



Board Report  
July 17, 2025

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1. **Call to Order and Roll Call** (Presenters – Greg Hahn, Robert Frye)
2. **Awards and Commendations** (Presenter – Jennifer Pyrz)
3. **Committee Chairperson Reports** (Presenters – Adairius Gardner and Richard Wilson)
  1. Service Committee Report – Adairius Gardner
  2. Finance Committee Report – Richard Wilson
  3. Governance & Audit Committee Report – Adairius Gardner
4. **Regular Agenda** (Presenter – Greg Hahn)
  1. A-1: Consideration and Approval of Minutes from the Board Meeting held on June 18, 2025
  2. A-2: Consideration of Adoption of Resolution No. 2025-05 Authorizing the Transfer of Real Property from the City of Indianapolis (Pearl Street) (Presenter – Robert Frye)
  3. A-3: Consideration of Adoption of Resolution No. 2025-06 Approving an Advertising and Sponsorship Policy (Presenter – Robert Frye)
  4. A-4: Consideration and Approval of Additional Design Fee for 1501 Trench Drain Replacement Project (Presenter – Andrea Hermer)
  5. A-5: Consideration and Approval of East Campus Design Services (Presenter – Andrea Hermer)
5. **Information Items** (Presenter – Adairius Gardner)
  1. I-1: Finance Report (Presenter – Bart Brown)
  2. I-2: Introduction of 2026 Budget (Presenter – Bart Brown)
  3. I-2: Department Reports
6. **Adjourn** (Presenter – Greg Hahn)

BOARD MEMBER'S NAME	APPOINTMENT	TERM
Gregory Hahn	COUNCIL	12/2/2024-8/5/2028
Mary Ann Fagan	MAYOR	8/4/2022-8/4/2026
Adairius Gardner	MAYOR	1/1/2025-12/31/2028
Stephanie Quick	COUNCIL	9/9/2024-8/5/2028
Adrienne Slash	COUNCIL	4/7/2025-3/3/2029
Richard Wilson	COUNCIL	9/27/2021-8/5/2025

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*IndyGo*<sup>SM</sup>

# July Board Meeting Awards and Commendations



# IndyGo May 2025 Safe Drivers

These Operators were recognized for their safe driving for the month of May and received a National Safety Council patch, pin, and certificate



Operator	Years of Safe Driving	Years of Service
Patrick Gray	19	20
Adrian Lewis	15	16
Michael Melvin	13	17
Wanda Ford	12	12
Daniel Hicks	6	11
Darren Wyatt	6	8
Jeffery Greene	3	7

# 19 Years of Safe Driving



**Patrick Gray**  
**Coach Operator, Fixed Route**  
**20 years of service to IndyGo**

# IndyGo June 2025 Safe Drivers

These Operators were recognized for their safe driving for the month of April and received a National Safety Council patch, pin, and certificate



Operator	Years of Safe Driving	Years of Service
Dexter Davis	22	30
Lavelle Tealer	16	28
Byron Reed	15	26
Michael Ricks	15	20
Melvin Wright	14	17
Roger Beharry	12	13
Stephanie Holman	11	23
Nichelle Green	11	23
Sandra Hook	11	13

# 22 Years of Safe Driving



**Dexter Davis**  
**Coach Operator, Fixed Route**  
**30 years of service to IndyGo**

***IndyGo***<sup>SM</sup>

# June Fleet Employee of the Month

**Johnnie Root**  
**Preventative Maintenance**  
**General Laborer**



***IndyGo***<sup>SM</sup>

# June Operations Employee of the Month

**Gabriel Emmons**  
**Coach Operator, Fixed Route**



***IndyGo***<sup>SM</sup>

# July Garage Employee of the Month

**Alfonzo Perez**

**Mechanic – Body Technician**

**Preventative Maintenance & Repairs**



***IndyGo***  
SM

# July Operations Employee of the Month

**Dewayne Sims**  
**Coach Operator, Fixed Route**



***IndyGo***<sup>SM</sup>



Congratulations on 45  
years of dedicated  
service!!

**Charles “Chuck” Summers**  
**Maintenance Supervisor**

Happy Retirement!!

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## Service Committee Chairperson Report – June 2025

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**To:** Board of Directors  
**Through:** President/CEO Jennifer Pyrz  
**From:** Service Committee Chairperson Adairius Gardner  
**Date:** July 17, 2025

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### **ACTION:**

A report of the meeting of the Service Committee held on June 12, 2025 presented at the Board of Directors meeting on July 17, 2025.

### **RECOMMENDATION:**

Receive the report.

### **Adairius Gardner Service Committee Chairperson's Report June 12, 2025**

The Service Committee met on June 12, 2025, at 8:30 AM. In attendance were Committee Chair Adairius Gardner and Member Stephanie Quick, establishing a quorum.

The Committee heard and accepted the following items:

1. I-1: Ride Safe Enhancement Update (Presenter - Aaron Vogel)
2. I-2: MV Paratransit Transition Update (Presenter – Michael Roth)
3. I-3: Beyond the ADA Utilization Status (Presenter – Michael Roth)
4. I-4: Customer Perception Survey, 2024 & 2025 (Presenter – Ryan Wilhite)
5. I-5: Mobility Advisory Committee (MAC) Update (Presenter – Chris Hollingsworth)

Mr. Chair, that concludes the report.

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## Finance Committee Chairperson Report – July 2025

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**To:** Chair and Board of Directors  
**Through:** President and CEO Jennifer Pyrzs  
**From:** Finance Committee Chairperson Richard Wilson  
**Date:** July 17, 2025

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### **ACTION:**

A report of the meeting of the Finance Committee held on July 10, 2025 presented at the Board of Directors meeting on July 17, 2025.

### **RECOMMENDATION:**

Receive the report.

**Richard Wilson, Jr.**  
**Finance Committee Chairperson's Report**  
July 10, 2025

The Finance Committee met on July 10, 2025, at 8:30 PM. In attendance were Committee Chair Richard Wilson, Jr. and Member Mary Ann Fagan in-person and Member Adrienne Slash virtually, establishing a quorum.

The Committee heard and accepted the following items:

1. I-1: 2026 Budget Update (Presenter – Justin Burcope)
2. I-2: Fiscal Sustainability Study (Presenter- Brooke Thomas)
3. I-3: Procurement Savings Initiative (Presenter – Terri Clay)

Mr. Chair, that concludes the report.

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## Governance and Audit Committee Chairperson Report – July 2025

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**To:** Board of Directors  
**Through:** President and CEO Jennifer Pyrzs  
**From:** Governance and Audit Committee Vice-Chair Adairius Gardner  
**Date:** July 17, 2025

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### **ACTION:**

A report of the meeting of the Governance & Audit Committee held on July 10, 2025 presented at the Board of Directors meeting on July 17, 2025.

### **RECOMMENDATION:**

Receive the report.

### **Adairius Gardner** **Governance and Audit Committee Chairperson's Report** July 10, 2025

The Governance and Audit Committee met on July 10, 2025, at 1:00 PM. In attendance were Committee Vice-Chair, Adairius Gardner, and Member Richard Wilson Jr., establishing a quorum.

The Committee heard and accepted the following items:

#### Audit Reports:

1. 2025-6: Retail Desk Transfer Memorandum (Presenter – Amy Summers)
2. 2025-7: Compensation Management Plan Review (Presenter – Brian Atkinson)
3. 2025-8: Criminal Background Check Review (Presenter – Amy Summers)
4. 2025-9: Fixed Assets Review Report (Presenter – Brian Atkinson)

#### Information Items:

1. I-2: Governance & Audit Workplan Status Report 2020-2025 (Presenter – Amy Summers)
2. I-3: Ethics Hotline Summary Report (Presenter – Brian Atkinson)

Mr. Chair, that concludes the report.

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# June Board of Directors Minutes

IndyGo

6/18/2025 4:00 PM EDT

@ 9503 E 33rd St- IndyGo HQ

## **Attendance**

### **Present:**

Members: Adairius Gardner, Richard Wilson, Jr., Mary Ann Fagan, Stephanie Quick, Adrienne Slash

Staff: Jennifer Pyrz, Bart Brown, Robert Frye, Brooke Thomas, Matthew Duffy, Dan Hendrix, Marcus Burnside, Brian Clem

### **Absent:**

Members: Gregory Hahn

#### **1. Call to Order and Roll Call** (Presenters – Director Gardner; Robert Frye)

[June Board Cover](#)

[June 2025 Board Agenda](#)

Director Gardner called the meeting to order at 4:03 p.m. Mr. Frye then conducted the roll call. Five members were present, thus establishing a quorum.

#### **2. Awards and Commendation** (Presenter – Jennifer Pyrz)

President and CEO Jennifer Pyrz will give an update on the Awards and Commendations for June 2025 at our July 2025 board meeting.

#### **3. Regular Agenda** (Presenter – Director Gardner)

##### **1. A-1: Consideration and Approval of Minutes from the Board Meeting held on May 15, 2025**

(Presenter – Adairius Gardener)

[May Board of Director Minutes](#)

**Motion:** Approval of Minutes from the Board Meeting held on May 15, 2025. Motion made by Director Wilson and seconded by Director Fagan. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash-AYE. Motion carried 5-0.

##### **2. A-2: Public Hearing for Fare Proposal Policy Update** (Presenters – Adairius Gardner; Jennifer Pyrz)

[Fare Policy Proposal Public Hearing](#)

A public hearing was held on IPTC's proposed fare policy changes. No vote was taken.

##### **3. A-3: Public Hearing for Consideration and Approval of Ordinance 2025-01 - Local Stops Property Acquisition**

(Presenters – Adairius Gardner; Robert Frye)

[Ordinance 25-01 – Local Stops Property Acquisition](#)

A public hearing was held on IPTC's proposed Ordinance Number 2025-01, which was introduced by Director Hahn at the Board's meeting on May 15, 2025. No public comments were given.

**Motion:** Adoption of Ordinance 2025-01 - Local Stops Property Acquisition. Motion made by Director Wilson and seconded by Director Quick. Roll Call Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash-AYE. Motion carried 5-0.

4. **A-4: Consideration and Approval of Fare Policy Adoption and Implementation Support Services** (Presenter – Brooke Thomas)

[Fare Policy Adoption and Implementation Support Services](#)

It was recommended that the Board authorize the President and CEO to amend IndyGo's contract with CityStrategies, LLC to ensure that staff is adequately supported through the adoption and implementation of IndyGo's new fare policy. If approved, the amount for the contract amendment would be up to \$124,950, the contract total would be an amount not to exceed \$219,900, and the expiration date would be extended to December 31, 2026.

**Motion:** Approval of Fare Policy Adoption and Implementation Support Services. Motion made by Director Quick and seconded by Director Fagan. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

5. **A-5: Consideration and Approval of an Amendment to the Program Management Support Services Contract** (Presenter – Matthew Duffy)

[Program Management Support Services Contract](#)

It was recommended that the Board authorize the President and CEO to execute an amendment to the Program Management Support Services contract with HNTB Corporation for an amount not to exceed \$2,265,000, bringing the new contract total not to exceed amount to \$9,673,000, along with an extension through June 30, 2029.

**Motion:** Approval of an Amendment to the Program Management Support Services Contract. Motion made by Director Fagan and seconded by Director Wilson. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash-AYE. Motion carried 5-0.

6. **A-6: Consideration and Approval of Contract Award for Shelter Cleaning & Maintenance** (Presenter – Daniel Hendrix)

[Shelter Cleaning Maintenance Contract Board Memo](#)

It was recommended that the Board authorize the President and CEO to enter into a three-year contract with the Shuck Corporation for the cleaning, maintenance and repair of bus stops, BRT stations, shelters, and other transit amenities for a contract total amount not to exceed of \$4,243,076.00.

**Motion:** Approval of Contract Award for Shelter Cleaning & Maintenance. Motion made by Director Quick and seconded by Director Slash. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

7. **A-7: Consideration and Approval of Janitorial Services Contracts** (Presenter – Daniel Hendrix)

[Janitorial Services](#)

It was recommended that the Board authorize the President and CEO to enter into three-year contracts with two 1-year options for janitorial services as follows:

•	R Plus Solutions LLC	\$142,267	1501 W. Washington St.	Maintenance Garage
•	Pristine Image	\$1,153,152	201 W. Washington St.	Carson Transit Center
•	Pristine Image	\$ 72,540	6410 N. College Ave.	Foundation / Driver Layover

- Well Done Services      \$ 31,843      9255 Rising Road      Purple line Terminus

The above pricing are the amounts not to exceed at each location over the five-year term of the contract if the options are exercised. The total amount not to exceed for all of these contracts if both 1-year options are exercised is \$1,399,802.

**Motion:** Approval of the Janitorial Services Contracts. Motion made by Director Slash and seconded by Director Fagan. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

8. **A-8: Consideration and Approval of Contract Award for Waste Removal and Recycling** (Presenter – Daniel Hendrix)

[Waste and Recycling Board Memo](#)

It was recommended that the Board authorize the President and CEO to enter into a three-year contract with GHW Waste Services for an amount not to exceed \$48,000 per year for a contract total amount not to exceed of \$144,000 for waste removal and recycling services. The contract gives IPTC the option to exercise two 1-year extensions for a total amount not to exceed \$97,200. If both one-year extensions are exercised, the total amount not to exceed would be \$241,200.

**Motion:** Approval of Contract Award for Waste Removal and Recycling. Motion made by Director Quick and seconded by Director Fagan. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

9. **A-9: Consideration and Approval of Amendment to Contract for Parts Washer & Paint Supplies Cleaning and Maintenance** (Presenter – Daniel Hendrix)

[Parts Washers & Paint Supplies Board Memo](#)

It was recommended that the Board authorize the President and CEO to amend the contract with Safety-Kleen Systems, Inc. for the cleaning and maintenance of parts washers and paint supplies to increase the contract amount by \$145,000 for a new contract total amount not to exceed of \$232,600.

**Motion:** Approval of Amendment to Contract for Parts Washer & Paint Supplies Cleaning and Maintenance. Motion made by Director Slash and seconded by Director Fagan. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

10. **A-10: Consideration and Approval of Extension of Government Consulting Contract with Cardinal Infrastructure, LLC** (Presenter – Jennifer Pyrz)

[Cardinal Infrastructure Extension](#)

It was recommended that the Board authorize the President and CEO to enter into an amendment to the agreement with Cardinal Infrastructure, LLC for government consulting and advisory services related to the Federal Transit Administration to extend the term of the agreement for eight months at a cost of \$96,000, for a total contract amount not to exceed of \$204,000.

**Motion:** Approval of Extension of Government Consulting Contract with Cardinal Infrastructure, LLC. Motion made by Director Wilson and seconded by Director Quick. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

11. **A-11: Consideration and Approval of Contract to Upgrade Electronic Fare Collecting System** (Presenter – Marcus Burnside)

[Contract to Upgrade Electronic Fare Collecting System](#)

It was recommended that the Board authorize the President and CEO to enter into a contract with Masabi LLC for the upgrade of the electronic fare collection system for a term of three years in an amount not to exceed \$2,165,000.

**Motion:** Approval of Contract to Upgrade Electronic Fare Collecting System. Motion made by Director Slash and seconded by Director Fagan. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

**12. A-12: Consideration and Approval of Annual Insurance Renewals for 2025-2026** (Presenter – Brian Clem)

[Annual Insurance Renewals for 2025-2026](#)

It was recommended that the Board authorize the President and CEO to bind insurance coverages for IPTC for the term of one year, from July 1, 2025 through June 30, 2026, for an amount not to exceed \$1,473,874.

Director Wilson noticed the figures on the memo from the board packet and the figures Brian Clem mentioned in his presentation were different. The corrected amount \$1,458,499.00.

**Motion:** Approval of Annual Insurance Renewals for 2025-2026. Motion made by Director Quick and seconded by Director Fagan. Voice Vote: Adairius Gardner-AYE, Richard Wilson, Jr.-AYE, Mary Ann Fagan-AYE, Stephanie Quick-AYE, Adrienne Slash. Motion carried 5-0.

**4. Information Items** (Presenter – Director Gardner)

**1. I-1: Finance Report** (Presenter – Bart Brown)

[I-1: May 2025 Financial Summary](#)

[I-1: May 2025 Board Operating Financial Report](#)

The Board heard the Finance Report from Chief Financial Officer Bart Brown and received the report.

**2. I-2: Department Reports**

[People & Culture Board Report June 2025](#)

[R-2 Planning and Capital Project Reports 2025-05](#)

[Foundation Report to IndyGo Board 2025](#)

[Public Affairs May Report 2025-05](#)

[May Operations Div Board Report 06.13.2025](#)

The Board received Department Reports for review.

**5. Adjourn** (Presenter – Director Gardner)

On the order of Director Gardner and there being no objection, the meeting was adjourned at 5:55 pm.

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Date of Memo: June 10, 2025  
Board Meeting: July 17, 2025

## BOARD MEMORANDUM

**TO:** Indianapolis Public Transportation Corporation Board of Directors

**THROUGH:** Chief Executive Officer Jennifer Pyrz

**FROM:** Chief Legal Officer Robert Frye

**SUBJECT:** Consideration of adoption of Resolution No. 2025-05 Authorizing the Transfer of Real Property from the City of Indianapolis (Pearl Street)

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### ACTION ITEM A – 2

#### **RECOMMENDATION:**

It is recommended that the Board of Directors adopt proposed Resolution No. 2025-05 authorizing IPTC to acquire certain real property interests from the City of Indianapolis, namely the south half of vacated Pearl Street, for use in the operation of the Carson Transit Center.

#### **BACKGROUND:**

Pearl Street was an east-west running street in Downtown until 1982, when it was vacated between Delaware Street and Alabama Street by the Marion County Plat Committee. When a public right-of-way is vacated, it is split down the middle, and the owners of property on either side receive ownership of the vacated right-of-way. Any public utilities with facilities in vacated public rights-of-way are allowed to retain easement rights so their facilities remain in place. Accordingly, when Pearl Street was vacated, the north half of the vacated right-of-way became a part of the property described above on which IPTC built and operates the Carson Transit Center ("CTC"), and the south half became a part of the property to the south, which housed the Marion County Jail up until recently. An aerial image of the CTC and the surrounding street is attached to this memorandum.

The Consolidated City of Indianapolis and Marion County (the "City") is completing the demolition of the former County Jail and is preparing the site for redevelopment. As a part of the re-platting and other preparations to redevelop the site, the City has agreed to transfer ownership of the south half of vacated Pearl Street to IPTC at no cost.

#### **DISCUSSION:**

IPTC's buses access the CTC from multiple directions and streets, creating a complex mix of operations and turning movements into and out of the facility and placing a greater reliance on IPTC's ability to exit onto Delaware Street safely and efficiently. The one-way streets in the immediate vicinity create situations where buses must use one street when traveling to the CTC and another street when exiting from the CTC to get back on route. IPTC continuously seeks to identify ways to improve operating efficiency at and around the CTC – for bus movements, passenger movements, and bay usage. Having ownership and control of the south half of the vacated Pearl Street preserves and protects the use of the former public right-of-way for transit operations.

The Board may acquire real property interests necessary or convenient for the operation of the transit system by grant, purchase, gift, lease, eminent domain, or otherwise. (Ind. Code §§ 36-9-4-30 and -32) Two political subdivisions, or agencies of political subdivisions, may transfer or exchange property upon terms and conditions agreed upon by the entities as evidenced by the adoption of a substantially identical resolution by each entity. (Ind. Code § 36-1-11-8) At its meeting on June 4, 2025, the Metropolitan Development Commission of Marion County adopted a resolution approving the transfer of the south half of the vacated public right-of-way of former Pearl Street to IPTC at no cost.

Accordingly, it is requested that the Board adopt Resolution No. 2025-05, which likewise approves of the transfer of the property to IPTC at no cost.

**FISCAL IMPACT:**

The acquisition of the property consisting of the south half of the vacated public right-of-way of former Pearl Street will be at no cost to IPTC other than the cost of recording a deed of transfer with the Marion County Recorder's Office, a cost estimated to be less than \$100.

**DBE/XBE DECLARATION:**

DBE/XBE goals are not applicable to real estate acquisitions because there are no subcontracting opportunities.

**INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION  
BOARD OF DIRECTORS**

**RESOLUTION NO. 2025-05**

A RESOLUTION of the Board of Directors of the Indianapolis Public Transportation Corporation (IPTC) approving and authorizing the exchange of real estate interests between IPTC and the City of Indianapolis (the “City”), to wit:

WHEREAS, IPTC is an Indiana municipal corporation created pursuant to Ind. Code § 36-9-4-1 et seq. and Revised Code of Indianapolis and Marion County § 116-402 to operate and maintain an urban mass transportation system (the “System”) to serve Indianapolis for the welfare of the general public, to expand the economic and social opportunities available to its residents, and to render adequate service essential to relieve traffic congestion which would otherwise prevent the rapid and efficient movement of persons and goods in and about the city; and

WHEREAS, the IPTC Board of Directors (the “Board”) is charged with the management of IPTC and is authorized to exercise the executive and legislative powers of the corporation pursuant to Ind. Code §§ 36-9-4-2, -14 and -29; and

WHEREAS, the Board may acquire real property interests necessary or convenient for the operation of the System by grant, purchase, gift, lease, eminent domain, or otherwise pursuant to Ind. Code §§ 36-9-4-30 and -32; and

WHEREAS, IPTC operates a transit facility known as the Julia M. Carson Transit Center on real property it owns located at and commonly known as 201 East Washington Street in Indianapolis, Marion County, Indiana, which property was a part of Square 63 of the original donation lands of the City of Indianapolis (the “IPTC Property”); and

WHEREAS, the Consolidated City of Indianapolis (the “City”) owns certain real property located at and commonly known as 40 South Alabama Street in Indianapolis, Marion County, Indiana, which property was also a part of Square 63 of the original donation lands of the City of Indianapolis (the “City Property”); and

WHEREAS, there once existed a dedicated public right-of-way known as East Pearl Street, a portion of which, as shown on the plat for Square 63 of the original donation lands of the City of Indianapolis, ran in an east-west direction between South Delaware Street and South Alabama Street, with the IPTC Property situated to the north and the City Property situated to the south thereof; and

WHEREAS, on or about December 8, 1982, the Plat Committee of the Metropolitan Development Commission of Marion County adopted Declaratory Resolution Number 82-VAC-37 by which it vacated the Pearl Street right-of-way from the east right-of-way line of South Delaware Street to the west right-of-way line of South Alabama Street (a copy of said resolution is recorded as Instrument Number 82 71023 in the Office of the Recorder of Marion County); and

WHEREAS, as a result of the vacation of this portion of Pearl Street, by operation of law IPTC (or its predecessors in interest to the IPTC Property) became the owner of the north half of the vacated right-of-way between Delaware Street and Alabama Street, and the City (or its predecessors in interest to the City Property) became the owner of the south half of the vacated right-of-way between Delaware Street and Alabama Street; and

WHEREAS, IPTC desires to own the south half of the vacated right-of-way of former Pearl Street for use as part of the transit center operations on the IPTC Property; and

WHEREAS, the City desires to transfer ownership of the south half of the vacated right-of-way of former Pearl Street to IPTC; and

WHEREAS, pursuant to Indiana Code 36-1-11-8, a transfer or exchange of property may be made between two political subdivisions or agencies of political subdivisions upon terms and conditions agreed upon by the entities as evidenced by adoption of a substantially identical resolution by each entity; and

WHEREAS, on June 4, 2025, the Metropolitan Development Commission of Marion County adopted a resolution authorizing the transfer of the south half of the vacated right-of-way of former Pearl Street at no cost to IPTC other than the cost of recording a deed of transfer.

NOW, THEREFORE, IT IS HEREBY RESOLVED BY THE BOARD OF DIRECTORS OF THE INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION THAT:

Section 1. The Board finds that it is in the interests of IPTC and in the public interest for IPTC to accept transfer ownership of the south half of the vacated right-of-way of former Pearl Street between the east right-of-way line of South Delaware Street to the west right-of-way line of South Alabama Street from the City of Indianapolis.

Section 2. The Board finds that the terms of transfer offered by the City are acceptable.

Section 3. The Board authorizes IPTC's President & Chief Executive Officer to take all actions necessary and useful to effectuate the transfer.

Section 4. This Resolution shall be in full force and effect from and after its adoption by the Board.

Section 5. If any section, paragraph, or provision of this Resolution shall be held to be invalid or unenforceable for any reason, the invalidity or unenforceability of any such section, paragraph or provision shall not affect any of the remaining provisions of this Resolution.

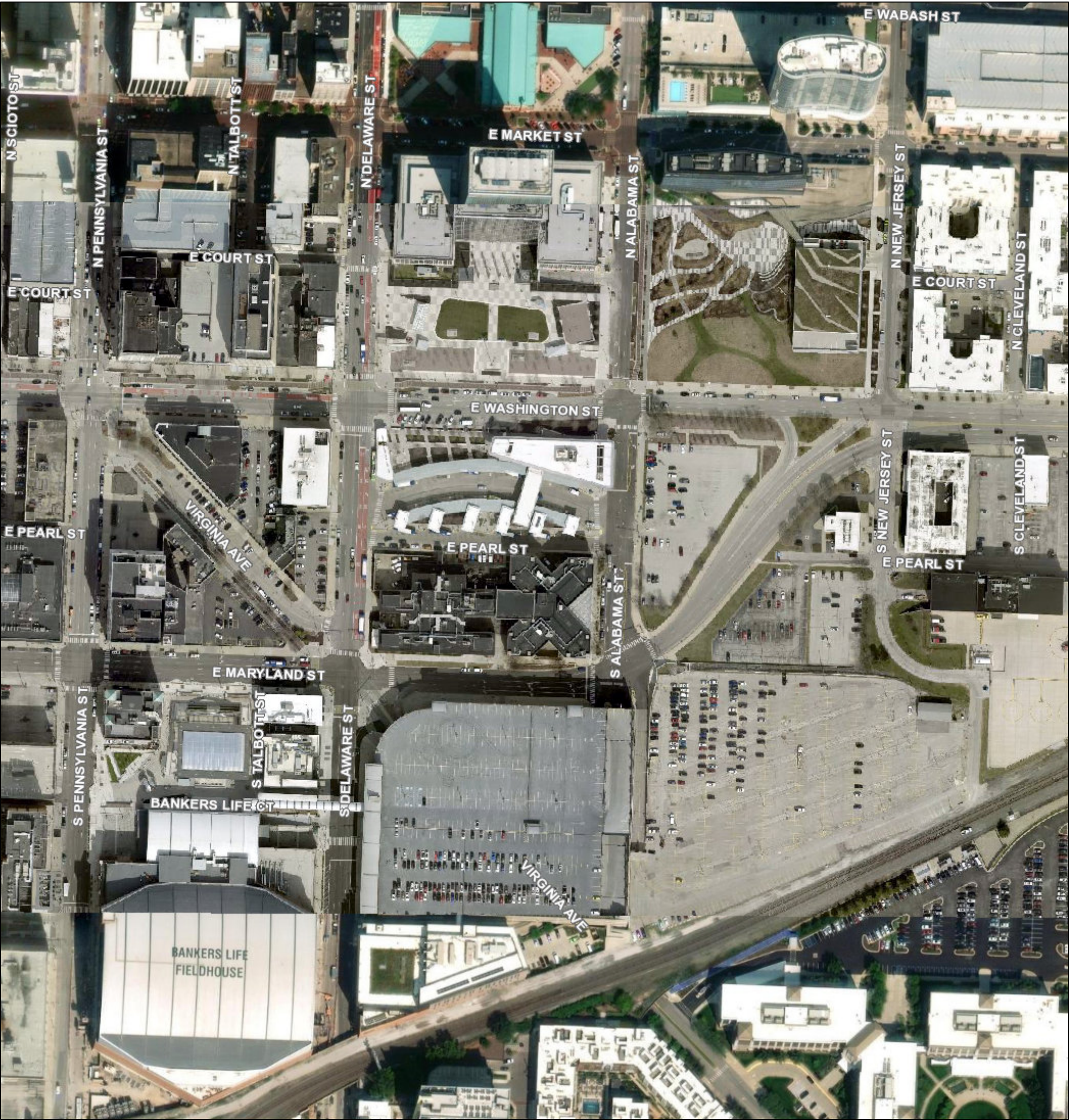
ADOPTED by the Board of Directors of the Indianapolis Public Transportation Corporation on this 17th day of July 2025.

