby appropriated and ordered set apart out of the several funds herein named and for the purposes herein specified, subject to the laws governing the same. Such sums herein appropriated shall be held to include all expenditures authorized to be made during the year, unless otherwise expressly stipulated and provided for by law. In addition, for the purposes of raising revenue to meet the necessary expenses of **INDIANAPOLIS PUBLIC TRANSPORTATION**, the property tax levies and property tax rates as herein specified are included herein. Budget Form 4-B for all funds must be completed and submitted in the manner prescribed by the Department of Local Government Finance.

This ordinance/resolution shall be in full force and effect from and after its passage and approval by the **Board of Directors**.

Name of Adopting Entity / Fiscal Body	Type of Adopting Entity / Fiscal Body	Date of Adoption
Board of Directors	Board of Directors	08/21/2024

Funds				
Fund Code	Fund Name	Adopted Budget	Adopted Tax Levy	Adopted Tax Rate
8001	SPECIAL TRANSPORTATION GEN	\$319,221,973	\$42,237,208	0.0736
8090	SPECIAL TRANSPORTATION CUMULATIVE	\$7,000,000	\$5,339,180	0.0093
		\$326,221,973	\$47,576,388	0.0829

Home-Ruled Funds (Not Reviewed by DLGF)		
Fund Code	Fund Name	Adopted Budget
9500	Capital GRants Projects	\$0
9501	Federal Pass Through	\$3,800,000
9502	Income Tax Revenue Fund	\$0
9503	Income Tax Debt Service Fund	\$15,859,553
9504	Debt Fund	\$125,000,000
		\$144,659,553

Special Notes: The proposed tax levies listed include a special tax levy under IC 36-9-4-49 in the amount of \$15,392,000. Said proposed special tax for 2025 will be in addition to the Maximum Levy set under IC 6-1.1-18.5-1.

ORDINANCE OR RESOLUTION FOR APPROPRIATIONS AND TAX RATES

State Form 55865 (7-15)
 Approved by the State Board of Accounts, 2015
 Prescribed by the Department of Local Government Finance

Budget Form No. 4
 Generated 8/20/2024 10:46:12 AM

Name		Signature
Gregory Hahn, Chair	Aye <input type="checkbox"/> Nay <input type="checkbox"/> Abstain <input type="checkbox"/>	
Adairius Gardner, Vice Chair	Aye <input type="checkbox"/> Nay <input type="checkbox"/> Abstain <input type="checkbox"/>	
Richard Wilson, Jr., Treasurer	Aye <input type="checkbox"/> Nay <input type="checkbox"/> Abstain <input type="checkbox"/>	
Mary Ann Fagan, Secretary	Aye <input type="checkbox"/> Nay <input type="checkbox"/> Abstain <input type="checkbox"/>	
Hydre Abdullah	Aye <input type="checkbox"/> Nay <input type="checkbox"/> Abstain <input type="checkbox"/>	
Taylor Schaffer	Aye <input type="checkbox"/> Nay <input type="checkbox"/> Abstain <input type="checkbox"/>	
Abbe Hohmann	Aye <input type="checkbox"/> Nay <input type="checkbox"/> Abstain <input type="checkbox"/>	

ATTEST

Name	Title	Signature
Robert Frye	Chief Legal Officer	

In accordance with IC 6-1.1-17-16(k), we state our intent to issue debt after December 1 and before January 1 Yes No

In accordance with IC 6-1.1-17-16(k), we state our intent to file a shortfall appeal after December 1 and before December 31 Yes No



Date of Memo: August 13, 2024
 Current Meeting: August 21, 2024
 Board Meeting: August 21, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Director of Capital Projects Matt Duffy
SUBJECT: Consideration and approval of Blue Line Traffic Study Task Order

ACTION ITEM A – 6

RECOMMENDATION:

In a manner consistent with IPTC procurement and contract award standards, it is requested that the Board authorize IPTC’s President and CEO to execute a task order with American Structurepoint Inc. (ASI) to evaluate current traffic patterns along portions of the Blue Line and adjacent corridors for an amount not to exceed \$159,100.

BACKGROUND:

The Blue Line includes many similar bus lane configurations that exist on the Red and Purple line BRT projects. Traffic patterns and changes to behavior are anticipated as a result of this implementation and a study baselining before conditions will be beneficial to the project. IPTC awarded a three-year on-call Architectural & Engineering Services Agreement to ASI in July 2023 (RFQ 23-03-475) for traffic engineering services. This procurement will be made in accordance with the terms and conditions of this professional services master agreement.

DISCUSSION:

This study will collect and evaluate current data (that has not already been conducted as a part of the project) along the Blue Line corridor and several parallel corridors prior to construction beginning on the Blue Line. Following construction and the opening of the Blue Line, the same data will be collected and used to conduct the after study. This data is valuable for the City of Indianapolis, IPTC, and the industry at large. This task order includes data collection and interpretation of current ‘before’ traffic volumes, speeds, and crash data along the Blue Line and along some of the parallel corridors. The analysis will be packaged into a final report that is anticipated to be completed in Q1 2025.

ALTERNATIVES:

The Board could choose not to approve this task order, however, delays to execute could jeopardize collecting data before construction starts on the Blue Line.

FISCAL IMPACT:

This study is budgeted in 2024 through the Operating Budget.

DBE/XBE DECLARATION:

This task order includes participation from:

- VS Engineering (MBE) at 12%
- DB Engineering (WBE) at 8%

This task order has a total of 20% XBE participation.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action item was reviewed by the Finance Committee and Service Committee on August 15, 2024 and was recommended to the Regular Agenda.

Information Update – July 2024 Financials Summary

To: Chair and Board of Directors
Through: President/CEO Jennifer Pyrz
From: Chief Financial Officer Bart Brown and Budget Director Justin Burcope
Date: August 12, 2024

JULY 2024 FINANCIAL SUMMARY

Revenue

- Federal Assistance Revenue is over budget for the month by \$283,562 (23.8%) and over year to date by \$1,766,708 (21.2%).
- Other Operating revenue category is over budget by \$97,210 (39.0%) for the month. YTD for this revenue is over budget by \$672,237 (38.5%).
- The passenger service revenue is over budget by \$49,761 (10.1%) for the month. For the year passenger service revenue is over budget by \$156,526 (4.5%).
- PMTF Grant came in at \$11,369,828 for the year, which was exactly on budget.
- Property Tax Revenue is on budget for the month of July. YTD this property taxes are over budget by \$2,053,834 (8.8%).
- In July local income tax came in on budget. For the year it is over budget by \$1,395,541 (5.8%).
- The Service Reimbursement Program revenue is over budget by \$4,194 (12.3%) for the month. For the year it is under budget by \$6,478 (-2.7%).

The Total Revenue for the agency is over budget by \$434,728 (5.0%) for the month of July. YTD Total Revenue is over budget by \$6,038,369 (9.1%).

Expenditures

I) Personal Services

- Fringe benefits are under budget for the month by \$366,678 (-20.0%). YTD it is under budget by \$1,385,309 (-10.7%).
- Overtime expenses were over budget by \$255,790 (84.5%) for the month. The increase in the overtime expense is offset by the under-budget salary expenses. For the year this category is over budget by \$1,276,647 (67.4%).
- July salary expenses are under budget by \$831,111 (-18.5%) for the month of July. YTD it is under budget by \$2,761,240 (-8.8%)

The Personal Services category is under budget by \$941,998 (-14.3%) for the month of July. It is under budget for the year by \$2,869,902 (-6.2%)

II) Other Services and Charges

- Claims were over budget by \$75,019 (22.1%) for the month. For the year this category is under budget by \$686,188 (-28.8%).

- For the month of July, the Miscellaneous Expense category is under budget by \$20,285 (-25.2%). YTD is over budget by \$50,100 (8.7%).
- In July, the Purchased Transportation category is over budget by \$267,516 (30.0%). For the year it is over budget by \$1,378,575 (22.1%).
- For the month the “Services” expense category is under budget by \$831,411 (-37.9%). YTD this category is under budget by \$8,664,533 (-45.7%).
- For the month, utilities expenses are under budget by \$79,278 (-39.3%). Accounting accrues expenses in lieu of absence of actual invoices for the month. When the invoices are received, the accruals reverse out the next month. For the year utilities are under budget by \$334,359 (-27.9%).

Overall, the Other Services & Charges category is under budget by \$738,478 (-19.9%) for the month. YTD this category is under budget by \$8,256,405 (-27.9%).

III) Materials & Supplies

- The fuel and lubricant category is over budget by \$9,906 (1.8%). YTD it is under budget by \$240,850 (-6.4%).
- For the month of July, the maintenance materials category is over budget by \$52,574 (9.9%). It is under budget for the year by \$147,741 (-3.6%).
- Other materials and supplies category is under budget by \$18,262 (-14.7%) for the month. For the year it is under budget by \$929,606 (-68.9%).
- Tires & Tubes category is under budget in July by \$6,064 (-11.3%). Accounting accrues expenses in lieu of absence of actual invoices for the month. When the invoices are received, the accruals reverse out the next month. YTD it is under budget by \$54,040 (-14.1%).

For the month, the Total Materials and Supplies category is over budget by \$38,154 (3.1%). For the year it is under budget by \$1,372,237 (-14.3%).

In July, the overall, total expenditures came under budget by \$1,642,322 (-14.2%). Year to date expenditures are under budget by \$12,498,545 (-14.6%).

FY 2024 NON-BUDGETED REQUESTS

Date	Expenditure Description	Budget Type	Expense Category	Amount
03/28/2024	Exhaust fume extraction system	Capital	Character Four – Capital	\$70,000
05/30/2024	Indianapolis XBE Utilization Study contrib.	Operating	Character Three	\$19,761
07/19/2024	Temp Services for Quality Assurance Team	Operating	Character Three	\$46,080

RECOMMENDATION:

Receive the report.

Chief Financial Officer Bart Brown and Budget Director Justin Burcope



Indianapolis Public Transportation Corporation
 Budget to Actuals (Comparative Statement) - IndyGo
 For the Seven Months Ending Wednesday, July 31, 2024

8/12/2024 8:25 AM
 Period Selected: 7

	Current Month				YTD				PRIOR YTD Actual
	Actual	Budget	Budget	Budget	Actual	Budget	Budget	Budget	
			Variance	Variance			Variance	Variance	
		\$	%			\$	%		
Operating Revenue									
Federal Assistance	1,472,421.00	1,188,859.08	283,561.92	23.85	10,088,722.00	8,322,013.56	1,766,708.44	21.23	8,995,779.00
Other Operating Income	346,688.72	249,478.34	97,210.38	38.97	2,418,585.69	1,746,348.38	672,237.31	38.49	3,680,630.51
Passenger Service Revenue	543,530.58	493,769.48	49,761.10	10.08	3,612,913.43	3,456,387.31	156,526.12	4.53	3,446,700.49
PMTF Revenue					11,369,828.00	11,369,828.00	0.00	0.00	11,369,828.00
Local Property & Excise Tax Revenue	3,323,790.59	3,323,790.59	0.00	0.00	25,320,368.39	23,266,534.13	2,053,834.26	8.83	24,082,356.06
Local Transit Income Tax Revenue	3,416,666.67	3,416,666.67	0.00	0.00	25,312,207.69	23,916,666.69	1,395,541.00	5.84	39,915,714.78
Service Reimbursement Program	38,778.00	34,583.33	4,194.67	12.13	235,605.00	242,083.31	(6,478.31)	(2.68)	218,842.00
Total Operating Revenues	9,141,875.56	8,707,147.49	434,728.07	4.99	66,988,402.20	60,950,033.38	6,038,368.82	9.91	91,709,850.84
Operating Expenses									
Personal Services									
Fringe Benefits	1,462,351.04	1,829,028.94	(366,677.90)	(20.05)	11,486,245.28	12,871,554.32	(1,385,309.04)	(10.76)	10,810,936.68
Overtime	526,409.64	270,619.17	255,790.47	94.52	3,170,981.80	1,894,334.19	1,276,647.61	67.39	4,098,049.25
Salary	3,663,571.57	4,494,682.64	(831,111.07)	(18.49)	28,701,537.87	31,462,778.48	(2,761,240.61)	(8.78)	24,581,080.20
Total Wages and Benefits	5,652,332.25	6,594,330.75	(941,998.50)	(14.28)	43,358,764.95	46,228,666.99	(2,869,902.04)	(6.21)	39,490,066.13
Other Services & Charges									
Claims	264,587.32	339,606.24	(75,018.92)	(22.09)	1,691,055.84	2,377,243.68	(686,187.84)	(28.86)	2,194,823.31
Miscellaneous Expenses	60,194.87	80,480.27	(20,285.40)	(25.21)	621,711.97	571,611.89	50,100.08	8.76	449,577.92
Purchased Transportation	1,159,649.54	892,133.67	267,515.87	29.99	7,623,511.11	6,244,935.69	1,378,575.42	22.08	6,768,104.54
Services	1,361,305.42	2,192,716.33	(831,410.91)	(37.92)	10,291,017.75	18,955,550.87	(8,664,533.12)	(45.71)	12,043,152.81
Total Utilities	122,200.61	201,479.17	(79,278.56)	(39.35)	1,075,994.55	1,410,354.19	(334,359.64)	(23.71)	1,330,093.62
Total Other Services & Charges	2,967,937.76	3,706,415.68	(738,477.92)	(19.92)	21,303,291.22	29,559,696.32	(8,256,405.10)	(27.93)	22,785,752.20
Materials & Supplies									
Fuel & Lubricants	545,189.14	535,282.66	9,906.48	1.85	3,506,128.71	3,746,978.62	(240,849.91)	(6.43)	2,647,586.70
Maintenance Materials	585,446.30	532,871.75	52,574.55	9.87	3,949,660.15	4,097,400.98	(147,740.83)	(3.61)	3,304,970.10
Other Materials & Supplies	105,848.86	124,111.23	(18,262.37)	(14.71)	419,926.54	1,349,532.88	(929,606.34)	(68.88)	505,675.14
Tires & Tubes	47,672.36	53,736.75	(6,064.39)	(11.29)	328,482.11	382,522.67	(54,040.56)	(14.13)	325,673.80
Total Materials & Supplies	1,284,156.66	1,246,002.39	38,154.27	3.06	8,204,197.51	9,576,435.15	(1,372,237.64)	(14.33)	6,783,905.74
Total Operating Expenses	9,904,426.67	11,546,748.82	(1,642,322.15)	(14.22)	72,866,253.68	85,364,798.46	(12,498,544.78)	(14.64)	69,059,724.07
OPERATING INCOME/(LOSS)	632,990.05	(1,892,115.66)	2,525,105.71		23,456,704.70	(17,782,365.39)	41,239,070.09		
GAIN/LOSS ON ASSET DISPOSAL				0.00	116,274.74		116,274.74	0.00	196,629.17
NET INCOME/(LOSS)	632,990.05	(1,892,115.66)	2,525,105.71	(133.45)	23,340,429.96	(17,782,365.39)	41,122,795.35	(231.26)	22,453,497.60

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Transit Signal Priority

Local (Non-BRT) Route Implementation Plan

Board of Directors Update – August 2024



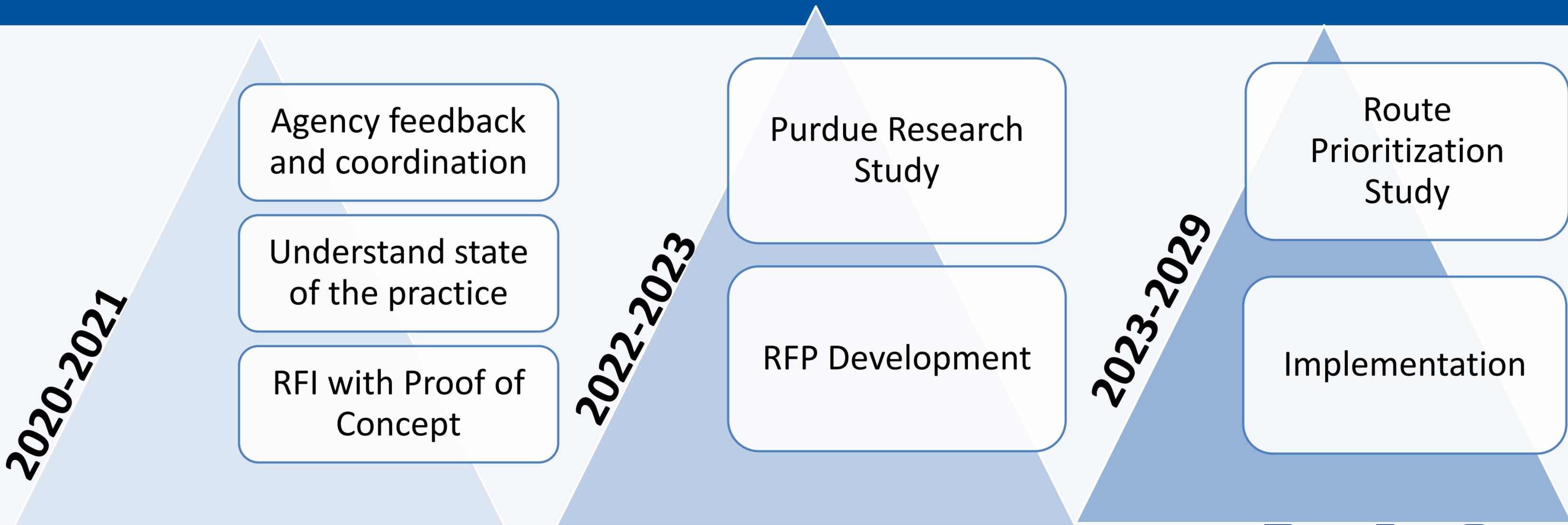
Presentation Overview

- Local Route TSP Prioritization Study
- Future TSP System + Implementations



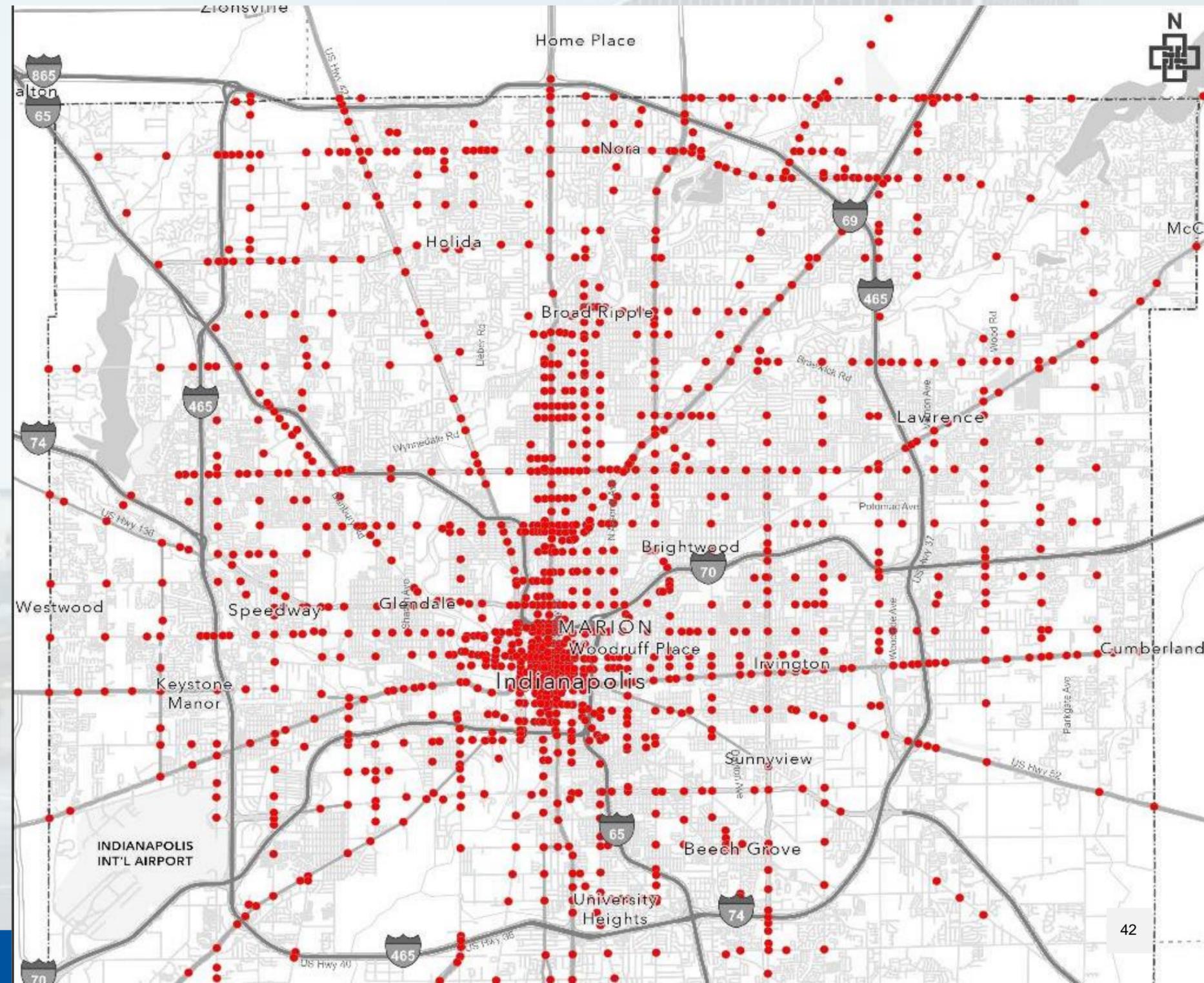
IndyGo

What's Been Going on?



Local Route Prioritization

1,300+ signals in
Indianapolis and IndyGo
traverses 800+!



