



Launching July 1, 2026, MyKey+ will make paying your IndyGo fare easier than ever.

Riders using Mykey+ can:

- Pay fares using a QR code directly from your smartphone.
- Use a MyKey+ card for quick, easy boarding.
- Manage single/family accounts and balances digitally through the MyKey+ app or web portal.
- Protect balances if a card is lost or stolen when you register your card to your MyKey+ account.
- Receive fare capping benefits.



Learn More: IndyGo.net/MyKeyPlus

MyKey+ Transition Timeline

July 1, 2026	• MyKey+ web portal and mobile app launch • Stop selling magnetic-stripe (mag-stripe) passes (2 Hour, 1 Day, 10 Trip, 31 Day, S-pass and Summer Youth) at the Care Center Desk, online and at ticket vending machines (TVM) • Blue and white mag-stripe passes (2 Hour and 1 Day) only sold on the bus.
Aug. 1, 2026	• Stop accepting MyKey payments, shut down TVMs
Sept. 1, 2026	• MyKey no longer accepted
July 1, 2027	• Stop accepting mag-stripe passes (2 Hour, 1 Day*, 7 Day, 10 Trip, 31 Day, S-pass and Summer Youth) <i>*Excludes blue and white mag-stripe passes (1 Day) purchased on the bus.</i>

MyKey+ Open Houses at the Julia M. Carson Transit Center

Have questions? IndyGo staff will explain the transition, upgrade reduced fare card users to MyKey+, and explain how to use MyKey+. When you come to an open house to learn more and get your MyKey+ card, we highly encourage a \$0.00 balance on your MyKey card to ensure a smooth transition. Reduced fare users must have their valid reduced fare card and an additional form of ID to receive a MyKey+ account.

July 6 through 17

Monday – Friday:
7 – 9 a.m. and 5 – 7 p.m.

Aug. 17 through 28

Monday – Friday:
7 – 9 a.m. and 5 – 7 p.m.

Temporary Care Center Desk Hours:

The Care Center Desk: Saturday hours from 9 a.m. to 1 p.m. in July and August.