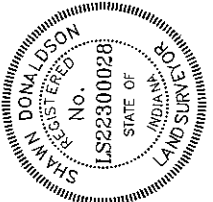
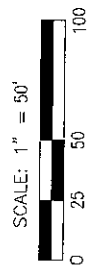
BOARD OF DIRECTORS  
INDIANAPOLIS PUBLIC  
TRANSPORTATION CORPORATION


By: \_\_\_\_\_  
Gregory F. Hahn, Board Chair

ATTEST:

By: \_\_\_\_\_  
Robert M. Frye, Chief Legal Officer

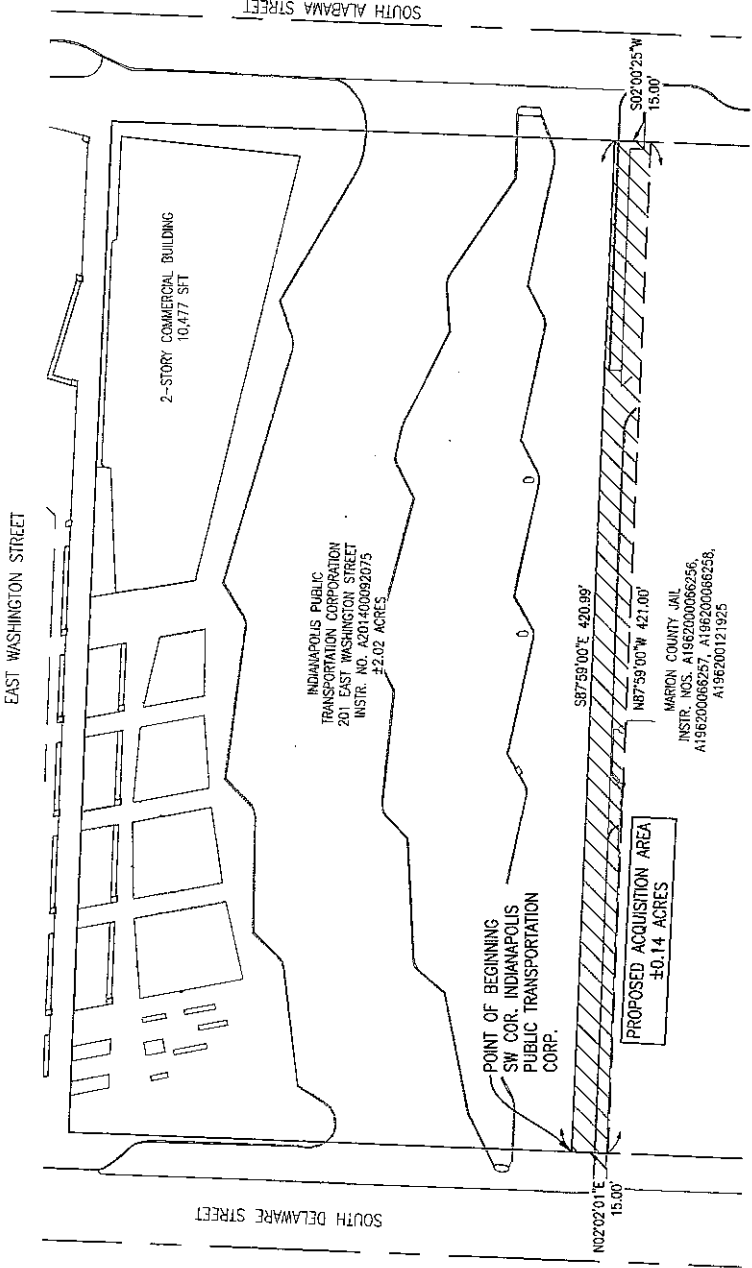




  
SHAWN DONALDSON  
PROFESSIONAL SURVEYOR #LS22300029  
MARCH 13, 2025  
SDONALDSON@JQOLUSA.COM

I AFFIRM, UNDER THE PENALTIES FOR PERJURY, THAT I HAVE TAKEN  
REASONABLE CARE TO REDACT EACH SOCIAL SECURITY NUMBER IN THIS  
DOCUMENT, UNLESS REQUIRED BY LAW - SHAWN DONALDSON

THIS INSTRUMENT PREPARED BY: SHAWN DONALDSON



## DESCRIPTION

THE FOLLOWING DESCRIPTION WAS PREPARED BY SHAWN DONALDSON, P.S. - INDIANA #LS22300028 OF JQOL AS PART OF A SURVEY PERFORMED UNDER JOB NO. 2024.263, DATED 12/13/2024.

PART OF THE LANDS CONVEYED TO MARION COUNTY JAIL PER THE VACATION OF PEARL STREET DESCRIBED IN INSTRUMENT NUMBER A198200071023 AS RECORDED IN THE OFFICE OF THE MARION COUNTY RECORDER, BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS:

BEGINNING AT THE SOUTH WEST CORNER OF THE LANDS CONVEYED TO THE INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION IN INSTRUMENT NUMBER A201400092075 AS RECORDED IN THE OFFICE OF THE MARION COUNTY RECORDER, ALSO BEING A POINT ON THE EAST LINE OF SOUTH DELAWARE STREET; THENCE ALONG THE SOUTH LINE OF SAID INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION LANDS SOUTH 87 DEGREES 59 MINUTES 00 SECONDS EAST, 420.98 FEET TO THE EAST LINE OF SOUTH ALABAMA STREET; THENCE ALONG SAID WEST LINE SOUTH 02 DEGREES 00 MINUTES 25 SECONDS WEST, 15.00 FEET; THENCE NORTH 87 DEGREES 59 MINUTES 00 SECONDS WEST, 421.00 FEET TO THE EAST LINE OF SOUTH DELAWARE STREET; THENCE ALONG SAID EAST LINE NORTH 02 DEGREES 02 MINUTES 01 SECONDS EAST, 15.00 FEET TO THE POINT OF BEGINNING, CONTAINING 0.14 ACRES, MORE OR LESS.

PROJECT	
INDYGO TRANSIT CENTER PROPOSED LAND ACQUISITION EXHIBIT 201 EAST WASHINGTON STREET INDIANAPOLIS, INDIANA	
PREPARED FOR:	
HOK ENGINEERING, INC. 300 N. BRYN MAWR AVE., SUITE 400 ROSEMONT, IL 60018	
DATE: 03/12/2025	CHECKED BY: JT
DRAWN BY: SD	PROJECT #2024.263



QUALITY OF LIFE  
8440 ALLISON POINTE BLVD.  
INDIANAPOLIS, IN 48250  
WWW.JQOLUSA.COM  
317.661.1964

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Date of Memo: June 10, 2025

Board Meeting: July 17, 2025

## **BOARD MEMORANDUM**

**TO:** Indianapolis Public Transportation Corporation Board of Directors

**THROUGH:** Chief Executive Officer Jennifer Pyrz

**FROM:** Chief Legal Officer Robert Frye

**SUBJECT:** Consideration of Adoption of Resolution No. 2025-06 Approving an Advertising and Sponsorship Policy

---

### **ACTION ITEM A – 3**

#### **RECOMMENDATION:**

It is recommended that the Board of Directors adopt proposed Resolution No. 2025-06 adopting an Advertising and Sponsorship Policy for IPTC.

#### **BACKGROUND:**

IPTC has historically allowed advertising on its buses and desires to seek out sponsorships for its other assets to generate revenue while maintaining a safe and welcoming environment for IPTC's employees and riders. IPTC's current advertising guidelines are outdated and use language that courts have found to violate the right to freedom of speech embodied in the First Amendment to the U.S. Constitution. Court decisions have generally held that transit agencies such as IPTC may maintain content-based advertising guidelines designed to preserve their advertising spaces for their intended purposes, but cannot discriminate on the basis of viewpoint. Advertising guidelines should regulate which types of advertising are allowed and which are forbidden using clear, objective standards. Vague or subjective standards risk exposing IPTC to First Amendment liability.

#### **DISCUSSION:**

IPTC's Legal Department drafted an updated Advertising and Sponsorship Policy (the "Policy") designed to implement a systematic viewpoint neutral process to evaluate instances of advertising on or sponsorship of its assets, including but not limited to buses, bus stops and shelters, bus rapid transit stations, and building facilities (collectively, "Assets"). The Policy establishes that IPTC's Assets are not public forums, and that IPTC exercises direct control over the messages it chooses to convey through instances of advertising on and sponsorship of its Assets. The Policy creates a uniform viewpoint-neutral process for the evaluation of advertising and sponsorship opportunities. The Policy enables IPTC to determine if an opportunity is consistent with the objectives and with the messages that IPTC desires to communicate.

#### **FISCAL IMPACT:**

There is no cost to the implement this Policy. However, the establishment of and adherence to the Policy should give IPTC greater flexibility in seeking out advertisers and sponsors, which should result in increased revenue and minimize potential legal liability.

#### **DBE/XBE DECLARATION:**

DBE/XBE goals are not applicable to the adoption of a policy.

**INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION  
BOARD OF DIRECTORS**

**RESOLUTION NO. 2025-06**

A RESOLUTION approving an updated Advertising and Sponsorship Policy, to wit:

WHEREAS, the Indianapolis Public Transportation Corporation (IPTC) is an Indiana municipal corporation created pursuant to Ind. Code 36-9-4 and Revised Code of Indianapolis and Marion County § 116-402 to operate and maintain an urban mass transportation system to serve Indianapolis for the welfare of the general public, to expand the economic and social opportunities available to its residents, and to render adequate service essential to relieve traffic congestion which would otherwise prevent the rapid and efficient movement of persons and goods in and about the city; and

WHEREAS, the IPTC Board of Directors (the “Board”) is charged with the management of IPTC and is authorized to exercise the executive and legislative powers of the corporation pursuant to Ind. Code §§ 36-9-4-2, -14 and -29; and

WHEREAS, IPTC has historically allowed advertising on its buses, both inside and outside, and desires to seek out sponsorships of certain of its other assets, including bus stops and shelters, in order to generate revenue while maintaining a safe and welcoming environment for IPTC’s employees and riders; and

WHEREAS, IPTC has prepared an updated policy to guide its determination whether to accept advertising on or sponsorship of its assets, including but not limited to buses (both internally and externally), bus stops and shelters, bus rapid transit stations, and building facilities (collectively, “Assets”); and

WHEREAS, the purpose of the updated policy is to establish a uniform viewpoint neutral process to evaluate potential advertising and sponsorship opportunities in furtherance of the above objectives by enabling IPTC to determine if an opportunity is consistent with the objectives and with the messages that IPTC desires to communicate and to establish that IPTC’s Assets are not public forums.

WHEREAS, in the interests of good governance, transparency and consistency, the Board desires to adopt the updated advertising and sponsorship policy as official IPTC policy.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION:

Section 1. The Board hereby approves and adopts the Advertising and Sponsorship Policy (the “Policy”) attached hereto as the Corporation’s official policy governing the evaluation of advertising and sponsorship opportunities to determine whether they are consistent with the

Corporation's objectives and with the messages that IndyGo desires to communicate in a uniform and viewpoint neutral manner.

Section 2. This Resolution shall be in full force and effect from and after its adoption by the Board.

Section 3. If any section, paragraph, or provision of this Resolution shall be held to be invalid or unenforceable for any reason, the invalidity or unenforceability of any such section, paragraph or provision shall not affect any of the remaining provisions of this Resolution.

ADOPTED by the Board of Directors of the Indianapolis Public Transportation Corporation this 17th day of July 2025.

BOARD OF DIRECTORS  
INDIANAPOLIS PUBLIC  
TRANSPORTATION CORPORATION

By: \_\_\_\_\_  
Gregory F. Hahn, Board Chair

ATTEST:

By: \_\_\_\_\_  
Robert M. Frye, Chief Legal Officer

## BOARD MEMORANDUM

**TO:** Indianapolis Public Transportation Corporation (IPTC) Board of Directors

**THROUGH:** President and CEO Jennifer Pyrz

**FROM:** Senior Director Capital Facilities Modernization and Asset Management Andrea Hermer

**SUBJECT:** Consideration and approval of task/change order for 1501-Trench Drain Replacement Project

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### ACTION ITEM A – 4

#### **RECOMMENDATION:**

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to execute a new task/change order with HDR Engineering Inc., for additional design services for the 1501-Trench Drain Replacement Project in an amount not to exceed \$23,060. This task order will increase HDR's total Contract amount for this project to \$123,059.

#### **BACKGROUND:**

This project is addressing the need to replace existing catch basin pit drains with trench drains. The design work was completed in July 2024 under an existing on-call contract with HDR for architectural and engineering services. The construction work was bid in October 2024 and began in May 2025.

During the excavation process, it was discovered that the main fuel line runs under the existing drains and is much closer to the surface than expected. To account for how shallow this critical infrastructure is, HDR must modify the design and has recommended using wider, shallower trench drains.

#### **DISCUSSION:**

If executed, this task/change order will allow HDR to produce a modified set of construction drawings and specifications and allow the project to move forward with construction in accordance with an adjusted schedule.

#### **FISCAL IMPACT:**

The total project budget to cover the original design and construction was \$388,176. This task order requires additional funds and will increase project costs for A&E services to \$123,059. If approved, IndyGo will fund this additional work using allocated funds from the Operations Departments 2025 operating budget.

#### **DBE/XBE DECLARATION:**

This task order will be funded with local dollars, making it subject to the XBE participation goals (MBE 15%, WBE 8%, VBE 3%, and DOBE 1%) established by the City of Indianapolis, Office of Minority and Women Business Development. However, this task order has no XBE participation because as the designer of record, HDR needs to modify its design, and no subcontracting opportunities are present.

## BOARD MEMORANDUM

**TO:** Indianapolis Public Transportation Corporation (IPTC) Board of Directors

**THROUGH:** President and CEO Jennifer Pyrz

**FROM:** Senior Director Capital Facilities Modernization and Asset Management Andrea Hermer

**SUBJECT:** Consideration and approval of CDM Smith 30% Design Task Order, East Campus Fleet Operations and Storage Facility Project

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### ACTION ITEM A – 5

#### **RECOMMENDATION:**

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to execute a task order with CDM Smith, in an amount not to exceed \$1,107,220, to advance the East Campus Fleet Operations and Storage Facility Project to the 30% design phase.

#### **BACKGROUND:**

Working alongside staff and working under Contract No. 22-06-453, CDM Smith developed several conceptual designs with cost estimates for the project. IndyGo has selected the concept that best aligns with the agency's needs and available budget. If approved, this next task order will allow the project team to advance the concept to the 30 percent design phase.

#### **DISCUSSION:**

Under this task order, the project team will develop discipline area plans including civil, architecture, life safety, structural, mechanical, and electrical, as well as a refined construction cost estimate. These plans will be used to test assumptions and make measured adjustments to the design.

#### **FISCAL IMPACT:**

If approved, the work under this task order will be funded entirely by local dollars. The cost for these services is included in the FY2025 capital budget appropriation.

#### **DBE/XBE DECLARATION:**

To date, this project has relied only on local funding, making it subject to the XBE participation goals (MBE 15%, WBE 8%, VBE 3%, and DOBE 1%) established by the City of Indianapolis, Office of Minority and Women Business Development.

To date, including this task order, the project's overall XBE participation commitments are 25.47% with MBE participation at 11.27%, WBE at 5.73%, VOB at 8.47%, and DOBE at 0%. XBE participation under this task order includes services of Guidon (VBE) for electrical work, Vistara (MBE) for cost estimating services, and CTL (MBE) for engineering testing.

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## Information Update – June 2025 Financials Summary

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**To:** Chair and Board of Directors  
**Through:** CEO Jennifer Pyrz  
**From:** Bart Brown, CFO and Justin Burcope, Budget Director  
**Date:** July 11, 2025

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### Revenue

- Federal Assistance Revenue came in over budget for the month by \$193,147 (15.9%). YTD this revenue is over budget by \$1,552,844 (21.3%)
- Other Operating revenue category is over budget by \$31,354 (11.1%) for the month. YTD for this revenue is under budget by \$599,633 (-35.3%).
- The passenger service revenue is under budget by \$75,836 (-15.3%) for the month. For the year passenger service revenue is under budget by \$371,348 (-12.5%).
- PMTF Grant came in at budget for the month and YTD.
- Property Tax Revenue came in over budget for the month of June by \$1,981,022 (57.5%). YTD it is over budget by \$1,981,022 (9.6%).
- In June Local Income Tax came in at budget for the month and YTD.
- The Service Reimbursement Program revenue was over budget by \$4,523 (13.1%) for the month. For the year it is over budget by \$15,889 (7.6%).

*The Total Revenue for the agency is over budget by \$2,134,210 (20.3%) for the month of June. YTD Total Revenue is over budget by \$2,578,774 (4.1%).*

### Expenditures

#### I) Personal Services

- Fringe Benefits are under budget for the month by \$537,777 (-29.6%). YTD it is under budget by \$2,429,874 (-20.5%).
- Overtime expenses were over budget by \$227,370 (82.1%) for the month. For the year this category is over budget by \$1,023,013 (47.4%).
- June Salary expenses are under budget by \$294,782 (-6.9%) for the month. There were five weekly pay periods in June for represented employees instead of the usual four pay periods. YTD it is under budget by \$2,357,109 (-8.5%)

*The Personal Services category is under budget by \$560,189 (8.7%) for the month of June. It is under budget for the year by \$3,763,970 (-9.0%)*

#### II) Other Services and Charges

- Claims were over budget by \$35,408 (9.7%) for the month. For the year this category is under budget by \$1,168,179 (-50.2%).

- For the month of June, the Miscellaneous Expense category is under budget by \$70,335 (-66.3%). YTD is under budget by \$276,595 (-36.0%).
- In June, the Purchased Transportation category is over budget by \$603,573 (58.2%). For the year it is over budget by \$619,203 (9.9%)
- For the month the “Services” expense category is under budget by \$936,490 (-41.4%). YTD this category is under budget by \$10,554,694 (-52.4%).
- For the month, utility expenses are under budget by \$41,529 (-18.5%). For the year utilities are over budget by \$16,727 (1.2%).

*Overall, the Other Services & Charges category is under budget by \$409,373 (-10.2%) for the month. YTD this category is under budget by \$11,363,537 (-36.9%).*

### III) Materials & Supplies

- The Fuel and Lubricant category is under budget by \$153,811 (-27.4%). YTD it is under budget by \$923,672 (-27.4%).
- For the month of June, the Maintenance Materials category is under budget by \$16,796 (-3.1%). It is under budget for the year by \$59,409 (-1.8%).
- Other Materials and Supplies category is under budget by \$86,501 (-84.6%) for the month. For the year it is under budget by \$597,840 (-77.2%).
- Tires & Tubes category is under budget in June by \$18,064 (-27.1%). Accounting accrues expenses in lieu of absence of actual invoices for the month. When the invoices are received, the accruals reverse the next month. YTD it is under budget by \$207,050 (-40.3%).

*For the month, the Total Materials and Supplies category is under budget by \$275,172 (-21.5%). For the year it is under budget by \$1,787,972 (-22.4%).*

*In June, the overall, total expenditures came in under budget by \$1,244,735 (-10.6%). Year to date expenditures are under budget by \$16,915,479 (-21.0%).*

## FY 2025 NON-BUDGETED REQUESTS

Date	Expenditure Description	Department	Expense Category	Amount
01/31/2025	Paratransit Fleet Inspection	Mobility Services	Contractual Services	\$33,420
02/25/2025	Extend Ecolane Agreement	Mobility Services	Contractual Services	\$142,742.50
03/24/2025	Repair walls and purchase of doors for boiler room at 1501 W. Washington	Capital Planning & Projects	Capital	\$21,029
06/06/2025	Additional engineering for Trench Drain project	Capital Planning & Projects	Contractual Service	\$20,000
06/16/2025	Additional work for Trench Drain project	Capital Planning & Projects	Contractual Service	\$10,060

### RECOMMENDATION:

Receive the report.



Indianapolis Public Transportation Corporation  
Budget to Actuals (Comparative Statement) - IndyGo  
For the Six Months Ending Monday, June 30, 2025

7/11/2025 8:59 AM

Period Selected: 6

	Current Month				YTD				PRIOR
	Actual	Budget	Budget Variance \$	Budget Variance %	Actual	Budget	Budget Variance \$	Budget Variance %	YTD Actual
<b>Operating Revenue</b>									
Federal Assistance	1,404,763.00	1,211,615.50	193,147.50	15.94	8,822,537.00	7,269,693.00	1,552,844.00	21.36	8,616,301.00
Other Operating Income	314,166.03	282,811.67	31,354.36	11.09	1,097,237.00	1,696,870.02	(599,633.02)	(35.34)	2,071,896.97
Passenger Service Revenue	417,933.27	493,769.35	(75,836.08)	(15.36)	2,591,268.70	2,962,616.58	(371,347.88)	(12.53)	3,069,382.85
PMTF Revenue	947,485.67	947,485.67	0.00	0.00	5,684,914.02	5,684,914.02	0.00	0.00	11,369,828.00
Local Property & Excise Tax Revenue	5,423,423.40	3,442,401.50	1,981,021.90	57.55	22,635,430.90	20,654,409.00	1,981,021.90	9.59	21,996,577.80
Local Transit Income Tax Revenue	4,076,242.62	4,076,242.62	0.00	0.00	24,457,455.72	24,457,455.72	0.00	0.00	38,464,728.04
Service Reimbursement Program	39,106.00	34,583.33	4,522.67	13.08	223,389.00	207,499.98	15,889.02	7.66	196,827.00
<b>Total Operating Revenues</b>	<b>12,623,119.99</b>	<b>10,488,909.64</b>	<b>2,134,210.35</b>	<b>20.35</b>	<b>65,512,232.34</b>	<b>62,933,458.32</b>	<b>2,578,774.02</b>	<b>4.10</b>	<b>85,785,541.66</b>
<b>Operating Expenses</b>									
<b>Personal Services</b>									
Fringe Benefits	1,280,676.70	1,818,453.97	(537,777.27)	(29.57)	9,422,610.61	11,852,484.80	(2,429,874.19)	(20.50)	10,023,894.24
Overtime	604,099.33	331,728.83	272,370.50	82.11	3,179,250.73	2,156,237.40	1,023,013.33	47.44	2,644,572.16
Salary	3,983,042.03	4,277,824.09	(294,782.06)	(6.89)	25,448,747.23	27,805,856.58	(2,357,109.35)	(8.48)	25,037,966.30
<b>Total Wages and Benefits</b>	<b>5,867,818.06</b>	<b>6,428,006.89</b>	<b>(560,188.83)</b>	<b>(8.71)</b>	<b>38,050,608.57</b>	<b>41,814,578.78</b>	<b>(3,763,970.21)</b>	<b>(9.00)</b>	<b>37,706,432.70</b>
<b>Other Services &amp; Charges</b>									
Claims	398,263.19	362,855.33	35,407.86	9.76	1,158,952.96	2,327,131.98	(1,168,179.02)	(50.20)	1,426,468.52
Miscellaneous Expenses	35,791.15	106,126.59	(70,335.44)	(66.28)	492,507.05	769,102.09	(276,595.04)	(35.96)	561,517.10
Purchased Transportation	1,640,905.44	1,037,331.95	603,573.49	58.19	6,843,195.18	6,223,991.70	619,203.48	9.95	6,463,861.57
Services	1,322,344.48	2,258,834.44	(936,489.96)	(41.46)	9,573,928.89	20,128,622.94	(10,554,694.05)	(52.44)	8,929,712.33
Total Utilities	182,637.20	224,166.66	(41,529.46)	(18.53)	1,361,727.40	1,344,999.96	16,727.44	1.24	953,793.94
<b>Total Other Services &amp; Charges</b>	<b>3,579,941.46</b>	<b>3,989,314.97</b>	<b>(409,373.51)</b>	<b>(10.26)</b>	<b>19,430,311.48</b>	<b>30,793,848.67</b>	<b>(11,363,537.19)</b>	<b>(36.90)</b>	<b>18,335,353.46</b>
<b>Materials &amp; Supplies</b>									
Fuel & Lubricants	407,552.89	561,363.58	(153,810.69)	(27.40)	2,444,509.06	3,368,181.48	(923,672.42)	(27.42)	2,960,939.57
Maintenance Materials	529,247.62	546,043.39	(16,795.77)	(3.08)	3,260,808.93	3,320,218.34	(59,409.41)	(1.79)	3,364,213.85
Other Materials & Supplies	15,694.60	102,196.26	(86,501.66)	(84.64)	175,978.77	773,818.72	(597,839.95)	(77.26)	314,077.68
Tires & Tubes	48,518.90	66,583.33	(18,064.43)	(27.13)	306,279.06	513,329.19	(207,050.13)	(40.33)	280,809.75
<b>Total Materials &amp; Supplies</b>	<b>1,001,014.01</b>	<b>1,276,186.56</b>	<b>(275,172.55)</b>	<b>(21.56)</b>	<b>6,187,575.82</b>	<b>7,975,547.73</b>	<b>(1,787,971.91)</b>	<b>(22.42)</b>	<b>6,920,040.85</b>
<b>Total Operating Expenses</b>	<b>10,448,773.53</b>	<b>11,693,508.42</b>	<b>(1,244,734.89)</b>	<b>(10.64)</b>	<b>63,668,495.87</b>	<b>80,583,975.18</b>	<b>(16,915,479.31)</b>	<b>(20.99)</b>	<b>62,961,827.01</b>

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FY2026 Proposed Budget

Introduced July 17, 2025





**JENNIFER PYRZ**

PRESIDENT & CEO

**BART BROWN**

CFO

**JUSTIN BURCOPE**

BUDGET DIRECTOR

**ANDREA CARROCCIA**

BUDGET MANAGER

**CASSIE BURMEISTER**

GRANTS MANAGER

*IndyGo*<sup>SM</sup>



## FY2026 Proposed Budget

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Total - \$432.3M

- Operating - \$153.9M
- Capital - \$257.6M
- Debt Service - \$20.8M



# FY2026 Proposed Budget - Philosophy

IndyGo is committed to responsibly utilizing fiscal resources, while focusing on the strategies and objectives outlined in the organization's strategic plan.

## STRATEGIES & OBJECTIVES

### 1 Protect Frontline Workers



- Become more secure and knowledgeable through increased incident reporting.
- Respond appropriately and swiftly to incidents of fare evasion, conflict, violence and crime.
- Be consistent about what IndyGo's policies and priorities are.

### 2 Increase Ridership



- Offer quality services that are accessible and affordable.
- Offer services people want, making it easy for them to choose IndyGo.
- Ensure residents, workers and visitors know our services exist and they are easy and convenient to use.

### 3 Prioritize Long-Term Stability

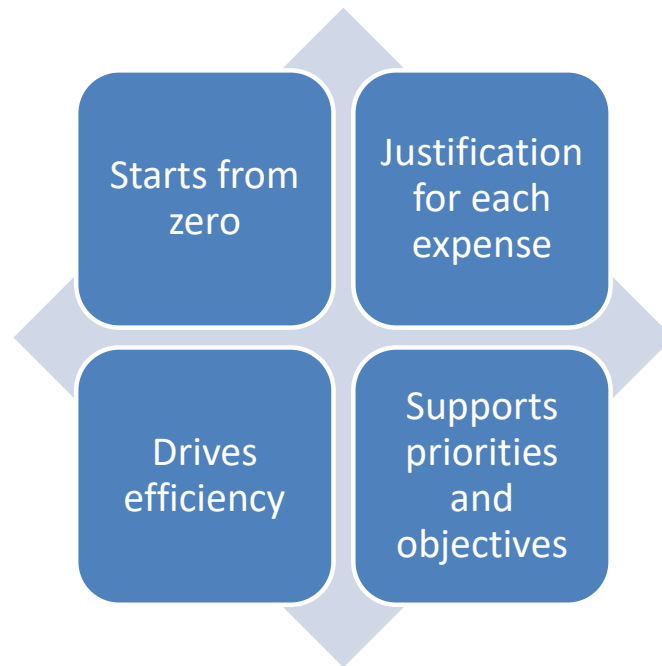


- Bring more value to the customer using the resources we have.
- Find operational efficiencies and cost reductions through the involvement and participation of every employee.
- Focus on practices that increase ridership, which increases revenue and prevents potential service cuts.

**IndyGo**<sup>SM</sup>

# FY2026 Proposed Budget - Methodology

IndyGo supports long-term fiscal sustainability by utilizing zero-based budgeting.



***IndyGo***<sup>SM</sup>

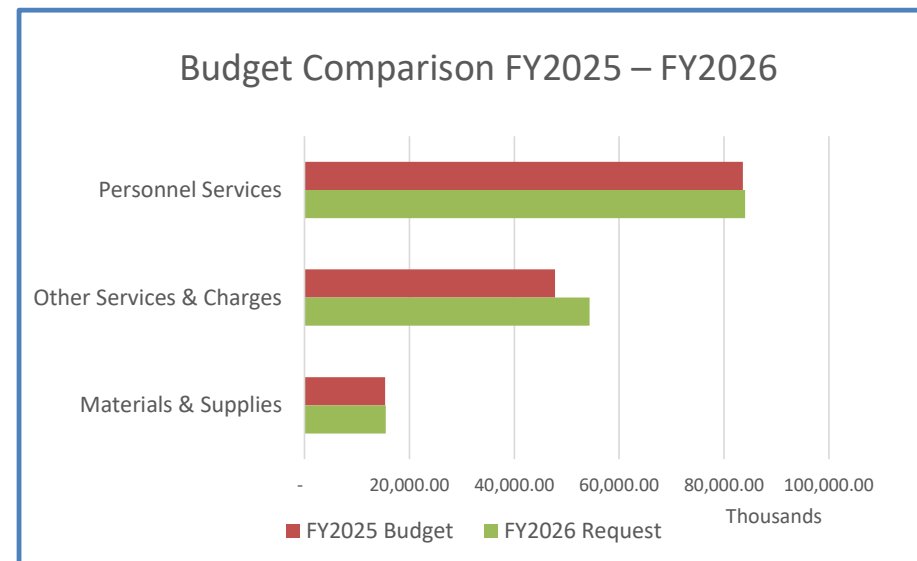
# FY2026 Proposed Budget - Operating

## Expense Budget = \$153.9M

- 4.85% total increase over FY2025 adopted budget  
*1% reduction in growth from FY2024 – FY2025 budget*
- Increase is driven by investments in several areas

Investment	\$ Increase over FY2025	Strategic Plan Objective
Facilities repairs and utilities	1.9M	Protecting frontline workers; increasing ridership
Paratransit operations	1.4M	Increasing ridership
Security	1.1M	Protecting frontline workers; increasing ridership
Capital planning (including contributions to DPW)	1.9M	Increasing ridership; prioritizing long-term stability

Detail can be found on page 27 of the FY2026 Budget Book



**IndyGo**  
SM

# FY2026 Proposed Budget - Operating

Revenue Budget = **\$153.9M**

Revenue Source	Revenue Category	2026 Budget (\$ millions)	% of Revenue
Passenger Service Revenue	Local	5.9	4%
Local Property & Excise Taxes	Local	42.7	28%
State Funds/Grants	State and Federal	11.4	7%
Federal Assistance	State and Federal	14.6	10%
Federal Assistance - Stimulus Funds	State and Federal	25.9	17%
Other Operating Income	Other	3.9	3%
Local Transit Income Tax	Local	49.5	31%
<b>Total</b>		<b>153.9</b>	

**IndyGo**  
SM

# FY2026 Proposed Budget - Operating

Local Revenue Budget = **\$102M (66%)**

- Net property and excise taxes: \$42.7M
  - Includes \$16M special property tax
  - Accounts for property tax cap revenue reduction of \$6.9M
- Transit income tax: \$49.5M
- Fares: \$5.9M
- Other operating revenue: \$3.9M



**IndyGo**  
SM

# FY2026 Proposed Budget - Operating

State and Federal Revenue Budget = **\$51.9M (34%)**

- State: \$11.4M (7%) from the Public Mass Transit Fund (PMTF)
- Federal: \$14.6M (10%)
  - \$4.5M for ADA
  - 1% formula for safety and security
  - \$10M preventative maintenance
- Federal stimulus drawdowns: \$25.9M (17%)



**IndyGo**  
SM

# FY2026 Proposed Budget - Capital

Capital Program Budget = **\$257.6M**

Capital Project Category	2026 Budget (\$ millions)
BRT & On-Street Infrastructure	177.9
Facilities	57.5
Fleet	20.2
Information Technology	0.8
Safety & Security	1.2

## Notable capital projects for FY2026

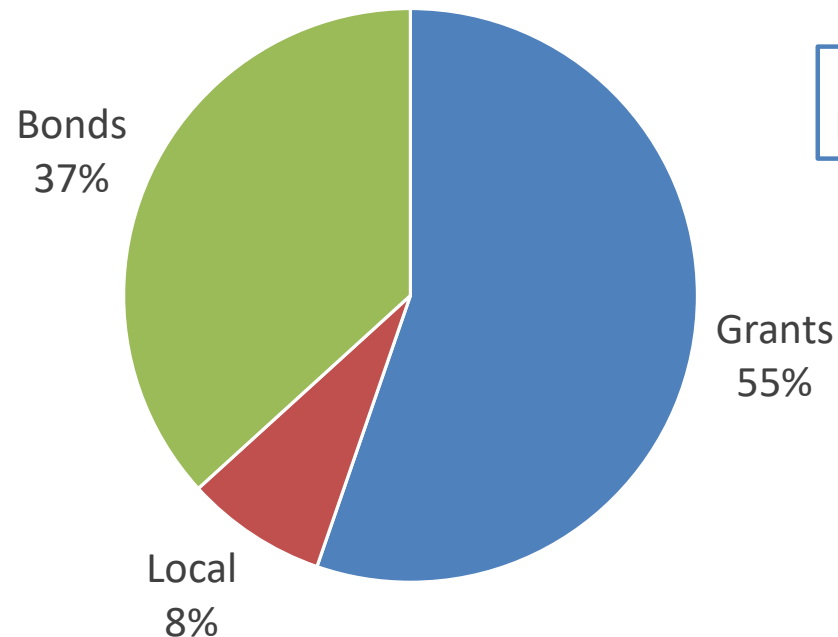
- Blue Line - \$170.8M
- East Campus Garage Construction - \$45.7M
- Fixed Route and Paratransit Vehicle Replacement - \$19.9M

Detail can be found on page 72 of the FY2026 Budget Book

**IndyGo**<sup>SM</sup>

# FY2026 Proposed Budget - Capital

## Capital Program Revenue Sources



FY2026 capital projects will leverage **\$142M** in grant funds.