Local Route Prioritization

NEED

Runtime COV

- Std. Dev. / Mean
- **Assesses how variable runtimes are**

Peak Speeds (excl. dwell time)

- Bus speeds with dwell time excluded
- **Assesses bus speeds being delayed by signals**

On-Time Performance

- Relates to Runtime COV
- Can identify poorly schedule routes OR **routes that are difficult to schedule due to runtime variability**

DEMAND

Passenger Throughput

- Passengers per hour passing through the stop
- **Measures demand**

Frequency

- Buses per hour passing through stop
- **Measures demand**

EQUITY

Minority

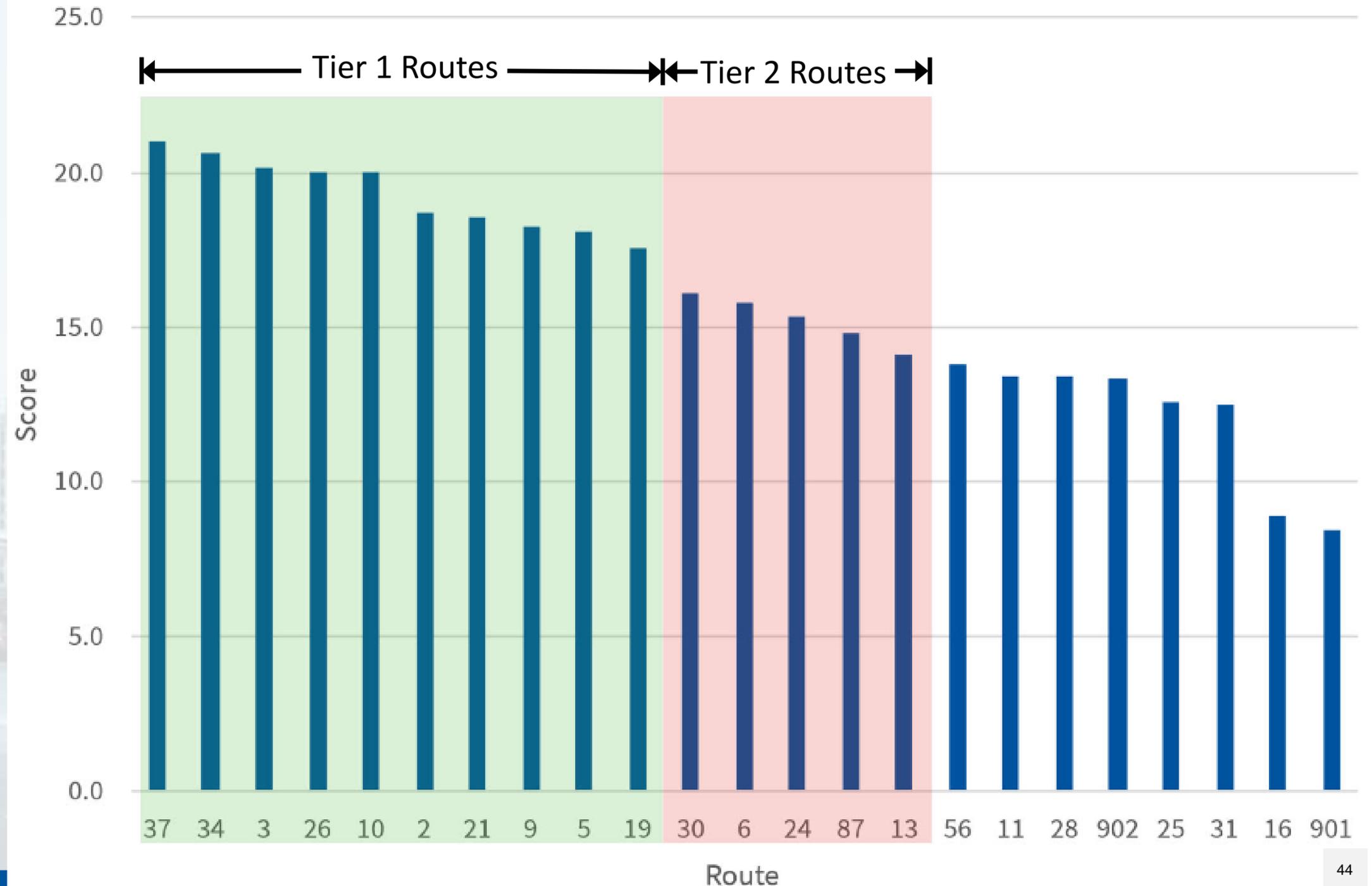
- Non-white population within ½ mile of stops on each route
- Non-white riders that rides each route from survey

Low Income

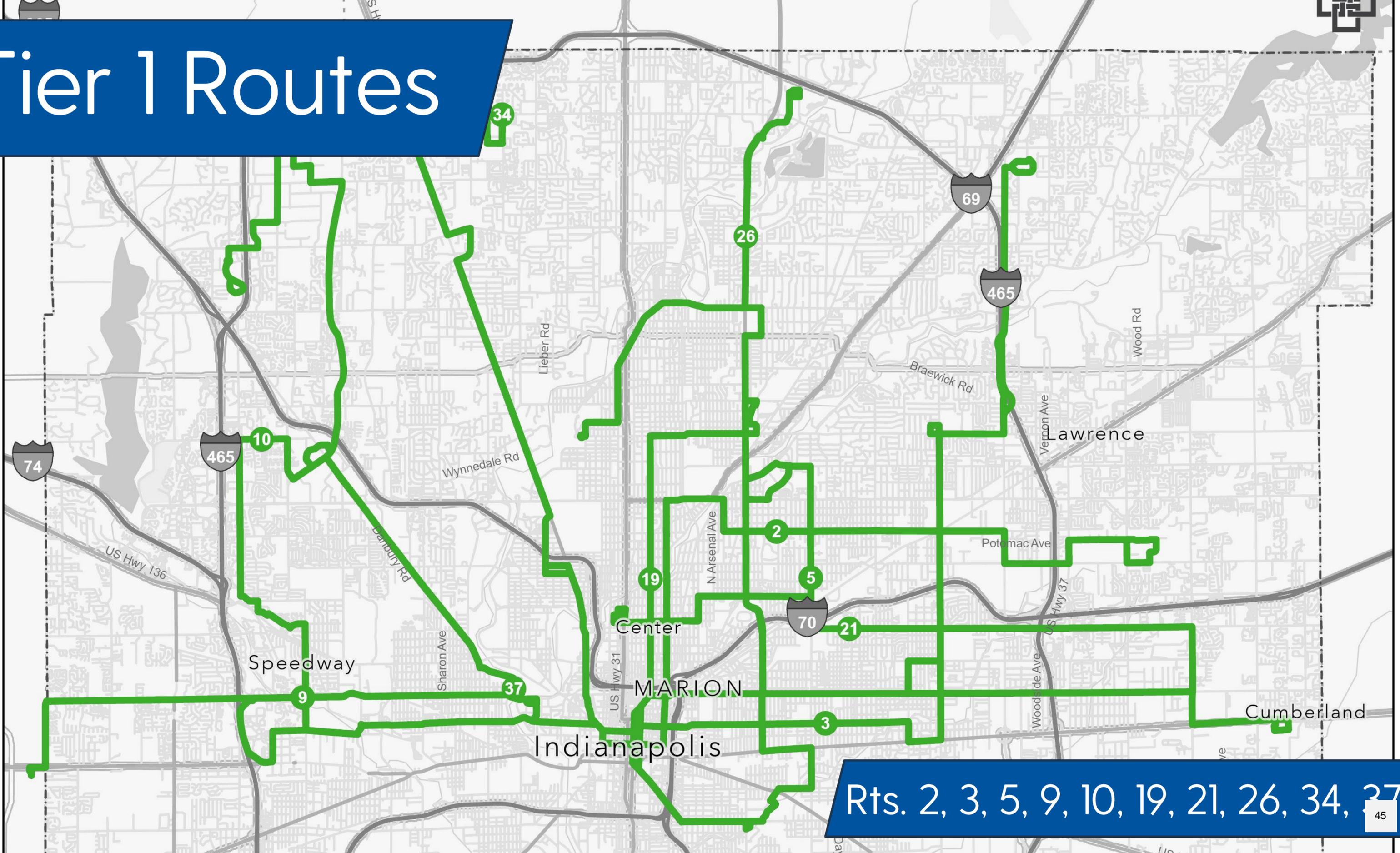
- Households with income <\$40,000 within ½ mile of stops on each route
- Riders with household income <\$40,000 on each route from survey

Local Route Prioritization

- High scoring routes align with highest ridership and frequency
- Sensitivity analysis yielded similar results in Top 10
 - Equity
 - Peak hours
- Routes divided into two Tiers

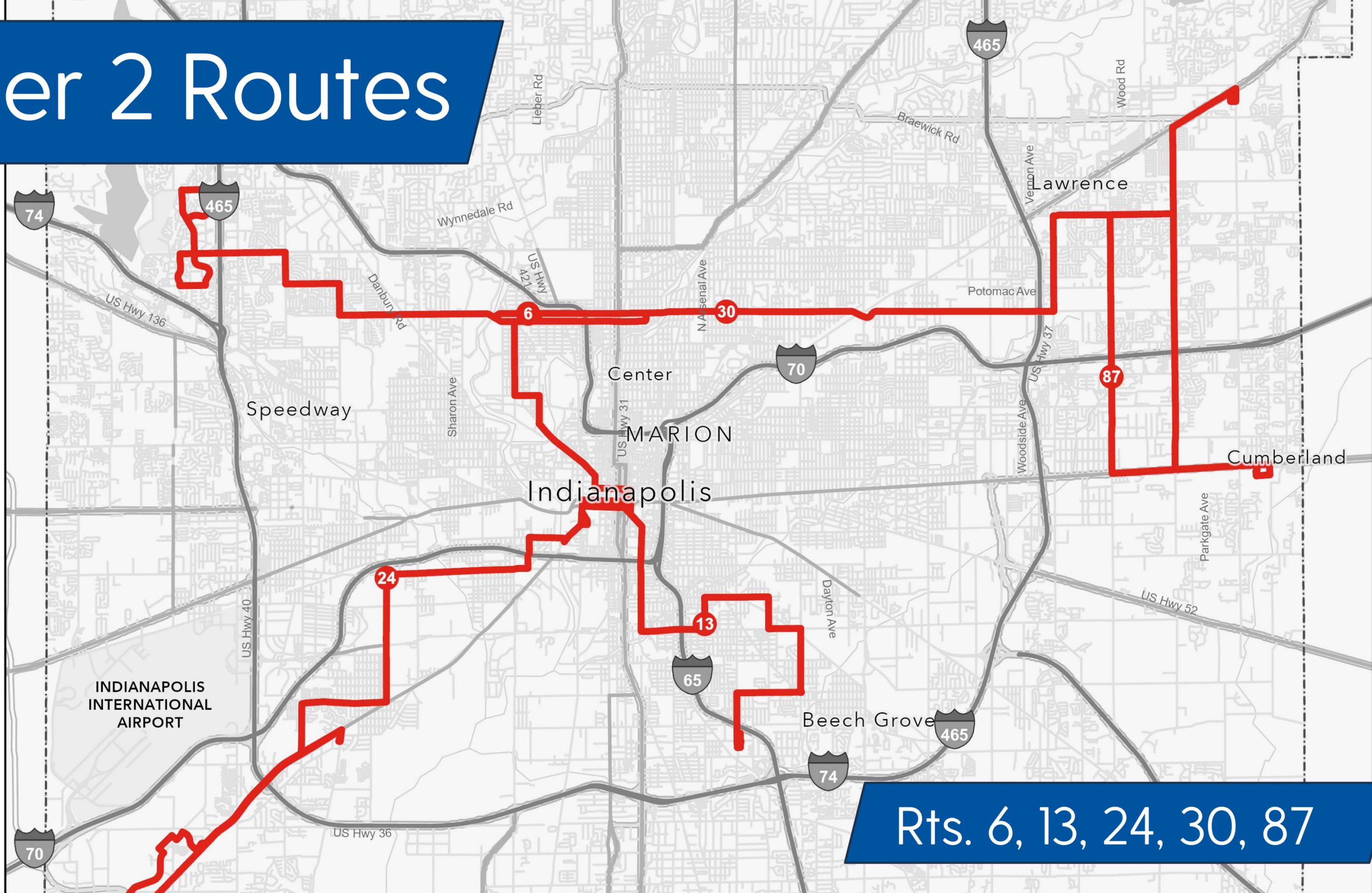


Tier 1 Routes



Rts. 2, 3, 5, 9, 10, 19, 21, 26, 34, 37

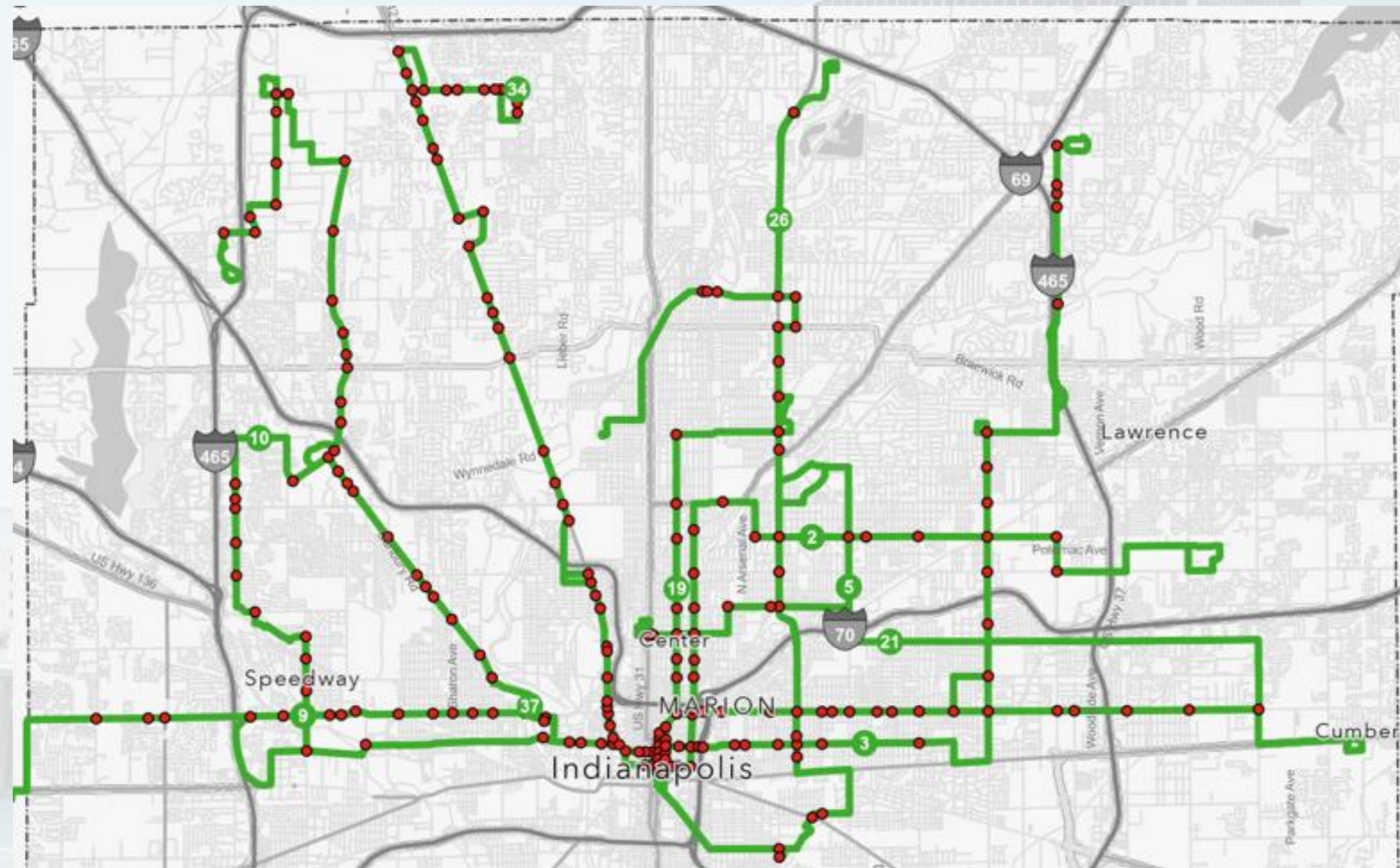
Tier 2 Routes



Rts. 6, 13, 24, 30, 87

Intersection Prioritization

- Intersections scored and ranked with the same methodology
- Prioritized 215 unique intersections along Tier 1 routes
- Conducted field visits for each intersection



Tier 1 Implementation Plan

- Consistent implementations over 5-year buildout.
- Capital costs
 - Intersection signal timings
 - Cell modems + controllers
 - System
- Operating costs

Implementation Year	Route(s)	Total Priority Intersections
Year 1	37	43
Year 2	34	39
Year 3	3, 26	45
Year 4	10	46
Year 5	2, 5, 9, 19, 21	42

Future TSP System

- Web-based (hardware-lite), cloud-hosted TSP solution
- Leverages existing AVL feed (Swiftly)
- Online dashboard to view signal status, real time vehicle location, KPI's, etc.
- Corridor-based ETA



TSP Implementations



20 Intersections (2024)



25 Intersections (2024)



200+ Tier 1 Intersections (2025 – 2029)*



70 Intersections (2027)

*depends on funding/grant availability

Assessment/Evaluation

- Intersection and route-level metrics
- Intersection-specific that are continually evaluated
- Align schedule with system performance

“If you can’t measure it,

you can’t manage it.”

– Former NYC Mayor Mike Bloomberg

*IndyGo*SM

THANK YOU
QUESTIONS?



Mobility Advisory Committee (MAC)

Meeting Minutes

July 17, 2024

Attendees:

Chris Hollingsworth-MAC
Bernadine Wilmer-MAC
Kendel Tilton-MAC
Kristina Hornaday-Alberts-MAC
Anthony Hughes-IndyGo
Angela Milroy-RATP DEV

Amanda Bagwell-MAC
Greg Meyer-MAC
Erin White-MAC
Mike Roth-IndyGo
Donna Foreman-IndyGo

Attendance of members by Mike Roth

Agenda Items:

- **Approval of May 2024 Minutes-Approved**
- **Membership Updates**
 - Kristina Hornaday-Alberts was approved to serve one more term
 - Three open positions: 2 Riders & 1 Agency
- **Mike Roth**
 - Fixed Route Updates
 - Currently 434 Operators
 - Currently at OTP 85%, Goal is 80%
 - Current BRT (Red Line) OTP 76%
 - BRT (Bus Rapid Transit) Lines: Purple Line launch October 2024, Blue Line launch 2027
- **Angela Milroy**
 - Leadership Updates
 - The new AGM is Tiffany Turner
 - Acting Director of Maintenance is currently Dave Ramirez
 - New Director of Maintenance is starting July 29
 - IndyGo Access OTP 85%
 - Approx 37 or 39 buses on the road
 - Vehicle Issues
 - Air compressors for Air Conditioners are on backorder nationwide
 - Any current delays are due to trying to swap out buses
 - Head Count/Employment Opportunities
 - Approx. 20 drivers short
 - New orientation class starting Monday

- Complaint Protocol
 - Please get in touch with the call center with any complaints. Do not call Dispatch or advise drivers of complaints.
- Lost & Found Protocol on IndyGo Access
 - Item will be tagged, bagged, and taken to CTC the following day
- Trunk-or-Treat Planning will be starting
 - What is Trunk or Treat
 - It is a free event where any child attending will be given a new costume, trick or treat bag/bucket, walk around to the booths/cars, and receive treats with music, pumpkin patch, face painting, etc.
 - If an employer wants to become a vendor, please refer them to Angela Milroy.
- **Anthony Hughes**
 - Beyond ADA
 - As of January 1, 2025, any ride beyond ADA coverage will cost \$7.00 each way instead of \$3.50 for those who have Grandfather status. Grandfather status will expire as of January 1.
 - MyKey ID update
 - New Fare Box Validators approximately October 1, 2024, inside all IndyGo Access buses
 - You will be able to use your My Key Access card to tap and pay for trips on the bus.
 - IndyGo will do Townhall Meetings with centers to introduce new fare boxes
- **Donna Foreman**
 - Fixed Route Top 3 Concerns
 - Pass-By, Courtesy & Safety
 - Paratransit Top 3 Concerns
 - Schedule Adherence, Courtesy & Safety
 - Schedule Adherence improvement: Decreased from 36 comments to 15 comments
 - Valid Comments: Decreased from 26 comments to 8 comments
 - On-time performance (OTP) has increased
 - How to determine Valid Comments with Fixed Route/IndyGo Access
 - Listen to the recorded call
 - Review camera footage on the bus
 - Review IndyGo policies/procedures
 - Courtesy Comments
 - In May, 7 Valid Comments.
 - In June, 2 Valid Comments
 - To submit Comments
 - Call Customer Care Call Center at 317-635-3344
 - Fill out the form online at www.indygo.net and click on Contact Us

Mobility Advisory Committee

July 17, 2024

Name	Present		Approval May Meeting Minutes		Approval 2nd Term - Kristina Hornday-Alberts											
	Yay	Nay	Yay	Nay	Yay	Nay										
Chris Hollingsworth	X		X		X											
Eddie Richenbach																
Amanda Bagwell	X		X		X											
Kristina Hornaday-Alberts	X		X		X											
Greg Meyer	X		X		X											
Bernadine Wilmer	X		X		X											
Kendall Tilton	X		X		X											
Mark Earley																
Erin White	X		X		X											

Michael Roth

Mike Roth

7.18.24

Date

Mobile Advisory Committee Agenda

Date: July 17, 2024

Time: 5:00pm – 6:30pm

Location: zoom

1. Introduction of those in attendance
2. Reading of minutes
3. Update on Mac membership Greg Meyer
4. IndyGo updates and concerns
IndyGo updates and concerns (5 pm – 6 pm)

Mike Roth - Fixed Route OTP 85%
IndyGo Access OTP 85%
BRT OTP 76%

Angela Milroy - RAPT Dev.

- Leadership updates
- Service Numbers Improving
- Headcount/Employment Opportunities
- Complaint Protocol
- Lost and Found Procedures on Access

Anthony Hughes – IndyGo Access

- Beyond the ADA
- MyKey ID Update
- Improving OTP Numbers

Donna Foreman – Comments for April 2024

- Comments for May & June 2024-Top 3

6. Old Business

6. Old Business

- a. Where do we see the MAC in 2 years? 5 years?
- b. How can the MAC better engage our community?

7. New Business

- a. discussion of available reports

Time for open discussion

Risk and Safety Division Report – July 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Director of Risk and Safety Brian Clem
Date: August 21, 2024

Risk and Safety

- On July 19th, 2024, team members of the IndyGo Risk and Safety Department met with IndyGo Capital Planning and outside contractors from CamSys to develop training for Change and Configuration Management. The intent is to educate and train staff to evaluate risks and hazards and document the process for change. Having a uniform process throughout the IPTC agency aids in standard nomenclature and evaluation methods set on specific standards. This process will help IPTC in evaluating current assets for safety, value, performance, service, and future budgeting. The end goal is for a simple standard that can be used across the organization for efficiency and common understanding. This project has an estimated kick-off for Q4 in 2024.
- Throughout July, IndyGo Risk and Safety Team members Michael Bunnell and Kevin Neumann worked with the surrounding counties on their Drug and Alcohol programs and Public Transportation Agency Safety Plans (PTASP). Both programs are required by the Federal Transit Administration (FTA) for recipients of 5307 urban funding. These responsibilities were directed to IndyGo for the previous administrator Indiana Department of Transportation (INDOT) in late 2023. The counties included for the oversight of their programs are Hendricks, Hamilton, Hancock, and Johnson counties. In collaboration with each County and its transportation providers, IPTC staff promotes and helps guide safe transportation practices.
- On July 22nd, 2024, IndyGo’s Risk and Safety Director, Brian Clem, and the IndyGo procurement department hosted a kick-off meeting for RFP-24-06-514 “Insurance Broker Services”. IndyGo is seeking proposals through a competitive bidding process for services related to representing IPTC in marketing for insurance. Various policies are being sought after that include Property, General Liability, Excess coverage, D &O, Cyber, and Crime to name a few. Proposals will be evaluated in late August with an IndyGo Board of Directors recommendation to be presented in September. The IndyGo Risk and Safety department continues to work hard on identifying changes to assets and values for the yearly insurance policy renewals.

July 2024 Safe Drivers Recognition



National Safety Council Safe Driver awards are the recognized trademark of professional drivers who have proven their skill in avoiding traffic collisions. They are the highest honor for professional safe driving performance. The following Operators are recognized for their safe driving for July and received the National Safety Council recognition patch, pin, and certificate.

<u>Operator</u>	<u>ID #</u>	<u>Years of Safe Driving</u>	<u>Years of Service</u>
Victor Garrett	2163	15	23
Donna Langford	1421	15	26
Bryant Reed	8371	9	13
Sherika Robinson	8428	9	12
Regeania Hall	9509	4	5
Tiona Hankins	9069	4	7
Duane Bean	9096	3	6
Cherika Vinson	9927	3	3
Lisa Campbell	10049	1	2
Larry Flake	10591	1	1
Oartel Locket	10520	1	1

Safety is at the core of IndyGo’s mission and values. We congratulate the above professional coach operators that have achieved this milestone. Your performance contributes to helping make public transportation safer each day.

Congratulations and Thank You!

Public Transportation Agency Safety Plan (PTASP) Risk and Safety Key Performance Indicators (KPI):

July 2024

Annual Safety Performance Targets: for the Risk and Safety Department								
Mode of Service	Fatalities (per 100k VRM)	Injuries - SS50 (per 100k VRM)	Safety Events - SS40 (per 100k VRM)	Operator Assaults (per 100k VRM)	Preventable Accidents (per 100k VRM)	Pedestrian Strikes (per 100k VRM)	Operator Injury	Near Miss Reporting (Average Reports per Month)
Fixed Route	0.00	0.62	0.62	0.31	2.8	0.00	2.18	6
Bus Rapid Transit (BRT)	0.00	6.85	5.14	3.43	13.71	0.00	0.00	
Para Transit	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
All Modes of Service	0.00	0.98	0.86	0.49	3.18	0.00	1.71	19.00
2023 IndyGo Reported Data (All Modes)	0.00	0.45	0.80	0.16	2.44	0.04	1.19	26
2023 NTD Reported Data (All Modes) All Public Transportation Agencies in the United States	0.04	0.25	0.24	0.18	No Data	0.01	0.06	No Data
2024 Objective Targets (SPT)	0.00	0.43	0.76	0.15	2.32	0.04	1.13	27
2024 Risk and Safety Goals	Eliminate vehicle and employee fatalities	Reduce NTD Injuries to workers and passengers. 5% decrease from the prior year, <0.43	Reduce NTD Safety Events. 5% decrease from the prior year, <0.76	Target is ZERO Operator assaults. Have 5% decrease from the prior year, <0.15.	Reduce Preventable Accidents to the lowest acceptable level. 5% decrease from the prior year, <2.32.	Target is ZERO Pedestrian strikes with an IndyGo Vehicle. 5% decrease from the prior year, <0.04.	Reduce reported Operator Injuries from NTD SS40 and SS50 reported accidents. 5% decrease from the prior year, <1.13.	Increase the utilization of the Near Miss Reporting System. 5% increase from the prior year, >27.

SPT = Safety Performance Target
VRM= Vehicle Revenue Mile

Fatalities: Total number of reportable fatalities and rate per total vehicle revenue miles, by mode. FTA uses the National Transit Database (NTD) definition of fatality (death confirmed within 30 days) and excludes trespassing and suicide-related fatalities.

Injuries: Total number of reportable injuries and rate per total vehicle revenue miles, by mode. FTA uses the National Transit Database (NTD) definition of injury (harm to the person requiring immediate medical attention away from the scene).

Safety Events: Total number of reportable events and rate per total vehicle revenue miles, by mode. (Events as defined in §673.5) FTA uses the National Transit Database (NTD) major event threshold (events reported on the S&S 40 form).

Transit Worker Assaults: The Federal Transit Administration (FTA) defined key elements that comprise a Safety Management System (SMS) approach to preventing and mitigating transit worker assaults. Identify and examine the root causes and risk levels of assault to properly understand the scope of the problem and potential mitigation strategies.

Preventable Accidents: Defined by the National Safety Council as: “An occurrence involving an employer-owned or leased vehicle that results in an accident in which the driver in question failed to exercise every reasonable precaution to prevent it.”

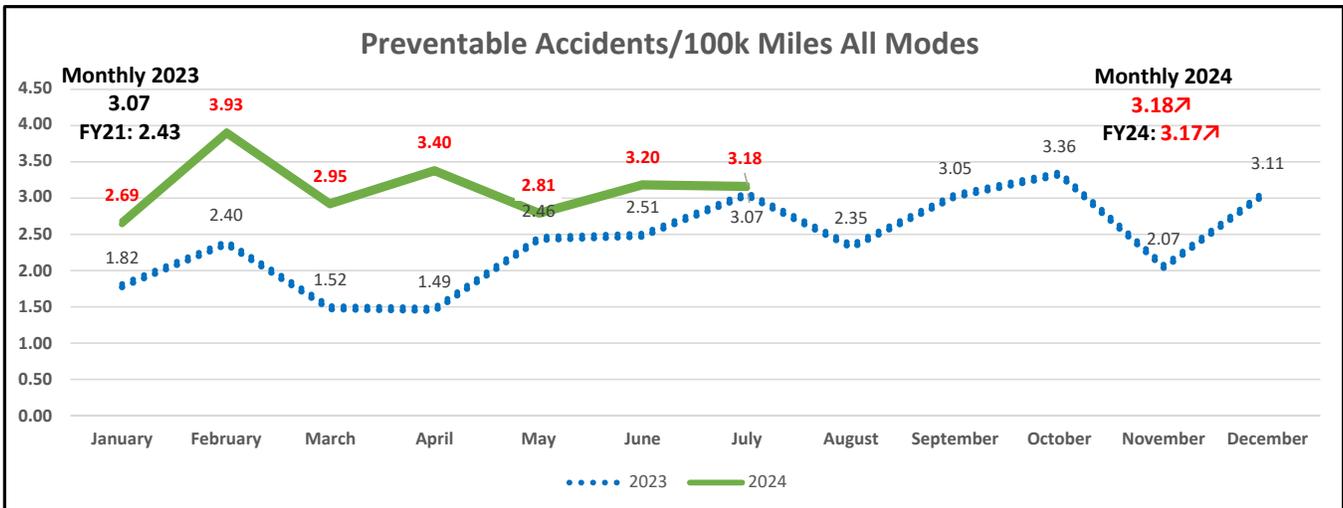
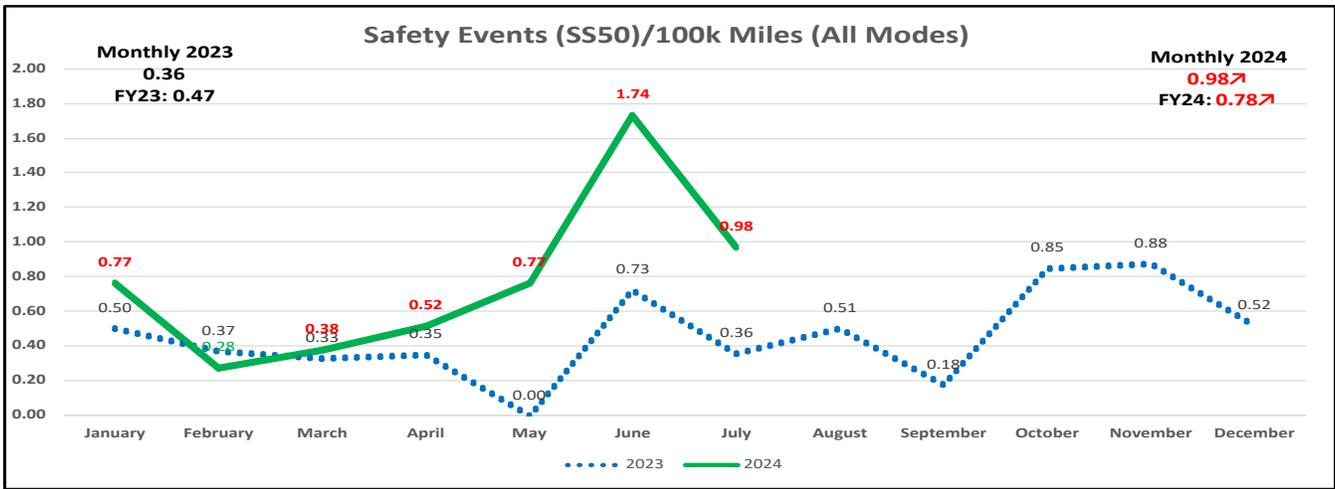
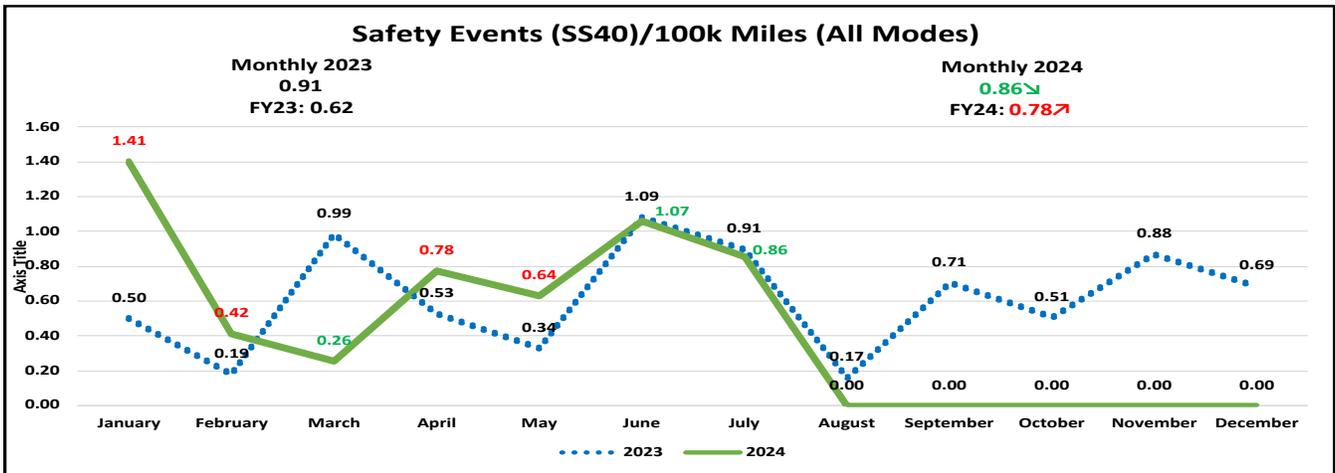
Pedestrian Strikes: The National Highway Traffic Safety Association (NHTSA) defines them as those involving one moving vehicle striking a pedestrian.

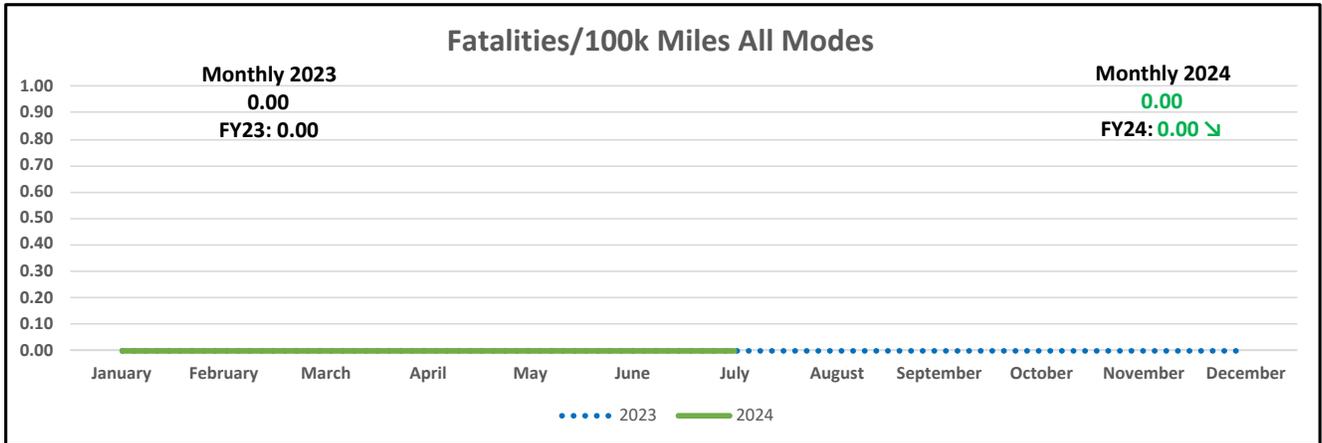
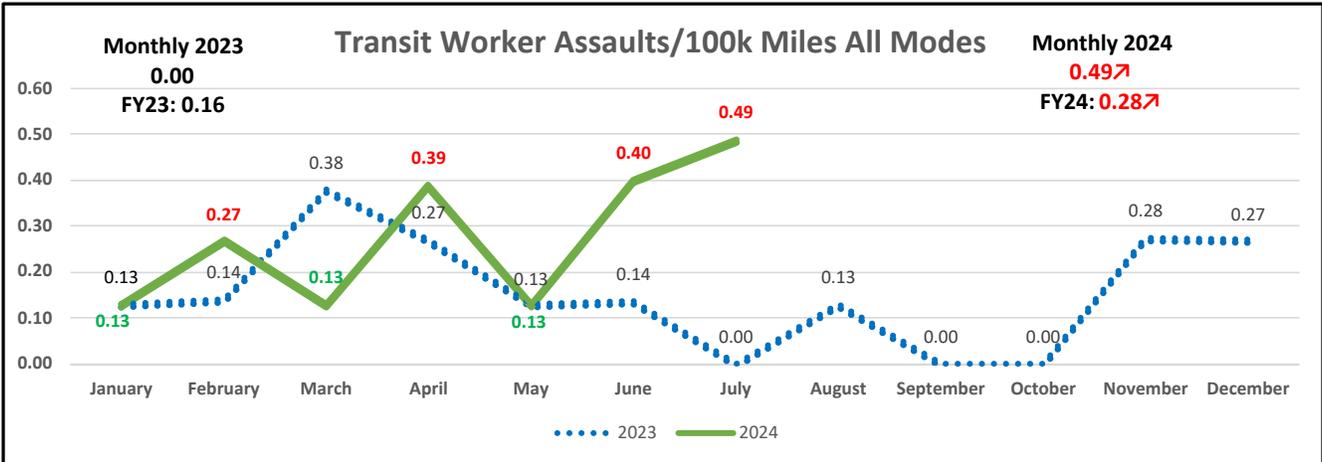
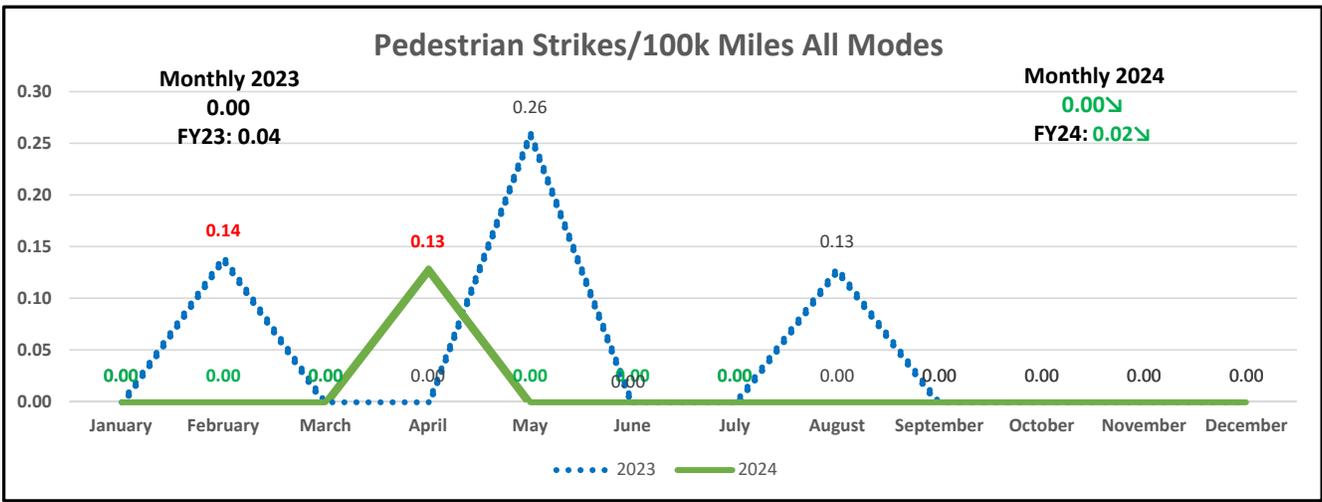
Average Operator Injury Rate: Reduce reported Operator injuries that lead to a Worker’s Compensation Claim being filed.

Near Miss Safety Events: A Near Miss is an unplanned event that did not result in injury, illness, or damage – but had the potential to do so. Only a fortunate break in the chain of events prevented an injury, fatality, or damage; in other words, a miss that was nonetheless very nearby. Increase the utilization of the IndyGo Near Miss Reporting System.