# FY2026 Proposed Budget – Debt Service

**\$20.8M** in debt service supports 4 bond issuances

Issuance	2026 Debt Service (\$ millions)	Project Description
2018A	3.5	BRT design, paratransit infrastructure, and rolling stock
2021A	2.2	Rolling stock
2022D	5	Rolling stock, operating infrastructure
2025A	10.1	Blue Line BRT
<b>Total</b>	<b>20.8</b>	

All bond issuances are backed by local transit income tax revenue.

**IndyGo**  
SM

# FY2026 Proposed Budget

## Timeline and Key Dates

Thursday, July 10 – FY2026 Budget preview at Finance Committee Meeting

Thursday, July 17 – FY2026 Budget introduction at Board of Directors Meeting

Thursday, July 31 – Public Hearing

Thursday, August 21 – FY2026 Budget adoption at Board of Directors Meeting

# FY2026 Proposed Budget

## Budget Team

Bart Brown, CFO: [bbrown@indygo.net](mailto:bbrown@indygo.net)

Justin Burcope, Budget Director: [jburcope@indygo.net](mailto:jburcope@indygo.net)

Andrea Carroccia, Budget Manager: [andrea.carroccia@indygo.net](mailto:andrea.carroccia@indygo.net)



Thank you.  
Questions?

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Indianapolis Public Transportation Foundation  
PO Box 30072  
Indianapolis, IN 46230  
[www.IndyGoFoundation.org](http://www.IndyGoFoundation.org)

## Report to the IndyGo Board

**To:** IndyGo Chair and Board of Directors  
**From:** IndyGo Foundation Executive Director, Emily Meaux  
**Date:** July 10, 2025

**STRATEGIC PLAN GOAL 1.** Raise \$2 million in sustainable, community-supported annual revenue that equally supports IndyGo and the IndyGo Foundation's operations and programming

- Golf Outing solicitations are in progress. 29 of 53 sponsors have renewed to date. Added 4 new sponsors. 46% to goal. Sponsorship deadline to get on signage is August 15.
- The Silent Auction is off to a strong start with items secured from 26 companies with a total value of \$3,260.

Donor Cycle	Activity	Achievement YTD as of 7/9/2025	Performance Indicator
Prospect Management & Cultivation	Phone Calls	25	On Track
	Meetings with Donors & Prospects	10 (plus 3 scheduled)	Progressing
	Attendance at Community & Networking Events	13	On Track
Solicitation	Grant Applications Submitted	36	On Track
	Successful Grant Applications	9	Progressing
	Individual Solicitations	213	Progressing
	Corporate Solicitations	168	Progressing
Stewardship	Grant Reports & Post-Event Reports	14	On Track
	Routine Communications & Updates	Monthly Newsletters, Weekly Social Posts, Annual Report Mailed	On Track

The metrics above are conservative and based on what has been recorded in our donor management system but do not represent the entirety of fundraising activity that has occurred.



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**STRATEGIC PLAN GOAL 2.** Operate sustainable, measurable programs focused on increasing community awareness, funding, and ridership

Through a grant from Eli Lilly and Company Foundation, we are working with Taylor Advising on logic models for all IndyGo Foundation programs. The models identify resources, inputs, activities, outputs, outcomes and impact for each program. We are also working with IndyGo leadership to do a similar model for all community engagement programs that overlap IndyGo and IndyGo Foundation. This is to ensure we are being responsible with resources and working as efficiently as possible to address community needs. The results of this work should be ready to present at the Foundation's presentation to IndyGo Board at the August meeting.

**STRATEGIC PLAN GOAL 3.** Solidify the board of directors' governance structure and role and to accelerate the Foundation's vision

David Holt resigned from the Board in May. We have 15 Board members with the opportunity to go up to 19. We are seeking potential members to join this fall.

**STRATEGIC PLAN GOAL 4.** Streamline annual operations to seamlessly execute programming and fulfill fundraising responsibilities

- We are not looking to fill the Director of Development role until the fall, so that our team's focus can be on solicitations during the next few months.

### **Upcoming**

- August 21: Foundation presentation at IndyGo Board meeting
- August 22: Foundation Board Meeting (in person)
- September 25: 5<sup>th</sup> Annual Golf Outing



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## People & Culture (HR) Summary Report – July 2025

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**To:** Chair and Board of Directors  
**Through:** President/CEO Jennifer Pyrz  
**From:** Britt S. Griffin  
**Date:** July 10, 2025

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### Mission & Vision Statement

#### Mission

- To be recognized as a respected and reliable department that prioritizes people, fosters collaboration, leverages data, and employs strategic thinking. We deliver people-centered programs through diverse perspectives, guided by a servant leadership mindset.

#### Vision

- We aspire to build relationships at all levels of the organization to support IndyGo teammates through a mission-centered culture of empowerment and respect.
- This culture encourages and rewards exceptional performance and continuous improvement. It embraces collaboration and belonging while supporting a balanced attention to work and personal life.

### Key Strategic Focus Areas

Our People	Our Culture	Operational Excellence	Data-Driven Decision Making
Develop strategies focused on attracting, developing, and retaining our people	Develop and implement programs and initiatives that enhance the employee experience, engagement, and agency culture	Develop processes and tools that result in continual sustainable improvement	Analyze data, identify trends, and develop and implement comprehensive people & culture strategies that turn strategic insight into actionable outcomes



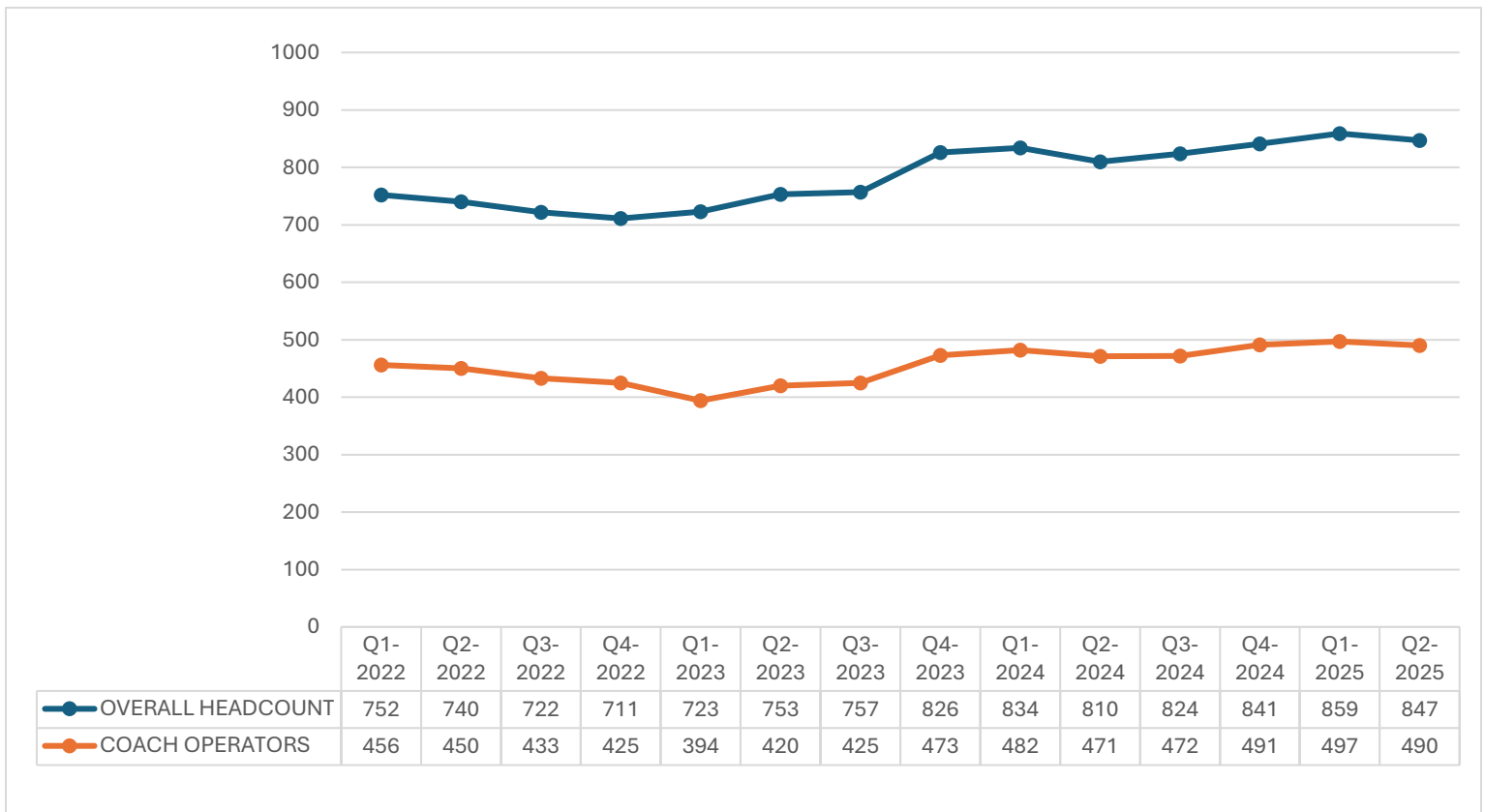
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## 1. Employee Population Breakdown

Total IndyGo Employees:	854
Total Union Employees:	637
Total Non-Union:	217
Total Coach Operators:	452
Total Coach Operator Trainee:	49

As of 07/01/2025

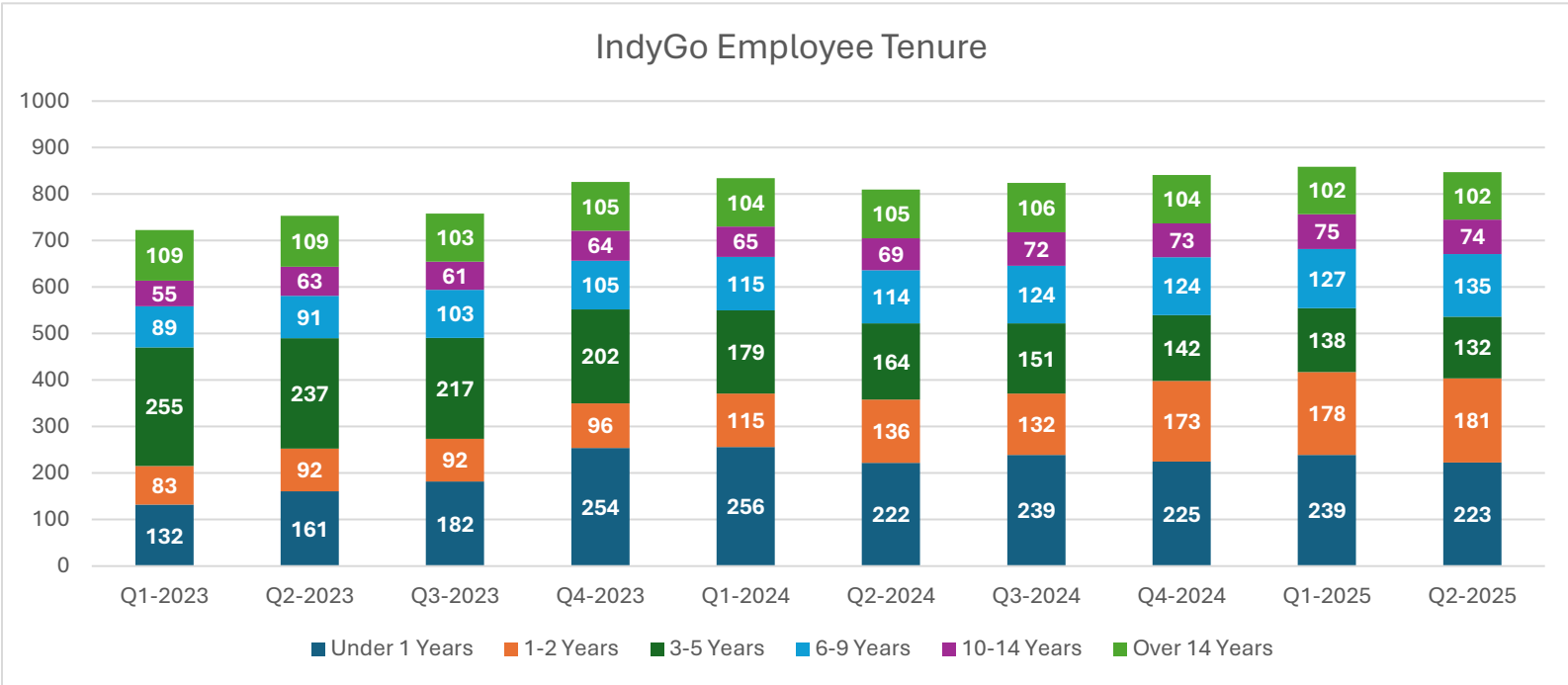
## 2. Total Headcount by Quarter





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### 3. Headcount by Tenure by Quarter

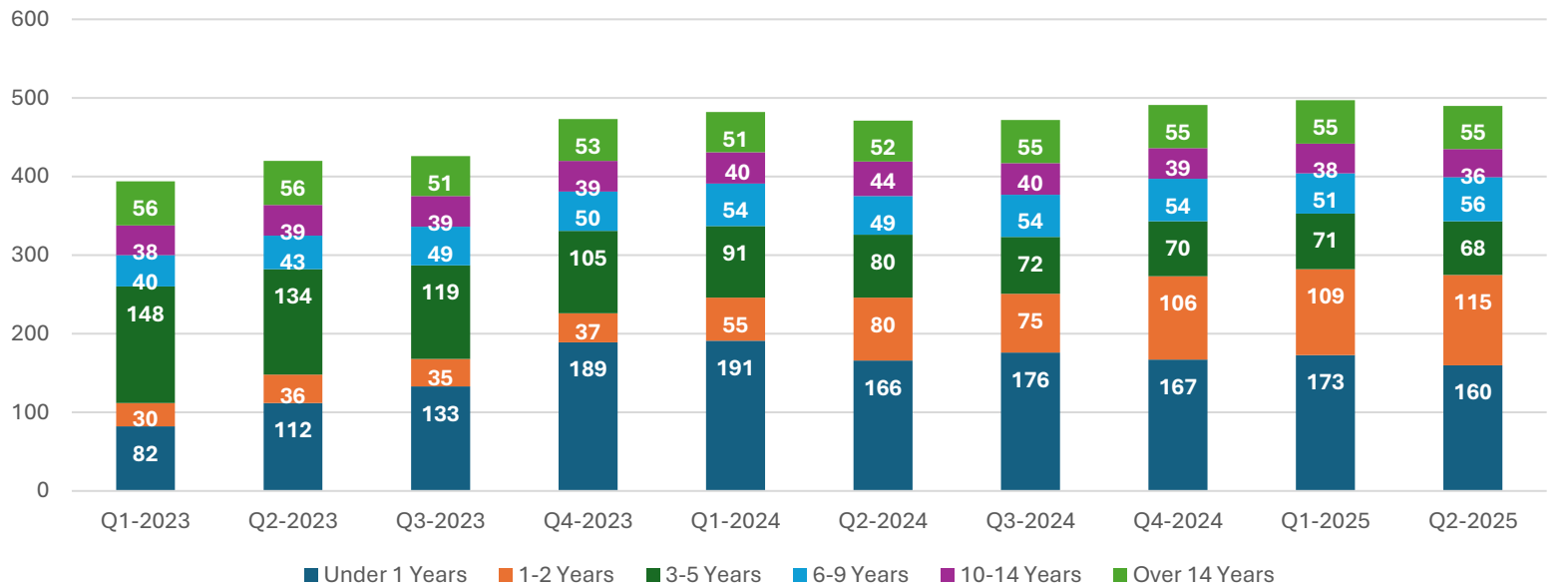


All Employee Tenure							
PERIOD	Under 1 Years	1-2 Years	3-5 Years	6-9 Years	10-14 Years	Over 14 Years	Total Headcount
2023	30.67%	11.64%	24.48%	12.73%	7.76%	12.73%	825
2024	26.75%	20.57%	16.88%	14.74%	8.68%	12.37%	841
Q1-2025	27.82%	20.72%	16.07%	14.78%	8.73%	11.87%	859
Q2-2025	26.33%	21.37%	15.58%	15.94%	8.74%	12.04%	847



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### Coach Operator Tenure



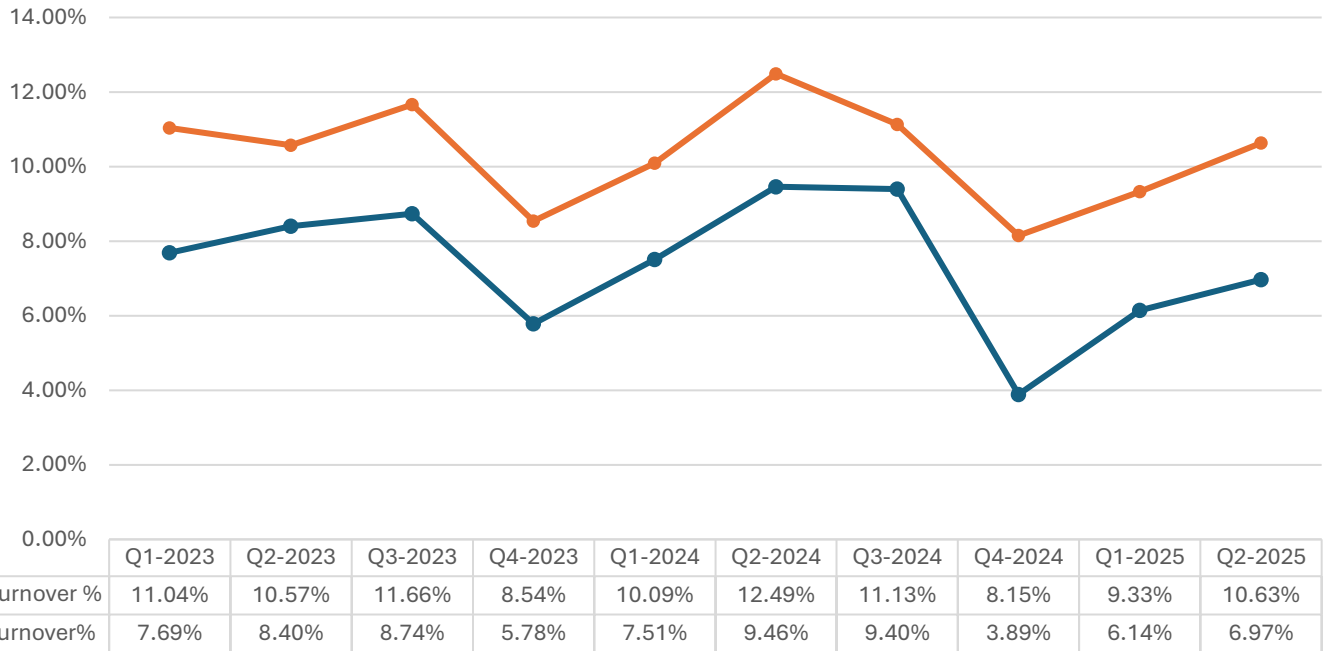
### Coach Operator Tenure

PERIOD	Under 1 Years	1-2 Years	3-5 Years	6-9 Years	10-14 Years	Over 14 Years	Total Headcount
2023	39.83%	7.84%	22.25%	10.59%	8.26%	11.23%	472
2024	34.01%	21.59%	14.26%	11.00%	7.94%	11.20%	491
Q1- 2025	34.81%	21.93%	14.29%	10.26%	7.65%	11.07%	497
Q2-2025	32.65%	23.47%	13.88%	11.43%	7.35%	11.22%	490



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#### 4. Turnover- Coach Operators vs Overall

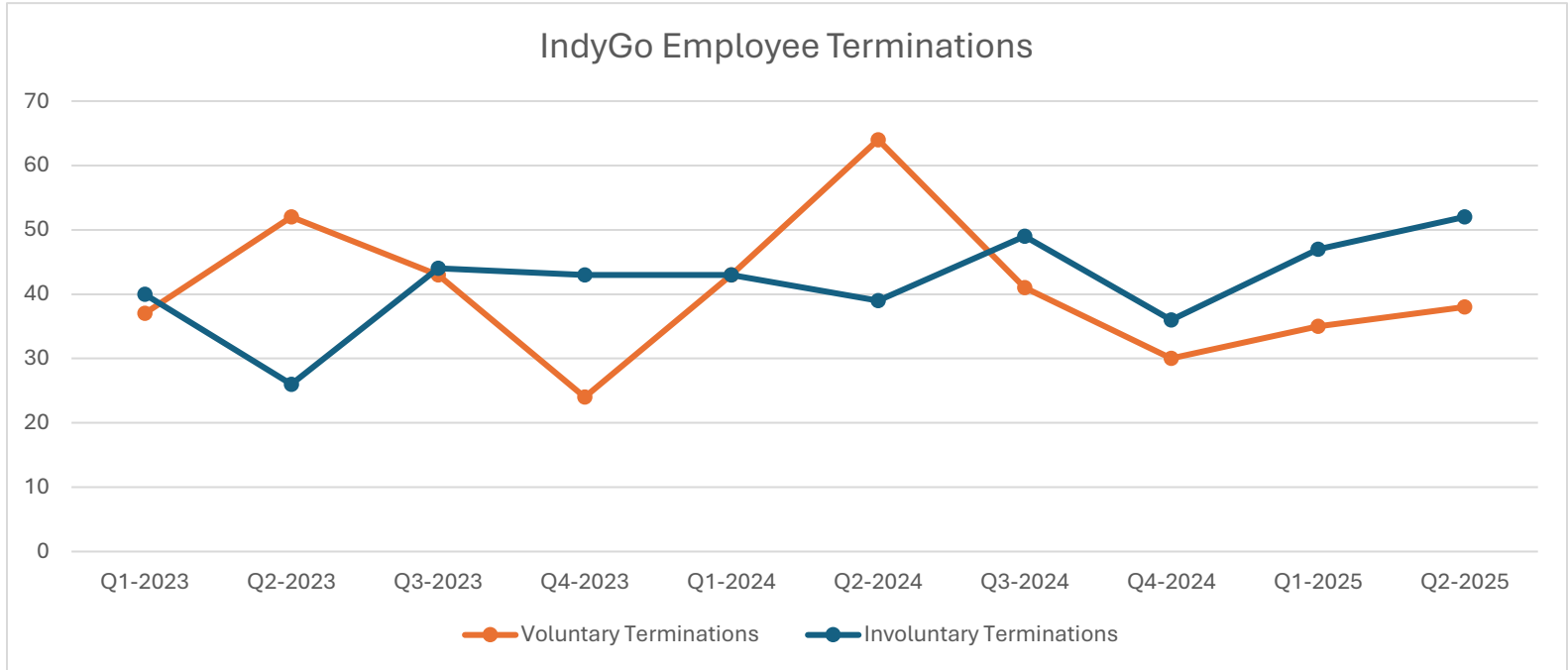


Period	Average Headcount	Overall Terminations	Overall Turnover %	Coach Terminations	Coach Turnover%
Q1-2023	715.50	79	11.04%	55	7.69%
Q2-2023	737.84	78	10.57%	62	8.40%
Q3-2023	755.00	87	11.66%	66	8.74%
Q4-2023	795.87	67	8.54%	46	5.78%
Q1-2024	852.14	84	10.09%	64	7.51%
Q2-2024	824.78	103	12.49%	78	9.46%
Q3-2024	808.37	90	11.13%	76	9.40%
Q4-2024	822.52	62	8.15%	32	3.89%
Q1- 2025	846.85	79	9.33%	52	6.14%
Q2-2025	846.78	90	10.63%	59	6.97%



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## 5. Voluntary vs. Involuntary Turnover

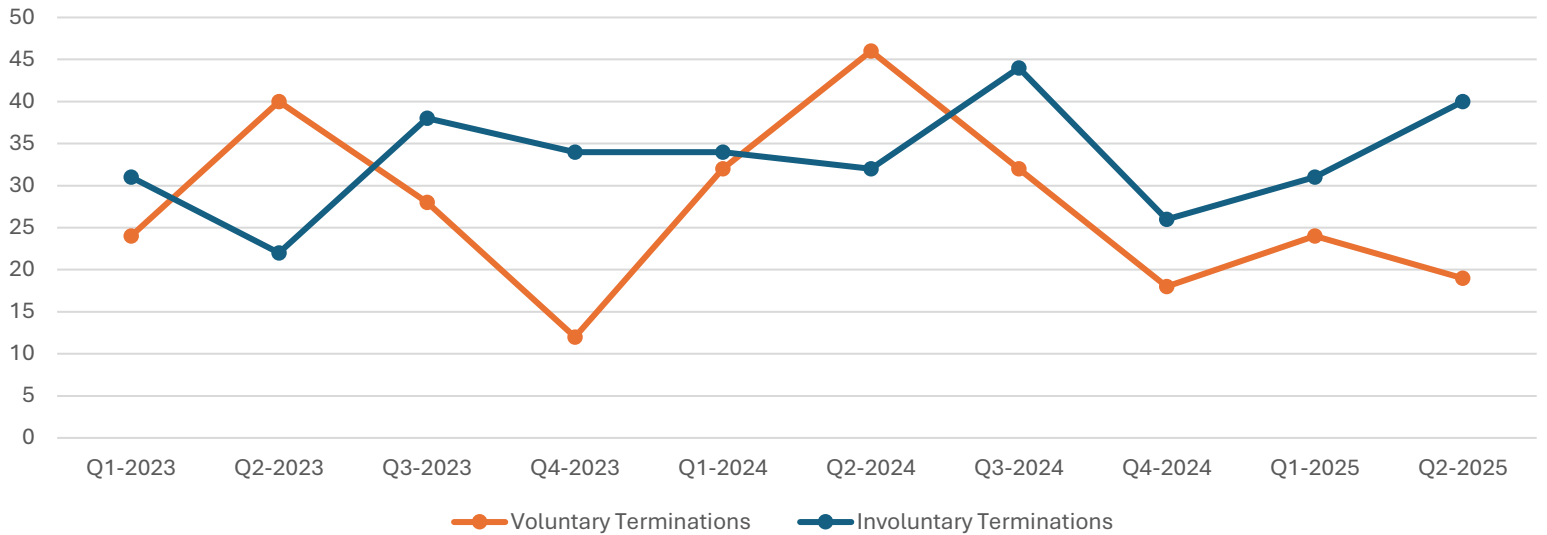


PERIOD	Total Terminations	Voluntary Terminations	Involuntary Terminations	Not Specified
Q1-2023	79	37	40	2
Q2-2023	78	52	26	0
Q3-2023	88	43	44	1
Q4-2023	68	24	43	1
Q1-2024	86	43	43	0
Q2-2024	103	64	39	0
Q3-2024	90	41	49	0
Q4-2024	67	30	36	1
Q1-2025	82	35	47	0
Q2-2025	90	38	52	0



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### Coach Operators Terminations