Safety and Accident Data

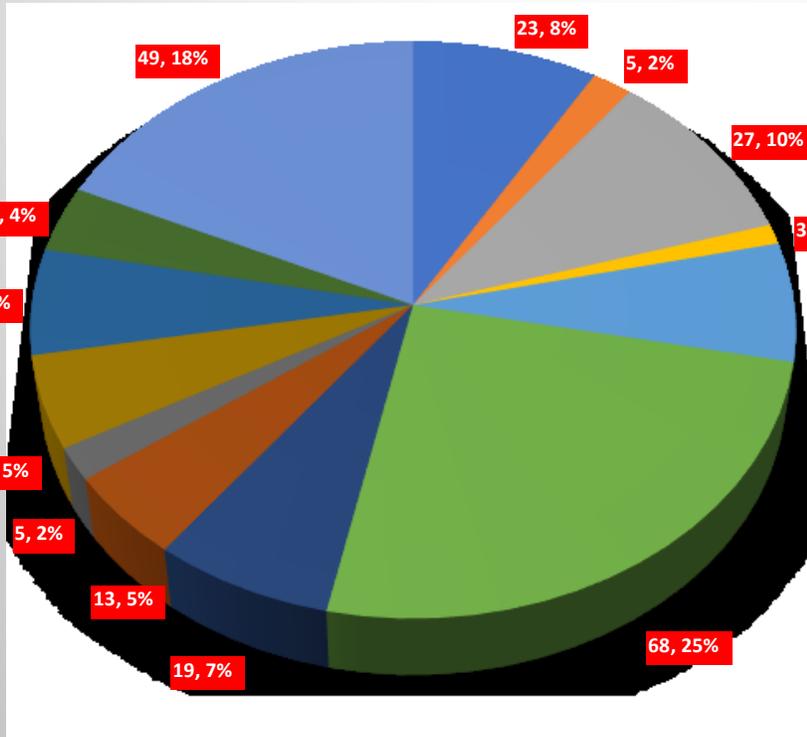
July 2024 Compared to July 2023 Data All Modes:





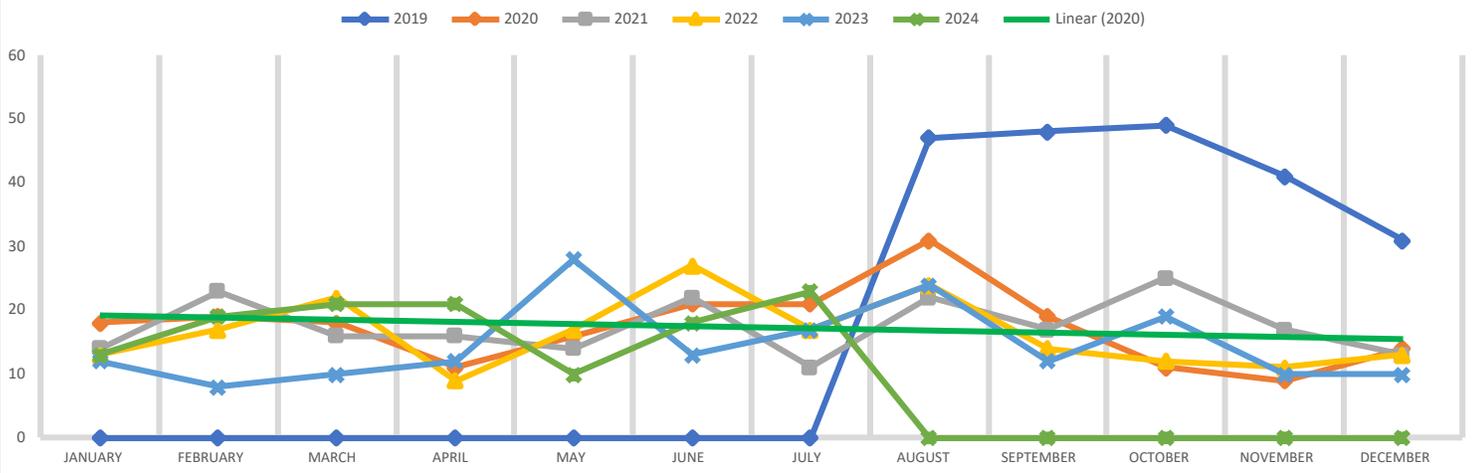


Red Line July 2024



- Total Number of Traffic Accidents (TA)
- Total Number of Traffic Incidents (TI)
- Location where most incidents occurred (Capitol)
- Total Number of TA/TI involving Platform/Station
- Total Number of TA/TI with Damage to the Coach
- Total Center Station Incidents
- Total Curb Station Incidents
- Collisions involving a vehicle that struck us
- Collisions involving us striking them
- Total Number of Passenger Accidents (PA)
- Total Number of Passenger Incidents (PI)
- Number of Falls
- Total Number of Other Incidents (Police, EMS, Vandalism, etc)

RED LINE COLLISIONS YEAR COMPARISON



End of Report

Planning & Capital Projects Division Report – July 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Chief Development Officer Brooke Thomas
Date: August 21, 2024

STRATEGIC PLANNING

Regional Mobility Integration

Section 5307 – All sub-recipients are current with their reimbursement requests, and all onsite visits have been completed. All compliance review reports were sent to subrecipients. IndyGo will continue working with subrecipient staff for any service procurements required before year end. Two counties are working to procure services for 2025, as their contract expires at the end of 2024.

Section 5310 & 5339, Call for Projects – IndyGo staff received Board approval to purchase vehicles for area subrecipients during the regularly scheduled board meeting on April 25, 2024. Grant letters were sent to awarded parties and invoices are being issued. IndyGo staff are working to issue guidance regarding purchasing equipment and reviewing the Midwest Transit Equipment quantity purchase agreement, or QPA, with Indiana Department of Administration for any potential issues.

Sponsored Rides

Working alongside IndyGo’s Public Affairs team and with our numerous school partners, strategic planning staff continue to work through the details of the 2024-25 school year, which includes the addition of Herron and Riverside high schools. On July 25, IndyGo hosted its second annual Back to School event at the Julia M. Carson Transit Center. During this event IndyGo offered a free backpack donated by New Direction Church to any student who obtained their personalized, reduced-fare MyKey card. Representatives from the Public Affairs team offered travel training to help students and their families learn how to use IndyGo’s bus network. IndyGo continues to encourage all individuals 18 years and younger, even those who are not currently enrolled at a partner school, to obtain their reduced fare MyKey media ID so that they can benefit from riding at the half-fare rate, as well as fare capping.

ENGINEERING & CONSTRUCTION

Blue Line BRT

IndyGo staff continue to work with the FTA to get to full grant execution late this year or early next year. The design team continues to work towards 100% design in August. Contractor outreach is anticipated to occur prior to advertising the bid for construction. Staff anticipates being able to bring an action item for the construction contract before the IPTC Board of Directors before the end of the year. Stakeholder outreach continues and the team is gearing up for broader community starting in September and more robust outreach in January 2025.

Purple Line BRT

Construction of the Purple Line bus rapid transit corridor is still on track to be completed this fall. Pavement improvements along 38th St are complete with pavement markings ongoing, and the contractor has finished significant asphalt paving along Post Road and continues pavement markings in this area. All eighteen stations are complete from finish grade and below, with 17 of 18 stations currently connected to power. As previously shared, intermittent lane shifts will continue throughout the summer of 2024.

The construction management team and IndyGo staff continue to meet weekly with contractors and stakeholders to monitor, communicate, and manage the completion of the project. Weekly emails are being sent to stakeholders to keep residents and business owners abreast of upcoming construction impacts. The Purple Line readiness team has begun preparing the line for service in October 2024 by holding internal coordination meetings involving representatives from various departments across IndyGo alongside the construction management team.

Local Route Signal Prioritization (TSP)

The final report for the local route network has been submitted and is being reviewed by staff. It will be used to guide implementations over the next several years and should be completed this month. An informational item summarizing the implementation plan and proposed build out on the local route network is still planned for the August 2024 service committee meeting.

Local Bus Stop Improvements

IndyGo continues to work to bring more local bus stops into compliance with the ADA. It has taken several years to get to where we are to-date and will take many more years and many more design and construction packages to accomplish. IndyGo's annual budget allocation of \$900,000 has been supplemented the last few years with grants to support this effort. Grantors have included the FTA Areas of Persistent Poverty grant program to cover design costs, and grants from IU Health and a matching grant from the City of Indianapolis' Indy Neighborhood Infrastructure Partnership to help cover construction costs.

Construction on 56 local stops along Lafayette Road and the surrounding area is currently underway and is expected to be completed this Fall. Design packages known as the Near Eastside Local Bus Stop Improvements Phases 1 and 2 will go to construction in late summer/early fall 2024. These projects will improve 91 more local stops and will be completed in the Fall of 2025. The next area of focus for improvements will be the far eastside.

CTC Inductive Charging for the Purple Line

As a reminder, the construction contract has been awarded to Shuck Corporation, and IndyGo has selected Burgess and Niple to handle construction management and inspection work. Work on this project kicked off this month and we are on track to complete this project ahead of the launch of the Purple Line BRT route.

CTC Washington Street BRT Docking

IndyGo is seeking to add two 60' bus bays along the E Washington Street frontage of the Julia M. Carson Transit Center. Design began in January. IndyGo received the 60% design submittal in August and has already provided review comments to the designer. A test-run of the current docking design was carried out on July 15, which confirmed for the team that the design is the best alternatives for all end users. Construction could start as early as 2025.

Near-Miss Crash Video Analysis and Rider Safety Survey

IndyGo is seeking to record near-miss crashes at key intersections. This survey will also collect data about vehicle-pedestrian interactions and vehicle-cyclist interactions. Safety countermeasures will be implemented after the analysis is complete. A safety survey will also be conducted with riders on-board IndyGo buses. Solicitation release is expected in September 2024, with recording likely to take place in Spring 2025.

FACILITY PROJECTS

CTC Raingarden Handrails

Onsite work has resumed and is expected to be finished by mid-September. Staff continue to ensure that this work will not interfere with the work that needs to happen for the inductive charging project.

West Campus Electric Charging Stations for Purple Line, Phase II

Phase II of the West Campus electric charging stations project includes the installation of 16 new charging stations to serve BRT Purple Line electric buses. The Project is being implemented in two stages. The first stage includes the installation of 10 new chargers. Installation of these charging stations continues and remains on schedule to be completed no later than mid-September -- ahead of the launch of the Purple Line. The second stage is for the installation of 5 additional chargers and the relocation of one existing charger from one location to another. Design for the second stage is still anticipated to begin once the first stage is completed.

West Campus Garage Renovations and Repairs

As a reminder, this project includes several renovations or repairs for the 1501 maintenance garage. The first sub-project is for the renovation of two garage bays, which will increase the number of bays that can accommodate 60' buses. The award of the construction contract was approved by the IPTC Board of Directors at their July 25, 2024, meeting. The second sub-project to address cracks caused by building settlement over time is a smaller procurement. Staff are working to secure competitive quotes and expect that the work can be completed before the end of the year. The third sub-project includes planning and preliminary engineering services to replace the aging fuel storage and supply lines. Staff are preparing for an internal kickoff for this part of the overall project later this Fall.

Julia M. Carson Transit Center Camera Upgrade

This project will replace 65 existing cameras with new 180° and 360° cameras -- complete with today's technology -- to improve security monitoring coverage at the CTC. This project has been delayed while staff work through some issues brought forward by the prime consultant. Having established a new project schedule, IndyGo staff anticipate that engineering, design, and contractor procurement will be completed by the end of 2024, with construction anticipated to begin in Q1 2025.

Historic Duesenberg Building Repairs

This project kicked off in April. IndyGo's architectural consultant has prepared draft work plans and specifications for the needed masonry, window, and door repairs, as well as the documentation that will be needed to secure approval from the Indianapolis Historic Preservation Commission. This project will be performed under two procurement packages -- one for masonry work and the second for window repairs. A procurement package for the masonry work is currently out for public bid. Staff anticipates being able to bring an action item before the IPTC Board of Directors during their September 25, 2024, meeting. A second bid package for the window repairs is expected to be published October, which would mean that the soonest that staff would bring an action item before the IPTC Board of Directors would their regularly scheduled meeting on November 21, 2024. Staff anticipates delaying the start of the window repair work until the second quarter of 2025 to avoid any delays having to do with inclement weather during the winter months.

CTC – Interior Renovations

Informed by the recently completed BRT Docking Study, the goal of this project is to improve space utilization, building functionality, security, and safety for daily users of the Julia M. Carson Transit Center. This project requires the reconfiguring of existing spaces and the addition of two new public restrooms within the building's existing footprint. The project team is working on a request for qualifications to secure architectural, engineering, and space planning services. Staff still anticipates completing the planning and design phases this year, followed by the construction phase in 2025.

Trench Drain Replacement Project

This project would replace four trench drains in the fueling area of the Garage. The work budgeted for FY2024 is for the development of construction drawings and specifications for a contractor bid package. Design is underway and Consultant's work anticipated to be completed by the end of the third quarter / beginning of the fourth quarter of this year. Staff further anticipates that the construction work would be bid sometime during the first quarter of 2025.

Respectfully submitted,

Brooke Thomas, AICP
Chief Development Officer

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Public Affairs Division Report – July 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Interim Chief Public Affairs Officer Carrie Black
Date: August 21, 2024

CONSIDERATION OF PUBLIC AFFAIRS REPORT FOR July 2024

ISSUE:

A report of IndyGo Public Affairs will be presented at the board meeting.

RECOMMENDATION:

Receive the report.

Carrie Black
Interim Chief Public Affairs Officer

Attachments

Contributing Staff includes:
Carrie Black, Interim Chief Public Affairs Officer
Jordan Patterson, Special Programs Manager
Ashlynn Neumeyer, Communications Specialist
Ashley Wright, Creative Design Specialist
Ari Kasle, Head of Digital Media
Kayla Bledsoe - Outreach Specialist

July 2024 Board Report



IndyGo
SM

INDYGO.NET WEBSITE STATISTICS:

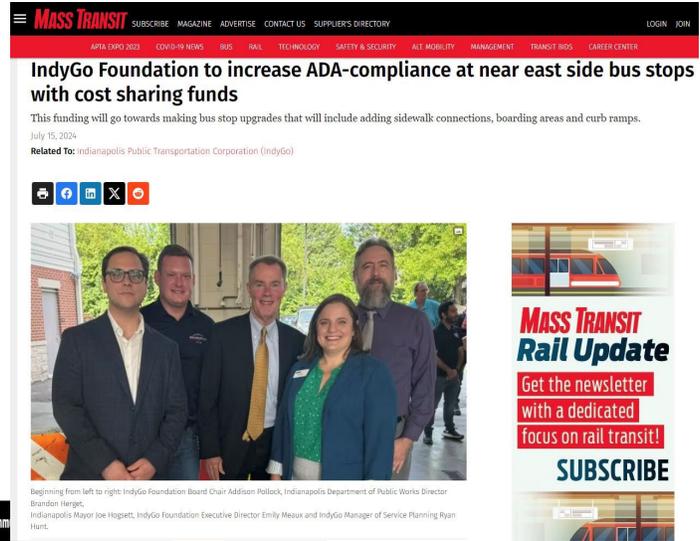
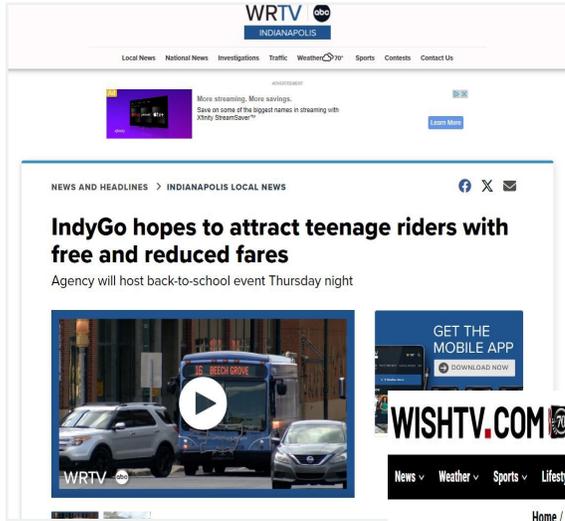
7/1/2024-7/31/2024

Page Views	200,071
Bounce Rate	43%
Total Users	39,454
Average Pa-geviews Per User	5.07
Total Sessions	53,185
Total Monthly Sessions Comparison to Previous Year	(Down) 2%

Mobile Share

Date	Mobile	Desktop	Tablet
July-24	75%	24%	1%
June-24	73%	26%	1%
May-24	71%	27%	2%
April-24	70%	29%1%	1%
Mar-24	71%	27%	2%
Feb-24	69%	29%	2%
Jan-24	70%	28%	2%
Dec-23	68%	30%	2%
Nov-23	70%	29%	1%
Oct-23	72%	26%	2%
Sept-23	83%	16%	1%
Aug-23	83%	16%	1%
July-23	83.1%	15.8%	1.1%
June-23	83.3%	15.4%	1.3%
May-23	83.1%	15.9%	1.00%
April-23	82.92%	15.92%	1.16%
Mar-23	81.41%	17.47%	1.00%
Feb-23	82.06%	19.15%	1.00%

Media Mention Highlights



Home / News / Local News

IndyGo's new president and CEO talks priorities and future plans



Topics Include:

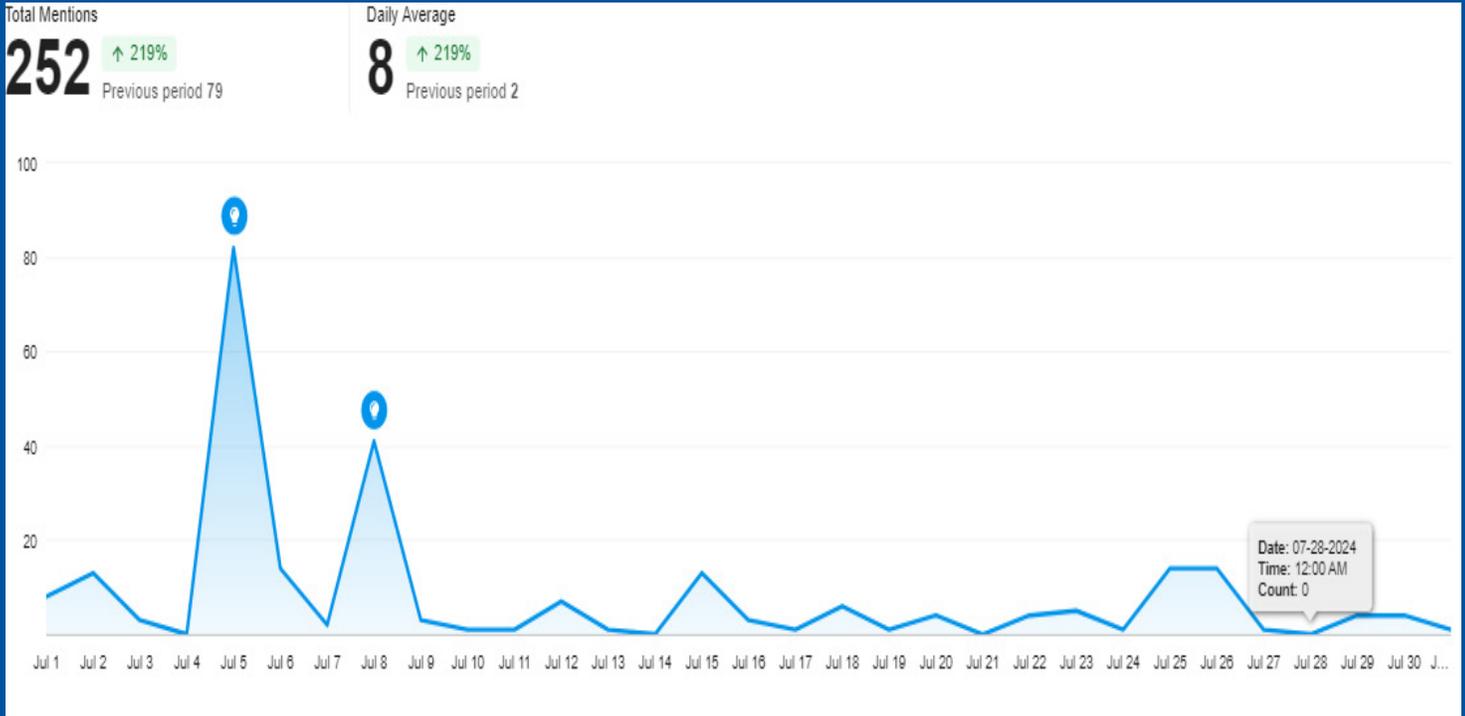
Media coverage for July 2024 included a variety of topics. The most popular story was about IndyGo's second annual Back to School Night. During this event and while supplies lasted, IndyGo offered a free backpack donated by New Direction Church to any student who obtained their personalized, reduced-fare MyKey card. IndyGo also offered travel trainings to help students and their families learn how to use the agency's bus network. Back to School Night was mentioned more than 25 times across online and broadcast media.

Another hot topic included the IndyGo Foundation being awarded \$500,000 in cost-sharing funds from the City of Indianapolis Department of Public Works (DPW) Indy Neighborhood Infrastructure Partnership (INIP) to provide essential infrastructure improvements to bus stops on the city's Near Eastside. This was mentioned at least six times through online media.

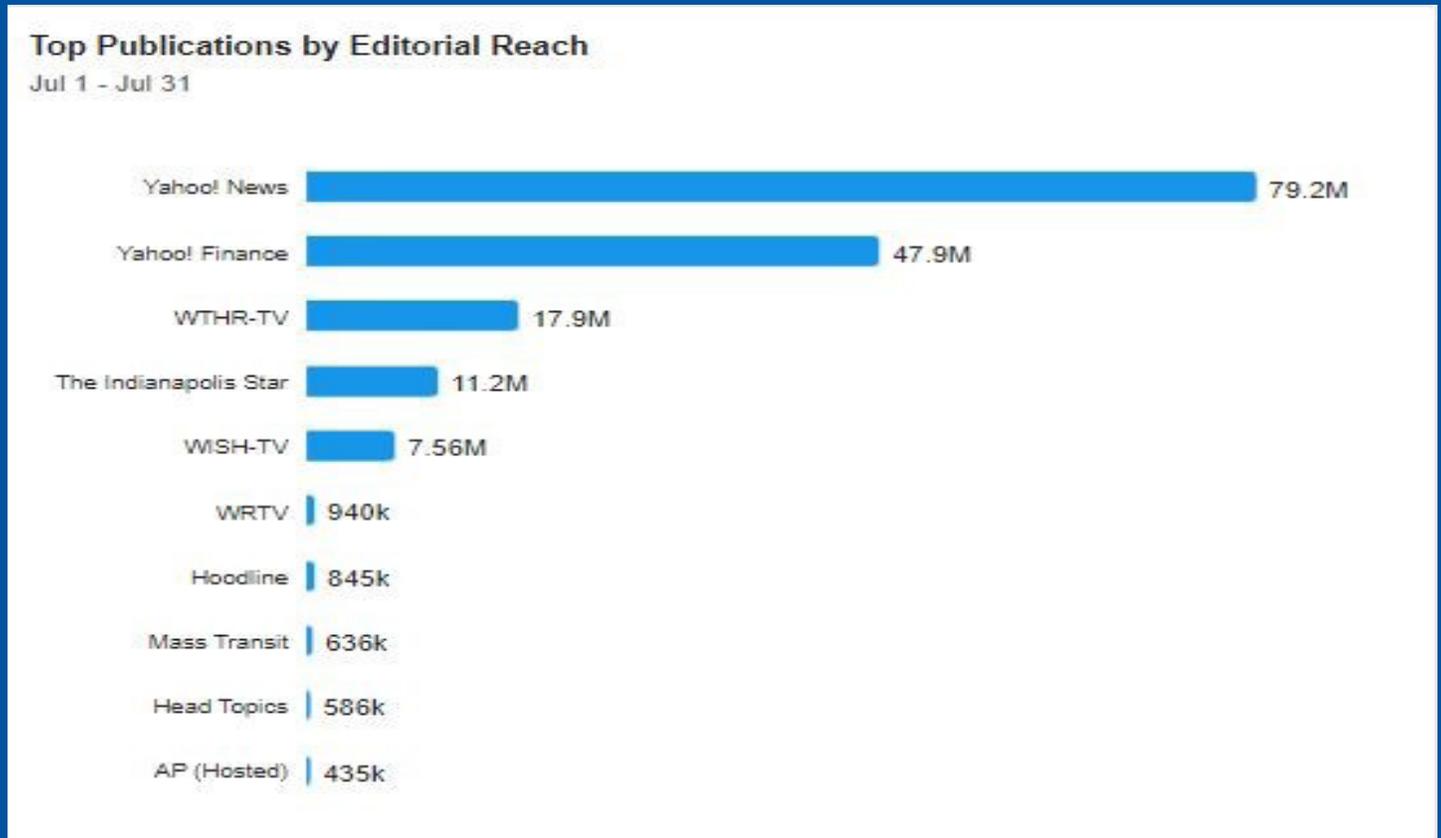
Finally, WISH-TV News 8 featured IndyGo President and CEO Jennifer Pyrz in a segment addressing her current objectives and future plans for IndyGo since she's been appointed the agency's permanent leader. The article outlined the three key areas Pyrz will address throughout her leadership: Restoring ridership, increasing sustainability and maintaining safety of operators and passengers.

Altogether, IndyGo was mentioned 252 times in the media in July. Television media was the most frequently run.

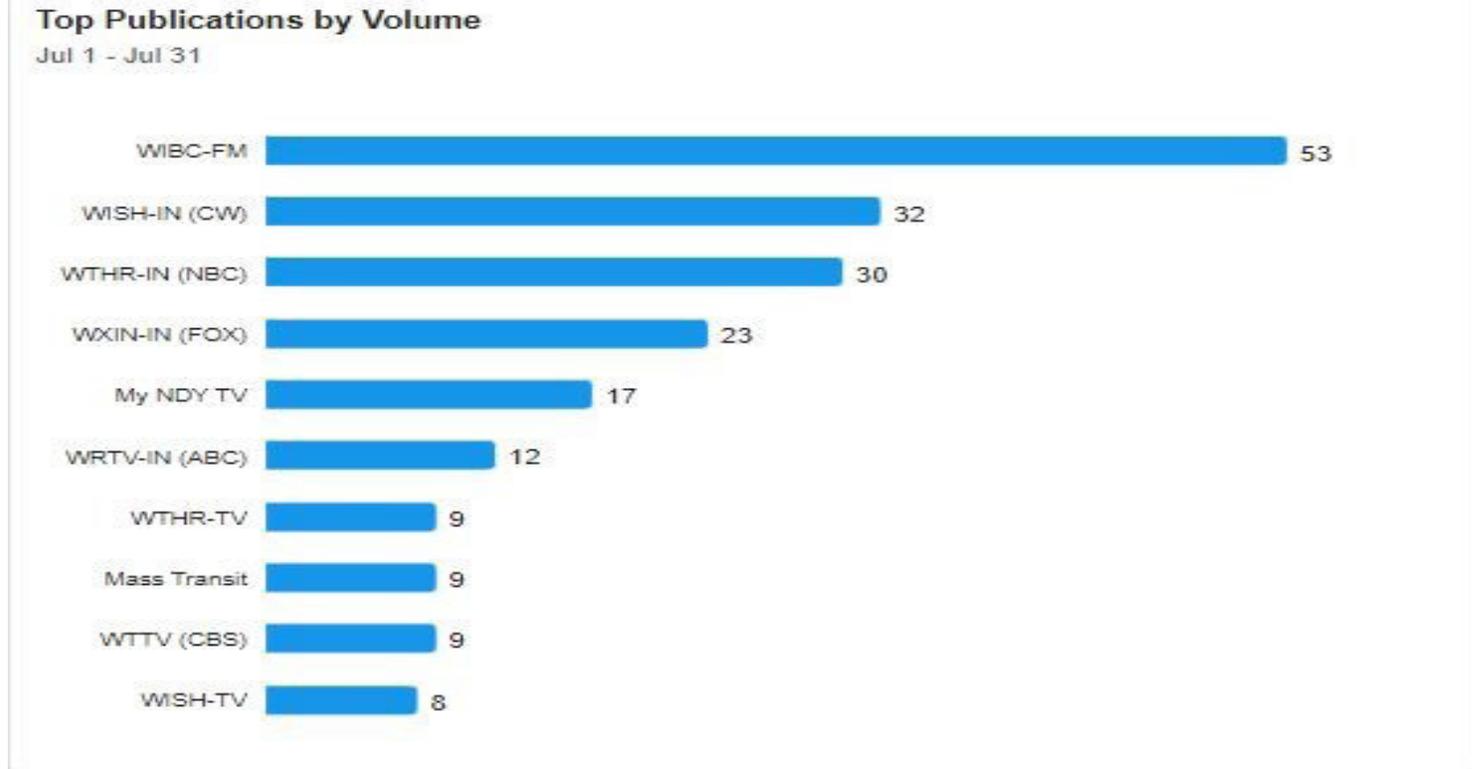
Here's a brief coverage summary:



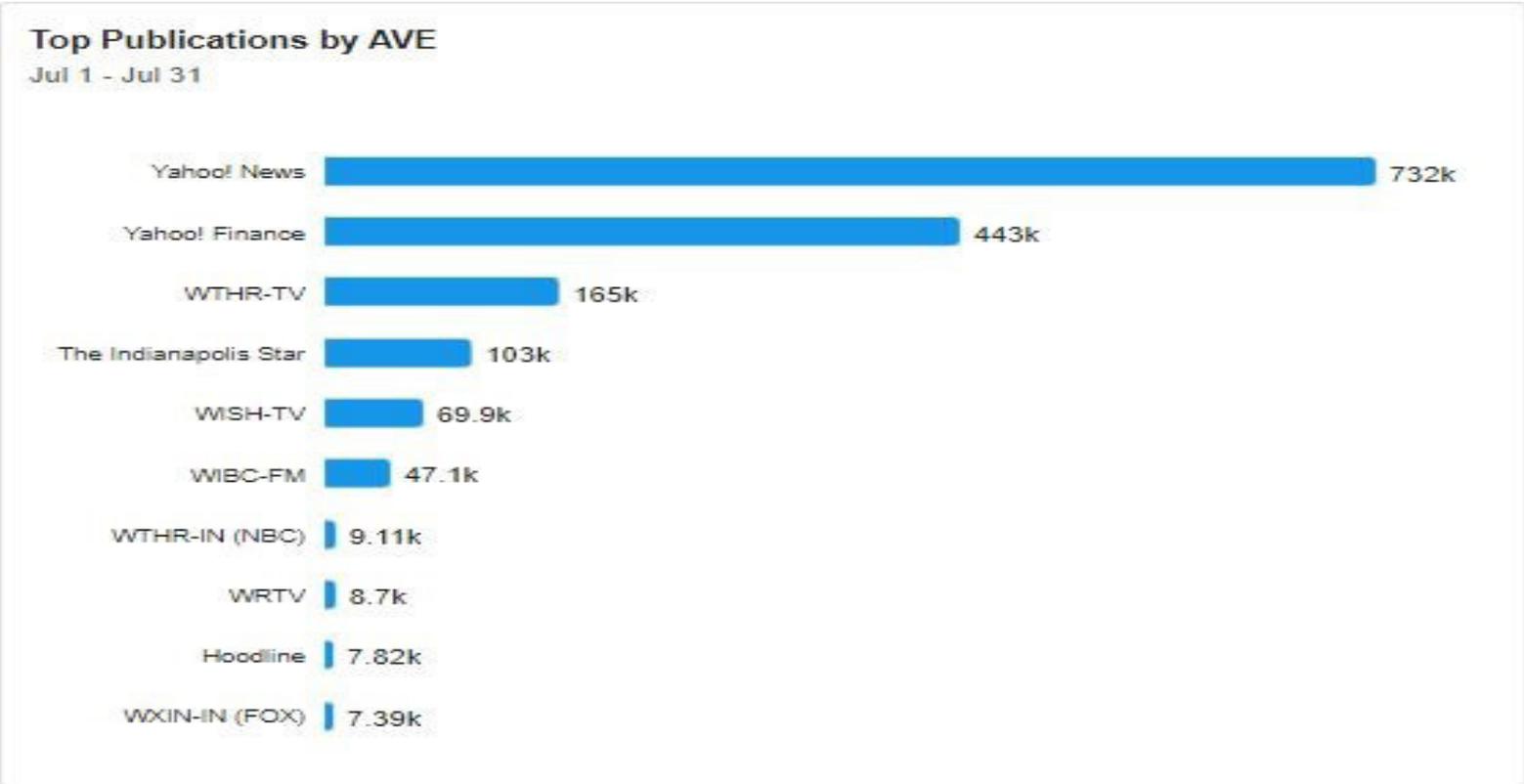
The graph below shows the top media outlets that published stories about IndyGo in July and the total potential viewership for each station or publication.



The graph below shows the top media outlets that published stories about IndyGo in July and the total potential viewership for each station or publication. The agency reached more than 167 million viewers through these channels, a more than 30 million viewership increase from last month.



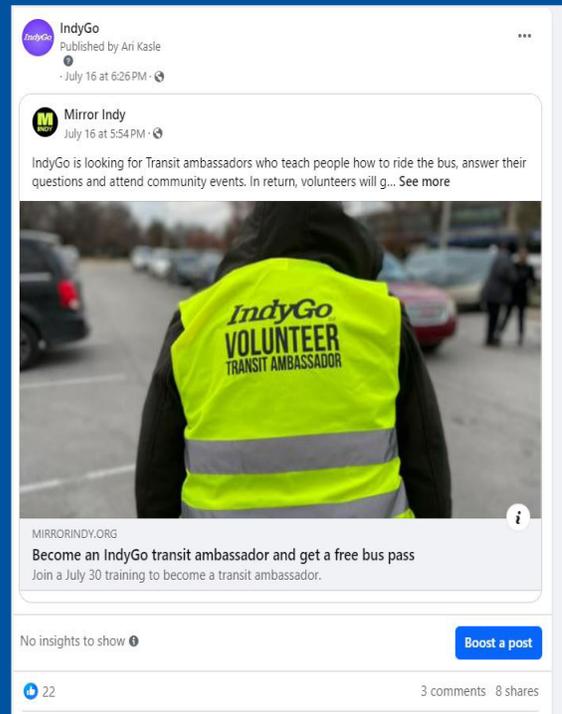
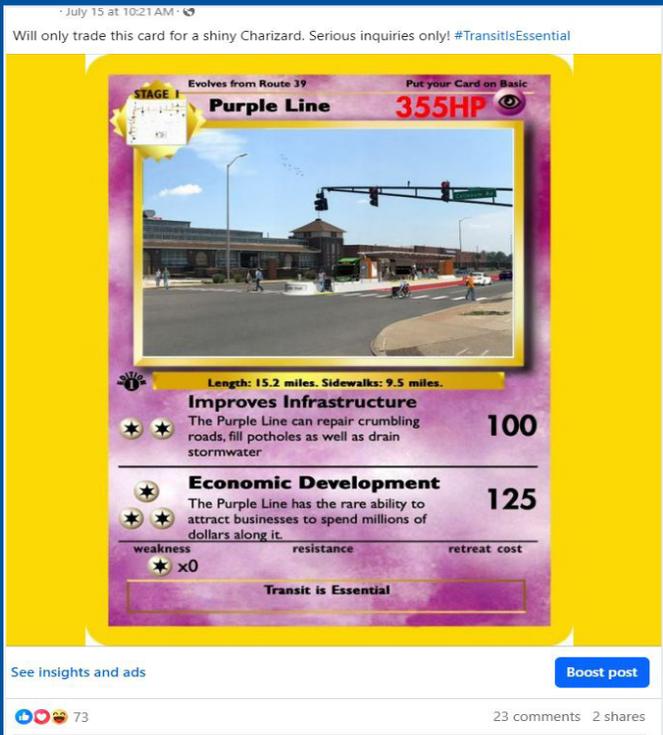
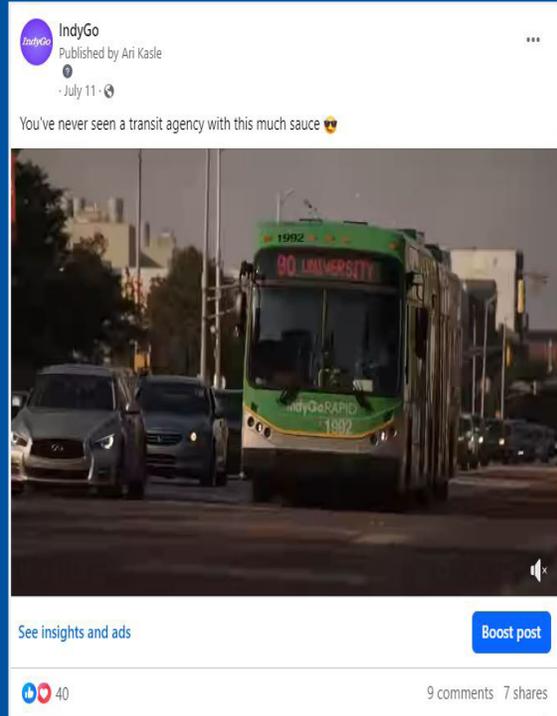
The graph below shows the earned media value for IndyGo's top news publications. The total equivalent cost of this exposure last month, if the agency were to pay for it, would be approximately \$1,593,000. This is a more than \$300,000 increase from the previous month.



Social Performance:

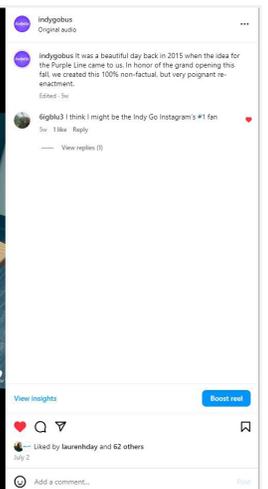
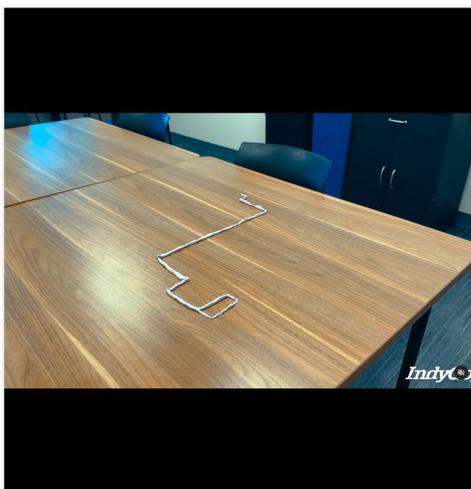
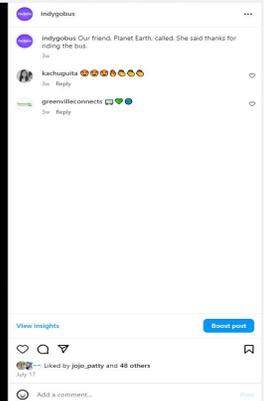
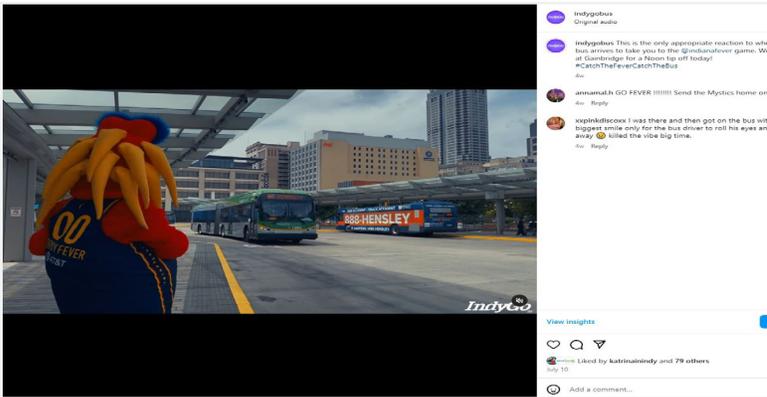
Facebook

- Had a total of 55,000 impressions
- 3,710 post engagements
- 11,839 page likes
- 13,717 current followers (19 more than June)



Instagram

- Generated 21,800 impressions
- 1,555 total engagements
- 7.1% engagement rate
- 4,491 current followers (30 more than June)



Twitter

- Had a total of 42,000 organic impressions
- Earned an average of 1,400 impressions per day
- 6,959 current followers (16 more than June)

IndyGo @IndyGoBus · Jul 31
We put the brt (Bus Rapid Transit) in brat



IndyGo @IndyGoBus · Jul 23
A lot of low bids on today's episode of The Price is Right.



IndyGo

2 5 18 1K

IndyGo @IndyGoBus · Jul 29
A "fresh" new group of Coach Operators coming your way! Look for them on the roads!



IndyGo @IndyGoBus · Jul 22
We are announcing that Route 39 will not be seeking the nomination for Official Bus Route of Indy's East Side. Route 39 will serve the remainder of its term before stepping away in October. We are fully endorsing the Purple Line to take its place. [#PurpleLine2024](#)



IndyGo

8 13 137 7.6K

Email Marketing:

NEWSLETTER

- 14,294 recipients (662 more than June)
- 5.21% CTR
- 4.57% open rate

INSIDE *IndyGo*SM

July 2024

IndyGo Reminds Riders of Independence Day Holiday Schedule and Upcoming Events!

IndyGo reminds riders that all routes will run on Sunday schedules Thursday, July 4, in observance of Independence Day. That includes all fixed routes and IndyGo Access paratransit services. The Customer Care Center will be open from 7 a.m. to 4 p.m. The Care Center Desk will be open from 9 a.m. to noon.

Many events are taking place in Indianapolis to honor this celebration and more. See the list below for what's happening and what IndyGo routes you can take to arrive at each destination:

- [Independence Day Celebration](#) | July 4 | 10 a.m. | Indiana Historical Society | 450 W. Ohio St. | FREE | Route 8 |
- [City of Lawrence 4th Fest](#) | July 4 | (Parade) 10 a.m. and (Food Trucks and Celebrations) 6 p.m. | Lawrence Community Park | FREE | Route 4 |
- [Downtown Indy's Fourth Fest](#) | July 4 | (Street Festival) 6 p.m. | Indiana War Memorial Grounds/American Legion Mall | FREE | Route 10 |
- [Independence Day Celebration with the Indianapolis Indians](#) | July 4 | 6:30 p.m. | Victory Field | \$20+ | Route 8 |
- [Midwest Leak Awards](#) | July 7 | 7 p.m. | The Vogue | \$25 | Red Line |

Outreach Summary: July 2024

In July, IndyGo's outreach focused on community events, travel trainings, IndyGo's second annual Back to School Night event for youth riders and Transit Ambassador recruitment.

IndyGo was an exhibitor at five community events, engaging more than 2,000 people. The most highly attended events were the Back-to-School celebrations hosted by New Direction Church and the Indianapolis Urban League, in addition to the Far Eastside Festival and BLACK: A Festival of Joy.

Youth participants in Earth Charter's Indiana Climate Camp partook in an IndyGo Travel Training on their first day of camp to aid and educate about the benefits of using transit. The camp participants utilized the Carson Transit Center (CTC) each day as a home base and rode the bus service to arrive at their destinations throughout the week.

IndyGo launched a Transit Ambassador recruitment campaign, which resulted in more than 60 applicants to the program. Fourteen new Transit Ambassadors went through the onboarding process last month, for a total of

19 volunteers who now provide information about transit to riders and the public.



IndyGo hosted a Transit Ambassador Interest & Training night for those who entered the volunteer program!

Pictured above: Outreach Specialist Kayla Bledsoe, IndyGo Foundation Nonprofit Relationship Manager Jennifer Griggs and Transit Ambassadors Jael Jones, Ghina Sadek, Mark Foster, Jon Albertson, Cameron Hardy, Airiana Hatchett, Mark Petrison, Matt Andrews, Courtney Hawk, Jodi Scott, Monica Peterson, Kendra Johnson, Sebastian McClung-Caicedo, Umair Kurshid, Jowanna Peterson and Alesha Peterson



IndyGo hosted its second annual Back to School Night at the Carson Transit Center. Pictured above, in top photo, beginning from left to right: Facility Maintenance Technician Rodell Hollins, Outreach Specialist Kayla Bledsoe, Strategic Planner Amber Ross, Transit Ambassador Jowanna Peterson, Transit Ambassador Alesha Peterson, Lead Instructor Erica Harden, Service Impact Supervisor Tareese Bouye and Wellness and Teammate Engagement Coordinator Zena Williams



IndyGo invited community members who live, work, ride or worship along 38th Street to participate in a photography project called, "People of the Purple Line," that celebrates the new BRT route and the communities it will serve. To take part in the project, the agency requested participants attend the New Direction Back 2 School Block Party and Community Alliance of the Far Eastside (CAFE)'s Far Eastside Festival, where teammates also performed outreach.



IndyGo teammates attended BLACK: A Festival of Joy 2024 to share information about IndyGo's \$3,000 signing bonus for new coach operators and mechanics and show support for the best of Black music, art, food and entertainment.