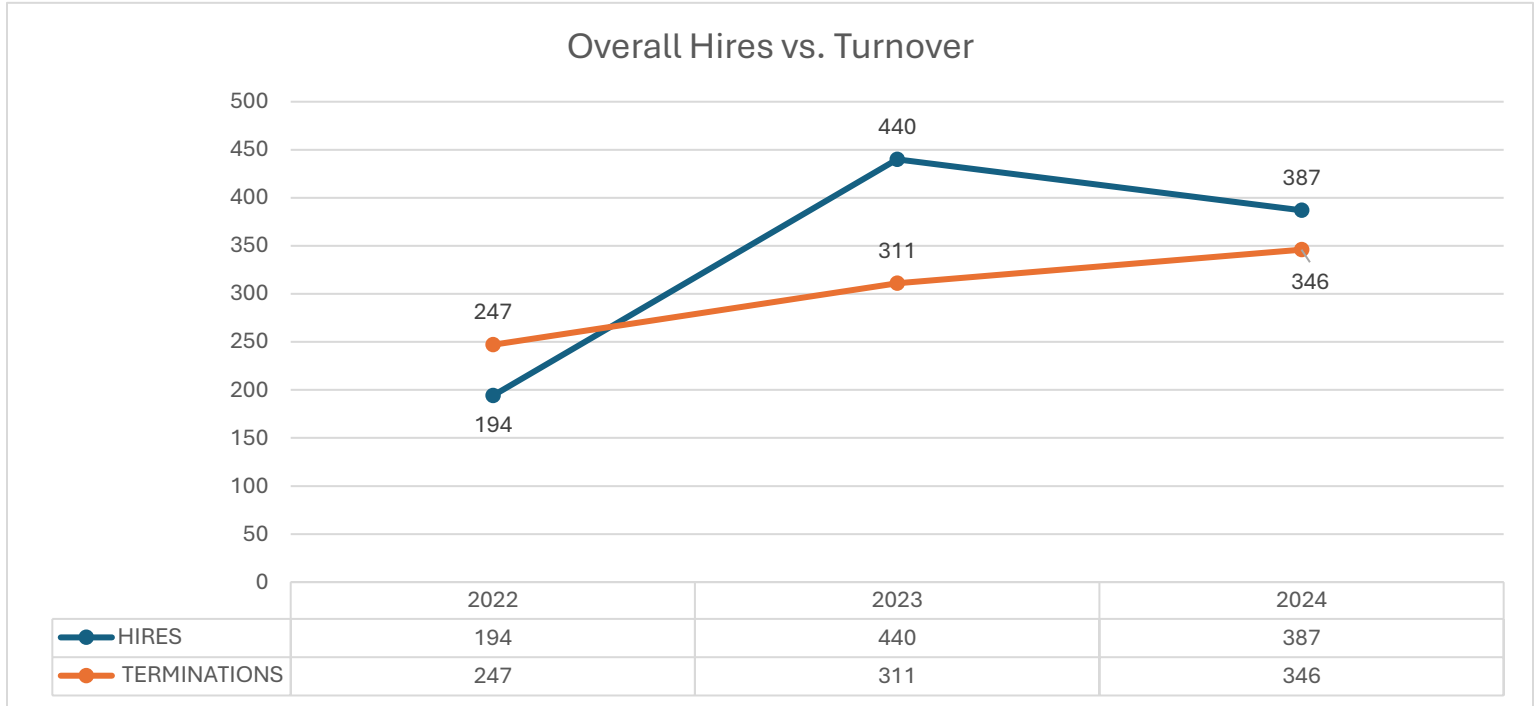


PERIOD	Total Terminations	Voluntary Terminations	Involuntary Terminations	Not Specified
Q1-2023	55	24	31	0
Q2-2023	62	40	22	0
Q3-2023	67	28	38	1
Q4-2023	47	12	34	1
Q1-2024	66	32	34	0
Q2-2024	78	46	32	0
Q3-2024	76	32	44	0
Q4-2024	44	18	26	0
Q1-2025	55	24	31	0
Q2-2025	59	19	40	0



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## 6. Hires vs Terminations

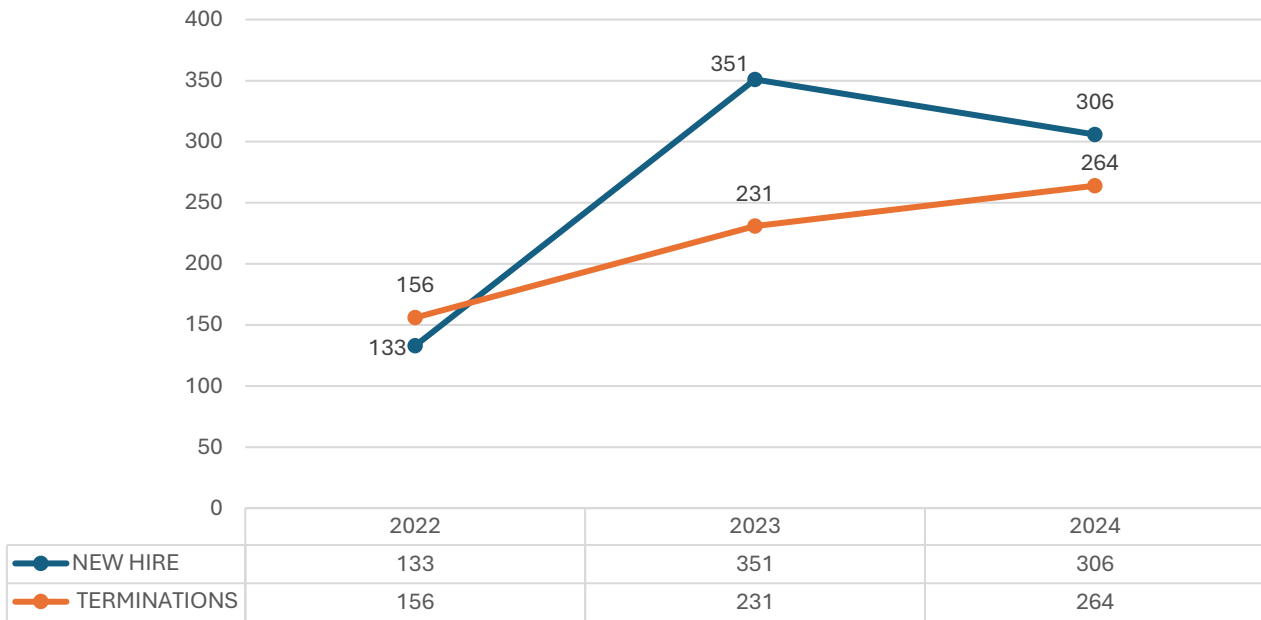


PERIOD	HIRES	TERMINATIONS
2022	194	247
2023	440	311
2024	387	346
Q1-2025	104	82
Q2-2025	91	90



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### Coach Operator Hires vs. Terminations



PERIOD	NEW HIRE	TERMINATIONS
2022	133	156
2023	351	231
2024	306	264
Q1-2025	65	55
Q2-2025	73	59

## Risk and Safety Division Report

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**To:** President and CEO Jennifer Pyrz  
Chief Legal Officer, Robert Frye  
**From:** Brian Clem, Director of Risk and Safety (CSO)(TSSP)  
**Date:** July 17, 2025

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### Risk and Safety

This report provides a comprehensive overview of our agency's safety performance, risk management functions, and compliance with FTA regulations, including the Drug and Alcohol Program and the Safety Risk Reduction Program of the PTASP Agency Safety Plan, and key performance indicators (KPIs) aligned with the FTA's National Public Transportation Safety Plan (NPTSP).

#### - Drug and Alcohol Program Reporting

Under 49 CFR Part 655, IndyGo maintains full compliance with the FTA and DOT regulations for the Drug and Alcohol Programs. For the month of June.

- Random Testing Rates (CY2025): Drugs: 50%, Alcohol: 10%
- 26 new hired employees participated in substance abuse awareness and FTA/IndyGo policy training in June.
- Total Drug and or Alcohol tests conducted year to date is 551 which include (Pre-Employment, Random, and Post Accident and Reasonable Suspicion) testing.
- All county 5307 providers including Johnson, Hendricks, Hamilton, and Hancock County were administered quarterly testing requirements and completing them.

#### - Safety Reporting

IndyGo follows the Safety Management System (SMS) framework as mandated by 49 CFR Part 673 (PTASP). For the Month of June.

- Risk and safety staff conducted safety assessments at all five IndyGo properties.
  - 11 New "Near-Miss" hazards identified by employees in June.
  - 8 of the eleven have mitigations currently underway in various departments.
  - 25 "Near -Mises" reported thus far in 2025
- Risk and Safety Director Brian Clem attended Training for Transit Leadership "Mastering Transit Operations Leadership for Frontline Supervisors" that was instructed with Insite Strategies Inc. on June 9-11. This training was centered around changing culture and communication with leaders to be most impactful. The three-day class was held virtually and involved several scenarios and breakout groups for collaboration. This is one of several training courses in 2025 that is supporting positive change in safety culture.

#### - Insurance and Risk Reporting

Throughout the month of June, Risk and Safety Staff continued to meet and converse with insurance broker Aon on IndyGo's insurance renewal strategies. For the upcoming year of 2025-2026, all current lines of coverage have been bound and endorsed. This process involves up to 4 months of data collection from various

## Risk and Safety Division Report

departments. as was successfully completed and adopted by the IndyGo Board of Directors in the June 2025 board meeting.

## JUNE 2025 SAFE DRIVER'S RECOGNITION



National Safety Council Safe Driver awards are the recognized trademark of professional drivers who have proven their skill in avoiding traffic collisions. They are the highest honor for professional safe driving performance. The following Operators are recognized for their safe driving for June and received the National Safety Council recognition patch, pin, and certificate.

Safety is at the core of IndyGo's mission and values. We congratulate the above professional coach operators that have achieved this milestone. Your performance contributes to helping to make public transportation safer each day.

### ***Congratulations and Thank You!***

Operator	ID#	Years of Safe Driving	Years of Service
Dexter Davis	1417	22	30
Lavelle Tealer	5948	16	28
Byron Reed	5094	15	26
Michael Ricks	5139	15	20
Melvin Wright	8117	14	17
Roger Beharry	8392	12	13
Stephanie Holman	2759	12	20
Nichelle Green	2392	11	23
Sandra Hook	8430	11	13
David Hopson	9448	6	6
Leon Pipes	9650	3	6
Mary Spence	9124	3	7
Antwon Spain	10083	2	3
Anthony Hurt	11118	1	1
Jalen Tinnin	11244	1	1
Boudjoukou Yaffa	11216	1	1



## Risk and Safety Division Report

### Public Transportation Agency Safety Plan (PTASP) Required Safety Risk Reduction Program Measures:

Indianapolis Public Transportation Corporation (IPTC), IndyGo, established a procedure per the FTA National Public Transportation Safety Plan, and the updates from the Bipartisan Infrastructure Law to include in their Agency Safety Plan a safety risk reduction program for transit operations. These safety risk reduction programs aim to improve safety performance by reducing the number and rates of accidents, injuries, and assaults on transit workers based on data submitted to the National Transit Database.

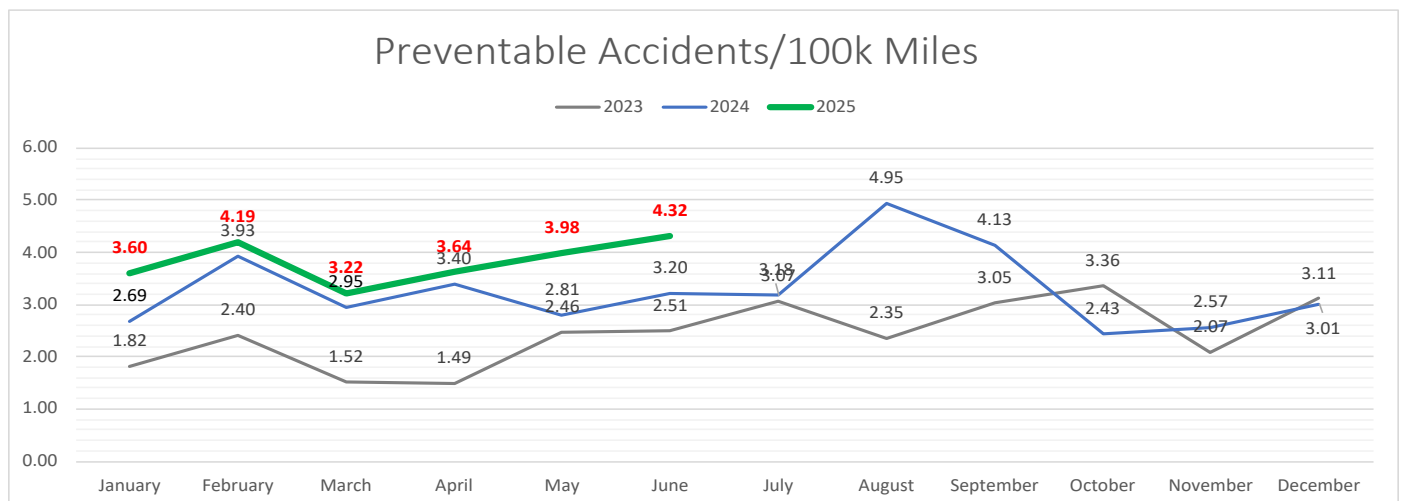
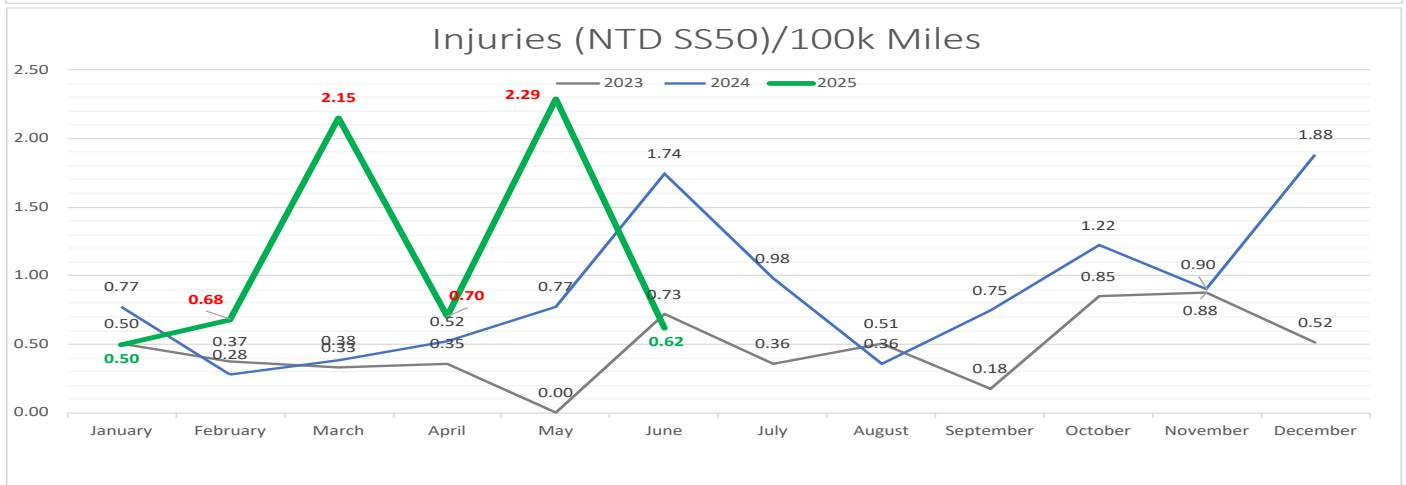
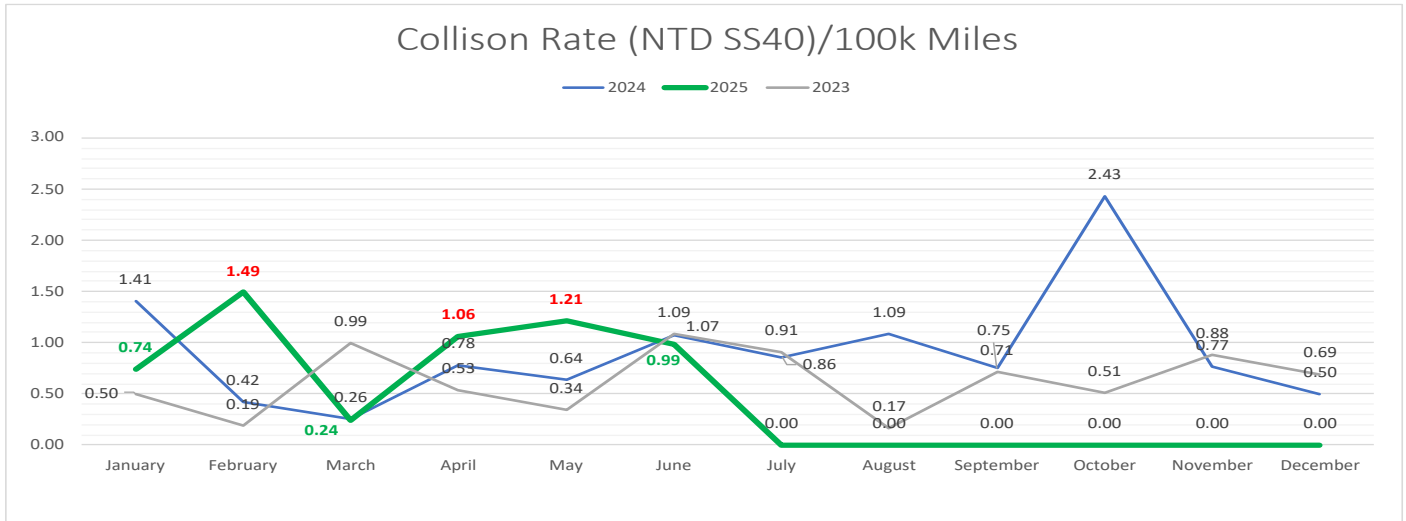
2025 Risk Reduction KPIs									
Measure	Definition	Risk Reduction Goal	January	February	March	April	May	June	
Major Events	This includes all safety and security major events as defined by the NTD.	Reduce NTD Major Events.	10	16	20	15	29	13	
Major Event Rate	This includes all major safety and security events as defined by the NTD, divided by VRM.	NTD Major Events = 5% decrease from the prior year, <1.19	1.24	2.16	2.39	1.76	3.5	1.6	
Collision Rate	This includes all collisions reported to the NTD, divided by VRM.	Reduce NTD Safety Events. 5% decrease from the prior year, <0.76	0.74	1.49	0.24	1.06	1.21	0.99	
Pedestrian Collision Rate	This includes all collisions "with a person," as defined by the NTD, divided by VRM.	Target is ZERO Pedestrian Collision's with an IndyGo Vehicle. 5% decrease from the prior year, <0.04.	0.00	0.14	0.12	0.12	0	0	
Vehicular Collision Rate	This includes all collisions "with a motor vehicle," as defined by the NTD, divided by VRM.	Reduce Vehicular Collision Rate. 5% decrease from the prior year, <7.06	7.57	1.22	0.24	1.06	0.96	0.86	
Fatalities	This includes all fatalities as defined by the NTD	Zero vehicle and employee fatalities	0	0	0	0	0	0	
Fatality Rate	This includes all fatalities as defined by the NTD, divided by VRM.	Zero vehicle and employee fatalities	0.00	0	0	0	0	0	
Transit Worker Fatality Rate	This includes all transit worker fatalities as defined by the NTD, including the categories "Transit Employee/Contractor," "Transit Vehicle Operator," and "Other Transit Staff," divided by VRM.	Zero vehicle and employee fatalities	0.00	0	0	0	0	0	
Injuries	This includes all injuries as defined by the NTD.	Reduce NTD Injuries to workers and passengers.	4	5	18	6	12	1	
Injury Rate	This includes all injuries as defined by the NTD, divided by VRM.	Reduce NTD Injuries to workers and passengers. 5% decrease from the prior year, <0.43	0.5	0.68	2.15	0.7	1.45	0.12	
Transit Worker Injury Rate	This includes all transit worker injuries as defined by the NTD, including the categories "Transit Employee/Contractor," "Transit Vehicle Operator," and "Other Transit Staff," divided by VRM.	Reduce reported Operator Injuries from reported accidents. 5% decrease from the prior year, <1.13.	1.49	1.08	1.79	1.64	1.45	1.23	
Assaults on Transit Workers	This includes all assaults on transit workers as defined by the NTD.	Target is ZERO Operator assaults.	4	5	10	4	12	4	
Rate of Assaults on Transit Workers	This includes all assaults on transit workers as defined by the NTD divided by VRM.	Target is ZERO Operator assaults. Have 5% decrease from the prior year, <0.15.	0.5	0.68	1.19	0.47	1.45	0.49	
Preventable Accidents	This includes all preventable accidents for all mode, per the National Safety Council (NSC) definition of a preventable accident	Reduce Preventable Accidents. 5% decrease from prior year, <294	29	31	27	31	33	35	
Preventable Accidents Rate	This includes all preventable accidents for all mode, per the National Safety Council (NSC) definition of a preventable accident per VRM	Reduce Preventable Accidents Rate. 5% decrease from prior year, <3.11	3.6	4.19	3.22	3.64	3.98	4.32	

• VRM= Vehicle Revenue Mile

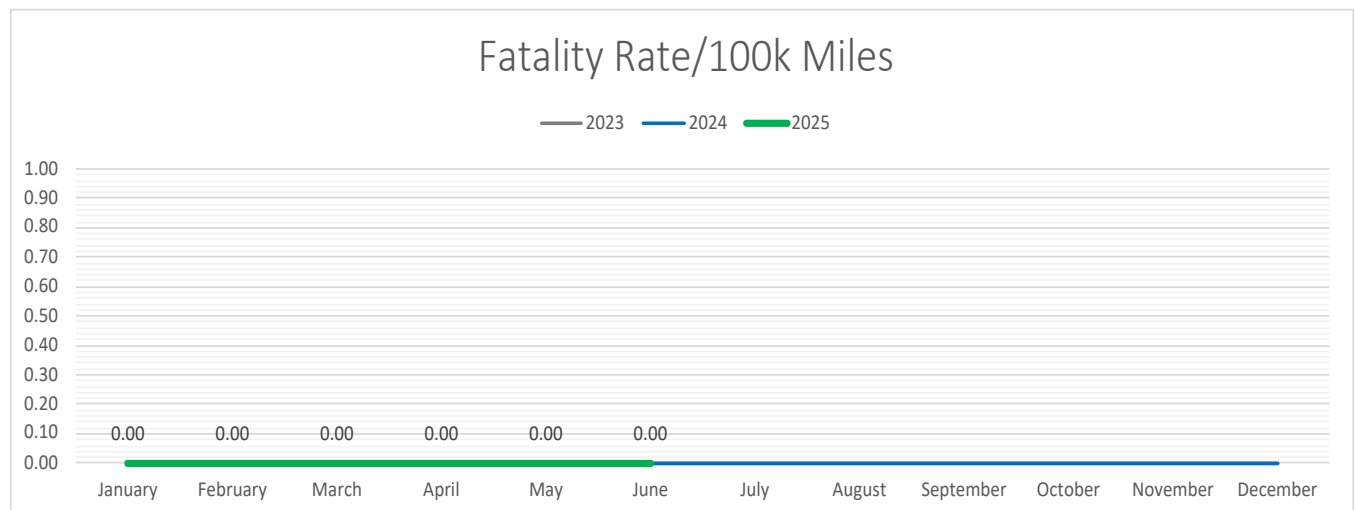
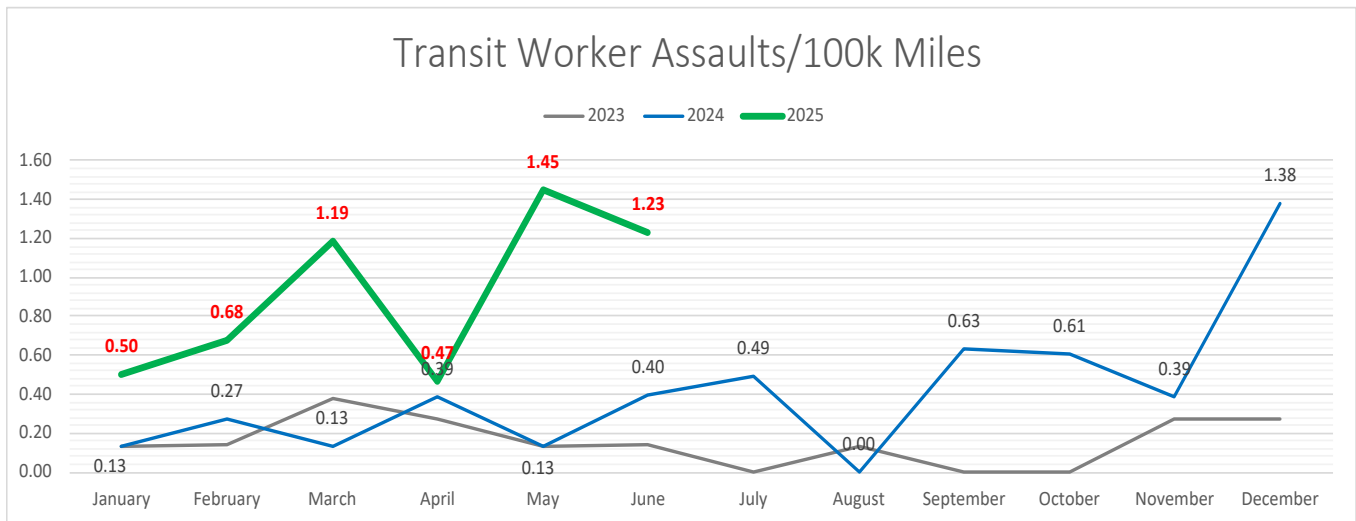
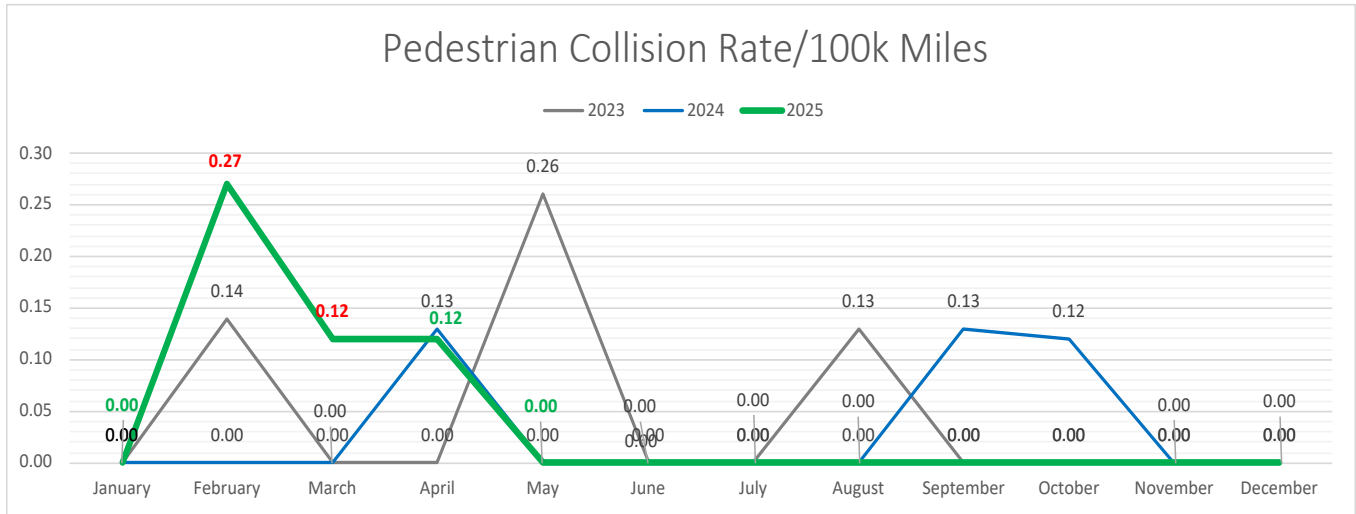
## Risk and Safety Division Report