Pictured above, beginning from left to right: Service Impact Supervisor Tareese Bouye, Executive Administrative Assistant/Board Support Liaison Morgan Johnson, Wellness and Teammate Engagement Coordinator Zena Williams and Community Recruitment Manager Bianca Phillips

OUTREACH PROJECTS

Date:	Event:
Saturday, July 13	BLACK: A Festival of Joy
Monday, July 15	Earth Charter Indiana Climate Camp Travel Training
Thursday, July 18	MCPHD WIC travel training
Saturday, July 20	New Direction Back 2 School Block Party
Saturday, July 20	Indianapolis Urban League Back 2 School
Thursday, July 25	IndyGo Back to School Night
Saturday, July 27	Far Eastside Festival
Tuesday, July 30	Transit Ambassador Interest & Training

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Indianapolis Public Transportation Corporation
dba IndyGo
1501 W. Washington Street
Indianapolis, IN 46222
www.IndyGo.net

Operations Division Report – June 2024

To: Jennifer Pyrz, President and CEO
From: Aaron Vogel, Chief Operating Officer
Date: August 21, 2024

SERVICE PLANNING

SCHEDULING AND PLANNING:

IndyGo will implement one of its most significant sets of service changes to date on October 13th, 2024. Significant changes to the north side, this will include the launch of the BRT Purple Line, and changes to the south side. These changes are a major step towards implementing IndyGo's 2027 Transit Network, designed through public feedback to increase the quality and frequency of bus service.

The following routes will be added, retired, or realigned in October:

Route 4 – With the new Purple Line BRT service to Fort Harrison all Route 4 trips will now terminate at Community Hospital North. Between 10th St and 38th St, Route 4 will also take Central Ave in both directions, instead of northbound trips on Delaware St and only southbound trips on Central Ave.

Route 10 – Instead of a one-way loop at its far western terminus, Route 10 will serve 10th St, west of Girls School Rd, in both directions. It will then proceed south on Raceway Rd, west on Rockville Rd, and terminate at the Meijer on the Marion County Line. Service on Girls School Rd, Country Club Rd, and Rockville Rd between Raceway Rd and Girls School Rd will be discontinued.

Route 18 - This route number will be retired as part of the northside realignment. Route 18 service between the Julia Carson Transit Center and Butler University will still be covered by Route 28, and its service between Butler University and Glendale Town Center will be served by a modified Route 19.

Route 19 – Instead of proceeding north after Glendale Town Center, Route 19 will take Route 18 former alignment through Broad Ripple to Butler University. Service on 62nd St, east of Rural St and most service on Allisonville Rd will be discontinued. Service to Castleton Square Mall and Community Hospital North will be served by the new Route 82. Additionally, instead of split alignments on 46th and 52nd streets, all trips will take 46th St, doubling the frequency of service on this corridor. Route 19 will take Keystone Ave between 46th St and 52nd St, rather than its current alignment on Pennwood Dr, Willowbrook Pkwy, and Kingsway Dr.

Route 28 – Route 28 will reach its north terminus with a one-way "clockwise" loop around Dugan Dr, Township Line Rd, and 86th St to the end-of-the-line at St. Vincent Hospital on Harcourt Rd.

Route 29 (formerly 902) – Route 902's name and number will be retired and replaced with Route 29. The one-way loop at its northern terminus will now take the opposite direction, going northbound on Madison Ave, eastbound on National Ave, and southbound on Shelby St. This is a shift from "counterclockwise" to "clockwise."

Route 30 – Route 30 will be extended and continue 30th St east of Shadeland Ave. Service on Shadeland Ave, between 30th St and Washington St, will be discontinued. From East 30th St, Route 30 will turn onto Franklin Rd and then 42nd St, preserving Route 39's former service. It will then travel north on German Church Rd and serve the shopping area by the intersection of Pendleton Pike and Sunnyside Rd, including Walmart, Kroger, and Kohls.

Route 31 – Route 31 will take Shelby St and County Line Rd in both directions, rather than a one-way loop on both roads and US 31. The previous one-way service on US 31 between Shelby St and County Line Rd will be discontinued. In addition, between Sumner Ave and Hanna Ave, Route 31 will serve Shelby St to the University of Indianapolis and transfer with the Red Line and Route 29 (formerly 902). Service on Madison Ave within this stretch will be discontinued, except for three northbound stops served by Route 29.

Route 39—Route 39 will be discontinued and replaced largely by the Purple Line. Service on Meridian St between Ohio St and 16th St will be preserved by Routes 11 and 25. Service on Central Ave will be preserved by

Routes 4, 19, and 28. A realigned Route 30 will maintain the corridors of Franklin Rd between 38th St and 42nd St and 42nd St between Franklin Rd and Mitthoefer Rd.

Route 82—The new Route 82 will cover much of the area of two routes that are scheduled to be retired: 86 and 901. It will connect Glendale Town Center, Broad Ripple, Nora Plaza, Keystone Fashion Mall, Castleton Square Mall, and Community Hospital North with a 30-minute frequency. This allows for a frequency increase on 86th St and 82nd St east of College Ave.

Route 86—Route 86 will be retired. The new Route 82 will preserve service on 86th St and 82nd St east of College Ave. West of College Ave, Route 37 will continue to serve Park 100, and Routes 28 and 34 will continue to serve the St Vincent Hospital area.

Purple Line/Route 92 – The Purple Line, or Route 92, will largely replace Route 39 and the Lawrence portions of Route 4. Between the Julia Carson Transit Center and 38th St, the Purple Line will share twelve stations with the Red Line, doubling frequency on the Capitol Ave and Meridian St corridors. From the 38th St and Park Ave Station onward, it will serve 38th St before turning on Post Rd to terminate in Lawrence. The Purple Line is a Bus Rapid Transit (BRT) project that will provide frequent, accessible service and massive storm drainage and pedestrian infrastructure improvements.

Route 82 (formerly Route 901) – Route 901 will be retired and almost entirely replaced by the new Route 82. This new route will cover all of the area previously covered by Route 901 except for segments north of 86th St., where service will be discontinued.



FIXED ROUTE RIDERSHIP:

Jul-23	Jul-24	% Change	IndyGo Fixed Route Ridership	2023	2024	% Change
7,605	8,367	10.0%	2 E. 34th St.	53,300	47,398	-11.1%
23,260	23,038	-1.0%	3 Michigan St.	166,378	171,257	2.9%
6,964	7,858	12.8%	4 Fort Harrison	53,370	53,335	-0.1%
10,914	11,944	9.4%	5 E. 25th	73,470	77,314	5.2%
5,467	4,802	-12.2%	6 N. Harding	41,839	37,894	-9.4%
88,379	91,696	3.8%	8 Washington St.	616,758	626,812	1.6%
64,011	66,350	3.7%	10 10th St.	443,908	455,687	2.7%
3,101	5,014	61.7%	11 E. 16th St.	24,962	23,205	-7.0%
			12 Minnesota	15,628		
5,259	6,178	17.5%	13 Raymond	22,080	41,207	86.6%
			14 Prospect	34,612		
8,789	10,312	17.3%	15 W 34th St	64,880	73,729	13.6%
6,391	8,349	30.6%	16 Beech Grove	54,744	56,189	2.6%
4,232	3,707	-12.4%	18 Broad Ripple	30,510	31,039	1.7%
17,408	18,420	5.8%	19 Castleton	121,053	119,923	-0.9%
9,474	11,186	18.1%	21 East 21st St.	66,666	71,631	7.4%
8,145	7,346	-9.8%	24 Mars Hill	50,412	48,539	-3.7%
8,980	13,390	49.1%	25 W. 16th St.	55,429	71,854	29.6%
17,768	21,818	22.8%	26 Keystone	93,955	145,300	54.6%
7,302	6,914	-5.3%	28 St. Vincent	49,036	49,785	1.5%
5,734	5,326	-7.1%	30 30th St. Crosstown	38,304	37,695	-1.6%
8,214	10,264	25.0%	31 US 31	51,838	66,227	27.8%
18,042	21,405	18.6%	34 ML King/Michigan Rd.	130,796	136,805	4.6%
24,786	25,517	2.9%	37 Park 100	172,443	177,356	2.8%
9,512	6,743	-29.1%	38 W 38th St.	90,263	52,061	-42.3%
55,058	54,838	-0.4%	39 E. 38th St.	379,672	391,693	3.2%
			55 English	20,719		
3,965	5,891	48.6%	56 Emerson	6,874	40,540	
5,897	6,690	13.4%	86 86th Street Crosstown	39,597	41,652	5.2%
8,205	8,482	3.4%	87 Eastside Circulator	53,854	53,982	0.2%
88,029	105,501	19.8%	90 Red Line - BRT	615,674	704,734	14.5%
875	1,772	102.5%	901 Nora	7,468	10,488	40.4%
6,471	7,240	11.9%	902 U Indy - County Line	46,328	44,273	-4.4%
5,430	3,508	-35.4%	Others	68,415	23,941	-65.0%
543,667	589,866	8.5%	Total	3,855,235	3,983,545	3.3%

**YTD ridership may be updated from prior periods due to buses being probed after the 10th of the month and this report being published.*

TRANSPORTATION SERVICES

EMPLOYEE OF THE MONTH JULY:

Coach Operator 3920 Rodriguez McGuire

Rodriguez McGuire consistently displays exemplary customer service and a steadfast commitment to assisting others. Despite encountering obstacles such as traffic and detours, he consistently demonstrates an unwavering dedication to ensuring the safe and timely transportation of passengers to their destinations. Rodriguez has 23 years of experience, his impeccable driving history reflects only one preventable incident in 2021, solidifying his status as a safe operator. He not only maintains an outstanding record but also fulfills the role of a union steward, mentoring operators. His punctuality, dedication to providing outstanding customer service, and readiness to contribute reflect his professionalism.



90% CLUB:

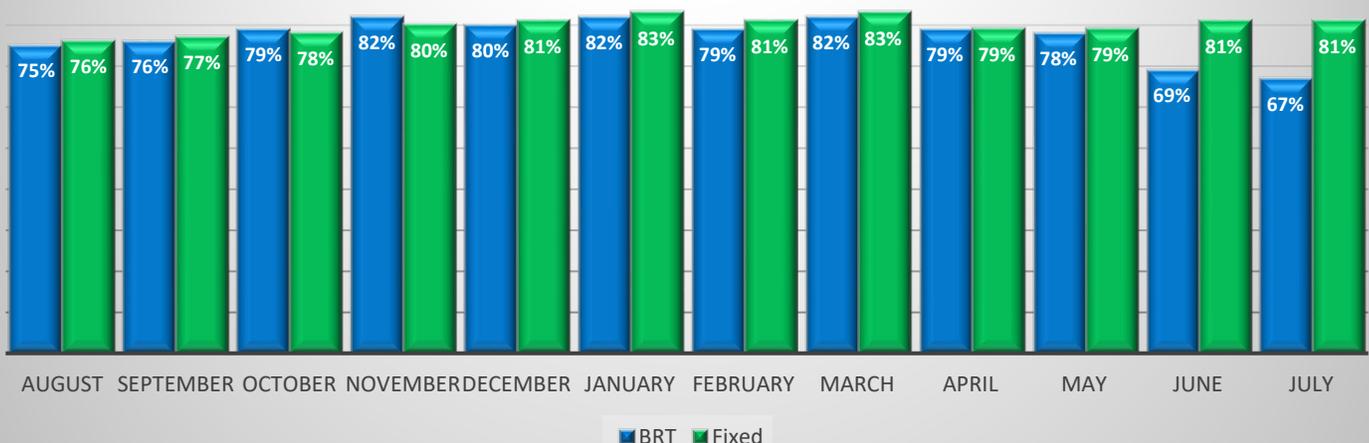
The following operators achieved an on-time performance rating of 90% or better during the month. The names are entered into a drawing held each month by this group of Operators. The winner receives an extra personal day.

The winner for July: James Wilson #6780

- | | | | |
|------------------|-----------------------------|---------------------|------------------|
| Hazen, William | Booker, Thomas | Hook, Sandra | Hurt, Anthony |
| Reed, Byron | Sanders, Christen | Lloyd, Ashley | Clark, Keana |
| Houston, Floyd | Carpenter Williams, Lakisha | Hutchinson, Donaven | Davis, Brittney |
| Garrett, Victor | Lewis, Donteze | Wilson, James | Passley, Shamika |
| Howard, Jeffrey | Mallory, Kevin | Spain, Antwon | Davis, JC |
| Williams, Angela | Jones, Shirley | Badiane, Ngary | Person, Paul |
| Sharp, Orion | Clay, David | Byrd, Nicole | Amaya, Efrain |
| Ford, Wanda | Ellis, Aaron | Paul, Davell | Jackson, Calvin |
| Gardner, Onesha | Shurn, Roy | Flake, Larry | Williams, Janice |
| Singh, Satwant | Griffin, Ardis | Carroll, Lashanda | Davis, Juanita |
| White, Anthony | Wyatt, Darren | Robinson, Brittany | Baine, Tenisha |
| Duncan, Scott | Gray, James | Scott, Gregory | Chinn, Wendell |



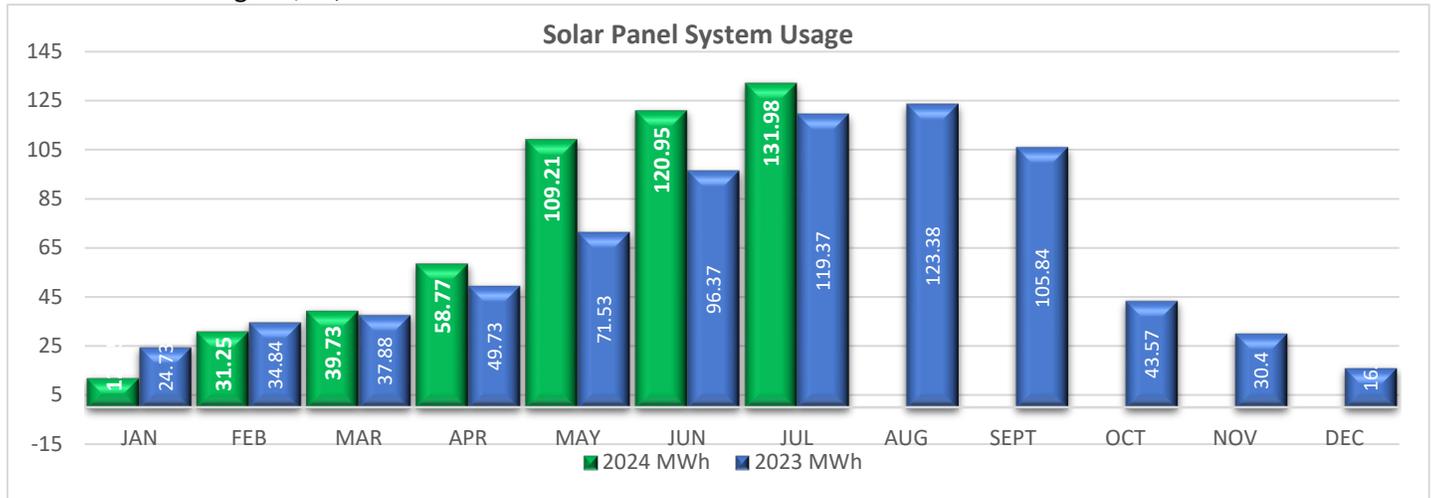
On Time Performance Last 12 Months



FACILITIES SERVICES AND VEHICLE MAINTENANCE

FACILITIES:

The total YTD savings is \$47,903



FLEET SERVICES:

In June there were 38 vehicles requested for the motor pool. These are non-revenue vehicles available for business use. There were 110 buses detailed in June. This gives the detail team a 56.4% completion rate. The goal is to detail every bus at least once per month.

IPTC has logged 4,303,864 miles YTD.

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2024	713,970	666,235	711,952	696,374	717,371	720,900	773,466						4,303,864
2023	698,209	622,160	710,622	669,945	691,684	654,123	676,722	705,206	676,098	700,044	684,871	715,211	8,204,895
2022	700,999	650,213	739,093	710,879	716,446	710,305	727,197	739,434	697,268	724,728	701,692	713,636	8,530,890

FLUID USAGE SUMMARY:

FLUID TYPE	July 2024	July 2023	July 2022
ATF (qt)	297	29	59
COOLANT (qt)	834	1,796	1,650
ENGINE OIL (qt)	2,185	417	329
DIESEL (gal)	153,724	131,932	143,327

2024 FLUID DETAIL:

FLUID TYPE	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	Sep	OCT	NOV	DEC	YTD
ATF	110	234	156	144	383	319	297						1,643
COOLANT	2,731	2,393	1,994	2,426	3,504	2,242	831						15,290
ENGINE OIL	379	443	762	1,264	2,950	3,316	2,185						11,299
DIESEL	128,645	122,433	130,054	129,484	138,718	141,205	153,724						8653

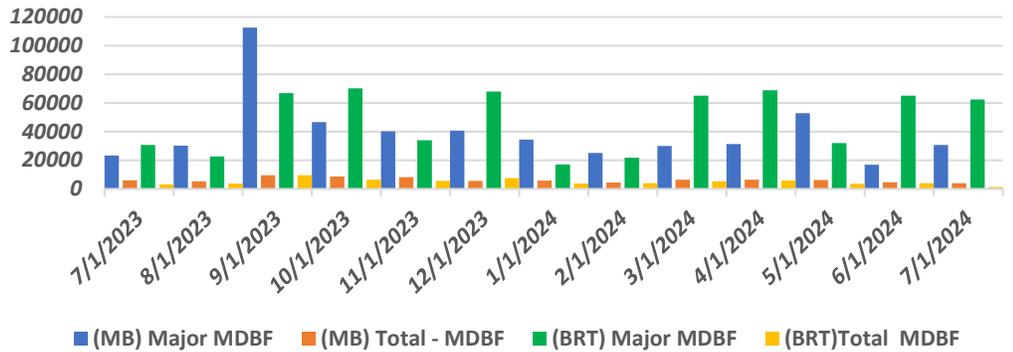
MAINTENANCE:



Mean Distance Between Failures



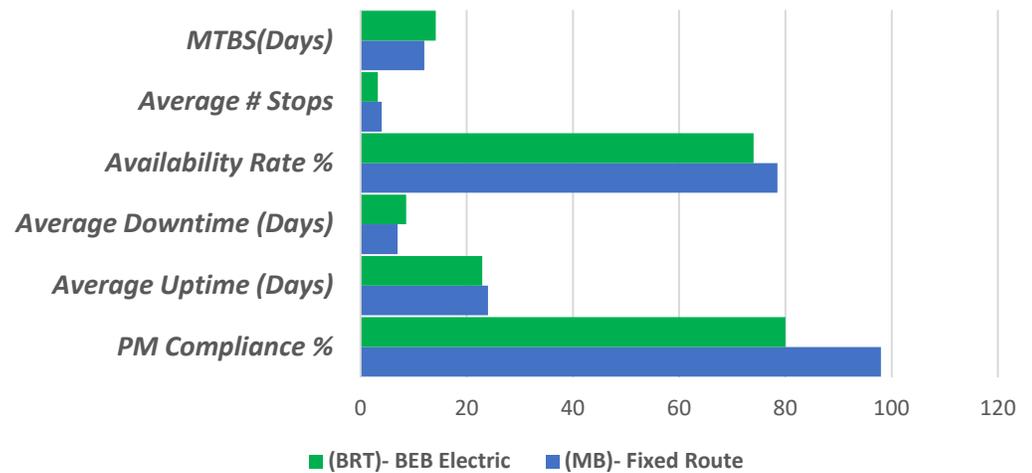
MB and BRT Mean Distance between Failures Report



BRT and MB Mean Distance Between Failures Report

DATE	(MB) Major MDBF	(MB) Total - MDBF	(BRT) Major MDBF	(BRT) Total MDBF
7/1/2023	23263	5970	30604	3060
8/1/2023	30116	5247.5	22753	3792
9/1/2023	112683	9522.5	66771	9539
10/1/2023	46670	8750.6	70213	6383
11/1/2023	40287	8153.2	34085	5681
12/1/2023	40562	5643.4	68076	7564
1/1/2024	34356	5880.7	17213	3825
2/1/2024	25020	4549	21730	4074
3/1/2024	30024	6526.8	65191	5433
4/1/2024	31290	6385.8	68848	5737
5/1/2024	52967	6293.01	31961	3674
6/1/2024	16818	4651.7	65008	4063
7/1/2024	30552	4109.3	62467	1275

July 2024 Maintenance KPIs

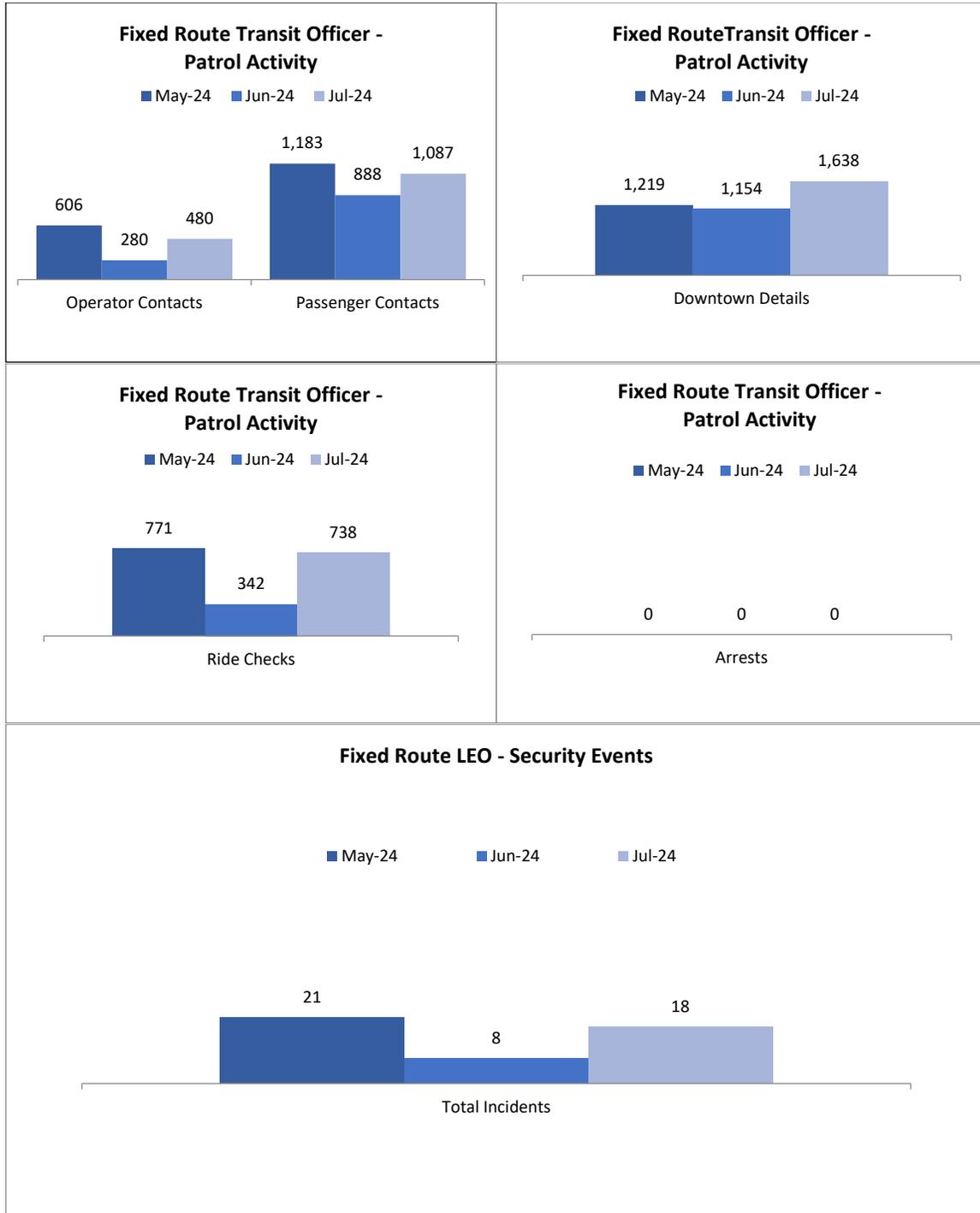


	PM Compliance %	Average Uptime (Days)	Average Downtime (Days)	Availability Rate %	Average # Stops	MTBS(Days)
(MB)- Fixed Route	98	24	7	78.5	4	12
(BRT)- BEB Electric	80	23	9	74	3	87

SECURITY

The charts below show a breakdown of activities that the Law Enforcement Officers (LEO) stationed at the Julian M. Carson Transit Center and or on Route Detail have performed or addressed over the last three months.