### Safety and Accident Data

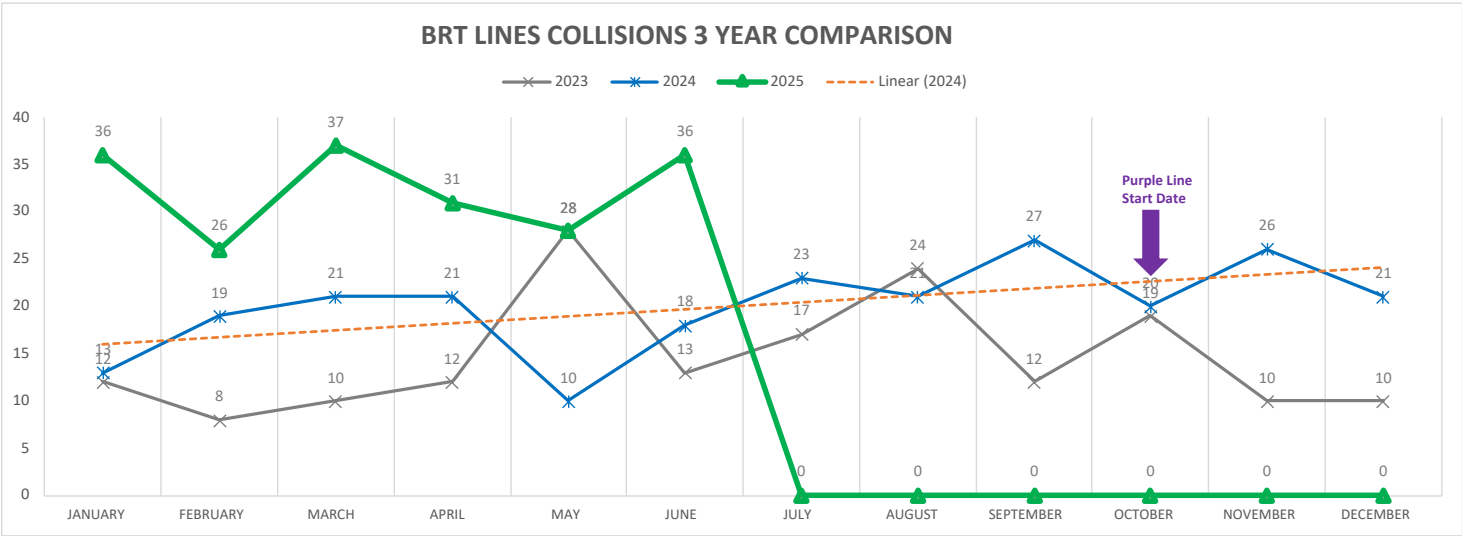
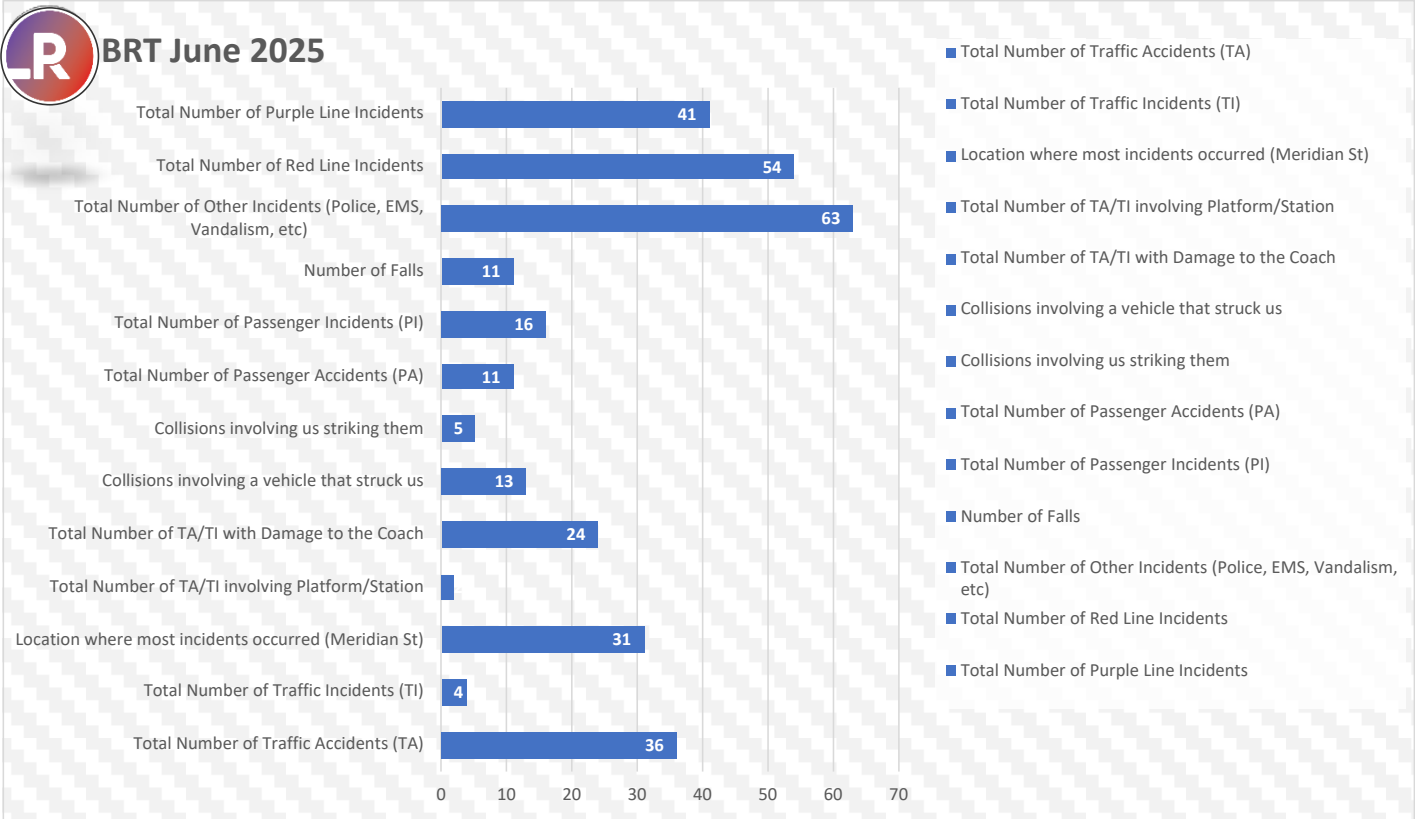
#### June - 3-Year Rolling Comparison - All Modes:



## Risk and Safety Division Report



Risk and Safety Division Report



End of Report



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## **Planning & Capital Projects Report, July 2025**

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**To:** President & CEO Jennifer Pyrz  
**From:** Chief Development Officer Brooke Thomas  
**Date:** July 10, 2025

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### **STRATEGIC PLANNING**

#### **Increasing Capacity – Special Projects Planner and Mobility Manager**

The Special Projects Planner will assist the Manager of Special Projects and Regional Mobility Integration with special projects, including transit asset management, general research, and quantitative analysis. A candidate has been identified and should join the department in mid-July. Funded largely by federal assistance funding, the Mobility Manager is a new position within the agency. This position will support IndyGo by assuming responsibilities for projects currently completed by existing staff. Those responsibilities include travel training, customer satisfaction surveys, and sponsored rides. A candidate has been identified and should join the department at the end of July.

#### **Subrecipient Monitoring – CY2025**

IndyGo is planning on monitoring its subrecipients in 2025. A document will be sent to each subrecipient requesting documentation. Documentation will be reviewed by the subrecipient team. If follow-up is required, in-person meetings will be scheduled later in 2025. The subrecipient team continues to review and refine its subrecipient monitoring program to streamline and improve documentation.

#### **Subrecipient Vehicle Transfer**

A vehicle transfer was completed in June. CICOA Aging and In-Home Solutions no longer needed four of its Section 5310-funded cutaway vehicles. A call for projects was held earlier in the year and the vehicles were awarded to two existing subrecipients – Access Johnson County and Sycamore Services. The transfer process is an unusual process. The team documented the steps for any future transfers.

#### **2024-2025 School Year Sponsored Ride Program**

IndyGo's Sponsored Rides program had a strong 2024-2025 school year with students from 17 participating schools and programs, including: Believe Circle City; Indy Met; Purdue Polytechnical—Englewood and Broad Ripple; Herron and Riverside high schools; and numerous IPS schools/programs including Arsenal Tech, Crispus Attucks, George Washington, Shortridge, Graduation Academy, Knowledge Is Power Program, Simon Youth Academy, Unified Student Supports team, Newcomer, ARCHES, and Positive Support Academy. In total, there were 2,116 high school students enrolled in the Sponsored Ride program, and there were 184,715 fare validations from participating students, which

represents \$157,008 of direct costs saved for Indianapolis families. These students can access IndyGo's entire network, during or after school hours, at no charge to their families. Additionally, many participating students use IndyGo and their no-cost bus fare to travel to after-school activities and/or jobs, furthering the impact of this program from beyond the school day.

School	Successful Validations	Enrollment No.
Believe Circle City	3,017	71
Herron High Schools	23,806	372
Indy Metropolitan (Indy Met)	20,857	161
Indianapolis Public Schools	101,141	1096
Broad Ripple-Purdue Polytechnical	8,521	62
Englewood-Purdue Polytechnical	27,373	354

## **ENGINEERING & CONSTRUCTION**

### **Blue Line Bus Rapid Transit**

Utility relocations and other construction activities continue throughout the project corridor, as do the community engagement team's outreach meetings. Construction is currently underway in the downtown area, between IndyGo's West Campus and downtown, and east of I-465 on the east side. The first major closure will begin in July.

### **Purple Line Bus Rapid Transit**

The construction management team is in the process of ensuring compliance with contractual obligations by finalizing all open contract items and collecting the necessary documentation required to close out the project. The only major work that remains to be completed is the rehabilitation of the CSX railroad crossing on Post Road, which IndyGo expects to be performed by CSX. IndyGo has coordinating with CSX regarding rehabilitation of this crossing.

### **Local Route Transit Signal Priority**

A cloud-based transit signal priority (TSP) system, the same system that was installed along the Purple Line corridor, is being installed along 43 signalized intersections along Route 37 - Park 100. It is anticipated that this work will be completed in Q4 2025 and, as always, will be done in close coordination with DPW Engineering and Operations divisions. Once implemented, IndyGo will closely monitor, evaluate, and publish route metrics to inform route improvements and guide future decision-making about additional TSP deployment projects.

### **Julia M. Carson Transit Center Washington Street BRT Docking**

Construction of two BRT docking bays on the Washington Street side of the CTC is anticipated to begin in 2026. Once completed, the bays will complement the award-winning architectural design of the transit center and offer passenger amenities like those found at IndyGo BRT stations. The platform will contain two bays that can accommodate 60' articulated buses. One boarding area is planned to be used by the Blue Line when it opens in 2028. The other is planned to be used as a contingency bay for any BRT route. Currently in the design phase, this project is at the 90-percent design stage.

**Local Bus Stop Improvements**

IndyGo continues to improve local bus stops with the goal of making its approximately 2900 bus stops ADA-compliant. A variety of factors influence which stops are improved and when, such as routing changes, usage, and whether a connection can be made to a nearby sidewalk. Priority is given to bus stops that are the least compliant. Approximately one third of IndyGo's local bus stops are ADA compliant. There are currently seventy-eight (78) bus stops on the near eastside that are under construction and will be completed in fall 2025. Fifty-nine (59) bus stops on the far east side are in the design phase and are slated for construction in 2026.

The Indianapolis Department of Public Works (DPW) remains a crucial partner in the effort in that they are including bus stop improvements in several city-led projects. DPW was awarded a "Safe Streets for All" grant in 2024, which alone includes improvements to 80 bus stops. Both agencies continue to pursue grant funding from multiple entities for this ongoing effort. IndyGo was awarded the 2025 INIP (Indianapolis Neighborhood Improvement Partnership) Grant for \$350,000 to fund local bus stop construction.

**Safe Streets and Roads for All (SS4A) Near-Miss Analysis**

In March, IndyGo awarded a contract to CHA Consulting, Inc. for a near-miss analysis project that will gather data about road user interactions at key bus stops and intersection locations around Indianapolis. Video data at each location and survey data will be processed to make informed decisions about future infrastructure investments, operational improvements, or both. The project is anticipated to be complete before the end of 2025.

**Michigan & New York Streets 2-Way Conversion Project *(DPW-led Project)***

DPW's conversion of Michigan and New York streets from one-way to two-way roads between College Avenue and Ellenberger Park on the near east side is nearly complete. IndyGo is prepared to begin operating two-way service on Michigan Street as soon as the project is completed. The service changes needed to make this happen were part of the June 2026 service changes. Until then, IndyGo will operate the service as a detour.

**FACILITY PROJECTS****1501 - Garage Bay Expansion Project**

The garage bay expansion project is complete, and the newly expanded bays have been put back into use. The only work that remains is wall crack repairs and the installation of the new boiler room door, all of which is expected to be completed by the end of July.

**1501 - Trench Drains**

This project consists of the conversion of four catch basin pit drains into narrower trench drains. Subsurface investigations and trench drain clearing are currently underway. The construction phase will be performed in three phases to accommodate ongoing operations and activities within the garage and is expected to be complete by the end of the calendar year 2025.

**1501 - Duesenberg Building Window Restoration**

This project includes the restoration of the exterior windows of the historic Duesenberg building. Construction started in April and is scheduled for final completion in October. Project work is weather dependent, which has added time to the schedule.

**1501- Women's Locker Room Improvements**

This project is needed to update the space to make it more accessible, functional, and comfortable for employees. Project work is being performed over a two-year budget cycle. Architectural and engineering services and initiation of construction procurement to be completed this year and award of contract and construction to be performed in Q1 2026. IndyGo recently received and is reviewing the 90% set of design drawings. Project work is on schedule.

**1501 - North Parking Lot Asphalt Replacement Project**

This project is needed to replace the asphalt surface of the north parking lot located at IndyGo's 1501 W. Washington Street facility. IndyGo recently received the geotechnical work needed for project design. The survey and a set of 30% construction drawings are expected by the end of this month. Construction procurement and performance are on schedule and should be completed by the end of this year.

**1501 - Access Drive to South Parking Lot and Storage Area Asphalt Replacement Project**

This project is needed to improve the existing access drive for the south parking lot, which includes an area where IndyGo can store buses that no longer fit inside the garage. The asphalt surface will be replaced with concrete, providing a more durable and sustainable surface for IndyGo buses moving to and from the area. Project work is being performed over a two-year budget cycle. Architectural and engineering services are to be completed this year with construction procurement and construction to be performed in 2026. IndyGo recently received the geotechnical work needed for project design. The survey and 30% set of construction drawings are expected by the end of July. Project work is on schedule.

**East Campus Fleet Operations and Maintenance Facilities**

This project is needed to expand IndyGo's East Campus to include a bus maintenance and storage facility. This project is still expected to be funded, in part, by a federal grant awarded under the FTA's Buses and Bus Facilities Program. Staff are presenting a new task order advancing the selected design concept to 30% design at the Board's July meeting. IndyGo is waiting for the FTA's concurrence with project appraisals. The appraisals have reached the FTA's final stage of review, to be performed by FTA Legal. To solicit construction services before the end of 2025, staff would like to have an executed grant agreement with the FTA.

**East Campus – Building C Demolition Project**

This project is needed to demolish the "C" buildings (former Cafeteria and Dormitory structures) at the East Campus. This project would be completed in phases. The first phase includes planning, investigation services, and bid documents, with the goal that all these items are completed by the end of the year. The second phase would require a demolition contractor. The demolition would occur in 2026 after IndyGo's paratransit operations are relocated to a nearby facility.

**East Campus – Modular Trailer Disposition**

IndyGo intends to sell or otherwise remove the four-unit modular trailer at its East Campus location. Staff previously determined that this trailer, along with Building C, is not needed and did not fit within IndyGo's plans for the East Campus. IndyGo's procurement department listed the trailer for sale online. Staff have extended the online trailer offering to generate more interest from prospective purchasers. The Planning and Capital Projects team will continue to work with the Procurement Department to facilitate the sale and removal of the trailer from this location.

Respectfully submitted,

**Brooke Thomas, AICP**

Chief Development Officer

# June 2025 *Board Report*



***IndyGo***  
SM

To: Chair and Board of Directors  
From: Carrie Black, Chief Public Affairs Officer

## **CONSIDERATION OF PUBLIC AFFAIRS REPORT FOR June 2025**

### **ISSUE:**

A report of IndyGo Public Affairs will be presented at the board meeting.

### **RECOMMENDATION:**

Receive the report.

### **SUMMARY:**

In June, the Public Affairs Department continued its extensive outreach plan regarding the **proposed fare increase**, concluding a series of 13 public meetings to inform the public, gather feedback and address community concerns. We also introduced the **first Blue Line construction closure and detours**, ensuring timely communication with riders and neighbors in the Washington Street corridor. In addition, we promoted our 8th season of **Food in Transit** and fare-free rides for WNBA All-Star Weekend, continuing our commitment to supporting local families and community-focused events. This is all above and beyond the day-to-day work of completing more than **71 creative requests**, generating **151 media mentions**, accomplishing more than **169,216 social media engagements and impressions** across platforms and reaching more than **3,000 individuals** through public outreach.

### Attachments

Contributing Staff includes:

Carrie Black, Chief Public Affairs Officer  
Lisa Soard, Director of Communications  
Jordan Patterson, Special Programs Manager  
Ari Kasle, Head of Digital Media  
Ashlynn Neumeyer, Communications Manager  
Ashley Wright, Creative Design Specialist  
Kayla Bledsoe, Outreach Specialist  
Mara Drown, Public Affairs Specialist

INDYGO.NET WEBSITE STATISTICS:

6/1/2025-6/30/2025

Page Views	191.473
Bounce Rate	44.22%
Total Users	37,459
Average Pa-geviews Per User	5.35
Total Sessions	82,832
Total Monthly Sessions Comparison to Previous Year	(Up) 1.42%

Mobile Share

Date	Mobile	Desktop	Tablet
June-25	57.9%	41.1%	1%
May-25	57%	42%	1%
April-25	53.3%	45.7%	1%
Mar-25	67%	32%	1%
Feb-25	61%	38%	1%
Jan-25	65%	34%	1%
Dec-24	70%	29%	1%
Nov-24	72%	27%	1%
Oct-24	70%	29%	1%
Sept-24	70%	29%	1%
Aug-24	72%	27%	1%
July-24	75%	24%	1%
June-24	73%	26%	1%
May-24	71%	27%	2%
April-24	70%	29%1%	1%
Mar-24	71%	27%	2%
Feb-24	69%	29%	2%
Jan-24	70%	28%	2%

# Media Mention Highlights

MIRRORINDY

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GOVERNMENT

EDUCATION

HEALTH

NEIGHBORHOODS

ARTS & CULTURE

RESOURCES

DOCUMENTERS

SEND NEWS TIPS & IDEAS

NEIGHBORHOODS

Blue Line construction on west side to close major road for months


Westbound traffic on parts of Washington Street will close June 16.

by Enrique Saez


June 12, 2025



LATEST ARTICLES



How this artist hopes to drive LGBTQ+ conversations with quilts



Indy nonprofits where you can volunteer with your kid

People cool off on an IndyGo bus cooling station July 11, 2024, at Riverside Park in Indianapolis. Credit: Nichelle Short for Mirror Indy

Construction of storm sewer trunk lines beneath the new Blue Line bus route will partially close a portion of West Washington Street for about six months beginning the week of June 16.

According to IndyGo, the westbound lane of Washington Street between Belmont Avenue and North White River Parkway will close, and traffic will be rerouted. The eastbound lane will remain open.

Here are the detours to help you get around the street closures.

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IndyGo fare-free rides during 2025 WNBA All-Star Weekend



by Parker Carlson

Posted: Jun 24, 2025 / 02:41 PM EST / Updated: Jun 24, 2025 / 11:09 PM EST

INDIANAPOLIS (WISH) — To celebrate the first-ever WNBA All-Star Weekend hosted by Indianapolis, IndyGo is offering fare-free rides on July 18 and 19 sponsored by Pacers Sports and Entertainment.

The fare-free rides are part of an initiative to enhance the fan experience during the first-ever WNBA All-Star Weekend hosted in Indianapolis. Events will be held at Gainbridge Fieldhouse, Indiana Convention Center, and Everwise Amphitheater at White River State Park.


Riders attending events at Gainbridge Fieldhouse can use nearly any IndyGo route traveling downtown to get to the Julia M. Carson Transit Center, which is within walking distance of the venue.

For events at the Indiana Convention Center, attendees can take Route 8 or IndyGo's Red and Purple Bus Rapid Transit lines. Specific stops include Washington Street and Senate Avenue for westbound Route 8 travelers, and Maryland and Missouri streets for eastbound travelers.

Those heading to Everwise Amphitheater at the White River State Park can also use Route 8, with stops at Washington and West streets for westbound travelers and Washington Street and Schumacher Way for eastbound travelers.


With IndyGo's fare-free rides, fans can easily navigate downtown Indianapolis to enjoy the WNBA All-Star events without the

WISHTV.COM TRENDING STORIES




INDIANA DNR: FATHER, SON DROWN IN LAKE MICHIGAN

9,716 Views




WOMAN: WAY DRIVER CAUSES FATAL ACCIDENT ON I-74

1,234 Views



DIVE TEAM RECOVER BODY OF 14-YEAR-OLD WHO FELL

567 Views



3 FROM ESSEX DIE IN 2-VEHICLE CRASH ON I-75

432 Views


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IndyGo seeks input on proposed bus fare hike from \$1.75 to \$2.75



by Carl Sandberg

Posted: Jun 12, 2025 / 11:34 PM EST / Updated: Jun 13, 2025 / 05:55 AM EST

INDIANAPOLIS (WISH) — We've seen a rise in grocery store prices, and some household goods. Now commuters may pay more starting next year. IndyGo is proposing a fare hike beginning next year. \$1 more for a one-way trip that bumps the price from \$1.75 to \$2.75. The one-day pass will increase as well from \$4 to \$6.

IndyGo wants to raise bus fare from \$1.75 to \$2.75

IndyGo said the fare hike will help with the overhead costs. "The cost of everything is increasing. Parts, labor, maintenance fuel. You name it. Everything. And life is just more expensive," said Cameron Bedford, the Chief Government Affairs Officer at IndyGo.


The last time the fare was increased was 16 years ago, but some commuters aren't thrilled. "The whole purpose is to serve underserved communities and taking us prices is going to make it not as accessible to these communities. And I find it highly

## Topics Include:

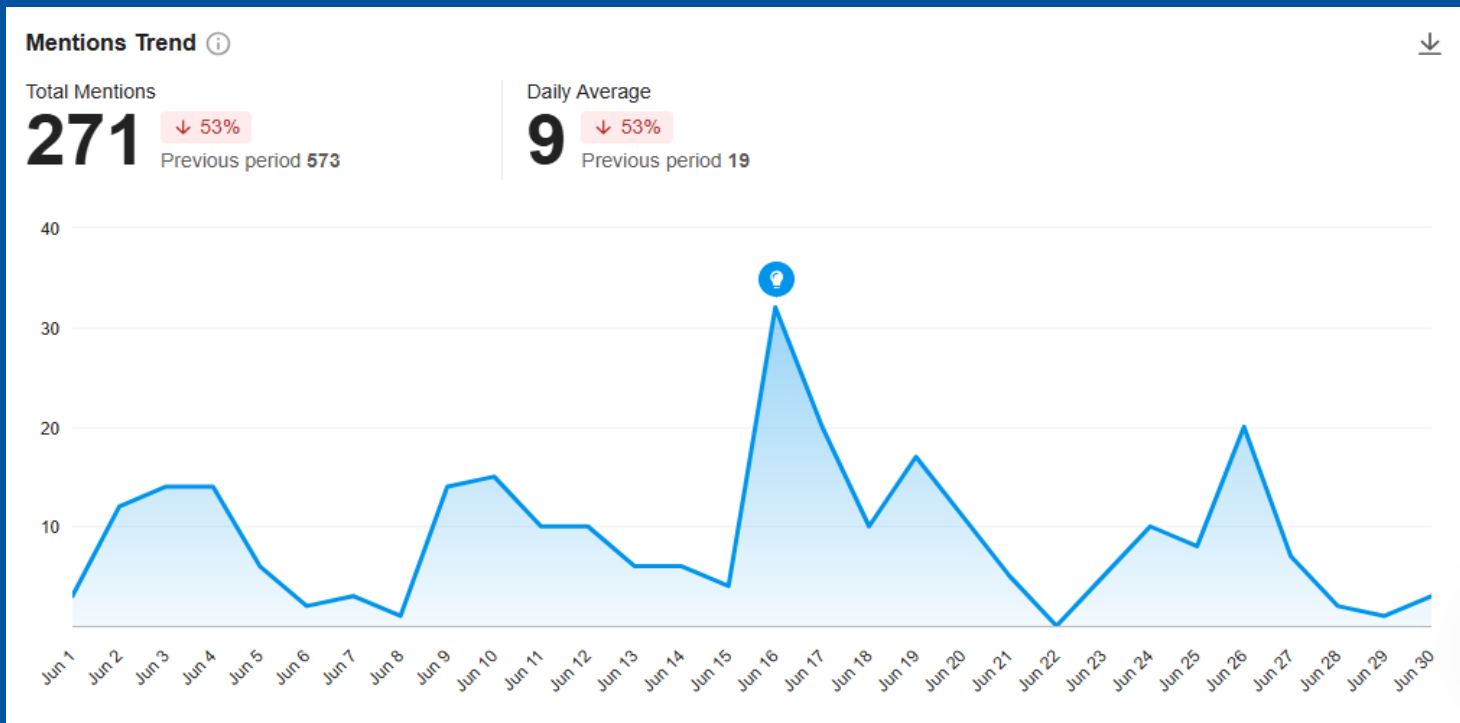
In June 2025, media coverage of IndyGo featured stories about the proposed fare increase, free-fare rides for WNBA All-Star Weekend and the start of Blue Line construction. Blue Line construction drew particular interest with the topic noted in 30 stories.

Other media mentions included the return of IndyGo's Food in Transit program for its eighth summer. The initiative aims to expand access to food for Indianapolis residents, regardless of economic status, by bringing free meal ingredients and fresh, locally-grown produce to the Julia M. Carson Transit Center. Altogether, IndyGo was mentioned 151 times throughout the month.

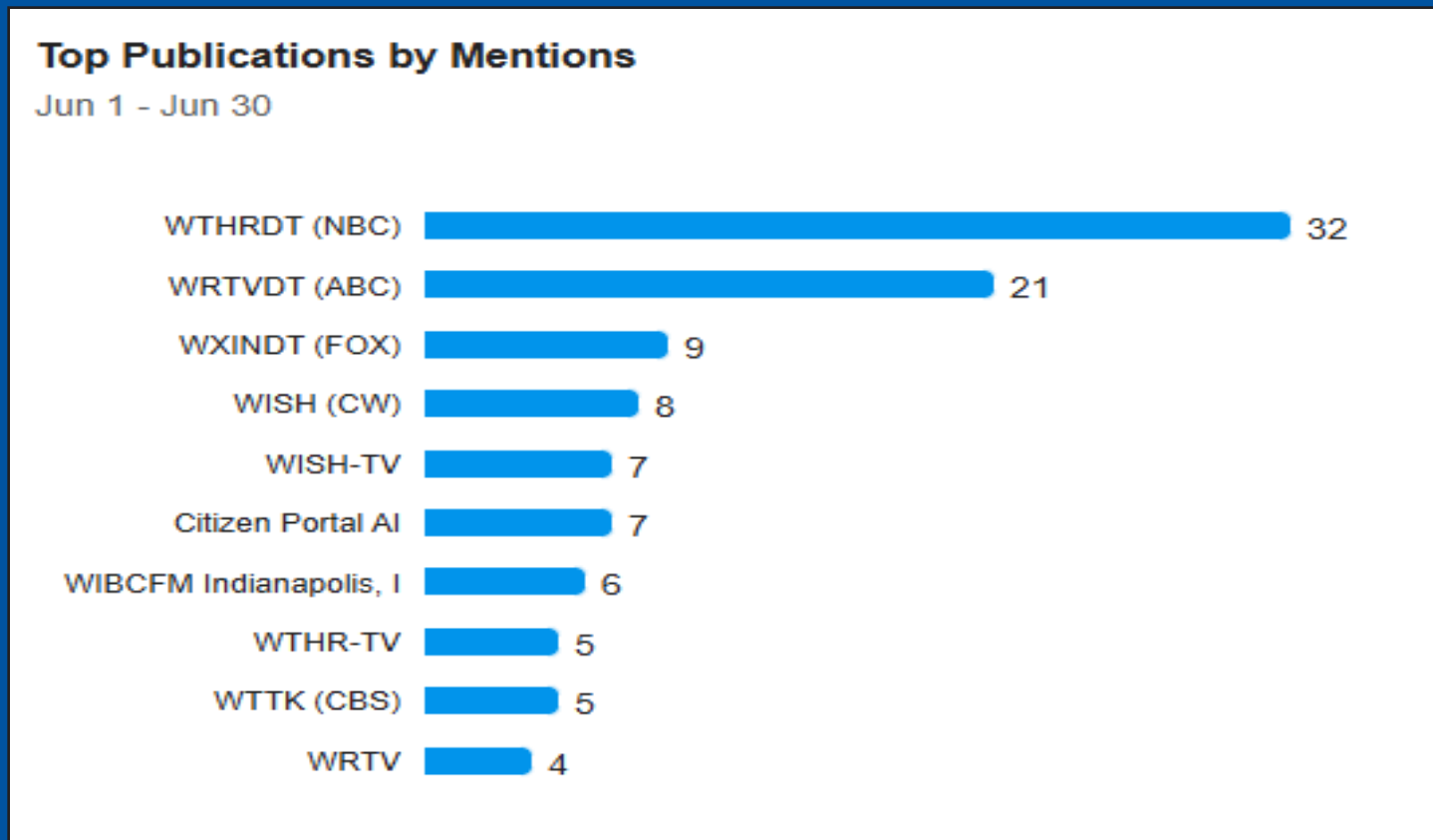
Below is a brief coverage summary of IndyGo's media presence:



3



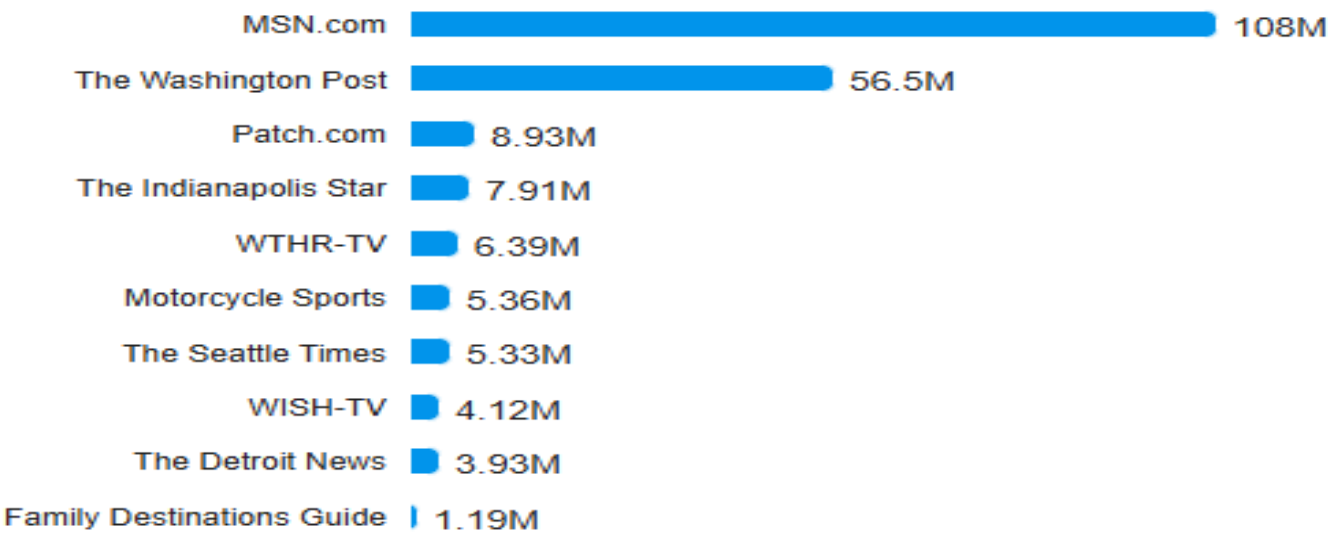
The graph below shows the top media outlets that published stories about IndyGo in June and the total media mentions for each station or publication.



The graph below shows the top media outlets that published stories about IndyGo in June and the total potential viewership for each station or publication. The agency reached more than 205 million viewers through these channels.

**Top Publications by Editorial Reach**

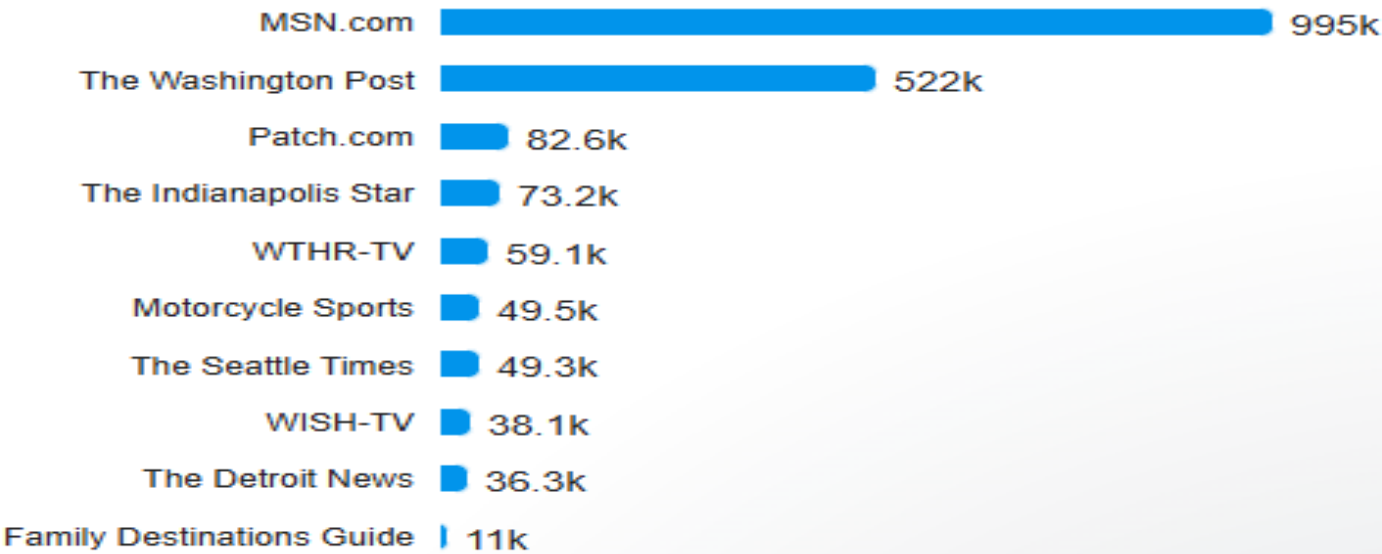
Jun 1 - Jun 30



The graph below shows the earned media value for IndyGo’s top news publications. The total equivalent cost of this exposure last month, if the agency were to pay for it, would be approximately \$1,916,000

**Top Publications by AVE**

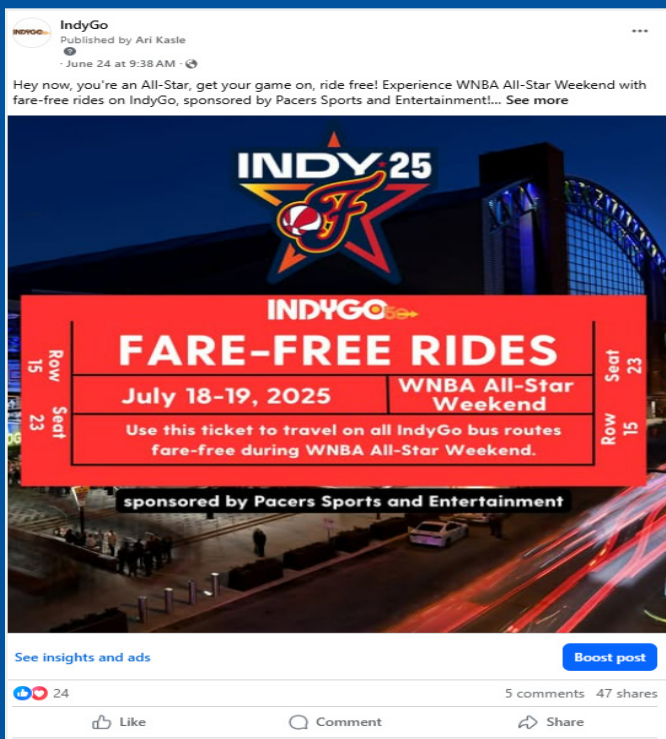
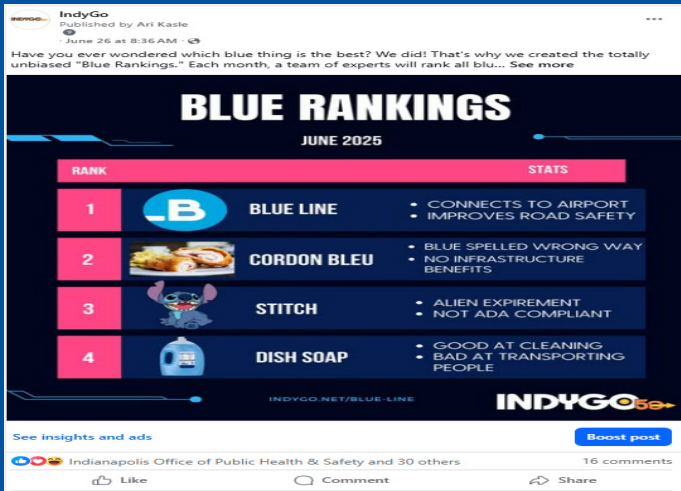
Jun 1 - Jun 30



## Social Performance:

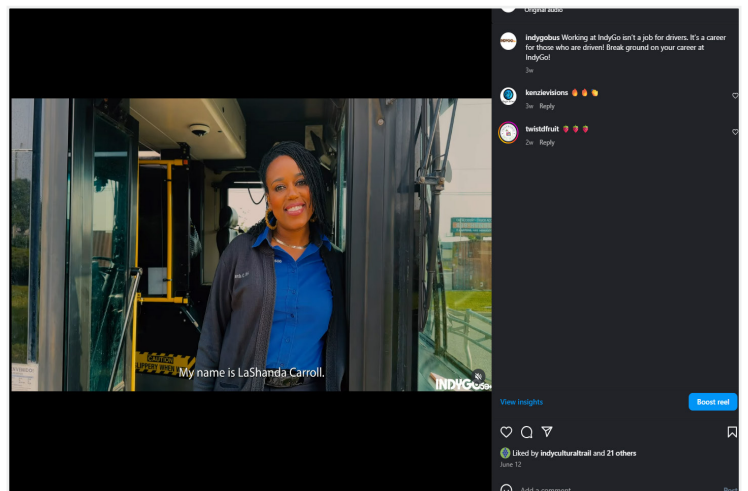
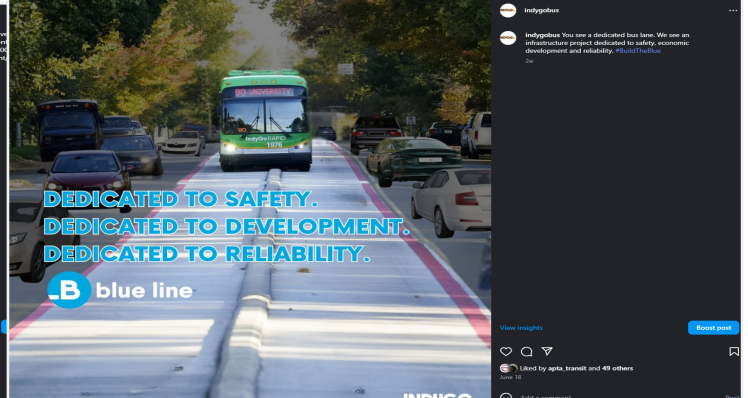
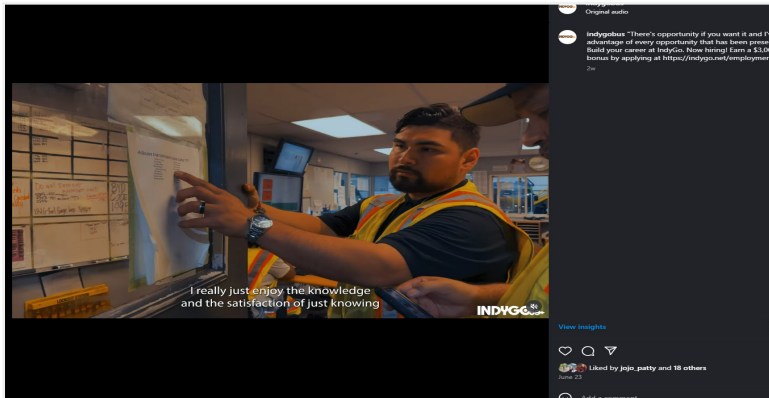
### Facebook

- Generated 93,700 impressions (15,100 more than May)
- 9,140 post engagements (690 more than May)
- 11,826 page likes
- 14,035 current followers



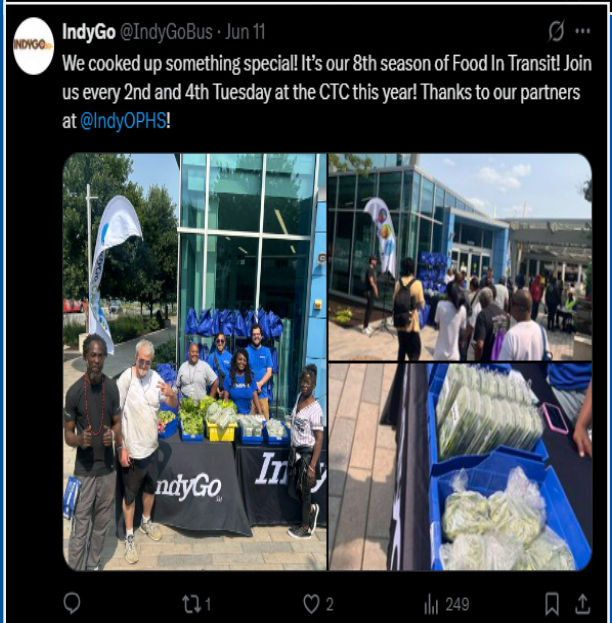
## Instagram

- Generated 38,100 impressions
- 992 total engagements
- 2% engagement rate
- 4,973 current followers (29 more than May)



## Twitter

- Had a total of 9,940 organic impressions
- Earned 194 engagements
- 6,725 current followers



## LinkedIn

- Generated 15,800 impressions
- 1,350 total engagements; 8.5% engagement rate
- 66 new followers; 4,931 total followers

IndyGo 4,940 followers  
3w •

The B in BRT stands for "bus", but honestly it could stand for "billions" because that's the kind of economic investment it's bringing to Indy. #ValueOfTransit

**HOW BIG IS 1,200,000,000?**

**1.2B SECONDS IS OVER 38 YEARS.**  
**1.2B IN CASH WEIGHS OVER 10 TONS.**  
**1.2B INCHES IS 16,000 MILES.**

**IT'S BIG. VERY, VERY BIG.**

**TO DATE, MORE THAN \$1.2B IN ECONOMIC DEVELOPMENT HAS BEEN GENERATED FROM INDYGO'S BRT SYSTEM.**

Oh look, new neighbors! One of the goals of the Red Line was to attract new economic development. Thrilled to see this latest addition to the Red Line corridor. <https://ind.in/gWytprks>

**NEW CITY DEVELOPMENT**  
2955 N. MERIDIAN ST  
**red line**

**"Accessibility is a big factor for us...The project's proximity to the IndyGo Red Line along Meridian Street and its location within a midtown neighborhood were big factors."**

CEO Cameron Radford and 21 others  
1 repost

Like Comment Repost

IndyGo 4,940 followers  
4w •

Hey **EMBARKOK**, how about we make this 2025 NBA Finals a bit more interesting? Our President & CEO **Jennifer Pyrz, PE** has a wager for **Jesse Rush**. You in?!

BRT doesn't just make the road safer for riders. It makes it safer for everyone. #ValueOfTransit

**red line CRASH COMPARISON**  
2021-2023

**TOTAL CRASHES ↓ 38%**  
**FATAL INJURIES ↓ 32%**  
**LEFT-TURN CRASHES ↓ 53%**

Tim Cox and 12 others  
1 comment · 1 repost

## Video Data

**Total Video Views: 24,060**

### Top 3 June Videos

- Jenny OKC Challenge - 9,654
- Break Ground on New Career Angel - 4,310
- Break Ground on New Career LaShanda - 3,708

IndyGo 4,940 followers  
4w •

Hey **EMBARKOK**, how about we make this 2025 NBA Finals a bit more interesting? Our President & CEO **Jennifer Pyrz, PE** has a wager for **Jesse Rush**. You in?!

Auto captions have been added to your video  
[Edit captions](#)

CEO Cameron Radford and 69 others  
6 comments · 3 reposts

IndyGo 4,940 followers  
4w •

I really just enjoy the knowledge and the satisfaction of just knowing

IndyGo: "There's opportunity if you want it and for others advantage of every opportunity that has been presented to me." Help your career advance. See how you can at [ind.in/gWytprks](https://ind.in/gWytprks) today by applying at <https://ind.in/gWytprks>

See insights  
Add a comment

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My name is LaShanda Carroll.

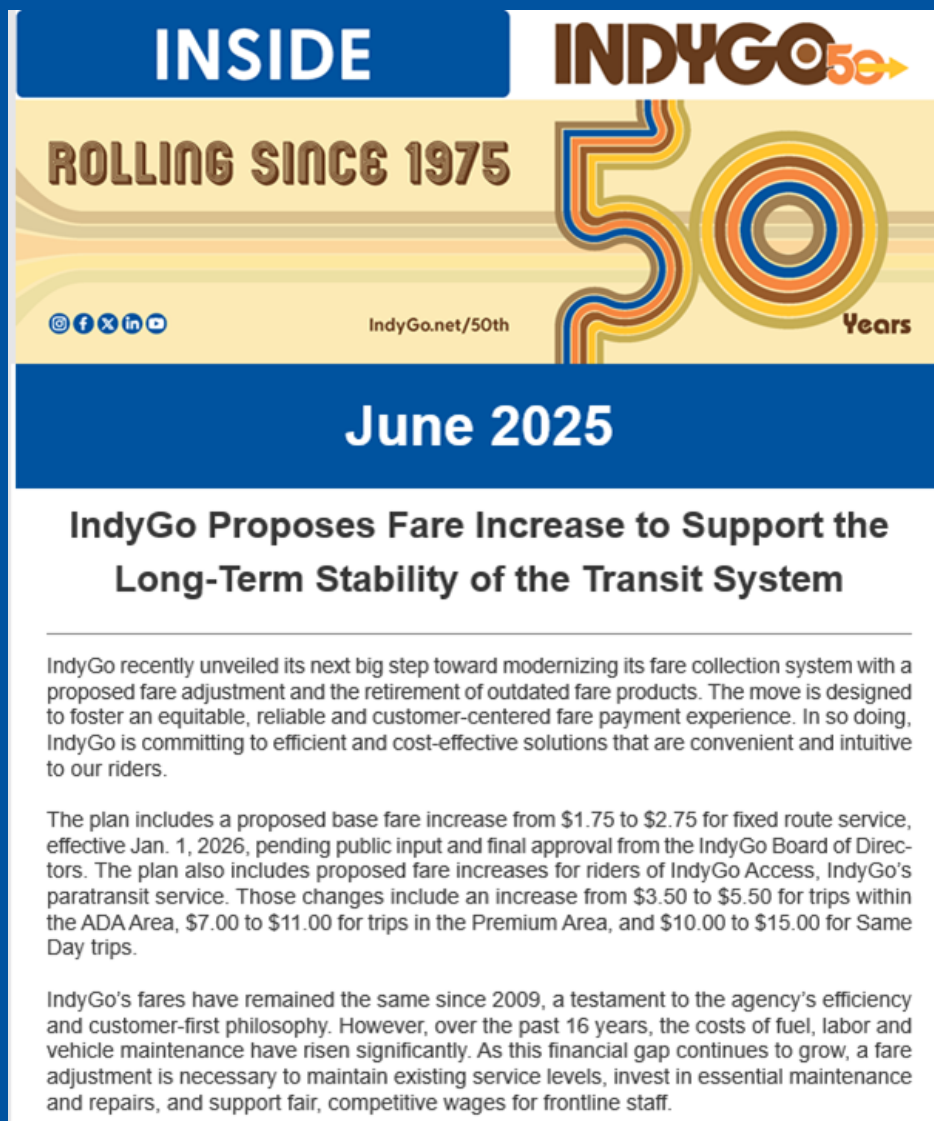
IndyGo: Working at IndyGo isn't a job for dummies. It's a career for those who are driven to break ground on your career at IndyGo.

See insights  
Add a comment

## Email Marketing:

### NEWSLETTER

- 33,052 recipients
- 5.4% click-through rate
- 4.54% open rate



### CREATIVE PROJECTS

- 17 requests completed via IndyGo Helpdesk
- 54 requests completed via other mediums
- 71 total creative requests completed

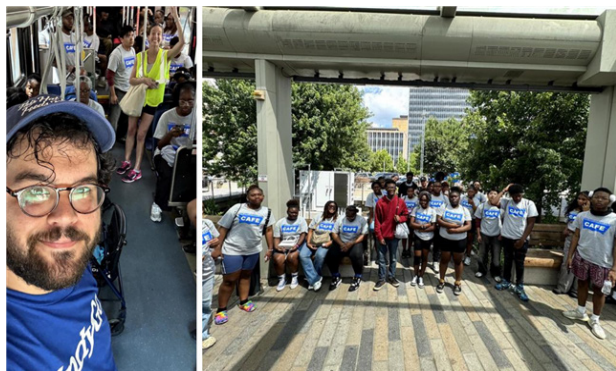
## Outreach Summary: June 2025

In June, IndyGo focused its outreach efforts on the Fare Proposal Community Outreach meetings, the eighth consecutive year of Food in Transit, and encouraging new ridership through community events and Travel Trainings. Nearly 3,000 people engaged with the agency this month.

IndyGo hosted a series of public meetings at community centers in locations across Indianapolis to inform residents of the proposed fare change. Members of IndyGo's Executive and Public Affairs teams shared information at seven locations, offering both afternoon and evening sessions, to give community members the opportunity to learn and ask questions ahead of the public hearing. IndyGo Board of Directors hosted a public hearing June 18, where it heard from six community members in person and four individuals who shared fare proposal feedback virtually. In total, 31 people attended the public hearing via Zoom, 50 were in person, 83 people have viewed the public hearing via YouTube and individuals also tuned into the public hearing through Channel 16.

In partnership with the Office of Public Health and Safety

at the City of Indianapolis, Food in Transit launched at the Julia M. Carson Transit Center. Free produce, groceries and recipes are provided every second and fourth Tuesday at 4 p.m. This year, IndyGo Transit Ambassadors are playing vital roles in implementing the program. Transit Ambassadors help pack all the bags with produce and Blue Line construction information, in addition to distributing items and collecting demographic data.



Youth in the Community Alliance of the Far Eastside (CAFÉ) summer program took part in a travel training session led by Transit Ambassadors Courtney Hawk and Pat Sebanc. They learned how to ride the Purple Line and took IndyGo to Bottleworks, where they explored downtown and had lunch following a tour of the CTC. The experience provided students with practical tools for getting around the city self-sufficiently.



IndyGo and the Office of Public Health and Safety (OPHS) Division of Community Nutrition and Food Policy officially launched the eighth year of Food in Transit last month! This program brings free, fresh, locally-grown produce and meal kits to the Julia M. Carson Transit Center (CTC) every second and fourth Tuesday at 4 p.m., now through Sept. 30.



IndyGo was proud to support the 2025 Juneteenth Jubilee, hosted by Arts for Lawrence at the Fort Ben Cultural Campus, and Mt. Carmel Church's 2025 Juneteenth Celebration by providing cooling buses for attendees.



IndyGo attended the Indy Pride Parade and Festival! Teammates, Transit Ambassadors and Marathon Health representatives handed out IndyGo-themed swag, performed outreach and celebrated with the community alongside our special 50th Anniversary bus.

## JUNE OUTREACH PROJECTS

6/2/2025 Earth Charter Indiana Climate Camp Travel Training  
6/2/2025 Patachou Foundation Youth Program Travel Training  
6/3/2025 Fever Game Activation  
6/3/2025 Westminster Summer Youth Program Travel Training  
6/5/2025 Fare Proposal Public Meeting-Community Alliance of the Far Eastside  
6/10/2025 Food in Transit  
6/10/2025 Fare Proposal Public Meeting-Flanner House  
6/12/2025 Fare Proposal Public Meeting-Christamore House  
6/14/2025 Indy Pride Parade & Celebration on the Circle  
6/17/2025 Fare Proposal Public Meeting-Mary Rigg  
6/18/2025 IPS Travel Training-Train the Trainer  
6/21/2025 Arts for Lawrence Juneteenth Jubilee  
6/21/2025 Mt. Carmel Church's 2025 Juneteenth Celebration  
6/23/2025 Fare Proposal Public Meeting-Southeast Community Services  
6/24/2025 Food in Transit  
6/24/2025 Fare Proposal Public Meeting-John Boner Community Center  
6/24/2025 Freewheelin' Travel Training  
6/25/2025 Fay Biccard Glick Summer Youth Program Travel Training  
6/26/2025 Fare Proposal Public Meeting-Avondale Meadows YMCA  
6/27/2025 Community Alliance of the Far Eastside Teen Program Travel Training



Indianapolis Public Transportation Corporation  
dba IndyGo  
1501 W. Washington Street  
Indianapolis, IN 46222  
[www.IndyGo.net](http://www.IndyGo.net)

## Operations Division Report – June 2025

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**To:** Jennifer Pyrz, President and CEO  
**From:** Aaron Vogel, Chief Operating Officer  
**Date:** July 17, 2025

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## **SERVICE PLANNING**

The next operator's bid/schedule changes will take effect on October 12, and work is underway.

Service Planning continues to work on Route field audits. As of this meeting, 18 routes have been audited (69%), putting the team on pace to finish the project this year. The audits were crucial in making many of the updates for the June service change.

Service Planning continues to assist Capital Projects with entitlements for the Eastside Mobility Hub. The property owned by IndyGo was successfully rezoned in early June. The City's Department of Metropolitan Development has approved the plans for the project; now, the construction management team should be able to obtain necessary permits from the City to proceed. Once IndyGo has negotiated access to the abutting property to the east, Service Planning will assist with the rezoning of this second parcel to allow for the construction of the planned eastern access drive (to Meijer).

Engineering (75% Drawings) is progressing on the Far Eastside bus stop improvement package (78 stops), and construction is underway on the Near Eastside bus stop improvement package (89 stops). The Near Eastside package should be completed by August 2025.

FIXED ROUTE RIDERSHIP:

<b>Jun-24</b>	<b>Jun-25</b>	<b>% Change</b>	<b>IndyGo Fixed Route Ridership</b>	<b>YTD 2024</b>	<b>YTD 2025</b>	<b>% Change</b>
7,692	8,864	15.2%	<b>2 E. 34th St.</b>	39,031	50,111	28.4%
22,614	20,299	-10.2%	<b>3 Michigan St.</b>	148,219	127,815	-13.8%
8,010	7,790	-2.7%	<b>4 Community North</b>	45,477	43,321	-4.7%
11,343	8,993	-20.7%	<b>5 E. 25th</b>	65,370	49,604	-24.1%
5,066	5,079	0.3%	<b>6 N. Harding</b>	33,092	28,889	-12.7%
90,571	72,146	-20.3%	<b>8 Washington St.</b>	535,116	434,599	-18.8%
66,376	59,952	-9.7%	<b>10 10th St.</b>	389,337	360,866	-7.3%
3,410	7,512	120.3%	<b>11 E. 16th St.</b>	18,191	46,187	153.9%
6,063	5,053	-16.7%	<b>13 Raymond</b>	35,029	30,704	-12.3%
10,253	7,842	-23.5%	<b>15 W 34th St</b>	63,417	53,225	-16.1%
8,019	7,307	-8.9%	<b>16 Beech Grove</b>	47,840	44,591	-6.8%
3,997			<b>18 Broad Ripple</b>	27,332		
16,867	10,558	-37.4%	<b>19 Broad Ripple</b>	101,503	60,587	-40.3%
10,688	8,862	-17.1%	<b>21 East 21st St.</b>	60,445	55,865	-7.6%
7,205	7,160	-0.6%	<b>24 Mars Hill</b>	41,193	40,070	-2.7%
10,962	14,112	28.7%	<b>25 W. 16th St.</b>	58,464	76,517	30.9%
20,804	20,258	-2.6%	<b>26 Keystone</b>	123,482	121,781	-1.4%
6,827	6,275	-8.1%	<b>28 St. Vincent</b>	42,871	33,311	-22.3%
6,531	4,928	-24.5%	<b>29 County Line Road *</b>	37,033	28,464	-23.1%
5,189	8,414	62.2%	<b>30 30th St. Crosstown</b>	32,369	47,950	48.1%
8,711	7,930	-9.0%	<b>31 US 31</b>	55,963	45,599	-18.5%
19,283	16,515	-14.4%	<b>34 ML King/Michigan Rd.</b>	115,400	101,422	-12.1%
24,074	20,784	-13.7%	<b>37 Park 100</b>	151,839	122,209	-19.5%
7,123	5,484	-23.0%	<b>38 W 38th St.</b>	45,318	31,741	-30.0%
53,956			<b>39 E. 38th St.</b>	336,855		
5,821	5,529	-5.0%	<b>56 Emerson</b>	34,649	28,283	-18.4%
	8,940		<b>82 East 82nd Street</b>		47,697	
6,110			<b>86 86th Street Crosstown</b>	34,962		
7,760	8,118	4.6%	<b>87 Eastside Connector</b>	45,500	45,122	-0.8%
101,076	89,040	-11.9%	<b>90 Red Line - BRT</b>	599,233	491,247	-18.0%
	91,015		<b>92 Purple Line - BRT</b>		579,774	
1,353			<b>901 Nora</b>	8,716		
3,036	3,463	14.1%	<b>Others</b>	20,433	70,525	245.2%
<b>566,790</b>	<b>548,222</b>	<b>-3.3%</b>	<b>Total</b>	<b>3,393,679</b>	<b>3,298,076</b>	<b>-2.8%</b>

\*\*YTD ridership may be updated from prior periods due to buses being probed after the 10<sup>th</sup> of the month and this report being published. Monthly changes will not be replaced from the original.

## TRANSPORTATION SERVICES

### EMPLOYEES OF THE MONTH: COACH OPERATOR: DEWAYNE SIMS

Dewayne has consistently set the bar for exemplary safety standards at IndyGo for over a decade, demonstrating an unwavering commitment to excellence in his role. Throughout his impressive tenure, he has maintained a flawless safety record, boasting an incredible 10 years without a single accident. His vigilant approach while operating the coaches reflects a deep understanding of safety protocols, as he remains ever cautious and attentive to his surroundings. Dewayne's dedication not only ensures his safety but also instills confidence in his passengers and colleagues alike.



### PREVENTATIVE MAINTENANCE – BODY TECHNICIAN, ALFONZO PEREZ

Alfonzo has exceptional work ethic, he consistently goes above and beyond, taking pride in his work and always looking for additional tasks when his primary duties are completed. He is a team player; he collaborates well with others to ensure projects are finished in a timely and safe manner. He's not only skilled but also willing to share his knowledge, contributing to the development of his coworkers. Alfonzo is described as a "good guy", professional and respectful towards everyone, regardless of their position or status. This recognition is well-deserved, highlighting his positive impact on his team and the overall workplace environment.



### 90% CLUB – COACH OPERATOR: BRITTANY ROBINSON #10143

The operators who achieve an on-time performance rating of 90% or better during the month are entered into a drawing held each month. The winner receives an extra personal day.