FIXED ROUTE SECURITY:



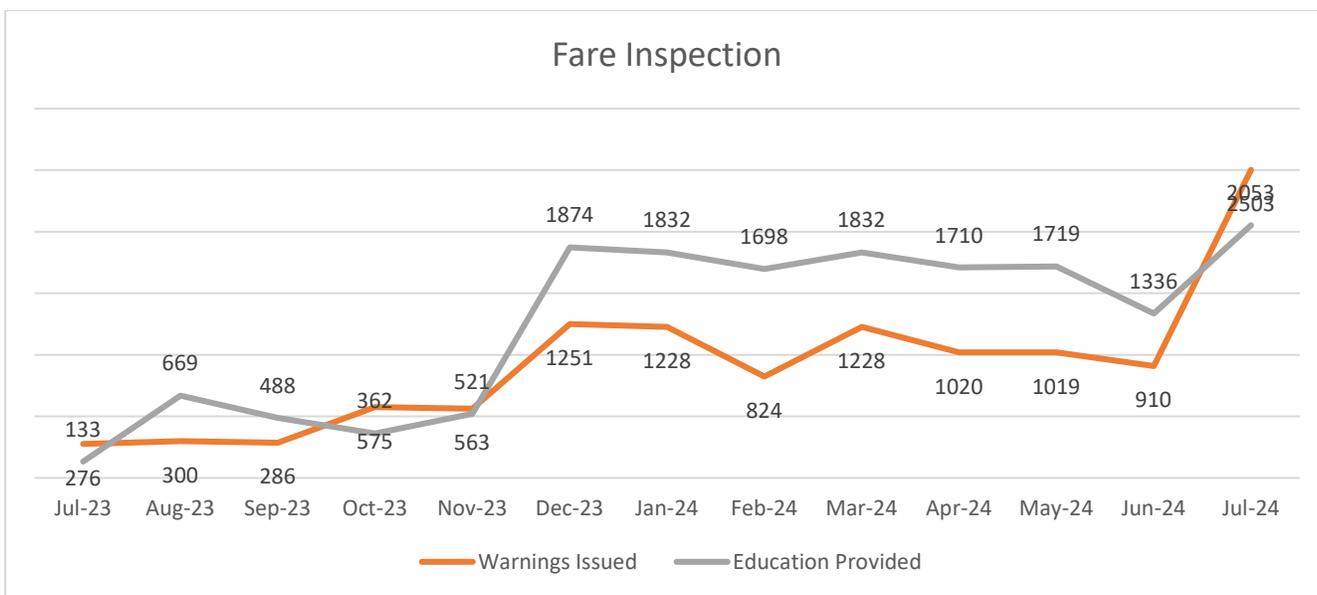
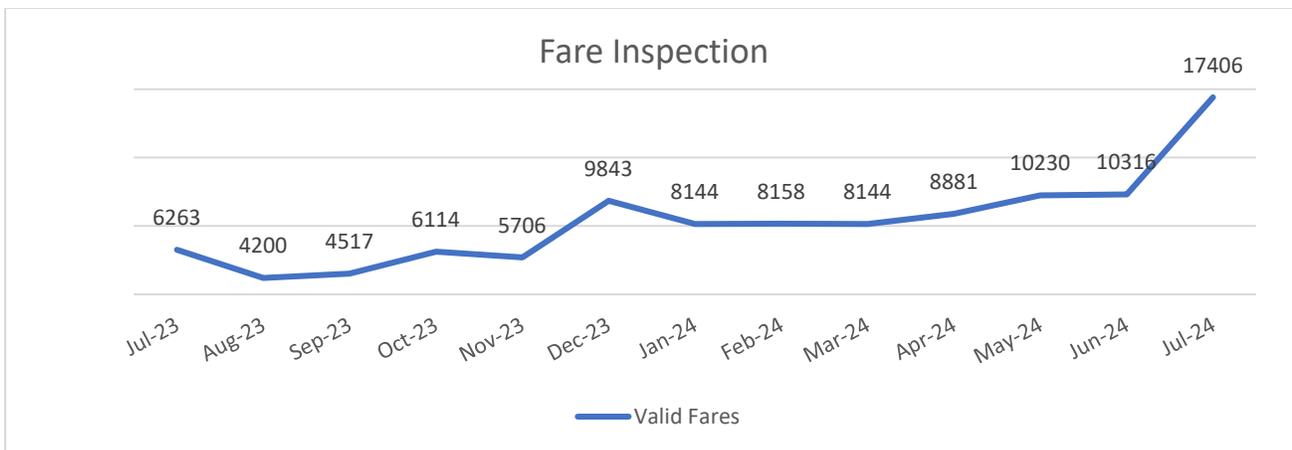
RED LINE SECURITY:

The charts below are the Red Line Security reports. These charts show the LEO's activity on the Red Line BRT Route. These charts also include any activities the Fixed Route LEO may have performed while assisting the Red Line LEO.



FARE INSPECTION REPORT:

The information below shows the fare inspection information, the chart shows passenger contacts representing passengers who had a fare when checked, notifications representing passengers who did not have a fare when checked and did not/would not purchase a valid fare. Lastly, it shows education representing passengers who did not have fare when checked but purchased a valid fare after being shown the proper procedures.



July	Passenger Contact	Notifications	Educations
Monthly	17406	2503	2053
Weekday	14769	2212	1840
Saturday	1481	101	87
Sunday	1156	190	126

2024 YTD	Passenger Contact	Notifications	Educations
Monthly	54974	7005	10795
Weekday	47526	6600	9709
Saturday	4342	92	632
Sunday	3106	313	454

TRAINING

There are two class types for trainees hired to be Professional Coach Operators. Those who have the required licensing when hired and those who have their permit and need to obtain their CDL.

July 2024 Classes:

Trainees with Permit – 12

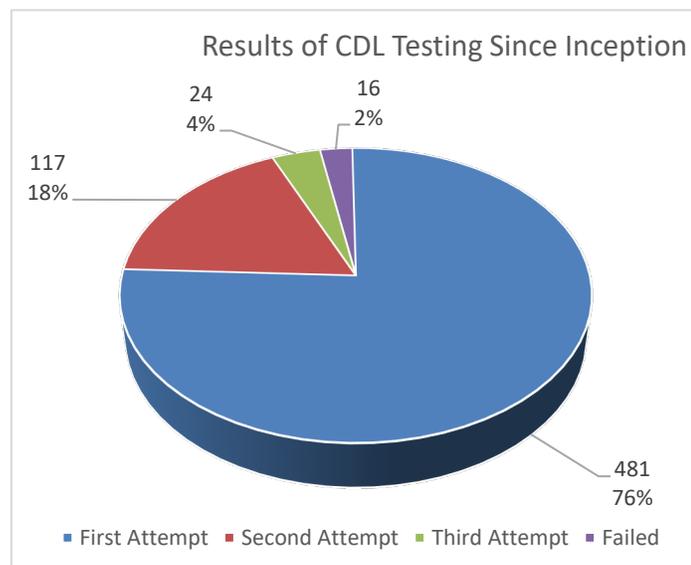
Licensed (CDL) - 4

The IndyGo Academy trains new employees that are hired without a CDL license. The table below will show the current year's results to date and the results since the inception of the program. They will also show the number of students who passed on their first, second, or third attempt and the number of students who could not pass it after three attempts.

MONTH	SCHEDULED	1ST ATTEMPT	2ND ATTEMPT	3RD ATTEMPT	FAILED
January	21	16	3	1	2
February	16	11	4	1	0
March	16	13	2	1	0
April	24	17	1	0	2
May	19	11	6	2	0
June	12	8	4	0	0
July	11	7	4	0	0
August					
September					
October					
November					
December					

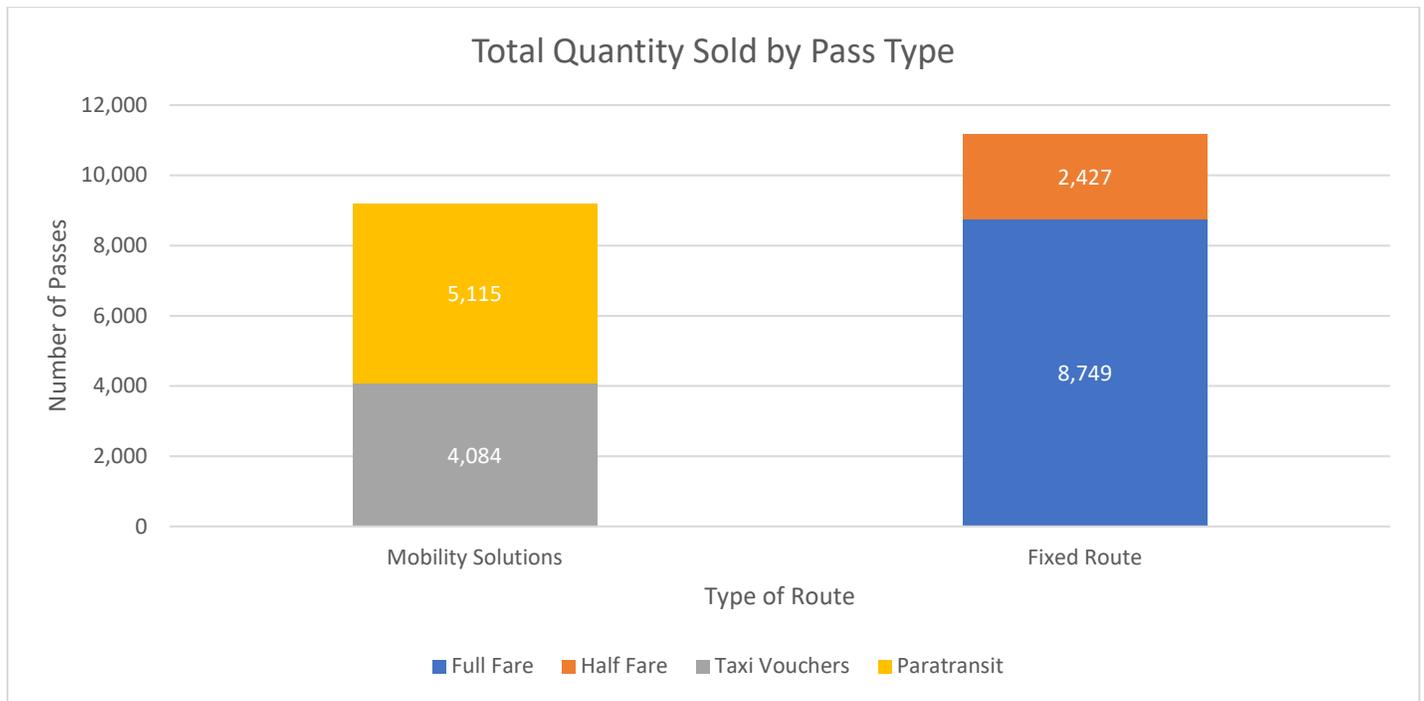
June test percentages:

- Passed on first attempt – 63.64%
- Passed the State Examination overall – 100%



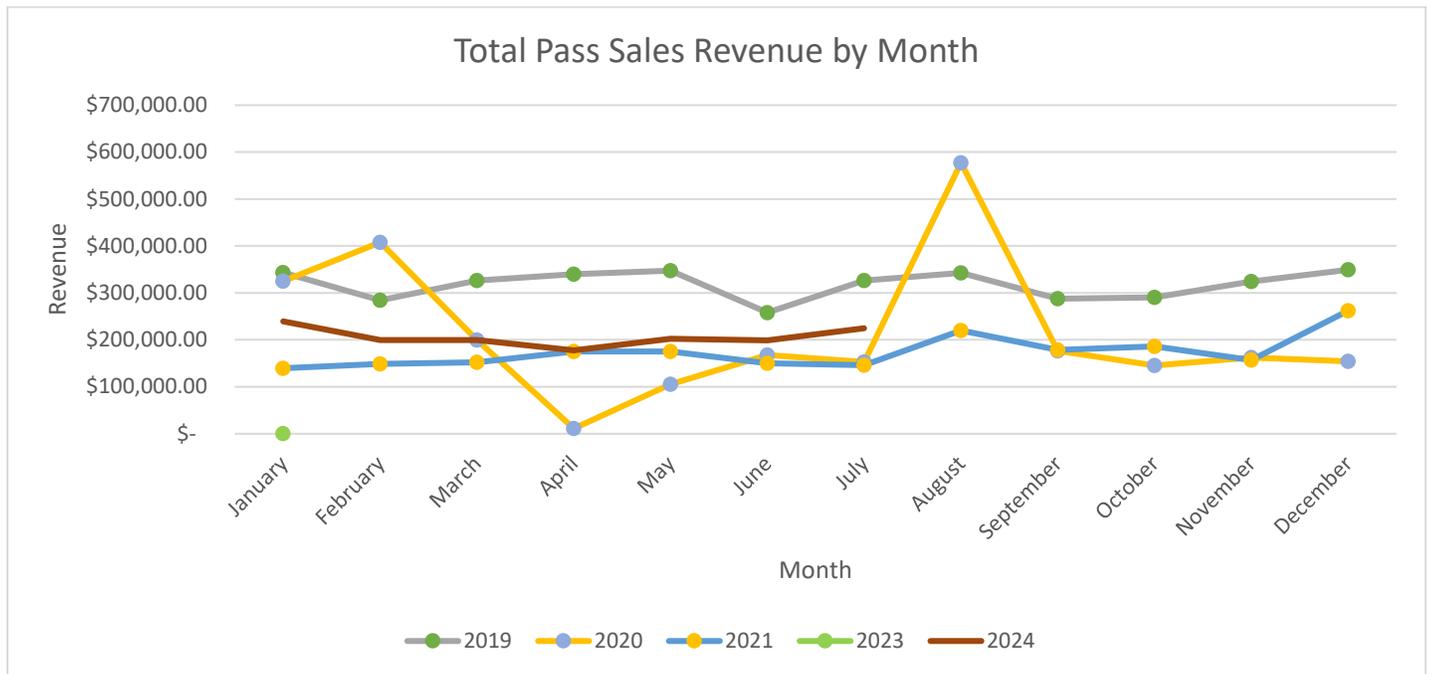
Mobility Solutions

Total Quantity of Passes Sold: 20,375



Total Pass Revenue (Including eCommerce, Retail, and Invoice):

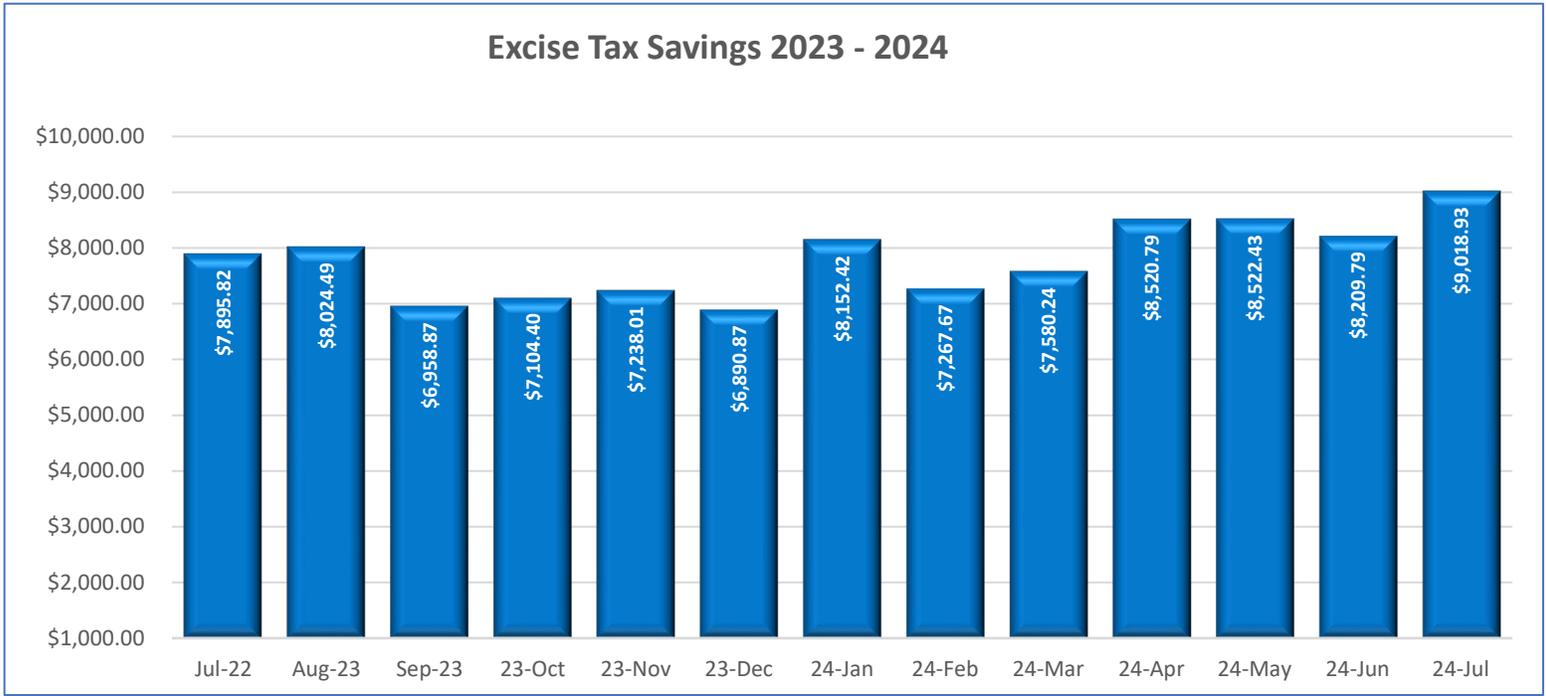
Increased by 12.93% between June and July.



WEX Fuel Card Program:

The WEX Tax Exemption and Reporting Program has significantly reduced accounting and administrative time for qualified fleets exempt from motor fuel excise taxes or certain sales taxes at Federal, state, county, or local levels.

Total 2024 annual savings are **\$57,272.27**.