Hazen, William  
Gray, Patrick  
Singh, Satwant  
Griffin, Ardis  
Davis, JC  
Murray, Beth  
Cox, Sean  
Spain, Antwon  
Hurt, Anthony  
Carpenter  
Williams, Lakisha  
Reed, Byron  
Sharp, Orion

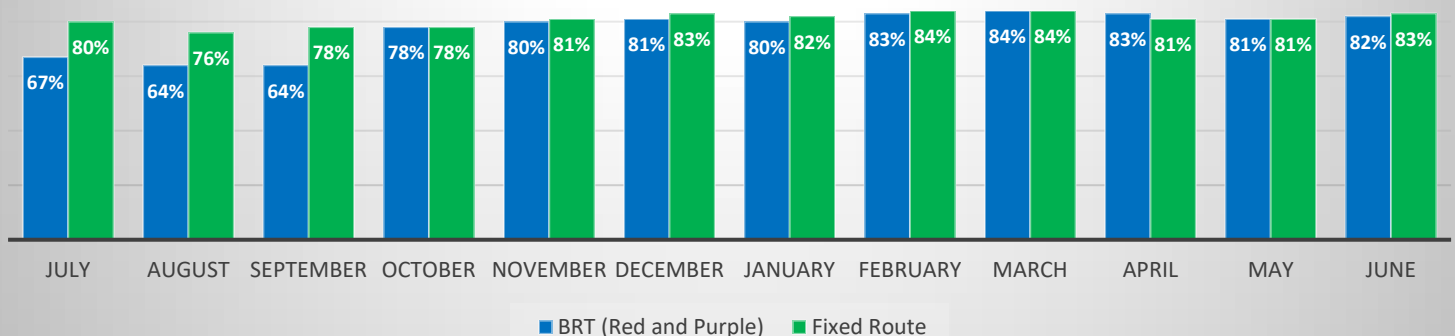
Williams, Angela  
Gardner, Onesha  
Booker, Thomas  
Corwin,  
Christopher  
Brown, Ryan  
Rahimi, Baryalai  
Robinson, Brittany  
Ellison, Donald  
McLeod, Timothy  
Rowe, Patrick  
Sanders, Christen  
Anderson, Cherron

Scott, Gregory  
Hall, Monya  
English, Clifford  
Johnson2, Michael  
Jerrell, Dasierra  
Passley, Shamika  
Rosario Gonzalez,  
Dilexi  
Louis, Carine  
Davidson, Kizzy  
Wyatt, Darren  
Saint-Rose,  
Wolman

Adkins, Phillip  
Jameson, Terrica  
Johnson2, Daralice  
Glinsey, Arthur  
Robinson, Vincent  
Niange, Serigne  
Gardner, Charles  
Cook, Starsky  
Dugan, Otha  
Cornett, Myron  
Wooden, Tony  
Green, Nichelle  
Wright, Semaj

Heitzman, Angela  
Pittman, Ronald  
Overton, Tamika  
Reed, Bryant  
Sargent, Frances  
Manson, Tiara  
Hicks, Ronald  
Blue, Tenicia  
Gibson, Latoine  
McGwin, Michele

### On Time Performance Last 12 Months



FLEET SERVICES AND VEHICLE MAINTENANCE

FLEET SERVICES:

In June, twenty-five vehicle requests were received for the motor pool. These are non-revenue vehicles available for business use.

There were 155 buses detailed in June, of the available 204. This is a 75.98% completion rate, a 3% increase versus the prior year. The goal is to detail every bus at least once per month.

IPTC has logged 4,155,662 miles YTD.

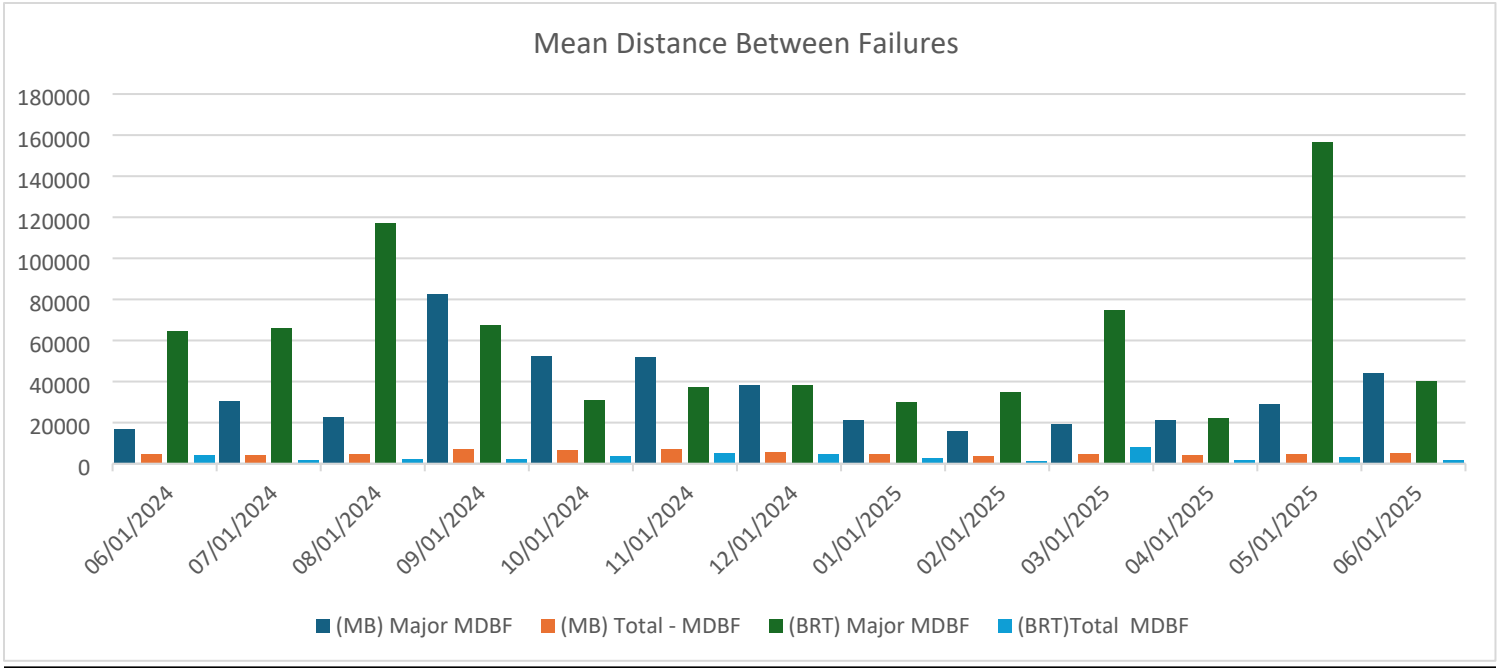
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2025	722,415	648,282	705,071	698,560	706,584	674,750							4,155,662
2024	713,970	666,235	711,952	696,374	717,371	720,900	773,466	781,842	741,753	766,270	703,347	716,134	8,013,210
2023	698,209	622,160	710,622	669,945	691,684	654,123	676,722	705,206	676,098	700,044	684,871	715,211	8,204,895

FLUID USAGE SUMMARY:

FLUID TYPE	June 2025	June 2024	June 2023
ATF (qt)	93	319	63
COOLANT (qt)	1,028	2,242	1,363
ENGINE OIL (qt)	683	3,316	383
DIESEL (gal)	134,572	141,205	129,833

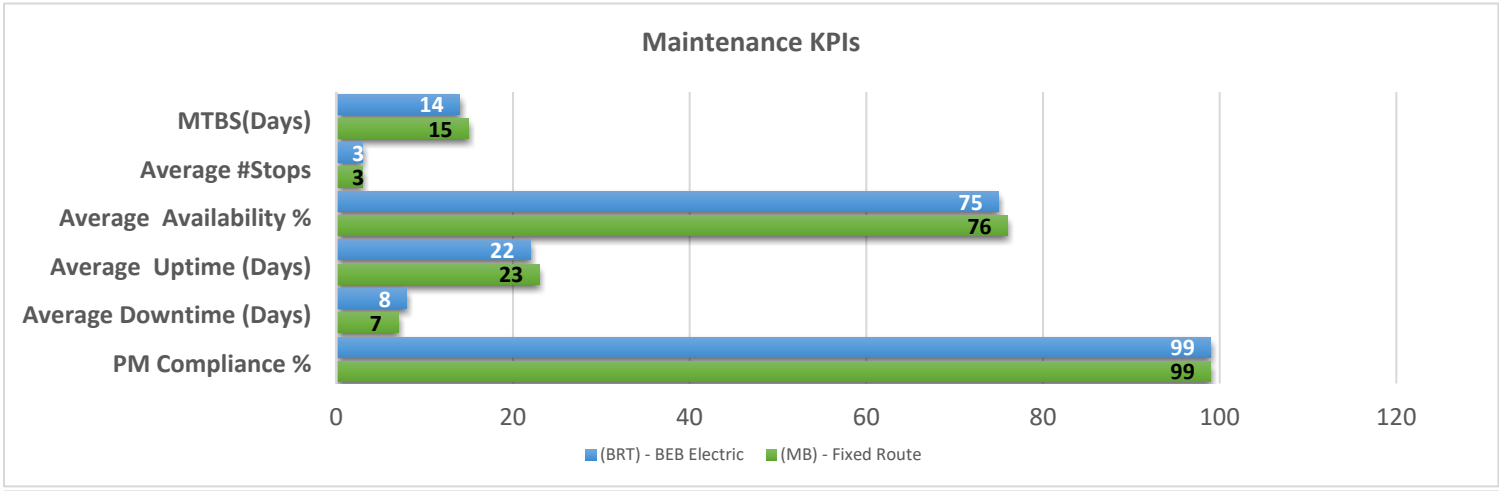
FLUID TYPE	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	Sep	OCT	NOV	DEC	YTD
ATF	157	72	200	163	139	93							824
COOLANT	944	903	1,122	1,064	1,087	1,028							6,148
DEF	4,761	4,456	4,455	4,247	4,223	3,949							26,091
DIESEL	131,219	119,853	135,505	136,398	133,877	134,572							791,424
ENGINE OIL	945	765	841	732	744	683							4,710
UNLEADED	2,103	1,675	1,644	1,631	1,578	1,786							10,417

PREVENTATIVE MAINTENANCE



**MEAN DISTANCE BETWEEN MECHANICAL FAILURES PER FLEET TYPE**

BRT AND MB MEAN DISTANCE BETWEEN FAILURES REPORT				
DATE	(MB) MAJOR MDBF	(MB) TOTAL - MDBF	(BRT) MAJOR MDBF	(BRT)TOTAL MDBF
6/1/2024	16694	4617.5	64752	4047
7/1/2024	30241	4067.6	65889	1569
8/1/2024	22738	4795.0	116949	2166
9/1/2024	82645	6959.5	67566	2047
10/1/2024	52218	6404.1	31046	3881
11/1/2024	51750	6900.0	37264	5140
12/1/2024	38310	5566.4	37991	4749
1/1/2025	21227	4453.2	30090	2839
2/1/2025	15684	3582.1	34709	1006
3/1/2025	19329	4622.1	74928	8264
4/1/2025	21262	3986.6	21937	1944
5/1/2025	29008	4558.4	156361	3327
6/1/2025	44247	5077.5	40321	1581



**SECURITY**

The charts below show a breakdown of activities that the Law Enforcement Officers (LEO) stationed at the Julian M. Carson Transit Center and or on Route Detail have performed or addressed over the last three months.

FIXED ROUTE SECURITY:



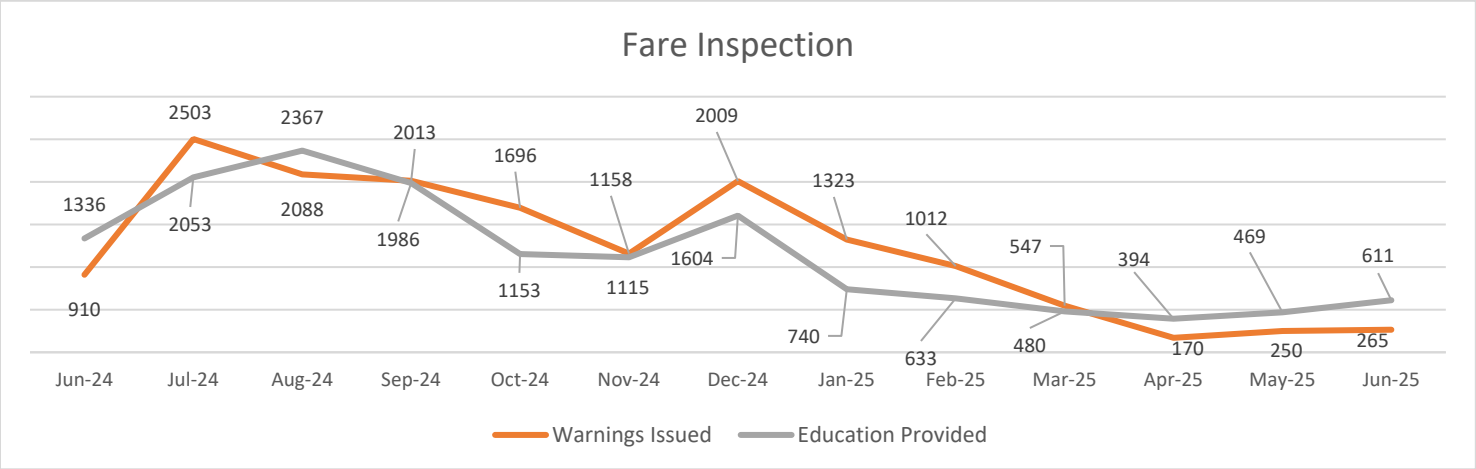
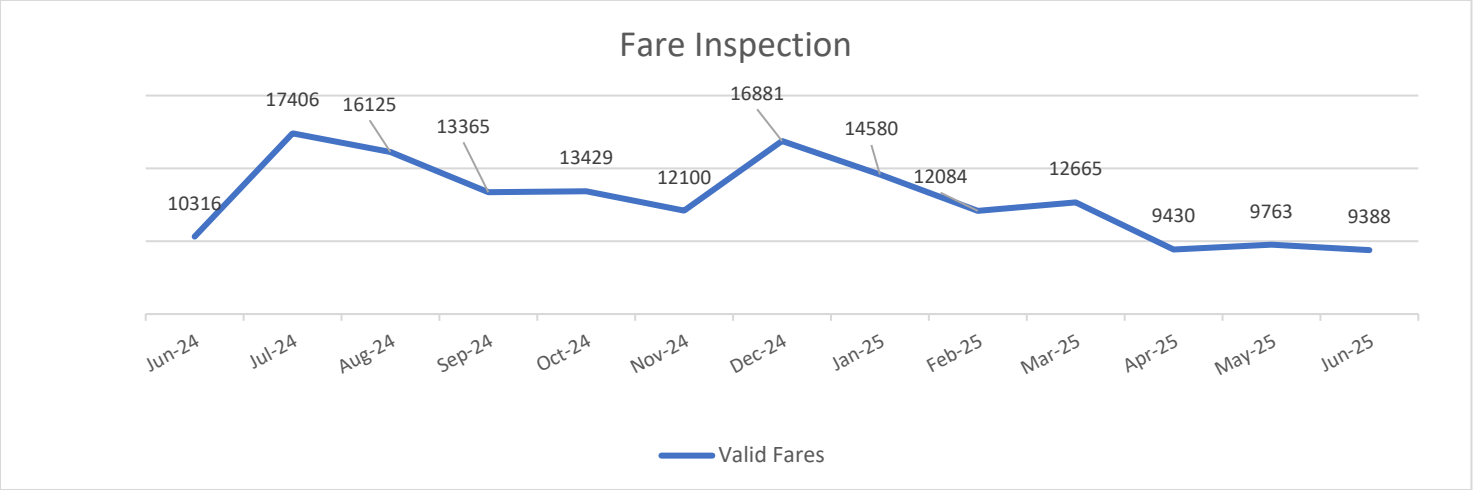
BRT LINE SECURITY:

The charts below are the BRT Line Security reports. These charts show the LEO's activity on the BRT Routes. These charts also include any activities the Fixed Route LEO may have performed while assisting the BRT Line LEO.



FARE INSPECTION REPORT:

The information below shows the fare inspection information, the chart shows passenger contacts representing passengers who had a fare when checked, notifications representing passengers who did not have a fare when checked and did not/would not purchase a valid fare. Lastly, it shows education represents passengers who did not have fare when checked but purchased a valid fare after being shown the proper procedures.

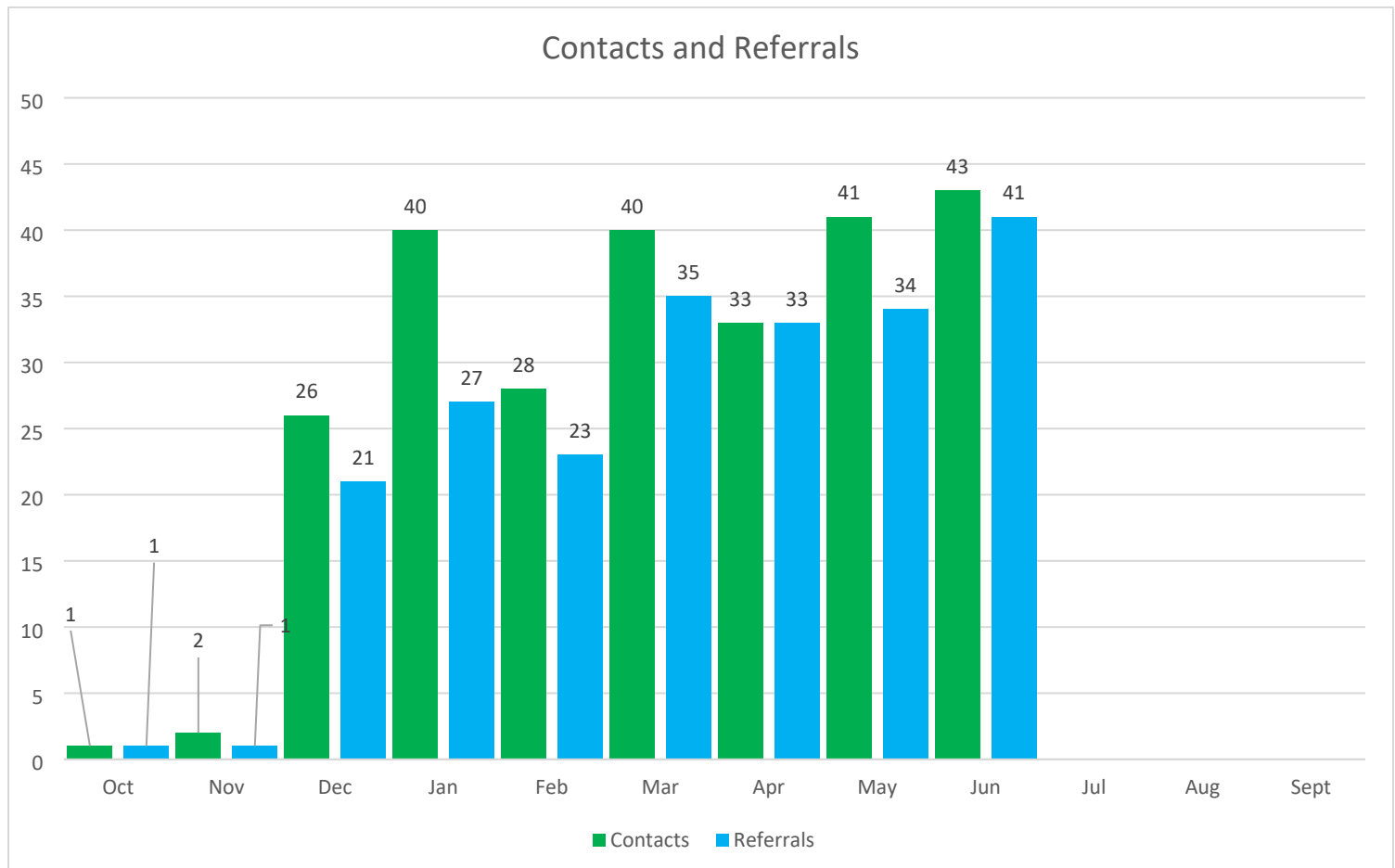


June	Passenger Contact	Notifications	Educations
Monthly	9,388	265	611
Weekday	8,687	256	569
Saturday	300	0	30
Sunday	337	9	12

2025 YTD	Passenger Contact	Notifications	Educations
Monthly	67,910	3,567	3,327
Weekday	60,743	3,237	2,966
Saturday	2,937	189	190
Sunday	4,166	231	171

### SOCIAL SERVICES COORDINATOR REPORT:

The information below will show statistical information for those who have been assisted since the implementation of the program. The bottom number is the total number of contacts made with passengers. The top number represents the number of referrals made during those contacts. Referrals are where the passenger was referred to places such as the Horizon House, Rdoor, Wheelers Outreach, etc., for services. Some passengers declined a referral or just wanted general information about the bus system.



There are two class types for trainees hired to be Professional Coach Operators. Those who have the required licensing when hired and those who have their permit and need to obtain their CDL.

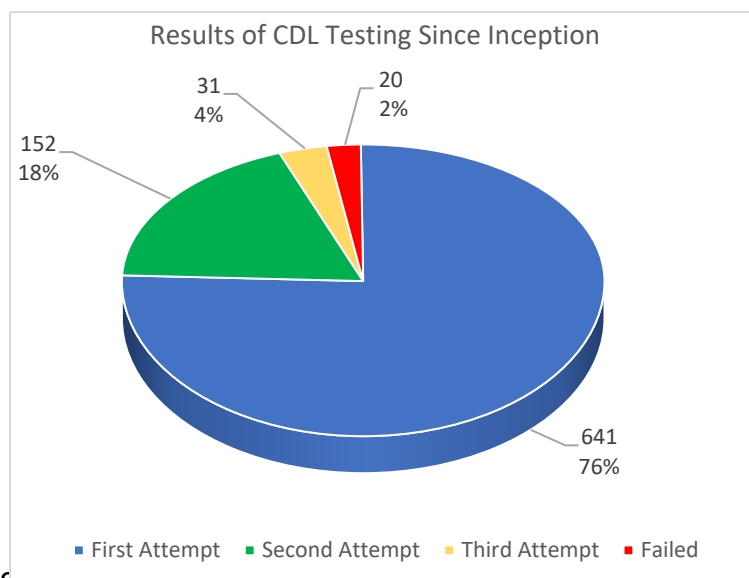
MAY 2025 CLASSES:

Trainees with Permit – 13  
 Licensed (CDL) - 13

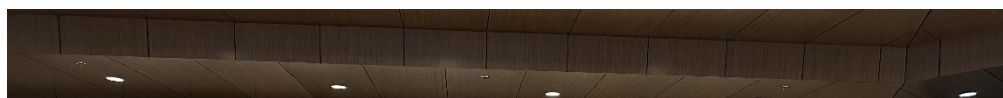
The IndyGo Academy trains new employees who are hired without a CDL license. The table below will show the current year's results to date and the results from the inception of the program. They will also show the number of students who passed on their first, second, or third attempt and the number of students who could not pass it after three attempts.

MONTH	SCHEDULED	1ST ATTEMPT	2ND ATTEMPT	3RD ATTEMPT	FAILED
January	13	10	3	0	0
February	9	5	3	1	0
March	15	13	1	1	0
April	30	26	2	1	0
May	15	11	3	0	0
June	21	13	6	2	0
July					
August					
September					
October					
November					
December					

June test percentages: Passed on first attempt – **73.33%**, this is an 8.3% decrease versus prior month.



GRADUATION OF CLASS 2506



## GRADUATION OF CLASS 2509



## **MOBILITY SOLUTIONS**

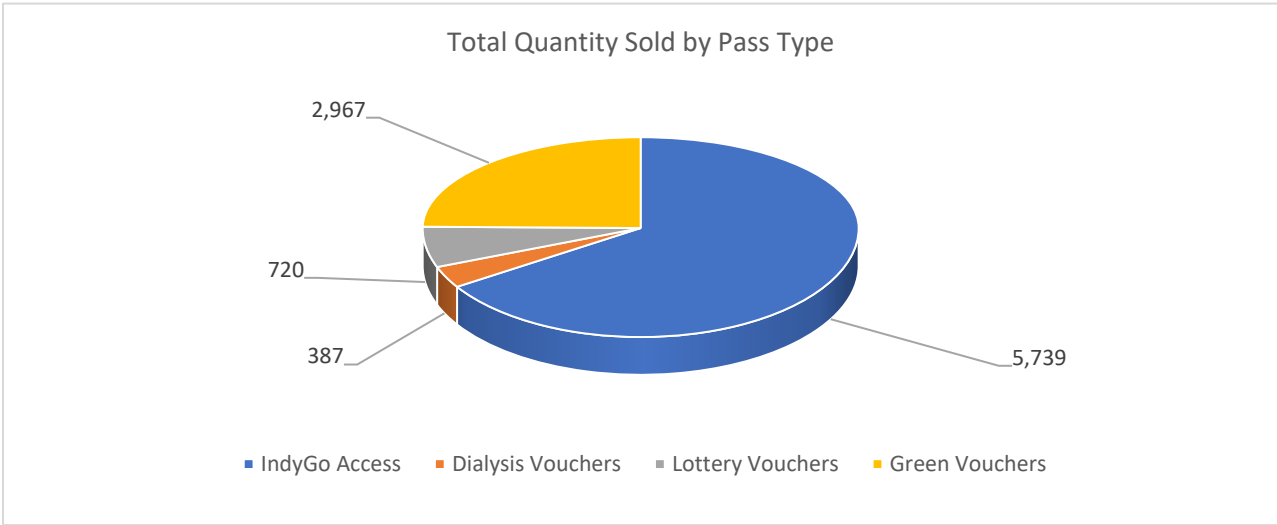
### INDYGO ACCESS RIDERSHIP

In June 2025, IndyGo recorded a total ridership of 11,953 passengers, a 23.8% increase from last year. This growth reflects MV Transportation's commitment to enhancing service reliability through adequate staffing and community engagement. By ensuring sufficient operators, we've significantly improved on-time performance and

fostered a more dependable service, leading to a positive experience for our riders. Our focus on operational efficiency and addressing past challenges continues to drive better mobility solutions for the community.

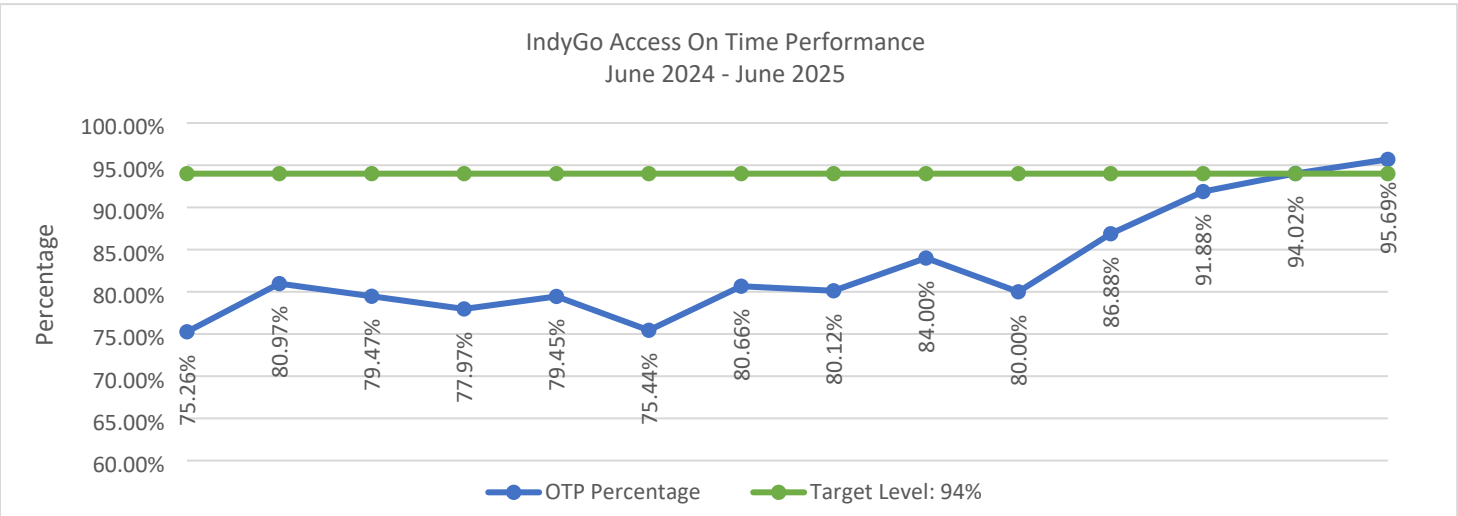
**TOTAL QUANTITY OF PASSES PURCHASED**

In June 2025, a total of 9,813 passes were purchased, reflecting a slight month-over-month decrease of 0.7%. While this decline is minimal, it can be attributed to MV Transportation's enhanced service reliability, which is expected to continue strengthening customer confidence. As a result, the need for additional vouchers is likely to decrease further, indicating a positive outlook for customer satisfaction and service quality.



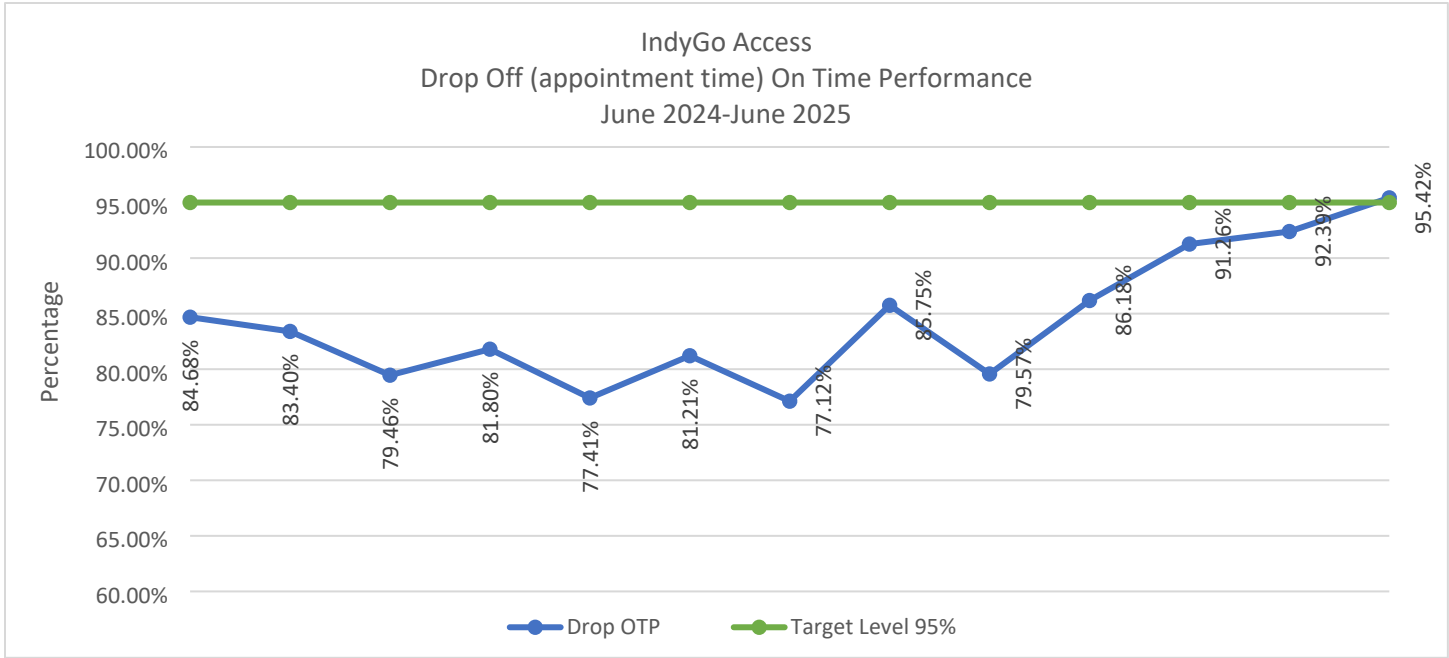
**ON-TIME PERFORMANCE (OTP)**

In June 2025, our on-time performance (OTP) reached an impressive 95.69%, marking an 18.7% increase from last year and surpassing our target goal of 94%. MV has excelled in hiring and retaining qualified operators and enhancing service reliability, while a partnership with our software vendor has optimized our understanding of the Ecolane scheduling software. By prioritizing flexibility, responsiveness, and improved communication with riders, we are boosting ridership and reinforcing our commitment to dependable transportation solutions for the community. We remain dedicated to refining our operations and enhancing the customer experience.