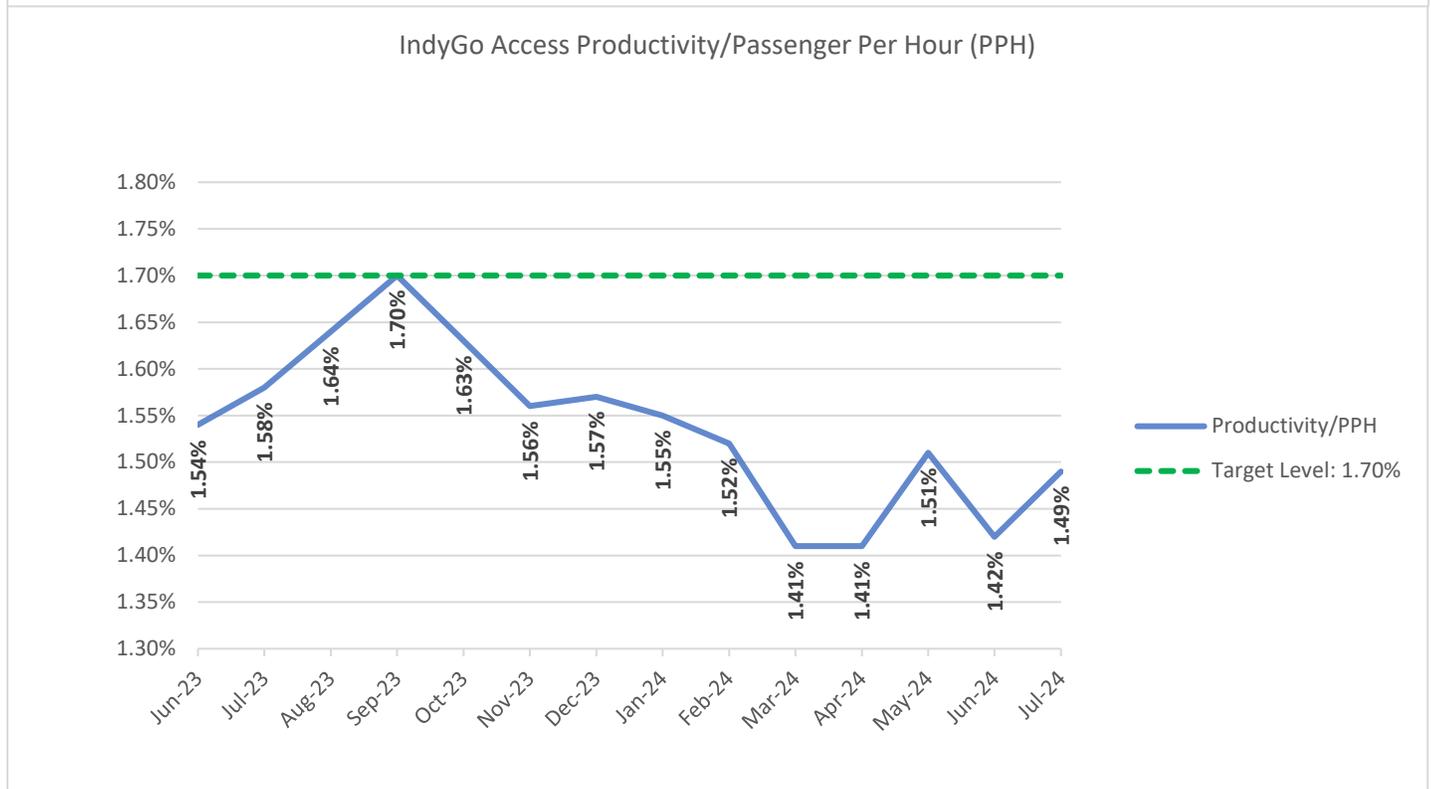
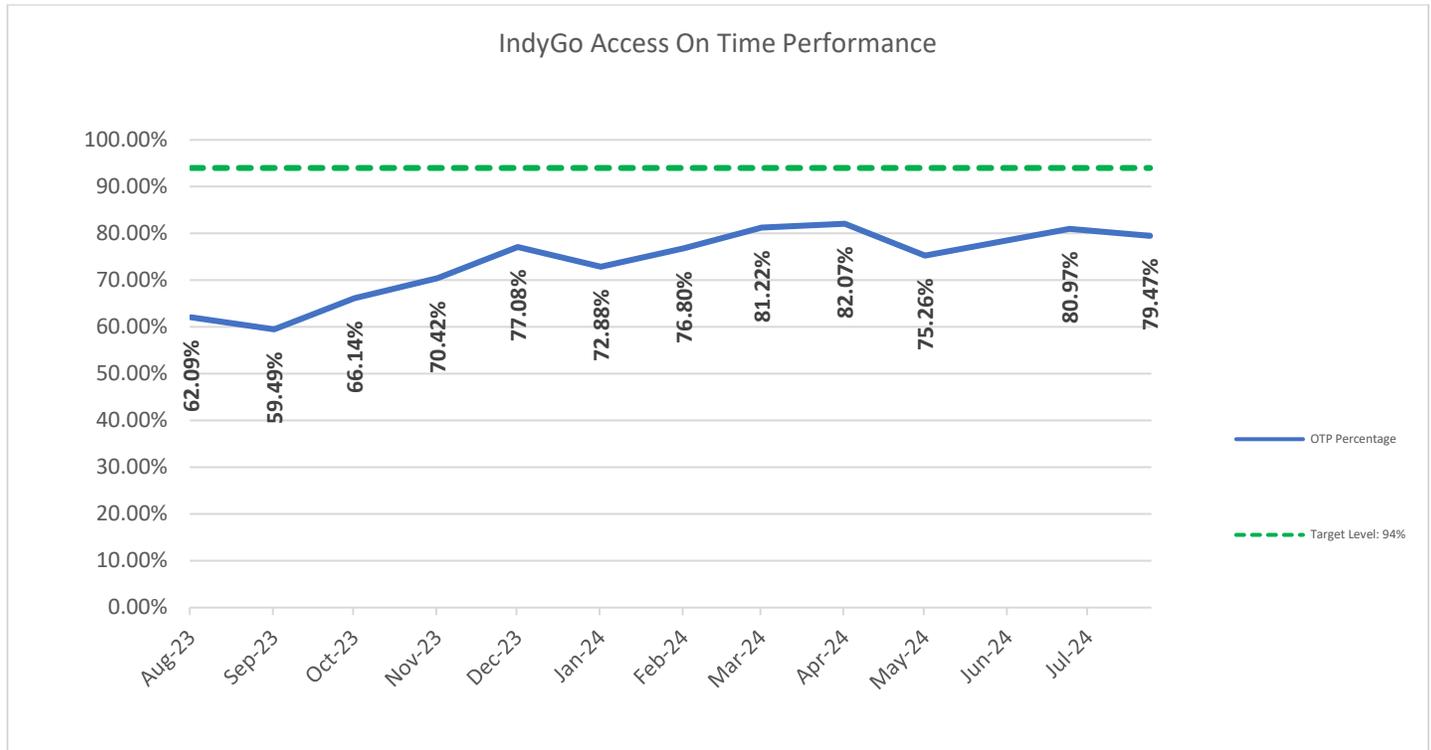
IndyGo Access Operating Statistics:

FTA mandates that transportation agencies report data through the National Transit Database (NTD). The following metrics are measured for our paratransit program. The data also provides valuable information to determine the number of paratransit vehicles that can operate this service. In addition, trends are monitored, and YOY is measured to discuss abnormalities that occurred in the previous year.

23-July	24-July	% Change	Mobility Solutions	2023	2024	% Change
9,725	10,483	7.79%	IndyGo Access Ridership	74,753	71,864	-3.86%
70.91%	79.47%	12.07%	IndyGo Access On-Time Performance	67.76%	78.34%	15.61%
1.50%	1.49%	-0.67%	IndyGo Access Productivity	1.57%	1.46%	-7.01%

On-Time Performance:

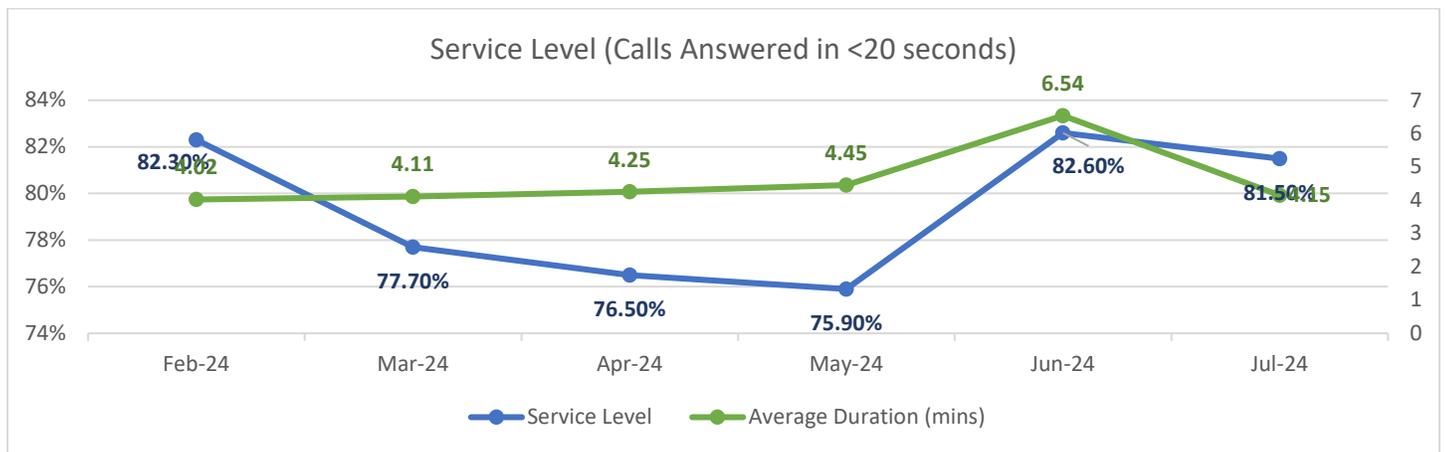
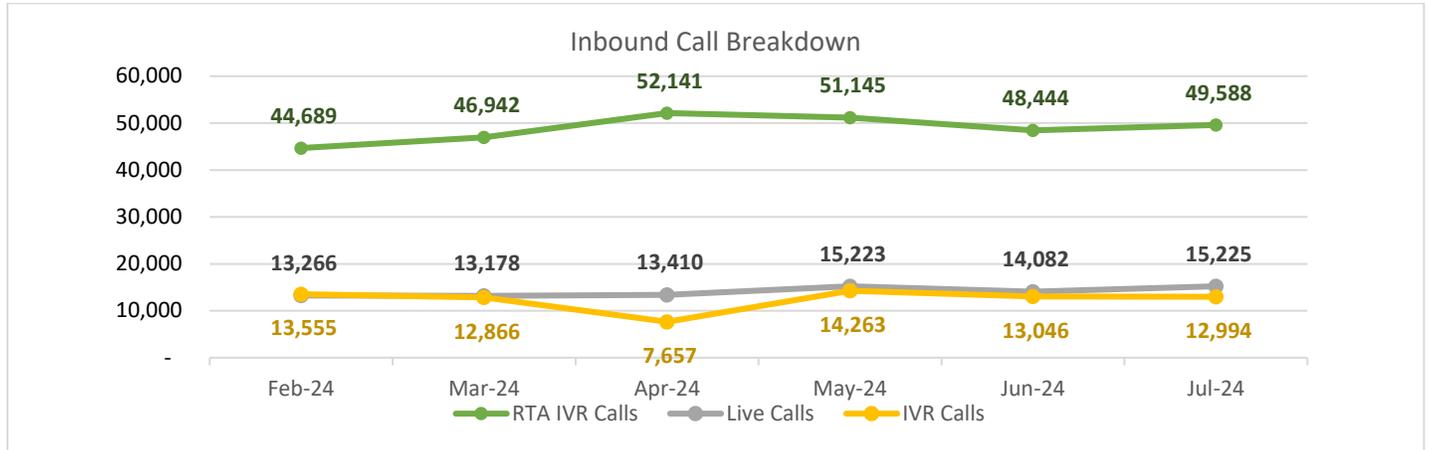
The Mobility Services team continues to perform daily monitoring, on-site visits, and discussions regarding an initiative-taking outlook for the current/next day's service. The Mobility Services team also collaborates with the RATP Devs team to continually monitor On-Time Performance to mitigate future service impacts.



Care Center Performance

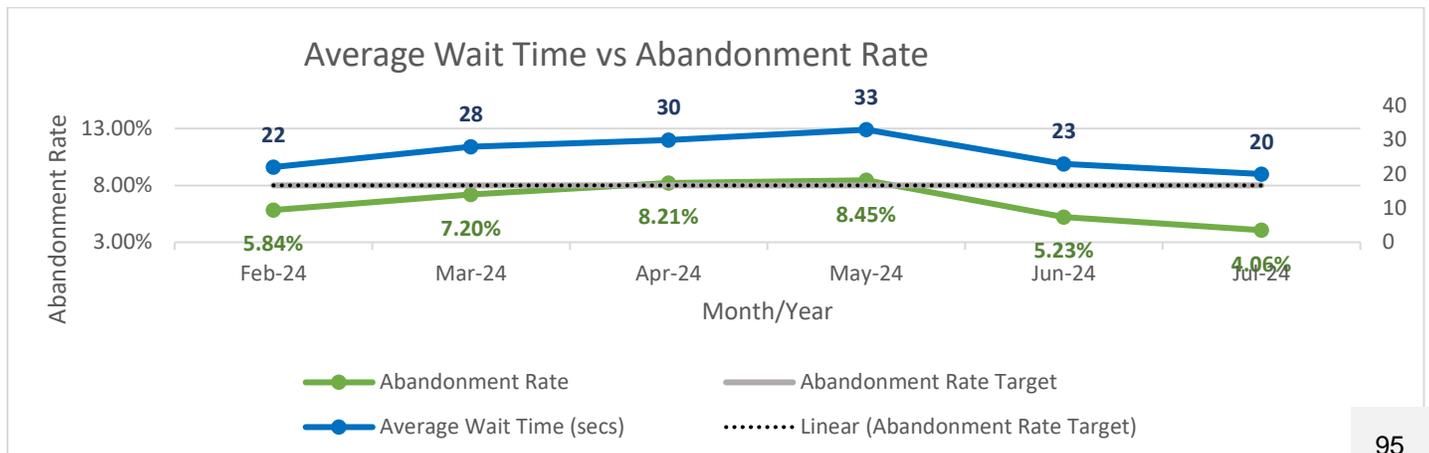
Inbound Call and Service Level:

Between June and July, the total call volume increased by 2.96%, from 75,572 to 77,807. Despite this growth, Care Center service levels have remained within the target range of at least 80%, slightly decreasing from 82.6% to 81.5%.



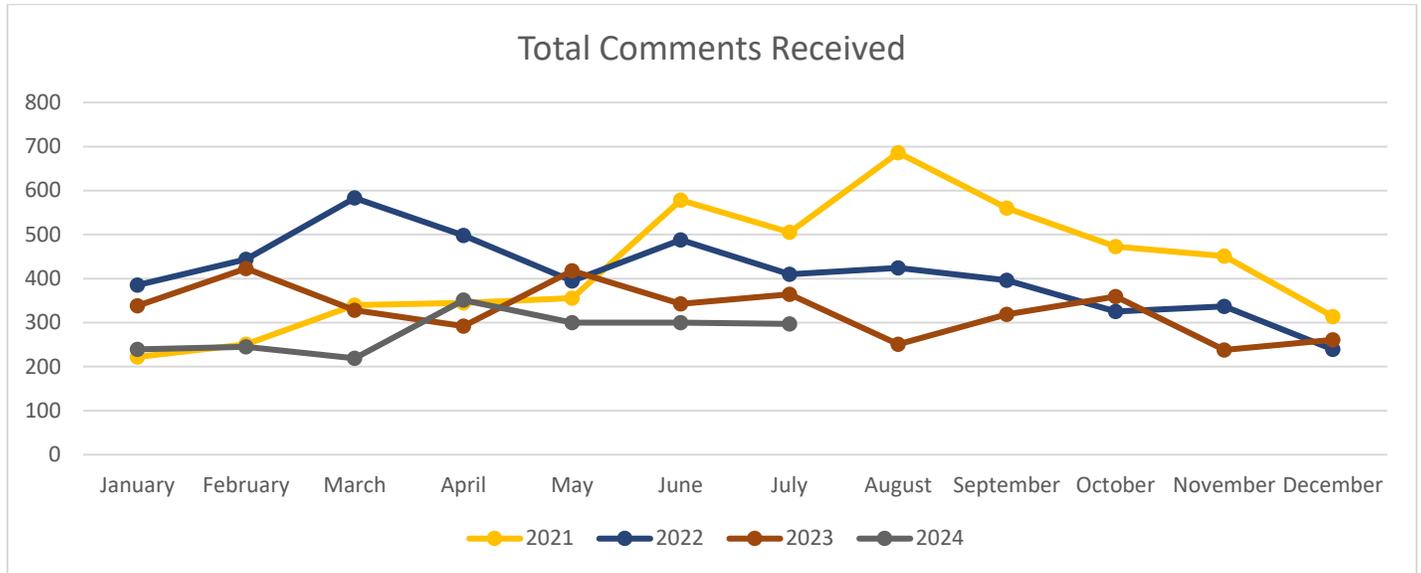
Wait time and Abandonment:

In July, we continued to see positive trends in our call center performance metrics. The average wait time has decreased from 23 to 20 seconds, marking a continuous improvement from the previous month. Additionally, the abandonment rate saw a noteworthy reduction, falling from 5.23% to 4.06%.



Total Comments and Complaints:

We recorded 297 comments across all services and departments. Notably, we have observed a positive trend in the number of complaints received per 100,000 boardings over the past three months. The rate has improved from 34.6 in May to 33.5 in June and further to 30.3 in July, reflecting our ongoing efforts to enhance service quality and address customer concerns effectively.



Received Comment Report:

Fixed Route				BRT (Bus Rapid Transit)				Paratransit			
Comment Category	Valid	Invalid	Totals	Comment Category	Valid	Invalid	Totals	Comment Category	Valid	Invalid	Totals
Pass-By	27	28	55	Safety	9	3	12	Schedule Adherence	15	10	25
Courtesy	6	15	21	Courtesy		5	5	Courtesy	8	3	11
Safety	6	10	16	Security	3	2	5	Fares	3	2	5
Schedule Adherence		15	15	Pass-By	2	2	4	CSR Courtesy	3	1	4
ADA	5	3	8	ADA	3	1	4	Requests	2	2	4
Rules	1	2	3	Facility Maintenance	2		2	Safety		3	3
Fares	1	1	2	Fares	2		2	USURV	1		1
Routes	1	1	2	CSR		1	1	Rules	1		1
Requests		1	1	Courtesy				Schedule Adherence			
Compliment		1	1	Schedule Adherence		1	1	Routes	1		1
Trip Denial	1		1	Routes	1		1	Detours	1		1
				Detours	1		1	Discrimination		1	1
								Compliments		1	1
Totals	48	77	125	Totals	23	15	38	Totals	34	24	58



Supplier Diversity Division Report – July 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Senior Supplier Diversity Officer Carri Burke
Date: August 21, 2024

DISCUSSION ITEMS

DBE/XBE Participation

In June, IndyGo obtained 7.42% utilization with XBE businesses certified by the City of Indianapolis Office of Minority and Women Business Development and the Indian Department of Administration.

Outreach

On July 24, 2024, Supplier Diversity was a presenter during E. Campus-Fleet Operations & Storage Facility Project Industry Day.

August 2-12, 2024, Supplier Diversity partnered with Procurement for Purchasing Power – Fundamentals of Procurement.

Supplier Diversity is currently participating in the 2024 City of Indianapolis Disparity Study. The study's purpose is to assess marketplace barriers, review contract/program policies, recommend refinements, and ensure legal compliance.

On The Horizon

On August 28, 2024, Supplier Diversity will host a booth and a breakout session at the OMWBD/IAA: 2024 Reverse Trade Show.

On September 9, 2024, Supplier Diversity will attend the 3rd Quarter Governor's Commission on Supplier Diversity Meeting.

On October 11, 2024, Supplier Diversity will host a booth at IDOA DSD 16th Annual Business Conference & B2Bold Expo.

RECOMMENDATION:

Receive the report.

Carri Burke
Senior Supplier Diversity Officer

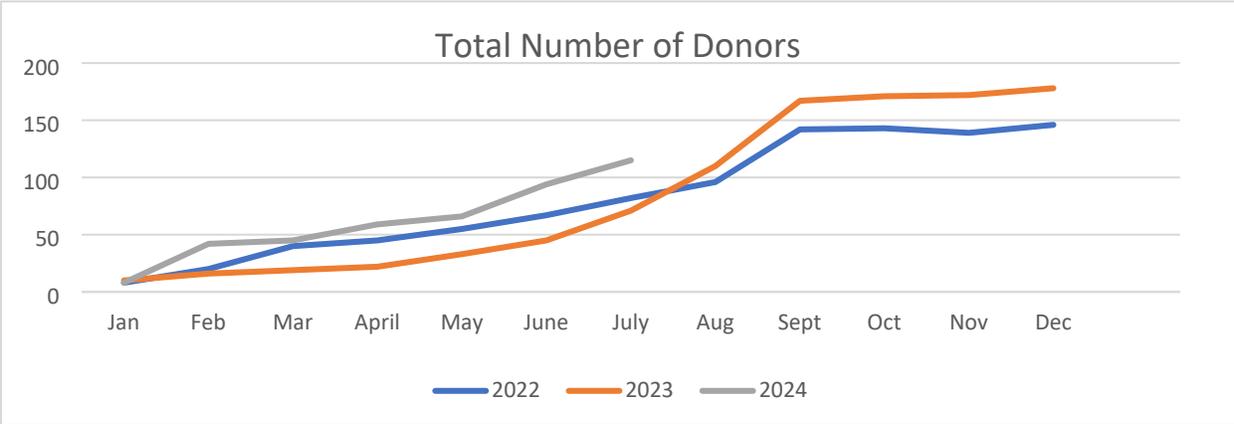
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Report to the IndyGo Board

To: IndyGo Chair and Board of Directors
From: IndyGo Foundation Executive Director, Emily Meaux
Date: August 15, 2024

Development:

- The total number of donors is the highest it has ever been going into the Golf Outing, which is typically where we see a spike in donors.
- The 2024 Golf Outing is on sale and we are 69% to goal. The sponsorship deadline is August 30. Registration information is available here: <https://www.indygo.net/foundation/iptf-golf-outing/>



Grant Metrics through August 15, 2024

Letters of Intent Submitted	# of Applications Submitted	Amount Requested	Amount Awarded	Amount Pending
6	33	\$875,000	\$656,000	\$136,500

Programs

- We have added 19 new nonprofit partners this year.
- The 2024-25 Transit Fare Grant applications for nonprofit organizations will open September 1.
- From our grantees who were awarded transit fare gift cards in January this year, 72% of gift card funds have been used.
- The sales of discounted bus passes to nonprofit organizations continues to keep our team busy. Through July, the Foundation has purchased approximately \$120,000 in fare from IndyGo.

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