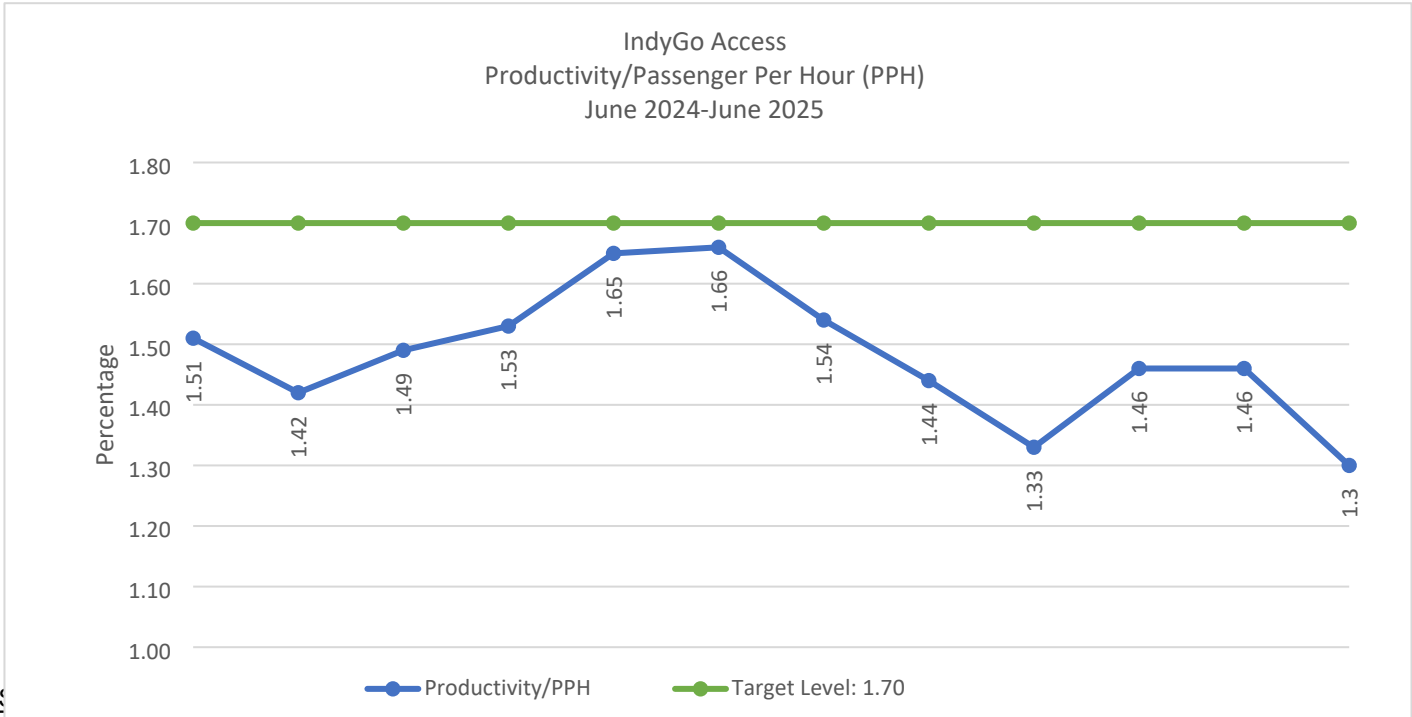
**DROP OFF (APPOINTMENT TIME) ON-TIME PERFORMANCE (OTP)**

In June 2025, MV achieved a remarkable 95.42% on-time performance (OTP), reflecting a 12.7% increase from the previous year and exceeding our target of 95%. This improvement is particularly significant for drop-off appointment times, ensuring that individuals arrive at their desired locations as scheduled. Our success is mainly due to the effective hiring and retention of qualified operators, which has enhanced our ability to assist customers in meeting their appointment times.



PRODUCTIVITY/PASSENGER PER HOUR (PPH)

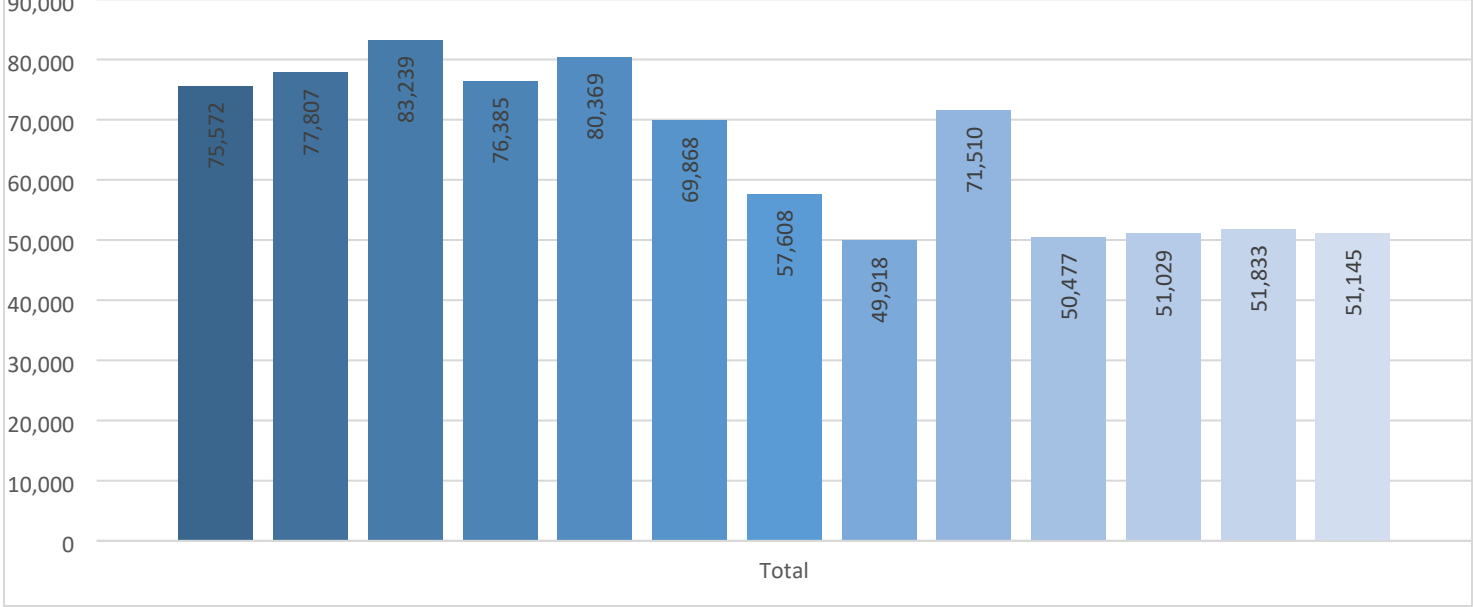
In June 2025, our passenger-per-revenue hour (PPH) reached 1.3%, down from 1.46% at the same time last year, representing a 12.3% year-over-year decrease. This change can be attributed to various factors, including scheduling challenges and ongoing efforts to improve on-time performance. MV Transportation is actively working to enhance service reliability, and we aim to increase the PPH to 1.70 passengers per revenue hour moving forward.



CUS

In June 2025, total call volume in customer care decreased by 1.3% from May, reflecting a trend towards reduced call activity. This decline is attributed to increased mobile app usage for scheduling rides and managing MyKey accounts. Additionally, customer comments have dropped, indicating a shift to digital self-service. MV Transportation continues to provide reliable service for IndyGo paratransit riders, supporting overall performance and aligning with the organization's goals of enhancing efficiency and customer experience.

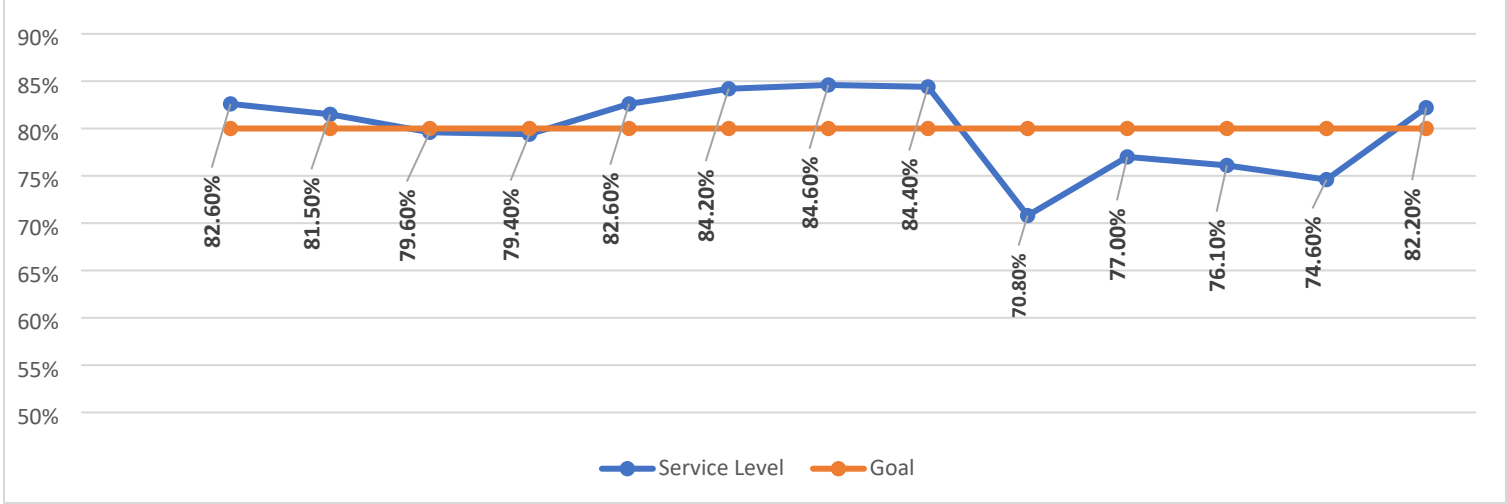
Total Inbound Calls  
June 2024 - June 2025



In June, the Service Level increased to 82.20%, up 10.18 percentage points from May's 74.60%, surpassing the 80% minimum requirement. This improvement indicates effective operations at Talkdesk. Management is working closely with Talkdesk support to address technical issues. At the same time, the Care Center Leadership is committed to sustaining high-performance standards and monitoring metrics to ensure consistent operational efficiency.

Service Level

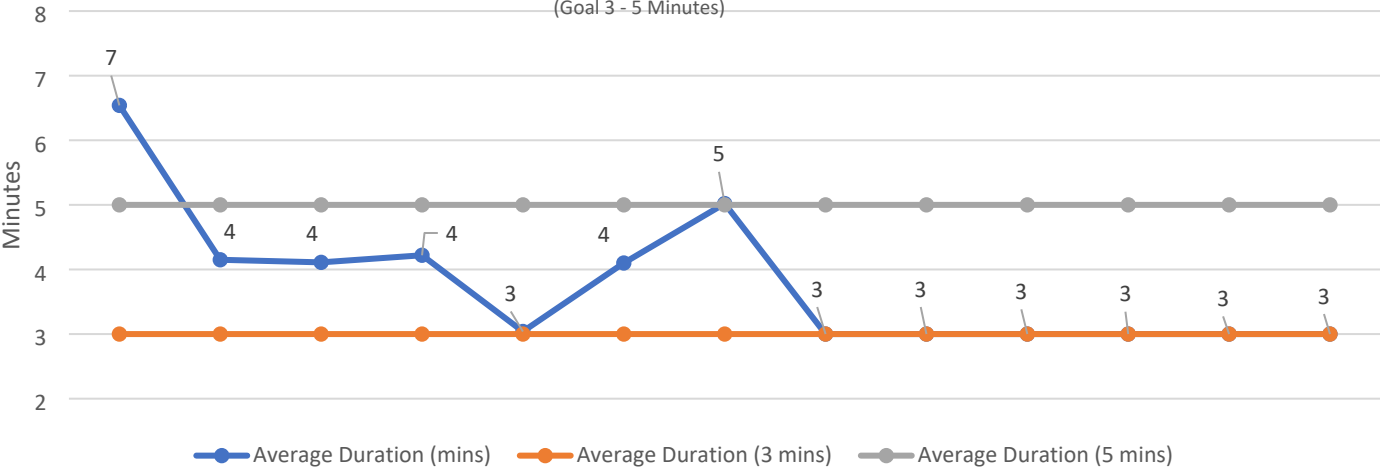
June 2024 - June 2025  
(Calls Answered in <20 Seconds)



The Average Call Duration for June 2025 remained consistent with prior months, maintaining an average of 3 minutes, within the established 3-5 minutes goal range. Care Center Leadership will continue to monitor call duration to ensure it remains optimal.

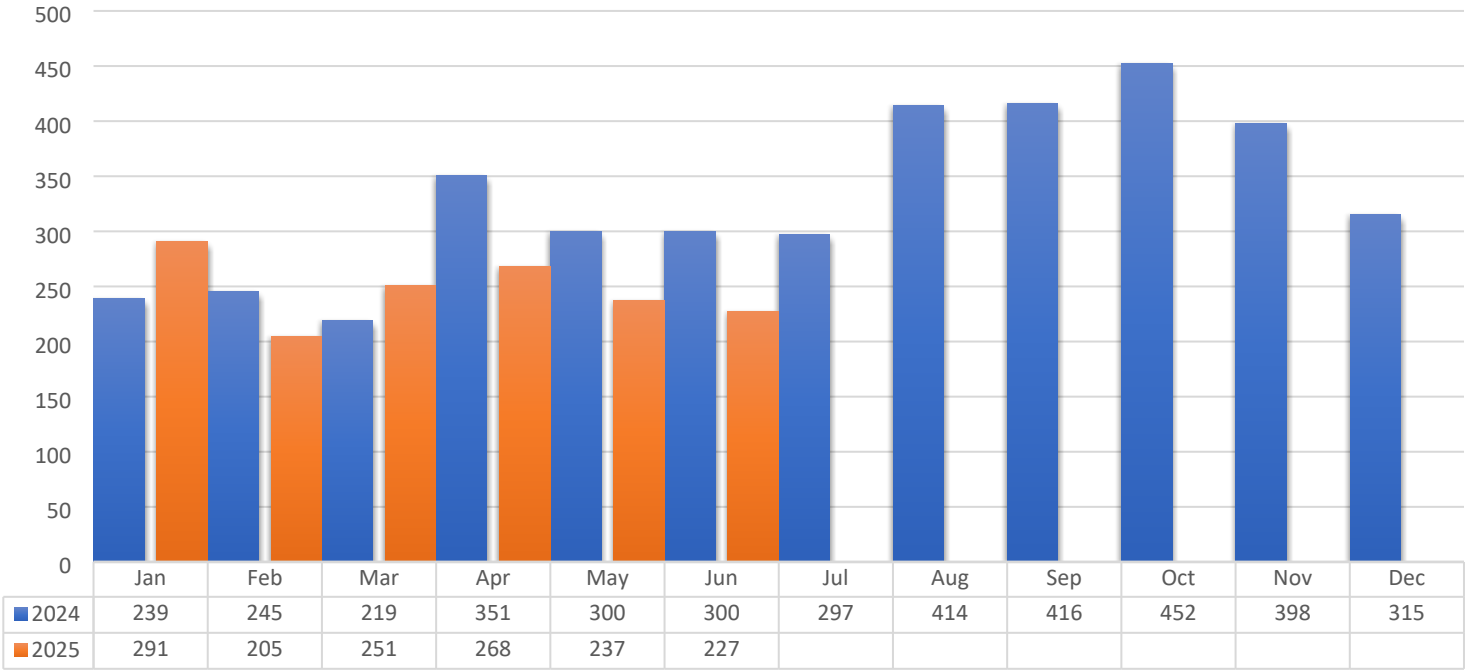
Average Call Duration

June 2024 - June 2025  
(Goal 3 - 5 Minutes)

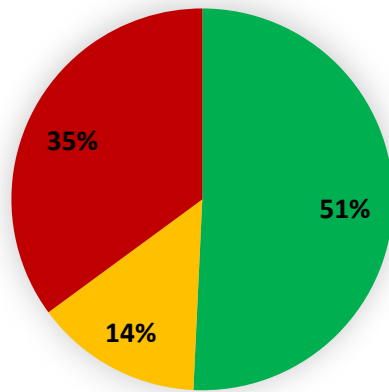


There has been a 24.3% decrease in customer comments compared to last year, reflecting improvements in service quality and customer satisfaction. Enhanced monitoring systems and proactive support measures have contributed to this decline, as customers are experiencing fewer issues that require feedback. These advancements indicate a positive shift towards a more efficient and effective customer care experience.

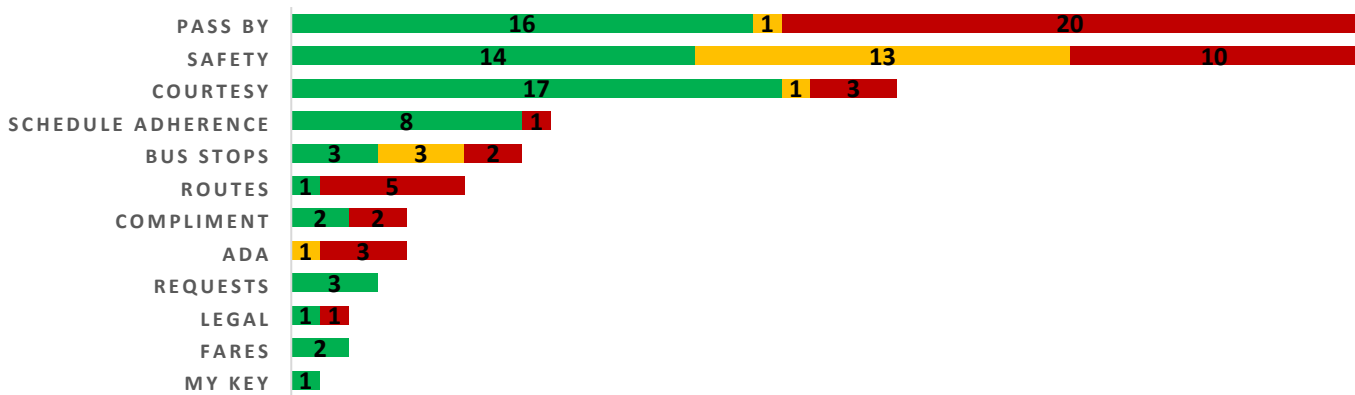
Total Comments (For All Departments)



# FIXED ROUTE COMMENTS

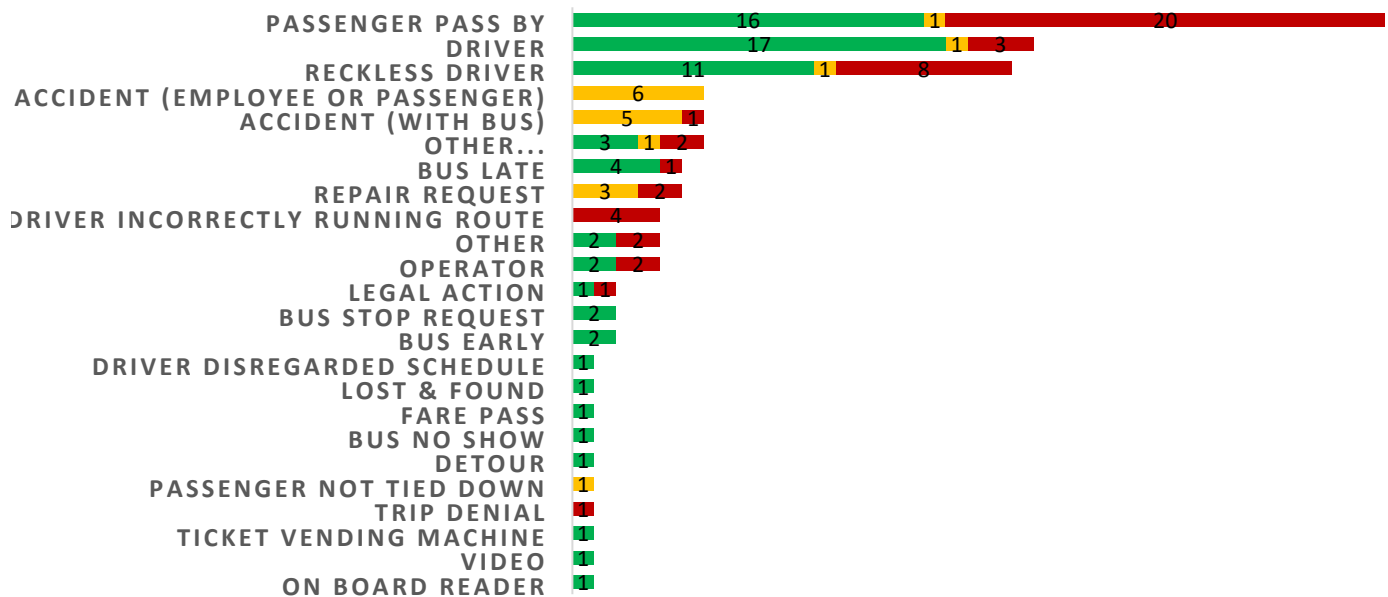


## TICKET STATUS BY CATEGORY

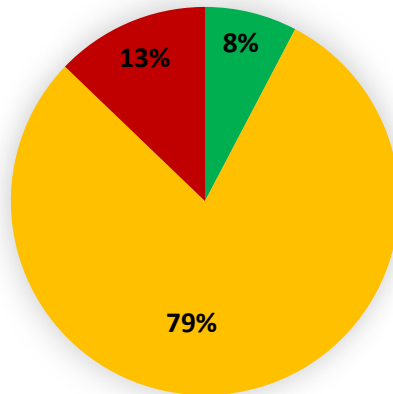


■ Invalid
 ■ Under Investigation
 ■ Valid

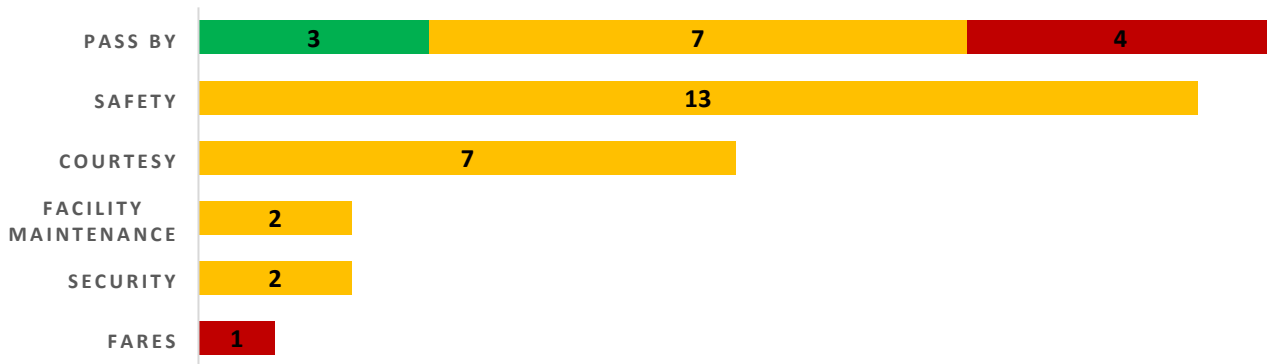
## TICKET STATUS BY SUBCATEGORY



## BRT COMMENTS



### TICKET STATUS BY CATEGORY

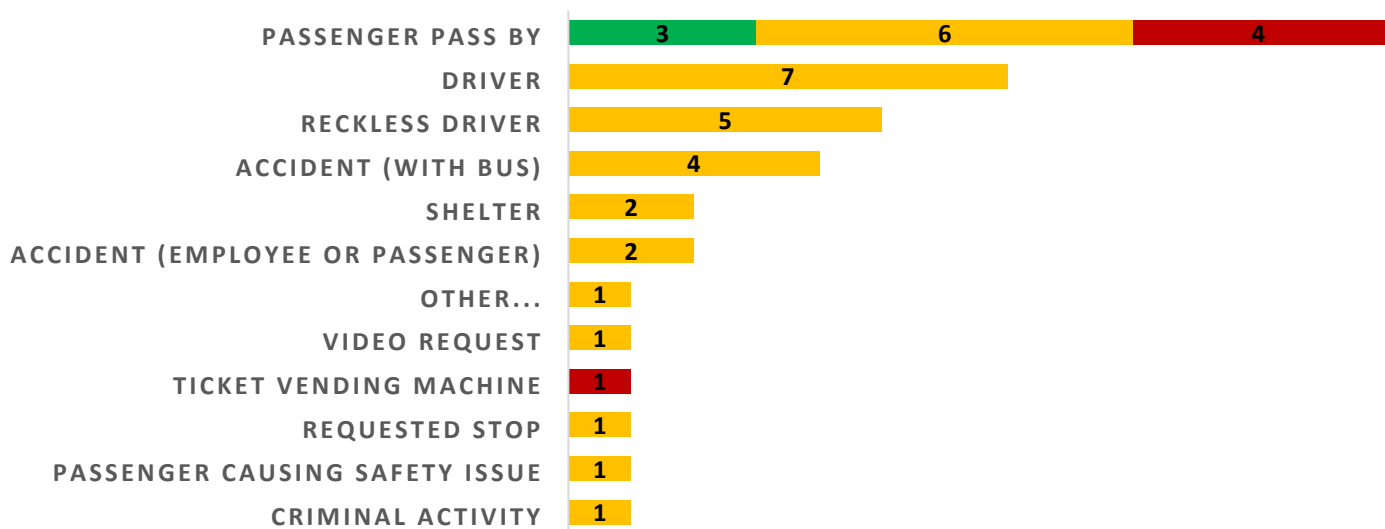


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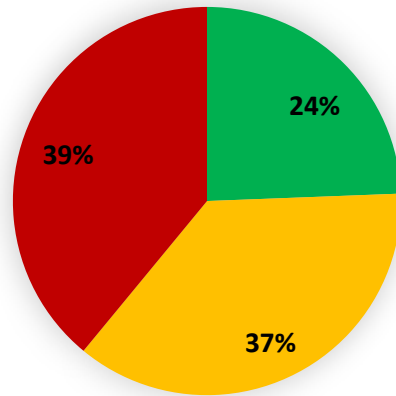
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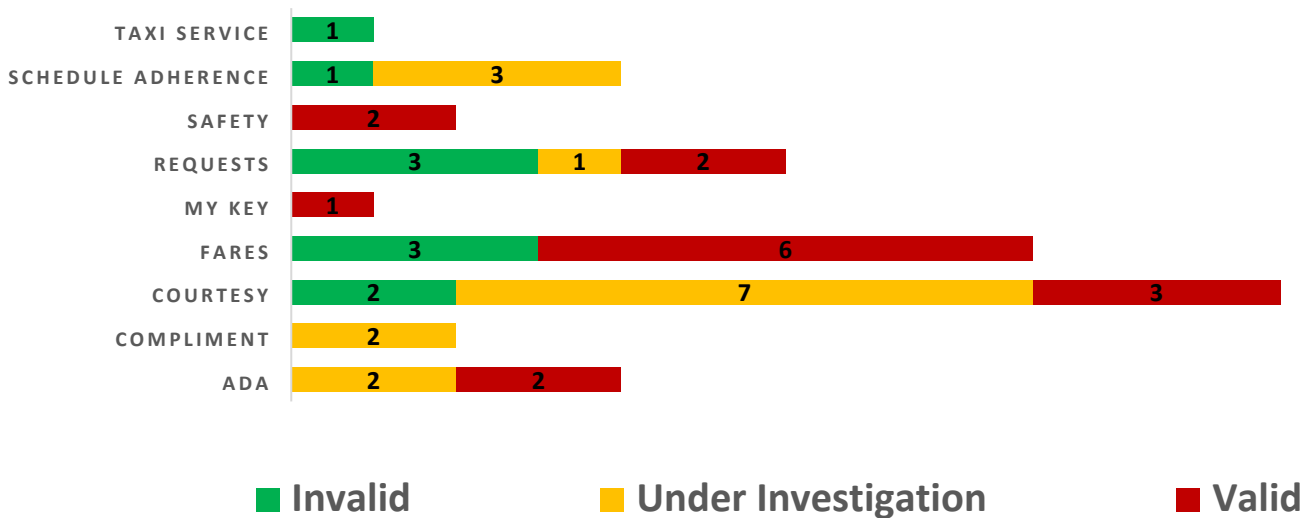
### TICKET STATUS BY SUBCATEGORY



## INDYGO ACCESS COMMENTS



### TICKET STATUS BY CATEGORY



### TICKET STATUS BY SUBCATEGORY

